

# DANIEL A ABDULKARIM

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## Web Developer & UI / UX Designer

Results-driven and emerging The University of Texas at Austin Bootcamp certified Full Stack Developer leveraging technical troubleshooting and enterprise-level quality software development and designing. Analytical and detail-oriented designer with innate efficiency to assess problem areas and deliver pragmatic solutions to comply with industry and company best practices. Demonstrated experience in creating front-end applications while coordinating for relatable and engaging features. Adept at connecting with skilled teams and delivering technical support to achieve defined goals.

### AREAS OF EXPERTISE

Front-End Web Design | Project Management | User Training & Support | Technical Troubleshooting | Web Applications | Reporting & Documentation | Troubleshooting & Issue Resolution | Data Entry | Process Improvement | Workflow Optimization | Cross-functional Teams | Information Technology | Help Desk Operations | End-User Training

### TECHNICAL SKILLS

**Languages:** JavaScript ES6+, CSS3, Sass, HTML5, SQL, NoSQL

**Applications:** GitHub, MongoDB, MySQL

**Tools:** Express, React, Node, Handlebars, Query, Bootstrap

### Technical Proficiencies

**Applications:** Windows, Mac OS, React, MEAN & MERN stack, HTML, JQuery, FA, CSS, Git, JS, Node, npm, MySQL, Microsoft Office Suite, JSON, XML, Docker, Redis Jira, Confluence, and Artifactory

### PROJECT SECTION

**BookSmart** | <https://github.com/dannyvyspam/BookSmart> | <https://dannyvyspam.github.io/BookSmart/>

- *Short summary of project:* This application allows users to search for new books. Users can log in to save the book they like, as well as remove the books from their library.
- *Your core responsibilities in the project:* To ensure that website visitors can easily interact with the page.
- *Tools / languages used:* HTML, CSS, JS, JQuery, JSON, Font Awesome

**PetSpace** | <https://github.com/dannyvyspam/petSpace/tree/danny> | <https://boiling-plateau-13571.herokuapp.com/>

- *Short summary of project:* An MVC style social media site with focus on pets
- *Your core responsibilities in the project:* JavaScript functionalities, Front End and authentication
- *Tools / languages used:* Git, Handlebars, JavaScript, Bootstrap, Node.js, MySQL, Insomnia

**Weather Dashboard** | <https://github.com/dannyvyspam/weather-dashboard> | <https://dannyvyspam.github.io/weather-dashboard/>

- *Short summary of project:* The project emphasizes the use of using an API call and JQuery to make dynamic changes to an HTML document
- *Your core responsibilities in the project:* Use of the [OpenWeaTher API](#) to retrieve weather data. Uses localStorage to store persistent data.
- *Tools / languages used:* HTML, CSS, Bootstrap, JQuery, Moment.js

## **PROFESSIONAL EXPERIENCE**

Astro Appliance, Houston, TX

### **Technical Support Specialist** (2020 – Present)

Strengthened help desk support and on-site tech/appliances repairing services and resolve maintenance issues with focus on improving equipment performance. Deliver technical troubleshooting for an organization to optimize operational efficiency. Perform multiple duties, including identifying / resolving technical issues, maintaining hardware / software installations, and streaming IT systems. Improve overall paperwork involving data logs and problem resolution notes to achieve operational excellence.

- Enhanced user experience by offering on-call diagnostics services and assuring complete fault mitigation.
- Delivered constructive training and coaching to over 20 new technicians, while conducting appliance repair and maintenance visits.
- Addressed and resolved 10-15 complaints per day for 6 days a week while leveraging problem-solving skills.
- Recognized as a quick learner by gaining knowledge of job execution in two weeks and starting training others within a couple of months.
- Maintained a high standard of professionalism, which prompted employer to support pursuit of higher education by providing flexible work hours from home.

Astro Appliance, Houston, TX

### **Technician** (2019-2020)

Performed day-to-day tasks, including repairing, installing, replacing, and servicing different systems and equipment in a fast-paced environment. Monitored systems, diagnosed problems, troubleshoot equipment, and conducted tests to update / improve existing systems and repair / replace faulty equipment. Enhanced system performance by ensuring appropriate utilization of hardware and software technologies.

- Certified locksmith with competence in new technicians training, residential and business lockouts / safe installations, as well as key creation for any lock or vehicle, remote key programming, PTS fob / chip programming, and master keying.

## **EDUCATION**

***Boot Camp Certificate: The University of Texas at Austin.***

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.