USABILITY TEST
Drug Search Prototype

Facilitator: _James McClie_

User: _Allison Hawke_

Date: _6.30.15_

Preparation
- Desktop or Mobile Device
- Web Prototype URL

Task 1 – Find Drug Information

Steps
You have received prescription from your physician for a new medication called "fluticasone propionate", and you are curious about possible adverse side effects or risks associated with this medication. You have just browsed to a website that claims to provide pharmaceutical information.

1. Home – Search / Results

   [0 1 (2)] Time: : 20   Satisfaction:

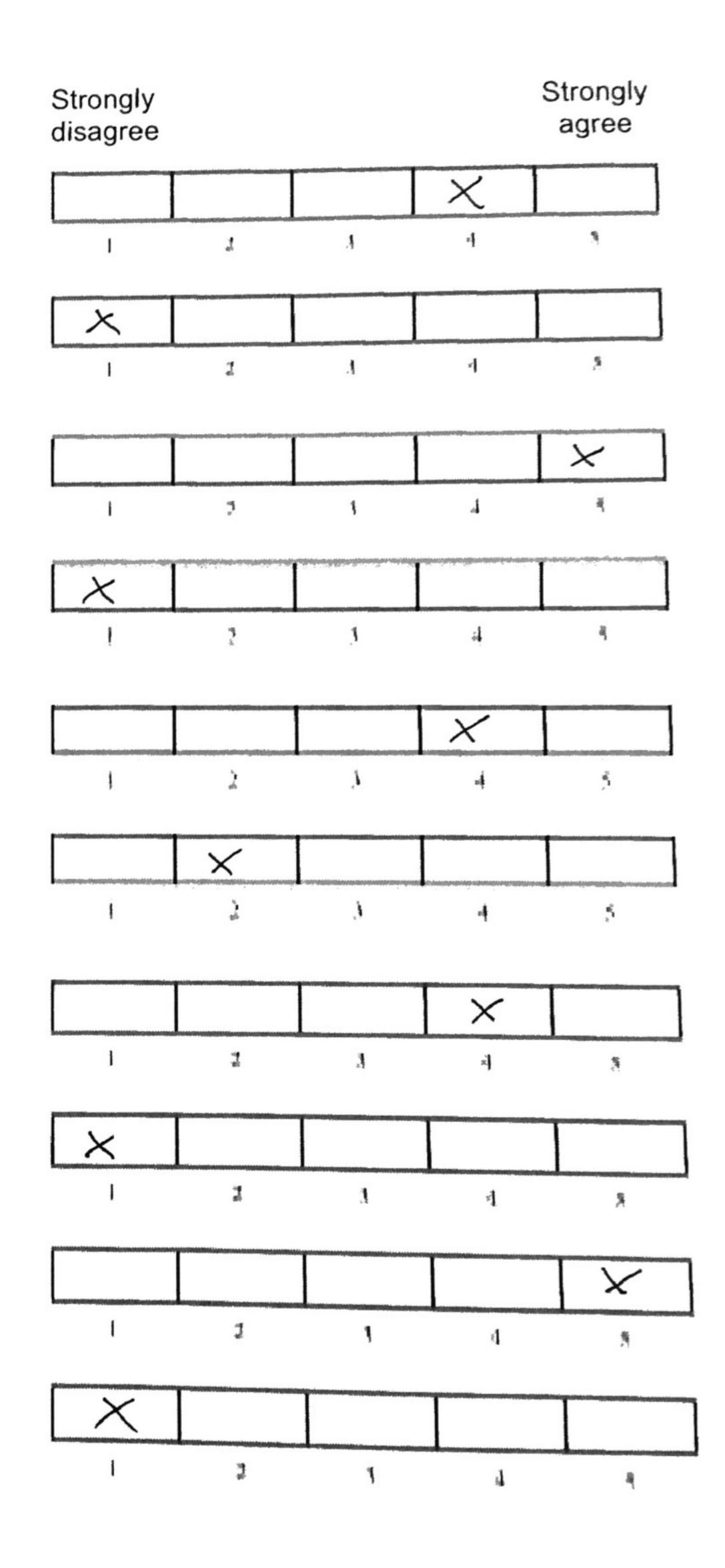   *How would you expect results to be organized/displayed?*

   - Searches, scrolls, clicks page 2, prev, scrolls x 2
   - Clicks Advair Diskus

2. Details – Locate Warnings

   [0 1 (2)] Time: : 10   Satisfaction:

   Is there any additional information that would be useful? - "common dosage, with food"
   - Clicks adverse reactions icon "Wow"   - pic would help
   - zooms in, tries to tap icon, no result

System Usability Scale Survey
Drug Search Prototype

Strongly disagree   Strongly agree

1. I think that I would like to use this system frequently

1	2	3	4 (X)	5

2. I found the system unnecessarily complex

1 (X)	2	3	4	5

3. I thought the system was easy to use

1	2	3	4	5 (X)

4. I think that I would need the support of a technical person to be able to use this system

1 (X)	2	3	4	5

5. I found the various functions in this system were well integrated

1	2	3	4 (X)	5

6. I thought there was too much inconsistency in this system

1	2 (X)	3	4	5

7. I would imagine that most people would learn to use this system very quickly

1	2	3	4 (X)	5

8. I found the system very cumbersome to use

1 (X)	2	3	4	5

9. I felt very confident using the system

1	2	3	4	5 (X)

10. I needed to learn a lot of things before I could get going with this system

1 (X)	2	3	4	5

Drug Search Prototype

Facilitator: James McKie

User: Jenna Berkel

Date: 6.30.15

Preparation
- ~~Desktop~~ or Mobile Device
- Web Prototype URL

Task 1 – Find Drug Information

Steps
You have received prescription from your physician for a new medication called "fluticasone propionate", and you are curious about possible adverse side effects or risks associated with this medication. You have just browsed to a website that claims to provide pharmaceutical information.

1. Home – Search / Results

   [0   1   2] Time: :10   Satisfaction: High

   How would you expect results to be organized/displayed?

   - taps search icon
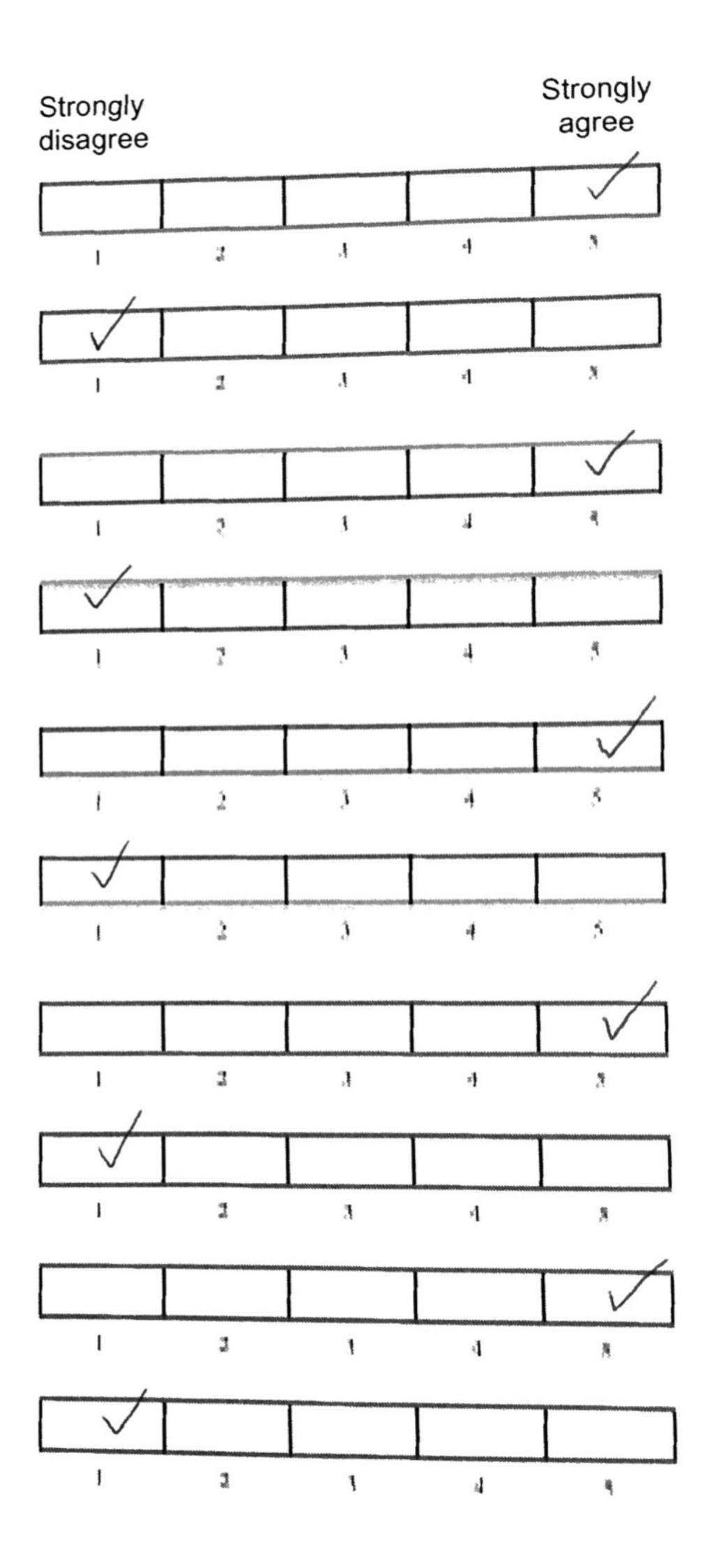   - taps second entry

2. Details – Locate Warnings

   [0   1   ②] Time: Satisfaction: High

   Is there any additional information that would be useful? – Dosage

   - taps adverse effects, reads

Drug Search Prototype

	Strongly disagree				Strongly agree

1. I think that I would like to use this system frequently
   — checkmark in box 5

2. I found the system unnecessarily complex
   — checkmark in box 1

3. I thought the system was easy to use
   — checkmark in box 5

4. I think that I would need the support of a technical person to be able to use this system
   — checkmark in box 1

5. I found the various functions in this system were well integrated
   — checkmark in box 5

6. I thought there was too much inconsistency in this system
   — checkmark in box 1

7. I would imagine that most people would learn to use this system very quickly
   — checkmark in box 5

8. I found the system very cumbersome to use
   — checkmark in box 1

9. I felt very confident using the system
   — checkmark in box 5

10. I needed to learn a lot of things before I could get going with this system
    — checkmark in box 1

USABILITY TEST
Drug Search Prototype

Facilitator: James Mckie

User: Lisa Phelps

Date: 6.30.15

Preparation
- Desktop or Mobile Device
- Web Prototype URL

Task 1 – Find Drug Information

Steps
You have received prescription from your physician for a new medication called "fluticasone propionate", and you are curious about possible adverse side effects or risks associated with this medication. You have just browsed to a website that claims to provide pharmaceutical information.

1. Home – Search / Results

   [0 (1) 2] Time: Satisfaction:

   How would you expect results to be organized/displayed?

   - No dropdown
   - Manufacturer on Search results?
   - "I want to search for manufactur"

2. Details – Locate Warnings

   [0 1 (2)] Time: Satisfaction:

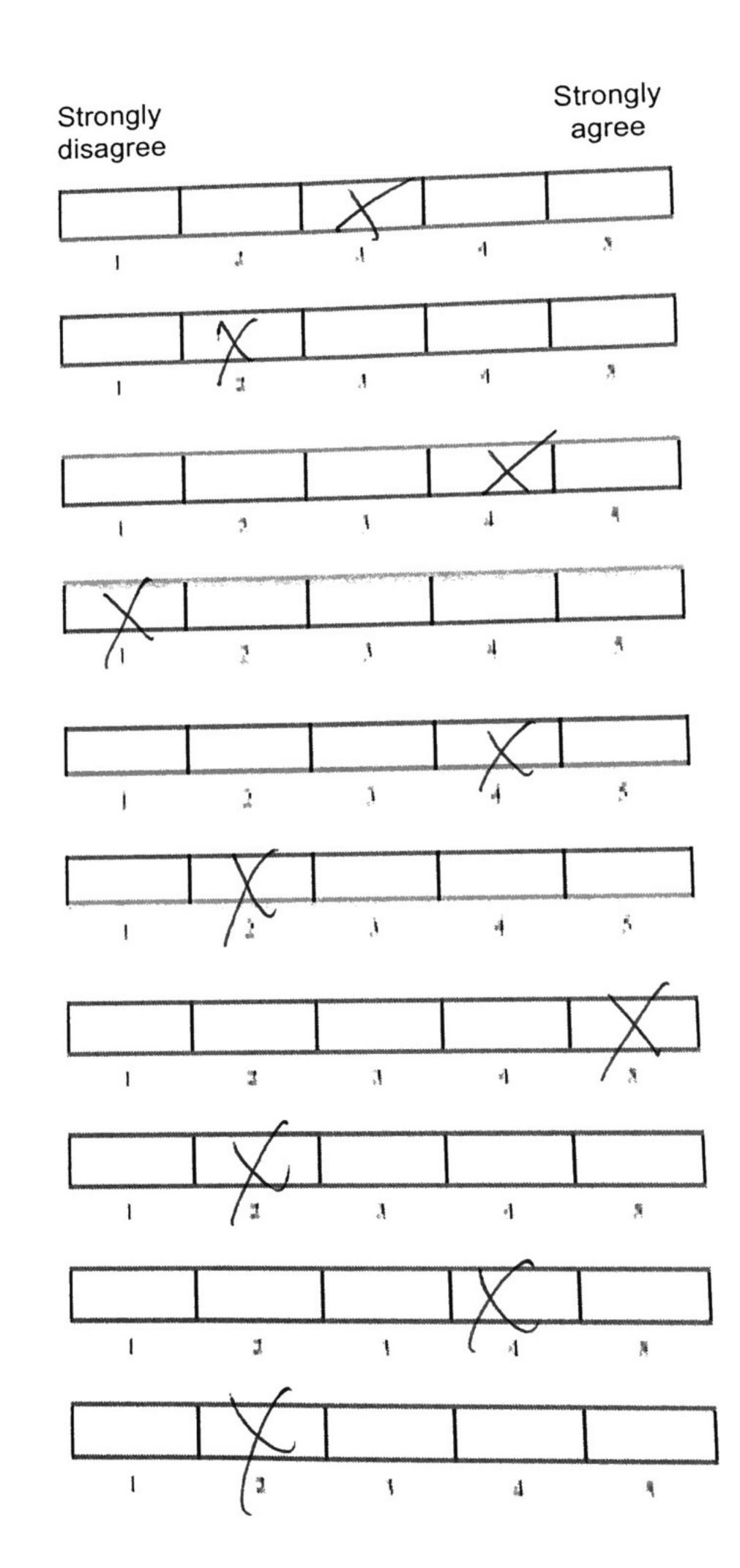   *Is there any additional information that would be useful?*

   - "I like the big warning"
   - "It's broken down pretty easily, tells me what I need"
   - Emergency Poison control number?
   - Clicks arrows by icons to see information

Drug Search Prototype

Strongly disagree | | | | Strongly agree

1. I think that I would like to use this system frequently
   [Rated: 3]

2. I found the system unnecessarily complex
   [Rated: 2]

3. I thought the system was easy to use
   [Rated: 4]

4. I think that I would need the support of a technical person to be able to use this system
   [Rated: 1]

5. I found the various functions in this system were well integrated
   [Rated: 4]

6. I thought there was too much inconsistency in this system
   [Rated: 2]

7. I would imagine that most people would learn to use this system very quickly
   [Rated: 5]

8. I found the system very cumbersome to use
   [Rated: 2]

9. I felt very confident using the system
   [Rated: 4]

10. I needed to learn a lot of things before I could get going with this system
    [Rated: 2]

USABILITY TEST

Drug Search Prototype

Facilitator: _James Mckie_

User: _Joy Vance_

Date: _6. 30. 15_

Preparation
- ~~Desktop~~ or Mobile Device
- Web Prototype URL

Task 1 – Find Drug Information

Steps
You have received prescription from your physician for a new medication called "fluticasone propionate", and you are curious about possible adverse side effects or risks associated with this medication. You have just browsed to a website that claims to provide pharmaceutical information.

1. Home – Search / Results

   [0 ①② 2] Time: :50   Satisfaction: Med

   How would you expect results to be organized/displayed? — "More Information about how"

   - "Did I misspell?"
   - "So many options" "52 results" "I don't know where I'm lost"
   - Scrolls
   - Clicks 1st
   - "I have to click on each one to see which is my manufacturer"
   - I want to know that results are based on manufacturer

2. Details – Locate Warnings

   [0 1 ②] Time: Satisfaction: Med

   Is there any additional information that would be useful?
   ~~Etio~~ – Scrolls
   - checks Adverse Reactions, reads "6a adverse reactions..."
   - "Seems strange... I don't know what to do with this info"
   - "Too overwhelming"
   - "Why do some have big warnings and others don't"

Drug Search Prototype

	Strongly disagree				Strongly agree

1. I think that I would like to use this system frequently

(checkmark at position 3)

2. I found the system unnecessarily complex

(checkmark at position 1)

3. I thought the system was easy to use

(checkmark at position 5)

4. I think that I would need the support of a technical person to be able to use this system

(checkmark at position 1)

5. I found the various functions in this system were well integrated

(checkmark at position 3)

6. I thought there was too much inconsistency in this system

(checkmark at position 3)

7. I would imagine that most people would learn to use this system very quickly

(checkmark at position 4)

8. I found the system very cumbersome to use

(checkmark at position 3)

9. I felt very confident using the system

(checkmark at position 5)

10. I needed to learn a lot of things before I could get going with this system

(checkmark at position 1)