Drug Search Prototype

Facilitator: _James McKie_

User: _Lisa Phelps_

Date: _6.26.15_

Preparation

- Desktop or (Mobile Device)
- Web Prototype URL

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Task 1 – Find Drug Information

Steps

You have received prescription from your physician for a new medication called "fluticasone propionate", and you are curious about possible adverse side effects or risks associated with this medication. You have just browsed to a website that claims to provide pharmaceutical information.

1. Home – Search / Results

   [0 1 ②] Time: :45   Satisfaction: Med

   How would you expect results to be organized/displayed? — "dropdown autocomplete?"

   30 results   "results all says same thing - some capital?"
   scrolls results
   – taps 1st, back taps another
   4 foot

2. Details – Locate Warnings

   [0 ①2] Time: 1:30   Satisfaction: Med

   Is there any additional information that would be useful?

   "not seeing a warning"

   "That doesn't help me q t all" (cut off)
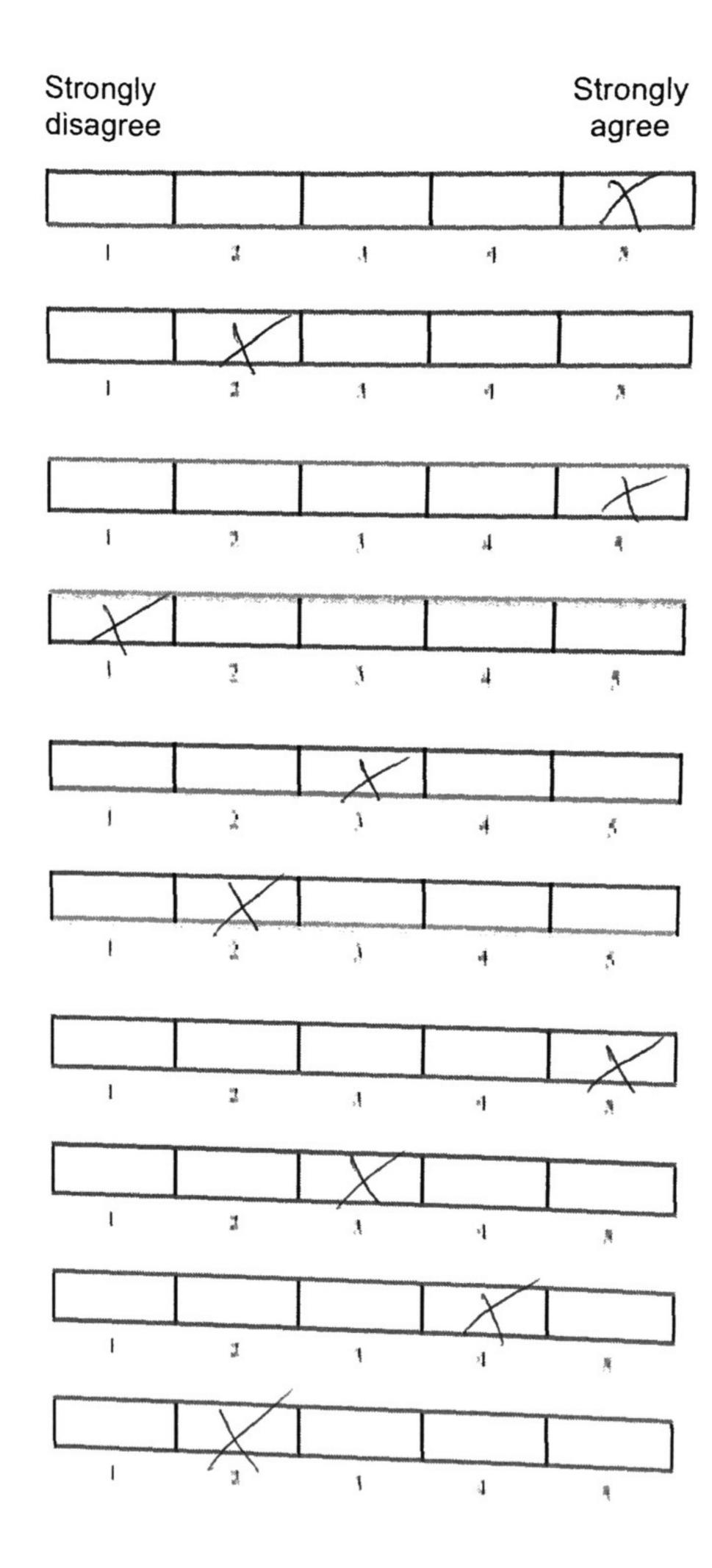
   "do you have to click on indications every time?"

   "I guess, thats the different manufacturers" — clicking back to results

   "how come a warning popped up on one but not others if same?"

   "It would be helpful to see what it looks like"

System Usability Scale Survey
Drug Search Prototype

	Strongly disagree				Strongly agree

1. I think that I would like to use this system frequently

    [1] [2] [3] [4] [**X** 5]

2. I found the system unnecessarily complex

    [1] [**X** 2] [3] [4] [5]

3. I thought the system was easy to use

    [1] [2] [3] [4] [**X** 5]

4. I think that I would need the support of a technical person to be able to use this system

    [**X** 1] [2] [3] [4] [5]

5. I found the various functions in this system were well integrated

    [1] [2] [**X** 3] [4] [5]

6. I thought there was too much inconsistency in this system

    [1] [**X** 2] [3] [4] [5]

7. I would imagine that most people would learn to use this system very quickly

    [1] [2] [3] [4] [**X** 5]

8. I found the system very cumbersome to use

    [1] [2] [**X** 3] [4] [5]

9. I felt very confident using the system

    [1] [2] [3] [**X** 4] [5]

10. I needed to learn a lot of things before I could get going with this system

    [1] [**X** 2] [3] [4] [5]

USABILITY TEST
Drug Search Prototype

Facilitator: James Mckie

User: Keith Stern

Date: 6.26.15

Preparation
- Desktop or Mobile Device
- Web Prototype URL

Task 1 – Find Drug Information

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Steps

You have received prescription from your physician for a new medication called "fluticasone propionate", and you are curious about possible adverse side effects or risks associated with this medication. You have just browsed to a website that claims to provide pharmaceutical information.

1. Home – Search / Results

   [0 (1) 2] Time: :20   Satisfaction: High

   How would you expect results to be organized/displayed?

   - Searched * - no results   "fast"
   - spelld out
   - 30 results "wow"
   - clicked 1st, back then 2nd "180 free-f...erockers"
   ~~Finding~~

2. Details – Locate Warnings

   [0 (1) (2)] Time: 1:10   Satisfaction: Med

   Is there any additional information that would be useful?

   reading warning - cut off - "automatically scroll?"
   - Manufacturer - link?
   - Indications & Usage not immediatly clear
   "little pill is back to home I guess"

   - tries mobile, flips to see responsiveness
   - found no warning on different manufacturer

System Usability Scale Survey
Drug Search Prototype

<div align="right">Strongly disagree   Strongly agree</div>

1. I think that I would like to use this system frequently

1	2	3	4 (X)	5

2. I found the system unnecessarily complex

1 (X)	2	3	4	5

3. I thought the system was easy to use

1	2	3	4	5 (X)

4. I think that I would need the support of a technical person to be able to use this system

1 (X)	2	3	4	5

5. I found the various functions in this system were well integrated

1	2	3 (X)	4	5

6. I thought there was too much inconsistency in this system

1 (X)	2	3	4	5

7. I would imagine that most people would learn to use this system very quickly

1	2	3	4	5 (X)

8. I found the system very cumbersome to use

1 (X)	2	3	4	5

9. I felt very confident using the system

1	2	3	4	5 (X)

10. I needed to learn a lot of things before I could get going with this system

1 (X)	2	3	4	5