

Skills _____

Languages Python, Bash, SQL, JavaScript, HTML, CSS, LaTex

Varonis DatAvantage, Bitlocker, Sophos Anti-Virus, Imperva WAF, Dell SecureWorks IDS/IPS, **Security Tools**

Websense DLP, Office 365 DLP, SentinelOne, CB Protection, ZScaler, EnSilo, ProofPoint, CyberARK

Vulnerability Scanning Nessus, Wireshark, Aircrack

Penetration Testing Metasploit, Burp, Shodan, Wireless testing and manual packet inspection

Cloud Technologies AWS administration: EC2, S3, VPC, IAM, Route 53

Software and Tools Office 365, Active Directory, AWS administration, Splunk, Salesforce, JIRA, ServiceNow

Certifications

CompTIA Security+ ID: COMP001021085931 **ITIL v3 Foundation** License ID: 02344221-01-0JUY

Actively Pursuing Certified Ethical Hacker (CEH)

EMCIE (EMC Implementation Engineer, VPLEX Specialist)

EMCSA (EMC Storage Administrator, VPLEX Specialist)

Learning Tree Certified Specialist in Linux Administration

Fundamental Linux Administration Certification by Linux Academy

Experience _____

Stanley Black and Decker

Waltham, MA

CYBER SECURITY ANALYST

May 2019 - PRESENT

placeholder

Invaluable Boston, MA

DESKSIDE ADMINISTRATOR May 2018 - May 2019

- Support and maintain end-user computing worldwide in the organization by providing troubleshooting and resolution of hardware, software, and network issues. Create, maintain, document and implement standards for client-side hardware, software, and operating systems
- Record and document incident requests per standard Service Desk procedure
- Managed and responsible for all onboarding, offboarding, and account related issues of employees via Active Directory and Office 365
- Assist Network and Application teams with complex technical tasks including debugging and supporting client computing systems
- Diagnose and repair client computing devices and peripherals in the field including but not limited to PCs, printers, PC-based computer software, smartphone devices and other end-user equipment or software as required
- Managed the migration of a new Endpoint Solution project for corporate environments
- Respond to the Data Subject Access Requests (DSAR) under GDPR Compliance standards

Alegeus Technologies Waltham, MA

INFORMATION SECURITY ANALYST

May 2017 - Aug. 2017

- · Served as a liaison between the IT department and Information Security team on information security related topics
- · Deploy, monitor, and manage Sophos Endpoint solution on client machines to meet security compliance
- · Reduced numerous amount of unmanaged machines from Active Directory to reduce company's risk
- Researched and deployed Bitlocker total disk encryption Bitlocker to protect corporate sensitive information
- Maintained Kantech (Badges, Cameras) physical security system to ensure we meet requirement for compliance
- Managed security projects such as the deployment of Imperva WAF, Dell SecureWorks IDS/IPS and Office 365 DLP
- Managed and maintained Varonis DatAvantage, a file system monitoring system
- · Research the latest IT security trends, provide senior IT staff with recommendations, enhancements
- Assisted ISO with security compliance and audit (PCI, HIPAA, SOC 1, SOC 2)

Dell EMC Hopkinton, MA

SENIOR ANALYST July 2014 - May 2017

- Troubleshoot and provide solutions to customer's issues through Salesforce ticketing support system
- Investigate highly complex systems and networking environments relating to VPLEX and SAN
- · Collaborates with VNX, VMAX, RecoverPoint, Cisco, Brocade and various host teams to provide complete solutions support
- · Interface with many Dell EMC functional departments such as Engineering, Sales and Customer Service for escalated issues
- · Linux administrative work such as resetting passwords, troubleshooting networking and analysis live firmware logs

Harvard Business School Boston, MA

TECHNICAL SUPPORT ANALYST (CONTRACTOR)

Jan. 2014 - July 2014

Expected 2020

- Installation, upgrade, configure, and deployment of Windows 7 and Mac OS
- Provided technical troubleshooting for staff, faculty and doctoral students
- Tracked and managed tickets via ServiceNow Service Management
- Managed active directory, printer management and file share
- Troubleshoot WLAN and LAN issues
- Purge and restore backed up data on Malware infected machines

Education

Harvard University

Cambridge, MA

MASTER OF LIBERAL ARTS, EXTENSION STUDIES, INFORMATION MANAGEMENT SYSTEMS

Harvard Extension School Cambridge, MA

Cybersecurity Certificate 2018

University of Massachusetts

Amherst, MA

Bachelor of Science in Information Systems 2013

Projects _____

Shellfish

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- placeholder

Zero Robotics

- placeholder
- placeholder

Experience _

Army National Guard Massachusetts

PRIVATE FIRST CLASS Oct. 2011 - Nov. 2012

• Secret Clearance - Inactive