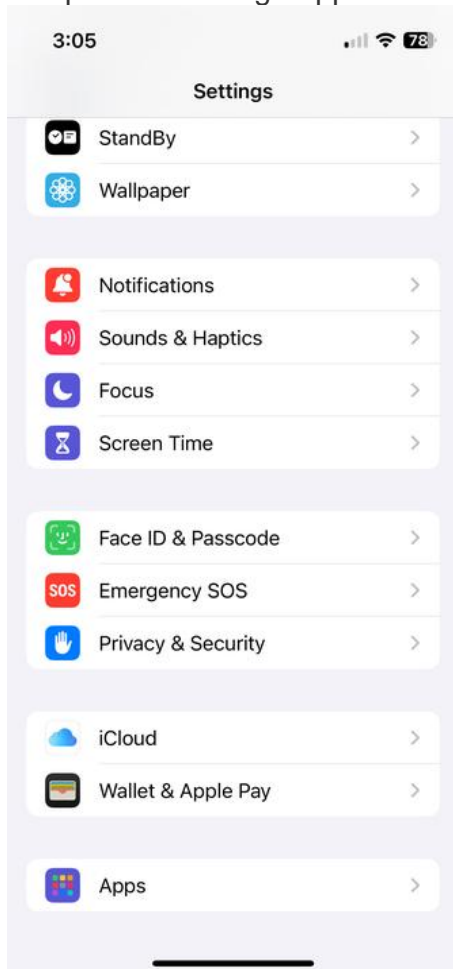
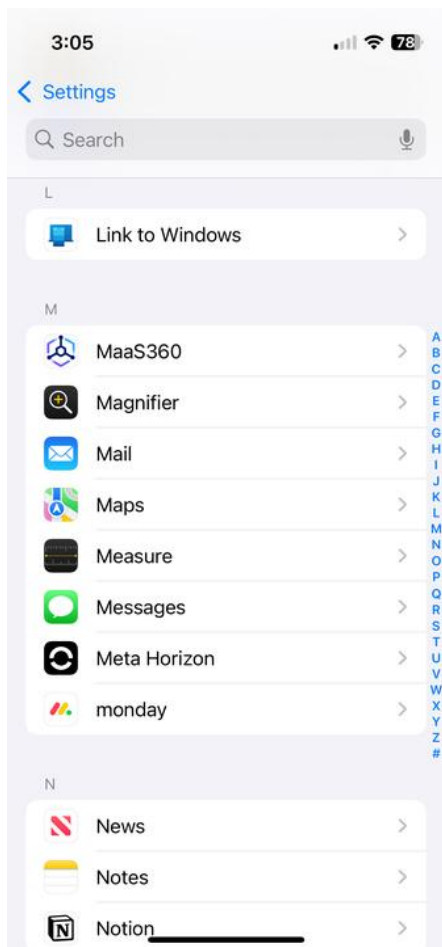


In order to resolve issues related to emails not syncing or recent emails not appearing, perform the following steps:

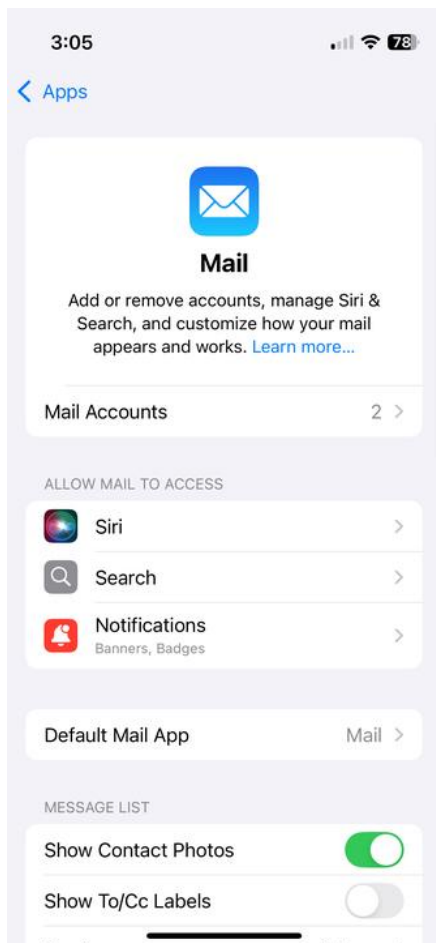
1. Open the Settings App the scroll down to the bottom and select the "Apps" section



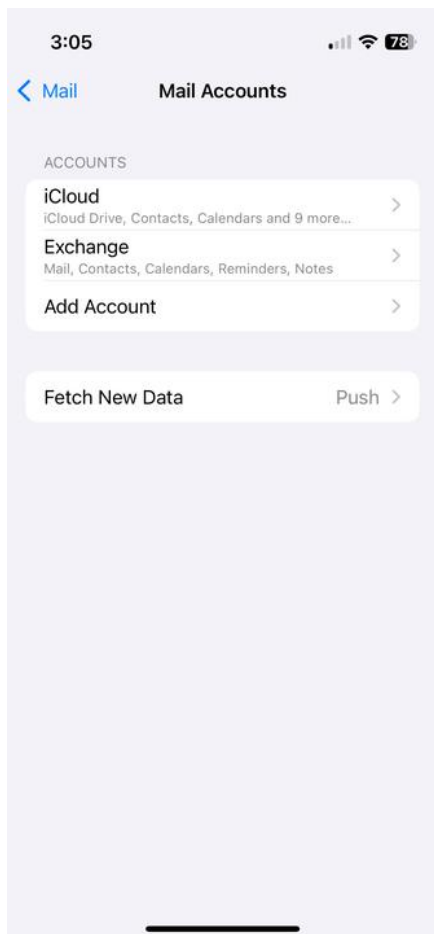
2. Scroll down and select the Mail app



3. Select Mail Accounts



4. Select Exchange (This may be named mywinterhaven or something similar)



5. Click the toggle off then back on beside the "Mail" option



Your mail will now resync and this should resolve any issues with missing items. If you are still experiencing the issue try rebooting your device then attempting the steps again. If the issue still persists please put in a ticket at <https://mywinterhaven.zendesk.com>.