- - - Browser Group 2 Results Document - - -

Test 1: Starts when browser opens, ends when print button (within print menu, not the dropdown) is hovered over.

Test 2: Starts when browser opens, ends when homepage is set (to any page).

Test 3: Starts when browser opens, ends when 'zoom in' is applied once.

- - Notation - -

(Name) {

(Test 1):

(Time taken to finish) - (Browser tested first) - (Satisfaction): #(1-10; 10 is highest) - (Any errors had); (Any other errors had)

(Time taken to finish) - (Browser tested second) - (Satisfaction): #(1-10; 10 is highest) - (Any errors had); (Any other errors had)

(Test 2):

(Time taken to finish) - (Browser tested first) - (Satisfaction): #(1-10; 10 is highest) - (Any errors had); (Any other errors had)

(Time taken to finish) - (Browser tested second) - (Satisfaction): #(1-10; 10 is highest) - (Any errors had); (Any other errors had)

(Test 3):

(Time taken to finish) - (Browser tested first) - (Satisfaction): #(1-10; 10 is highest) - (Any errors had); (Any other errors had)

(Time taken to finish) - (Browser tested second) - (Satisfaction): #(1-10; 10 is highest) - (Any errors had); (Any other errors had)

}

- - Results - -

Nicole A. {

Print:

18.38 - Opera - Satisfaction: 5 - Would not allow speed dial page to print, but allowed her to try

10.88 - Safari - satisfaction: 5 - No errors

Homepage:

58.87 - Opera - Satisfaction: 1 - Setting the homepage didn't actually work; Had trouble finding it

24.54 - Safari - Satisfaction: 5 - Hitting homepage didn't actually set the homepage, but it was expected to do so

Zoom:

5.53 - Opera - Satisfaction: 5 - No errors

7.25 - Safari - Satisfaction: 4 - No errors

}

Danniel S. {

Print:

7.05 - Opera - Satisfaction: 10 - No errors

4.22 - Safari - Satisfaction: 10 - No errors

Homepage:

2:38.06 - Opera - Satisfaction: 6 - Wasn't clear about what toolbar to use

36.50 - Safari - Satisfaction: 8 - The 'set to current page' button caused confusion

Zoom:

7.39 - Opera - Satisfaction: 10 - No errors

4.32 - Safari - Satisfaction: 10 - No errors

}

Juan C. {

Print:

6.66 - Opera - Satisfaction: 10 - No errors

4.72 - Safari - Satisfaction: 10 - No errors

Homepage:

1:18.34 - Opera - Satisfaction: 4 - The 'Homepage' is actually the start-up tab(s)

28.09 - Safari - Satisfaction: 7 - No errors

Zoom:

10.71 - Opera - Satisfaction: 6 - The 'Zoom' option in 'Window' dropdown is different from 'Zoom in' option in 'View' dropdown

4.58 - Safari - Satisfaction: 8 - No errors

}

Daniel L. {

Print:

38.50 - Opera - Satisfaction: 3 - Would not allow speed dial page to print, but allowed him to try

4.85 - Safari - Satisfaction: 10 - No errors

Homepage:

4:15.43 - Opera - Satisfaction: 2 - The 'Homepage' is actually the start-up tab(s); Online directions from Opera dev's are inaccurate.

43.43 - Safari - Satisfaction: 6 - No errors

Zoom:

11.43 - Opera - Satisfaction: 10 - No errors

15.85 - Safari - Satisfaction: 7 - The 'Zoom' option in 'Window' dropdown is different from 'Zoom in' option in 'View' dropdown

}

Adrian L. {

Print:

24.68 - Opera - Satisfaction: 6 - Would not allow speed dial page to print, but allowed him to try

12.70 - Safari - Satisfaction: 7 - No errors

Homepage:

33.99 - Opera - Satisfaction: 5 - No errors

17.42 - Safari - Satisfaction: 6 - No errors

Zoom:

25.86 - Opera - Satisfaction: 3 - It wasn't obvious or logical

4.59 - Safari - Satisfaction: 4 - No errors

}

So far the data seems to show that safari is much more learnable presumably leading to the increased level of satisfaction in all the safari tasks.

I'm switching the order from here on out because testing opera first has left somewhat biased results.

Iko K. {

Print:

6.47 - Safari - Satisfaction: 8 - No errors

30.21 - Opera - Satisfaction: 7 - No errors

Homepage:

8.21 - Safari - Satisfaction: 7 - No errors

4:39.16 - Opera - Satisfaction: 1 - The 'Homepage' is actually the start-up tab(s); It was unexpectedly hard

Zoom:

4.17 - Safari - Satisfaction: 9 - No errors

7.22 - Opera - Satisfaction: 7 - The 'Zoom' option in 'Window' dropdown is different from 'Zoom in' option in 'View' dropdown

}

Ed S. {

Print:

5.07 - Safari - Satisfaction: 9 - No errors

7.97 - Opera - Satisfaction: 9 - No errors

Homepage:

5.60 - Safari - Satisfaction: 9 - No errors

1:45.21 - Opera - Satisfaction: 3 - The 'Homepage' is actually the start-up tab(s); It was unexpectedly hard

Zoom:

5.86 - Safari - Satisfaction: 6 - No errors

2.73 - Opera - Satisfaction: 6 - No errors

}

Maurice L. {

Print:

30.38 - Safari - Satisfaction: 7 - The top-level menu isn't like Windows' per-window menus.

18.19 - Opera - Satisfaction: 7 - Would not allow speed dial page to print, but allowed him to try

Homepage:

2:24.56 - Safari - Satisfaction: 5 - The toolbar isn't like windows; Still wasn't obvious

1:59.45 - Opera - Satisfaction: 2 - The 'Homepage' is actually the start-up tab(s); It was unexpectedly hard

Zoom:

7.93 - Safari - Satisfaction: 9 - No errors

3.52 - Opera - Satisfaction: 7 - No errors

}

Steve S.{

Print:

6.63 - Safari - Satisfaction: 10 - No errors

16.14 - Opera - Satisfaction: 8 - Had error where it would not allow speed dial page to print, but allowed him to try

Homepage:

11.29 - Safari - Satisfaction: 9 - No errors

4:01.02 - Opera - Satisfaction: 1 - The 'Homepage' is actually the start-up tab(s); Online directions from Opera dev's are inaccurate.

Zoom:

5.43 - Safari - Satisfaction: 9 - Wasn't on right click of page

4.81 - Opera - Satisfaction: 9 - No errors

}

Alex S. {

Print:

7.20 - Safari - Satisfaction: 7 - No errors

11.77 - Opera - Satisfaction: 5 - Would not allow speed dial page to print, but allowed him to try

Homepage:

20.34 - Safari - Satisfaction: 5 - No errors

1:16.78 - Opera - Satisfaction: 2 - The 'Homepage' is actually the start-up tab(s); Online directions from Opera dev's are inaccurate.

Zoom:

4.90 - Safari - Satisfaction: 6 - No errors

4.81 - Opera - Satisfaction: 6 - No errors

}

Notes:

-Even after switching the order the browsers were tested in, opera still performed poorly. And that is an understatement.

-After the first 3 people performed their tests, I began telling people that “setting the homepage” was the same as setting “what the browser opened to when it turned on”. I avoided saying “started” to prevent making it obvious what they needed to look for to accomplish the test.

-Most people wouldn’t even see the start up tab in opera, and by 2 minutes most people actually asked if they could give up. To which I said no, of course.