

Daniel Orton

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Technical Skills

SQL: Oracle Database, PostgreSQL, SQLite

R: readxl, writexl, dplyr, ggplot2, readr

Python: Pandas, OpenPyXL

Julia:

Work Experience

<i>University of Utah Health</i>	<i>Managed Care Data Analyst</i>	<i>2018 – Present</i>	<i>Murray, Utah</i>
<ul style="list-style-type: none">• Manage the ETL process with Fraud, Waste, and Abuse vendor by producing and validating 5 monthly reports; Medical/Dental, Pharmacy, Enrollment, Coverage Attribute, and Provider• Support the Actuarial team by managing the ETL process with analytics vendor by producing and validating 5 monthly reports; Medical/Dental, Pharmacy, Lab, Enrollment, and Provider• Produce the annual State of Utah Insurance Transparency report which includes 3 Administrative metrics and 6 Denial metrics. The report is published online and can be found at this link: Insurance Transparency• Re-wrote the Restricted Surveillance Pharmacy report in SQL and automated the report in Microsoft SQL Server Report Builder saving a total of 8 hours of work a month• Created the Pended Claims by Workqueues report which tracks the number of daily pended claims over a rolling 6 week history; By tracking pended claims, management was able to reduce the average number of daily pended claims by 4k• Automated 14 Medical/Dental/Pharmacy, and Enrollment reports saving 40 hours of manual work a month			
<i>PNC</i>	<i>Healthcare Solutions Consultant</i>	<i>2012 – 2018</i>	<i>Salt Lake City, Utah</i>
<ul style="list-style-type: none">• Developed and administered the annual PNC Healthcare Benchmarking Initiative which benchmarks hospital performance across 15 key revenue cycle metrics• Developed and administered the annual PNC Healthcare Advisory Board Cash Posting Survey which benchmarks member hospitals across 9 key cash posting metrics. The survey was sent to participating hospital CEOs and the survey results were reported back to the participating hospital CEOs• Analyzed the virtual credit card payments for a client and estimated that the annual processing fees equaled approximately \$75k; Opting out of the top three payment processing intermediaries would reduce the virtual credit card payments by an estimated 93%• Helped clients consolidate payer lockboxes and ensured that 95% of paper checks were received at the new lockbox• Created department KPIs which consist of 5 revenue and 6 non-revenue metrics, and developed a process for capturing and reporting performance using SharePoint			
<i>Humana</i>	<i>Provider Relations Consultant</i>	<i>2009 – 2012</i>	<i>Sandy, Utah</i>
<ul style="list-style-type: none">• Developed and maintained a contract management workflow system using SharePoint which reduced the time required to execute a provider contract from 72 to 11 days• Analyzed a large claims dataset submitted by a contracted health care provider; they claimed a total of \$1.5 million in underpayments; Comparing the provider's dataset with internal documents I was able to measure the underpayments and verified that it was actually \$125k, thus reconciling a discrepancy between the payer and provider			

Education

Snow College	AS, Computer Science	School of Engineering, class of 2022
University of Utah	MS, Information Systems	David Eccles School of Business, class of 2021
Westminster College	MBA, Entrepreneurship	Bill and Vieve Gore School of Business, class of 2012
University of Phoenix	BS, Business Marketing	School of Business, class of 1999