

iMessage Activation Fix

If you are experiencing an issue where messages are getting sent as SMS and iMessage isn't working try out this fix to get iMessage to function properly.

1. Open the Settings app
2. Scroll down to the Facetime option
3. Turn the Facetime option On (If it is on already turn it off then back on again)
4. Tap the button underneath that says Use Apple ID to Sign In
5. Tap the option that says Sign In for the window that pops up
6. Go back to the main settings screen and tap on the Messages option.
7. Turn on the toggle for iMessage and it should activate like normal.

If you are still experiencing issues after trying these steps please reach out to us by zendesk ticket or phone at (863)291-5679.

If you need any assistance, please fill out a request at: <https://mywinterhaven.zendesk.com/hc/en-us/requests/new>