





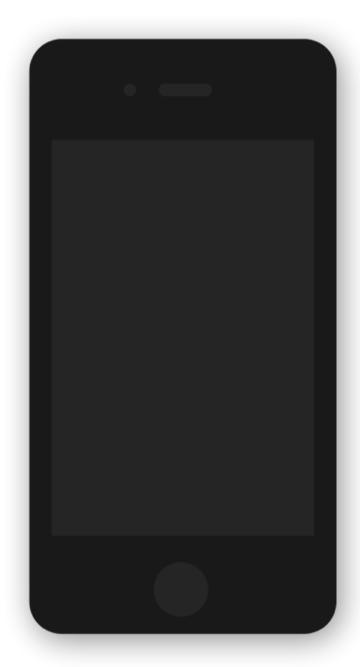


User engagement spark

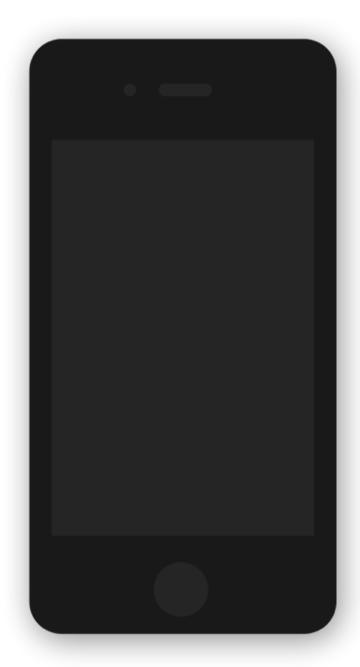


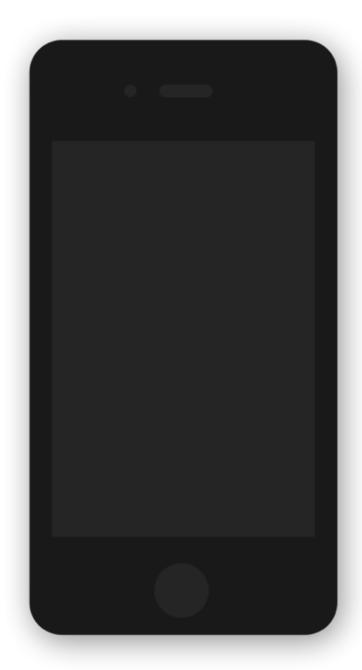






Speech recognition







Rewarding feedback

Listening











Google









what is Buckingham Palace?







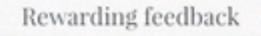
what is Buckingham Palace?

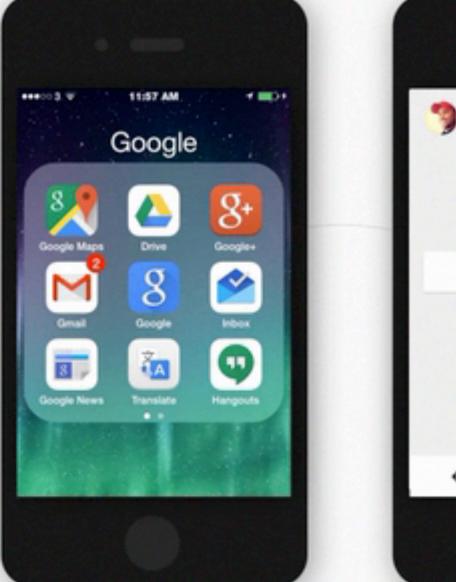


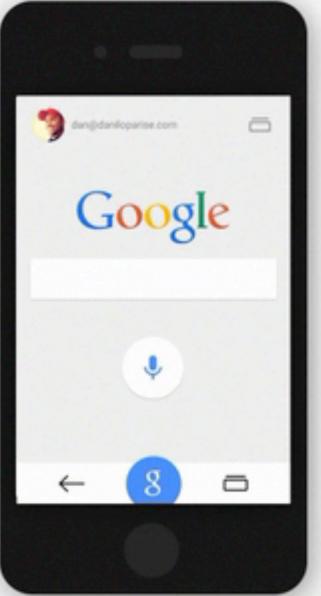
App opening

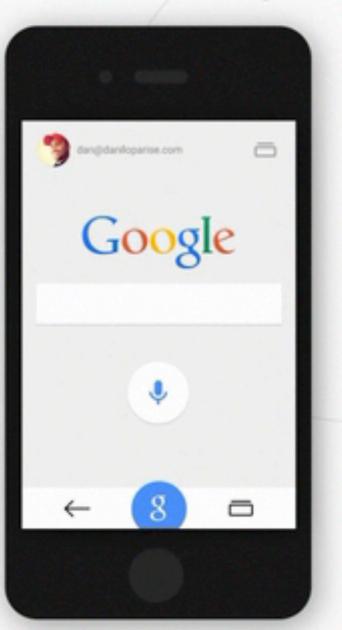


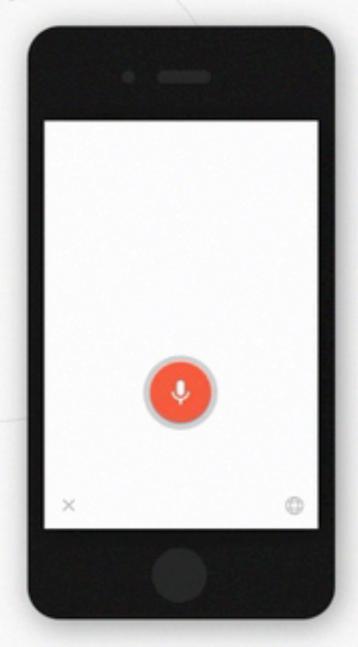
Speech recognition

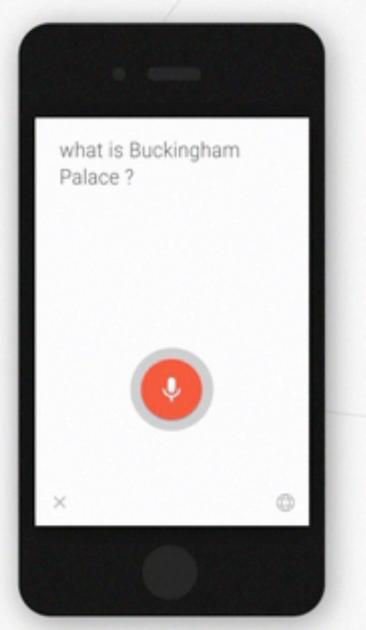


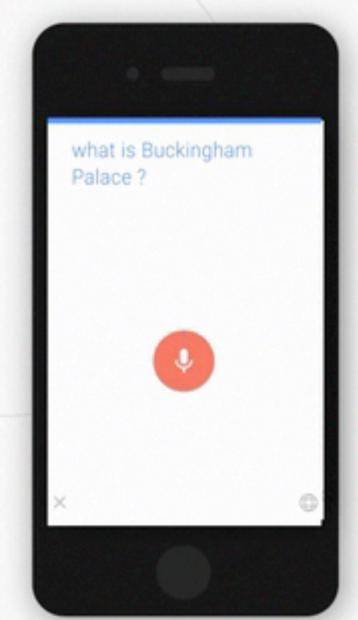












User engagement spark

Initial state



















Question triggering

Search initiation

Question recognition

Results

Case Study #5

Experience breakdown

The process in six steps



Google



Google Maps



Drive



Google+



Gmail



Google



Inbox



Google News



Translate



Hangouts

1 - 9

Google



Google Maps



Drive



Google+



Gmail



Google



Inbox



Google News

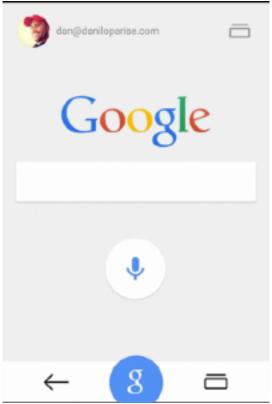


Translate



Hangouts









Google











Listening







Listening









what is Buckingham Palace ?







what is Buckingham Palace?









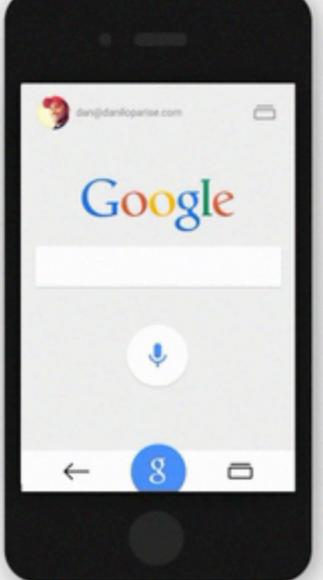
what is Buckingham Palace?



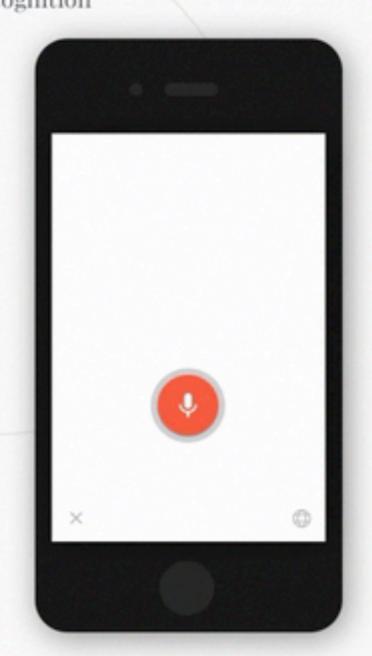
what is Buckingham Palace?



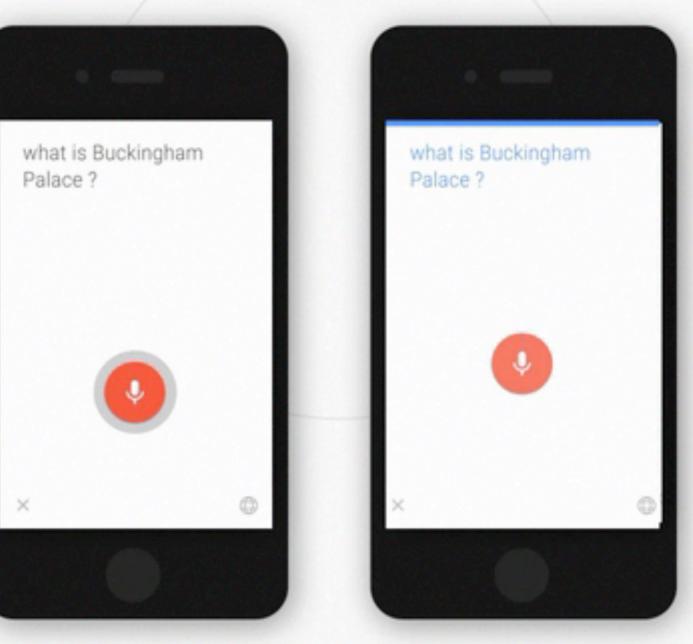
Google Google







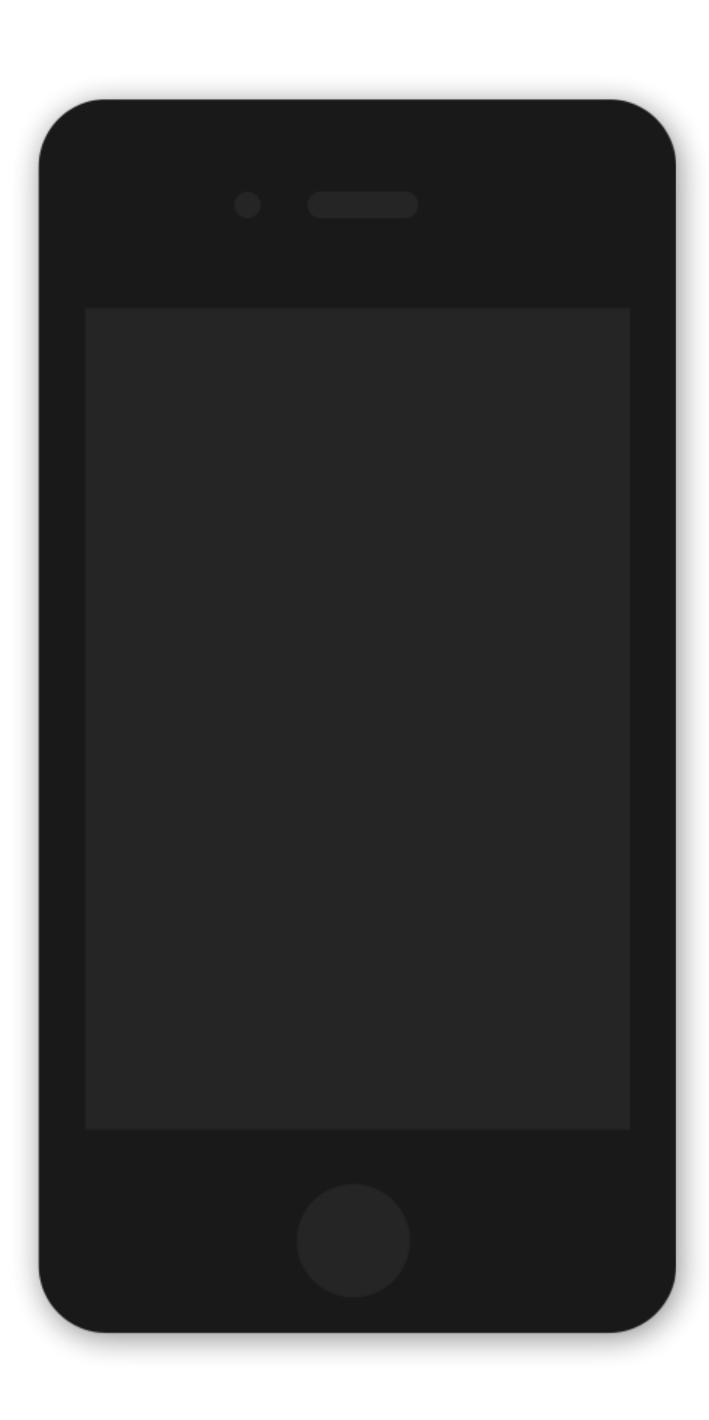




User engagement spark

9

Translate











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Google Maps



Drive



Google+



Gmail



Google



Inbox



Google News



Translate



Hangouts

Creating a fluid and seamless experience was the goal of this exercise. Also, I wanted to leverage animation when necessary. The cinematic adds a layer of meaning that is subtle and vibrant. It allows the user to understand better the process and drives the focus on relevant areas. Ultimately, I wanted the user to feel rewarded during the whole journey. Delivering on each step of the

experience a sense of wonder and satisfaction.

The solution

What's exciting with voice search?

Search without typing

You've got question. Voice has answers

