

Problem statement.

- ① Teens need to be convinced that they're not crazy so that they can begin treatment.
- ② Trauma patients need a safe space to reach out to in order to begin healing process.
- ③ Professionals need a listening ear / when work stress piles up.
- ④ elderly need early intervention as age can be a barrier to seeking help.
- ⑤ NSF's need assistance / support in order to properly function / carry out their duties.

+ patients can get more insight

Probs - persona

- ① teens
- ② professionals
- ③ elderly
- ④ ~~ps~~ undergrads
- ⑤ media personality - might be more nuanced.
- ⑥ NSF's
- ⑦ Trauma patients