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#### **Primary Research Objectives**

- Identify barriers to housing and how commonly they are being experienced
- Measure awareness of fair housing laws in the region
- Determine prevalence of experience with housing discrimination
- Examine lack of housing choice by protected classes



#### Methodology

- Survey invitation was sent by email to the Opt In panel (hosted by Decipher), of approx. 17,000 valid email addresses, on March 8-9. A reminder was sent March 16. The survey closed June 9. Opt In panel members completed 2,607 of the completed surveys.
- An open link to the survey was also made available to non-panel members, including but not limited to: Portland Housing Bureau's direct email contact list; the federal grant managers in each Metro jurisdiction; Home Forward; the Community Alliance of Tenants; 211info. 847 responses were completed by individuals who were not panel members.
  - The online survey took a median time of 23 minutes to complete.
- Lastly, people were invited to complete the survey in small focus groups. Eight of the focus groups were language specific and included one to two interpreters and written aides in the language of the focus group. 98 surveys were completed by focus group attendees.
- After quality checks and data cleaning, a total of 3,552 surveys were analyzed in this research process.



### **Executive Summary**



#### **Executive Summary (1 of 3)**

- 76% of homeowners like their current housing very much. In contrast, 36% of renters like their housing very much, while 46% say they like it somewhat or it's okay.
- 36% of respondents want to move into new housing, and 11% don't want to but think they will have to in the near future.
- Affordability is the most important factor when looking for new housing. 53% of those who are planning to move, want to move, or might have to move say that are having problems finding housing they can afford. 10% of those looking for housing mention (unprompted in an open-ended response) that they think there is a high demand and/or low supply of housing in the region.
- The biggest problems for residents include the affordability of housing, rent, repairs to their home, and bills. Traffic near their home is also rated as a problem, as is the physical quality of their home.



#### **Executive Summary (2 of 3)**

- 23% of respondents say they don't know how to find information the need in order to find a new place to live that meets their needs.
- 10% of respondents say that in the last five years, their housing was unhealthy due to mold, disrepair, toxins, or other hazards. This problem was reported at a higher rate among respondents of color, those with kids, and those with a disability.
- 16% can remember a time when they've been denied housing to rent or buy in the Metro area. About two-thirds of them say this has happened in the past 5 years. The most common reason for this was income-related, followed by credit issues. Most of these people were denied rental housing. These denials were reported at a higher rate among those with non-binary genders, unmarried people, women, households with kids, and those who do not practice a religion.



#### **Executive Summary (3 of 3)**

- When it comes to feeling as if or suspecting they've been treated differently and discouraged from renting, owning, or enjoying their housing, 34% report they've experiencing this in the Metro area. The most common reasons were because of their amount of income, credit history, or their pets.
- 16% of respondents say they have had to move against their wishes in the last five years. Groups reporting this at a higher rate include people of color, disabled people, unmarrieds, and those with a non-traditional income. The most common reasons were that rent increased or their rental house was sold by the owner, but 16% of those who moved against their wishes (or 3% of the total dataset) say they were evicted without cause.



# Geography and Age Demographics Used in Data Weighting



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#### **Counties Represented**

This shows the number of completed surveys received from residents of the following areas, before data weighting.

County	Count	Percent
Multnomah	2310	65%
Clackamas	339	10%
Washington	838	24%
Other	72	2%



#### **Cities Represented**

This shows the number of completed surveys received from residents of the following areas, before data weighting.

City	Count	City	Count	
Portland	2257	Sherwood	22	
Beaverton	266	Wilsonville	22	
Hillsboro	142	Troutdale	17	
Tigard	108	Damascus	16	
Gresham	87	Fairview	11	
Lake Oswego	61	Gladstone	8	
Milwaukie	57	King City	8	
Oregon City	51	Cornelius	3	
West Linn	33	Durham	3	
Forest Grove	31	Maywood Park	3	
Tualatin	26	Wood Village	3	
Happy Valley	25	None of these	295	



#### **Portland Quadrants Represented**

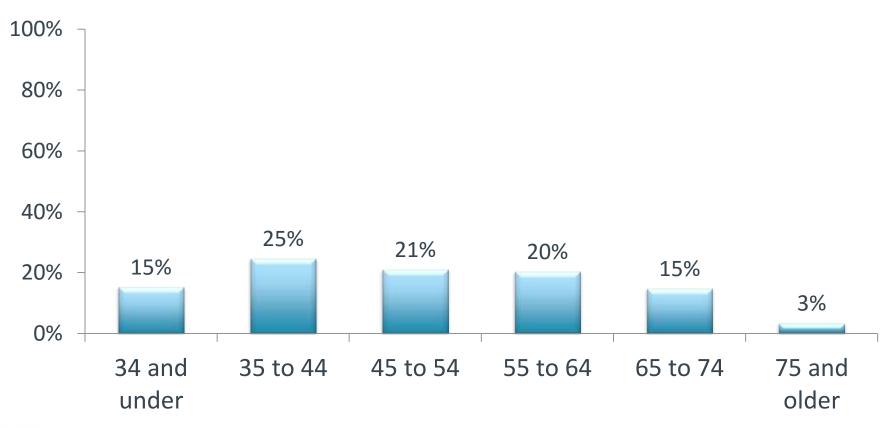
This shows the number of completed surveys received from residents of the following areas, before data weighting.

Quadrant	Count	Percent
North	368	15%
Northeast	604	25%
Southeast	807	33%
Northwest	172	7%
Southwest	481	20%



#### **Age Groups Represented**

Q45: Which of the following age ranges includes your age? (n=3,419)





#### Data Weighting Explained (1 of 2)

- The data collected from this survey is intended to represent the population of the tri-county area: 1,274,917 people, living in 662,419 households. We have 3,552 people represented by our data. This means that that each person surveyed is representing about 359 people in the tri-county area.
- However, because our survey data is not perfectly random, it is to be expected that some groups might be under- or over-represented, making results skew towards the views of the more over-represented groups (35-54-year-olds for one example). On the other hand, 18 to 34 year olds are being under-represented, for example, and their opinions are not being shown as strongly in the data. The actual percentage of 18 to 34 year olds in Portland is about 32%, but in the survey only 17% of the people in Portland are between falls in this age range. After weighting, that percentage of that youngest age group is closer to reality at 30%.



#### Data Weighting Explained (2 of 2)

- What weighting allows us to do is to make sure that instead of each person representing 359 people from the total population of the tricounty area, each person who took the survey is representing the population from its group only. The group was defined by their age, homeowner status, and whether or not they live in Portland. If the group is over-represented in the survey then each person will count for fewer than this 359 people, and if the group is under-represented then each person will count for more than the 359 people. This is done to more accurately reflect the actual population of the tri-county area.
- The weighting we did for this project adjusts for distribution of population in Portland and those outside of Portland, for age, and for homeowner-occupied households and renter-occupied households.



#### **Data Weighting Example**

		ighted nple	1	tual lation*	1	ghted nple
	Owners	Renters	Owners	Renters	Owners	Renters
Tri-County Area						
Multnomah, Clackamas, Washington Counties	70%	30%	59%	41%	59%	41%
County						
Multnomah	66%	34%	54%	46%	50%	50%
Clackamas	87%	13%	68%	32%	75%	25%
Washington	77%	23%	61%	39%	64%	36%
Portland Region (including those within Portland only)						
North Portland	71%	29%	59%	41%	56%	44%
Northeast Portland	68%	32%	58%	42%	53%	47%
Northwest Portland	68%	32%	55%	45%	53%	47%
Southeast Portland	63%	37%	52%	48%	47%	53%
Southwest Portland	71%	29%	55%	45%	58%	42%
Outside of Portland	76%	24%	64%	36%	65%	35%
*Course.						

\*Source:

Household Type and Age Data Set: 2010-2014 American Community Survey 5-Year Estimates



# All Data Shown Past This Point is Weighed Data

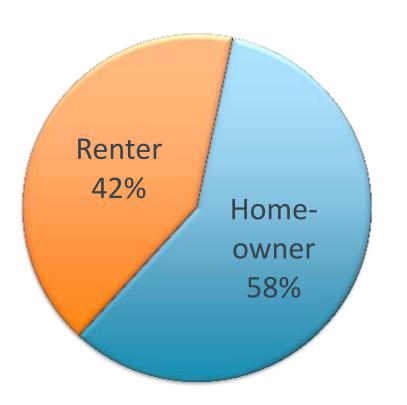


# Housing Characteristics and Perceptions



#### **Homeowners and Renters**

Q4: Which of the following best describes your current housing situation?



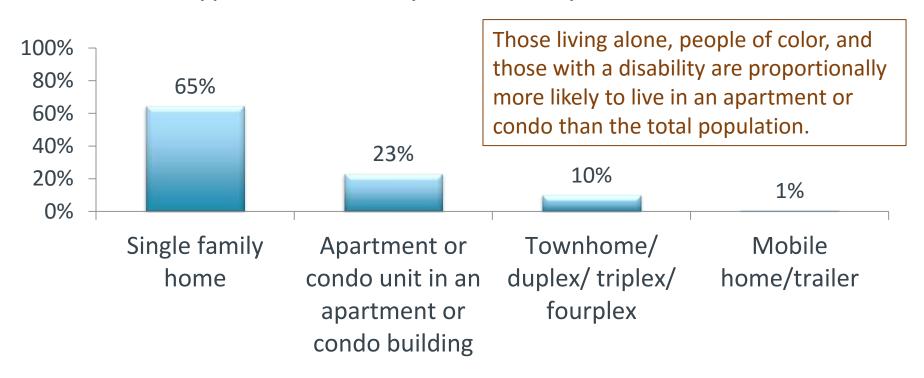
#### Groups More Likely to be Homeowners

- Those living with one or more other people are more likely than those living alone
- Married people are more likely than non-married
- White respondents are more likely than non-white respondents
- Those who practice a religion are more likely than those who do not
- Males more likely than females



#### **Types of Homes**

Q3A: What type of home do you currently live in?

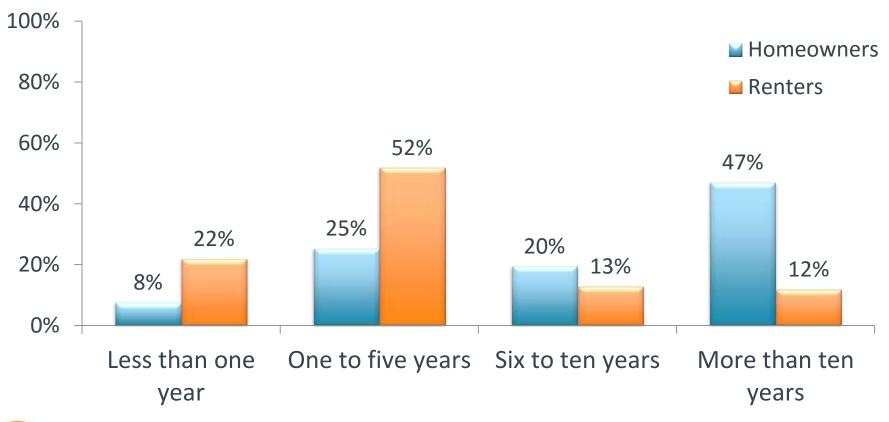


Other types of homes represented by 10 or fewer people include retirement home; ADU; on the streets/in car; hotel/motel; room in a group house; transitional housing.



#### Length of Time Spent Living in Current Home

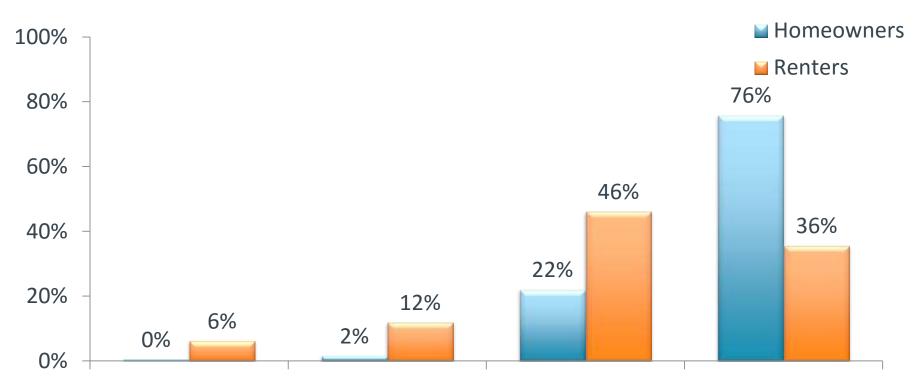
Q5: How long have you lived in your current home?

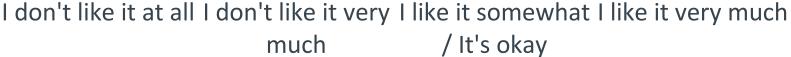




#### **Perception of Current Home**

Q6: What best describes how you feel about the home where you currently live?

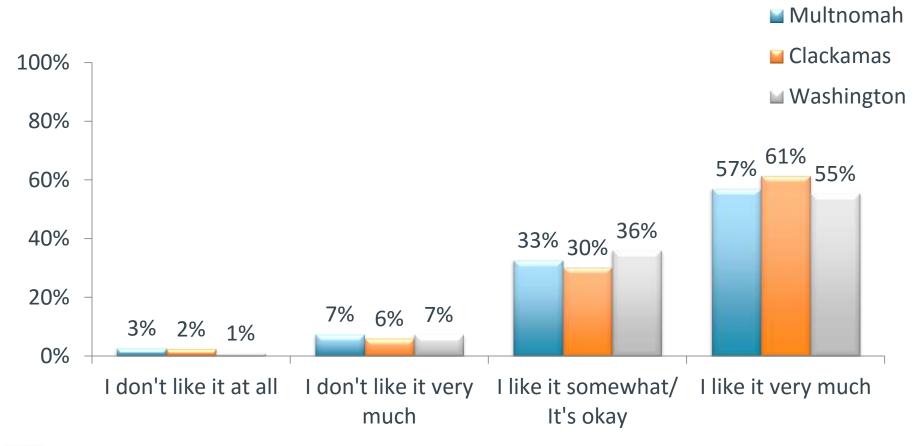






#### Perception of Current Neighborhood, by County

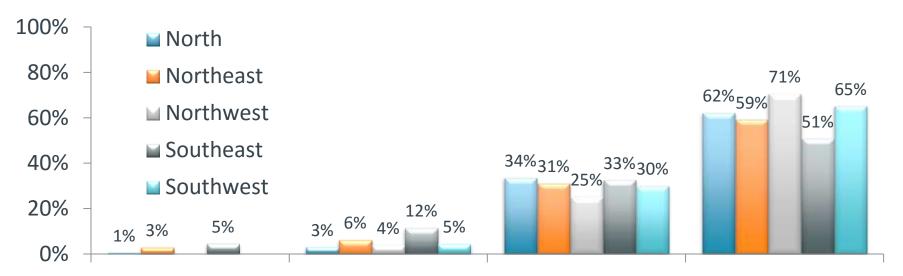
Q7: What best describes how you feel about the neighborhood or community you currently live in?





#### Perception of Current Neighborhood, by Portland Quadrant

Q7: What best describes how you feel about the neighborhood or community you currently live in? Only Portland residents shown here



I don't like it at all I don't like it very I like it somewhat I like it very much

much

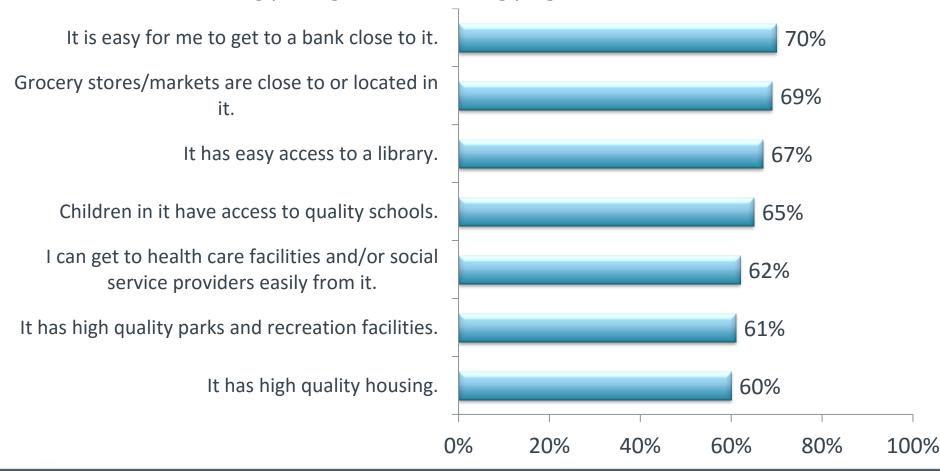
/ It's okay

59% of people living within Portland like their neighborhood/community very much. 54% of those living outside of Portland like theirs very much.



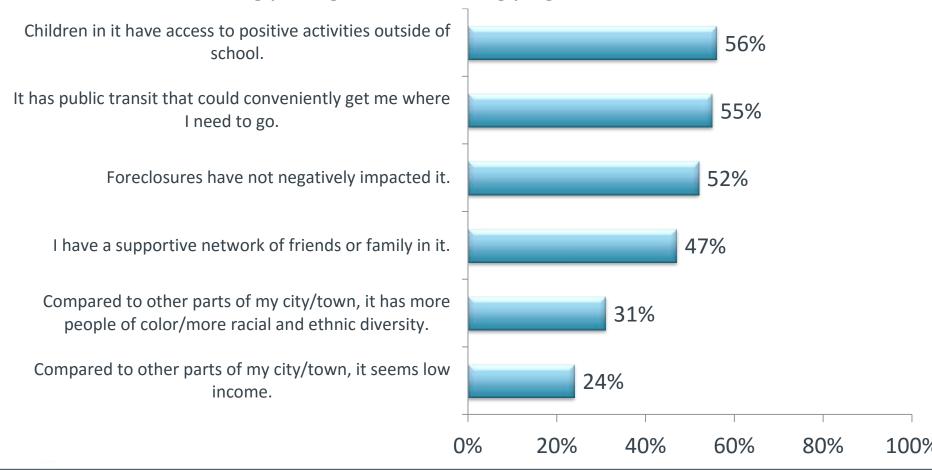
#### Opinions on Neighborhood/Part of Town(1 of 2)

Q9: Please rate your level of agreement with the following statements about your neighborhood or part of town. Showing the "top box" rating, or percentage of those who rating each attribute a 4 or 5 on a scale of 1 to 5 where 1=Strongly Disagree and 5=Strongly Agree.



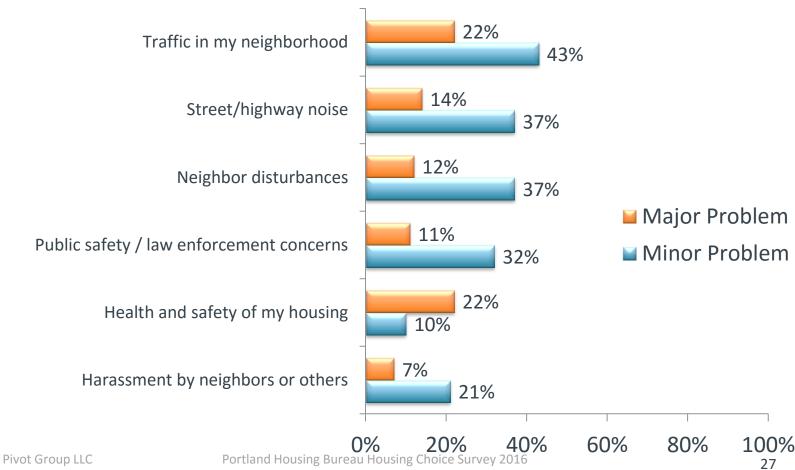
#### Opinions on Neighborhood/Part of Town(2 of 2)

Q9: Please rate your level of agreement with the following statements about your neighborhood or part of town. Showing the "top box" rating, or percentage of those who rating each attribute a 4 or 5 on a scale of 1 to 5 where 1=Strongly Disagree and 5=Strongly Agree.



### Degree of Household Problems (1 of 3)

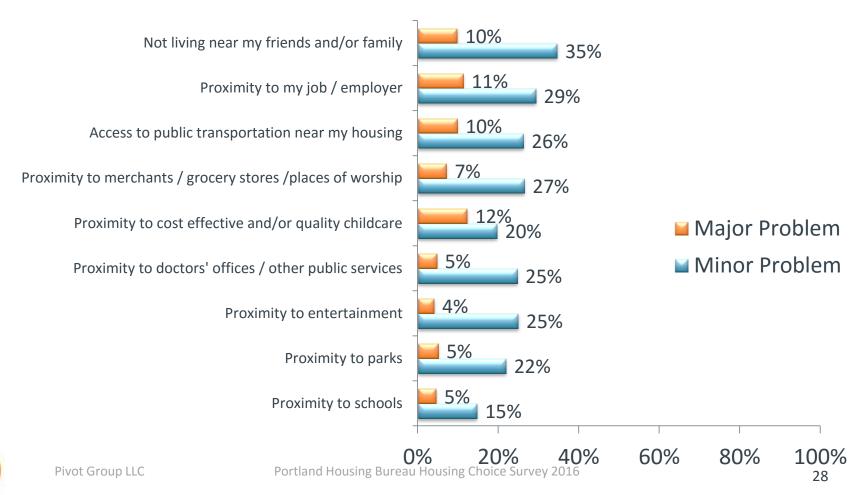
Q17: To what degree have these been a problem for you and your household in the last five years? Safety —related attributes





#### Degree of Household Problems (2 of 3)

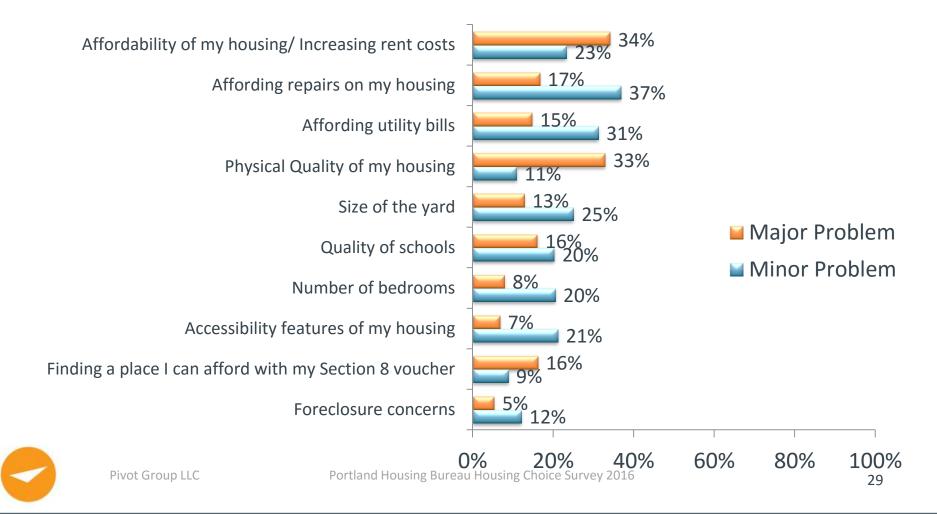
Q17: To what degree have these been a problem for you and your household in the last five years? *Convenience-related attributes* 





#### Degree of Household Problems (3 of 3)

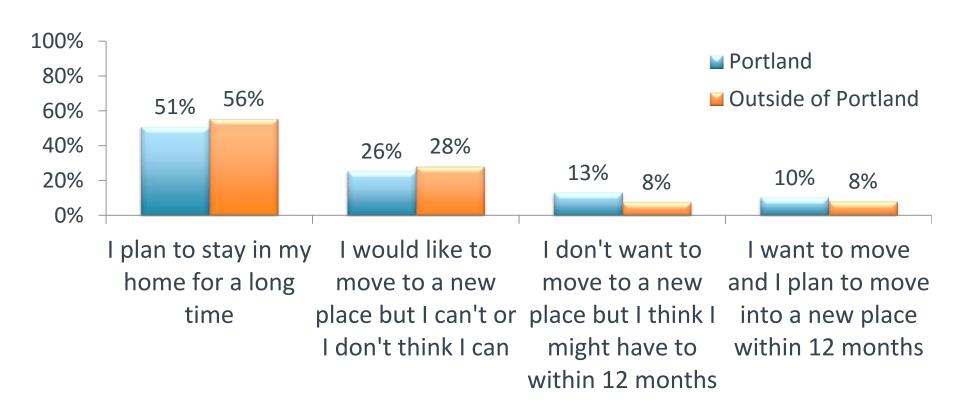
Q17: To what degree have these been a problem for you and your household in the last five years? *Quality-related attributes* 



# Housing Choice Availability and Barriers to Housing

#### **Future Plans of Moving**

Q10: What best describes your current situation regarding where you live?





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#### Values when Choosing New Housing

Q14: If you were to move tomorrow, how important would the following be in your decision on where to live? *Showing mean rating, on a scale of 1 to 5 where 1=Most Important and 5=Least Important* 

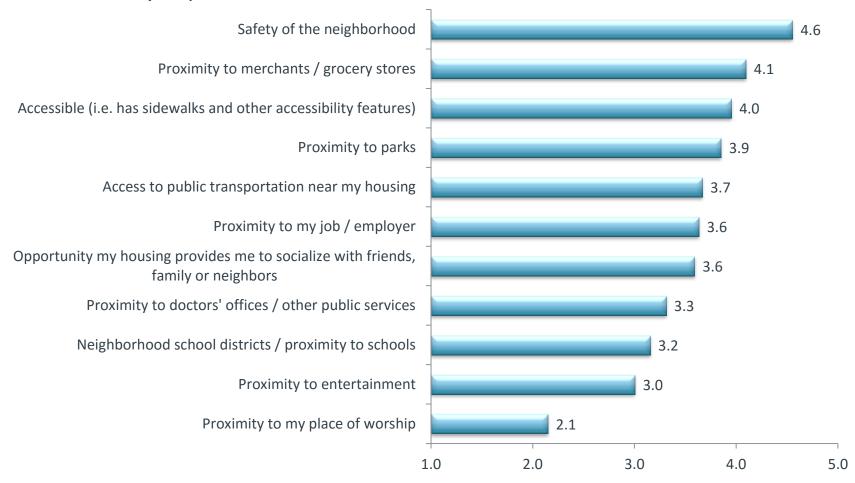
			Outside	
	Rank in	Portland	Portland	
Factor	Importance	Mean Rating	Mean Rating	
Affordability /cost of my housing	1	2.1	2.3	
Location of my housing	2	2.1	2.6	
Quality of my housing	3	2.7	2.6	
Size of my housing	4	3.7	3.4	
The investment quality of my housing	5	4.3	4.2	

Size of housing was given higher importance ratings by those in households with kids.



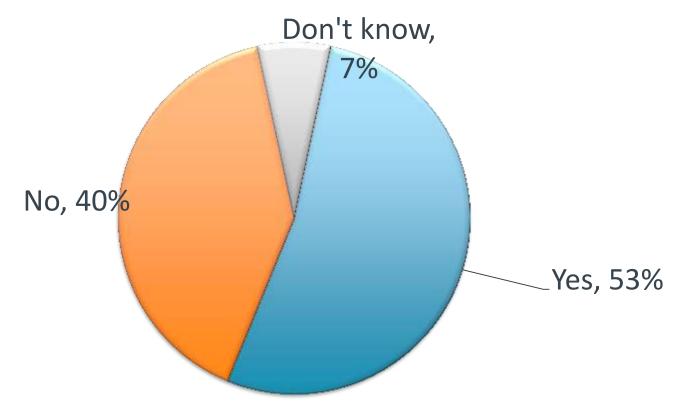
#### **Importance of Housing Location**

Q15: Please rate the importance of each of the following location attributes. Showing mean rating, on a scale of 1 to 5 where 1=Not at all Important and 5=Extremely Important



#### **Problems Finding Affordable Housing**

Q34: Are you currently having problems finding housing you can afford? Asked of those who are planning to move, are considering moving or would like to move

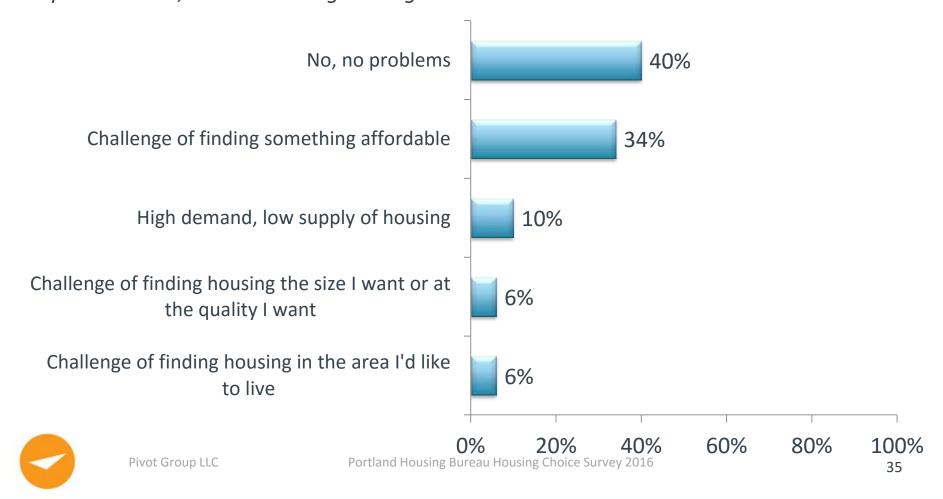




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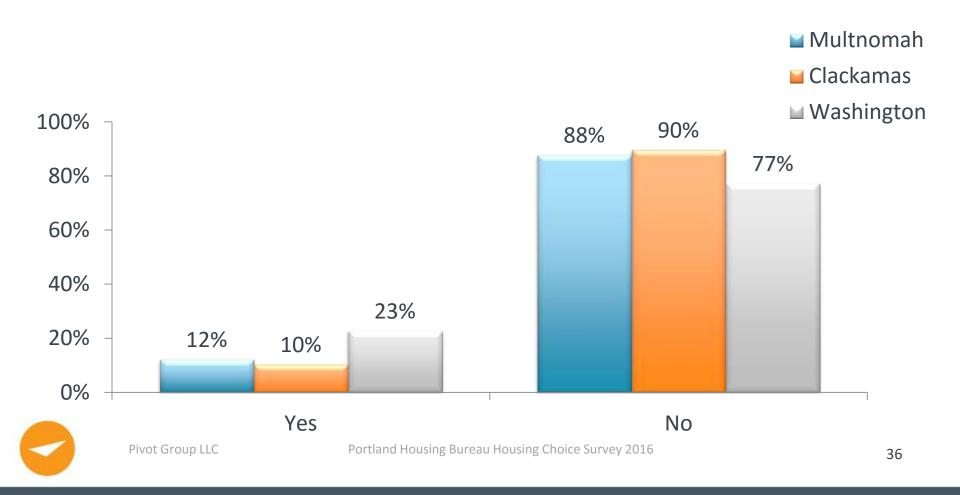
#### **Other Problems Finding Housing**

Q34: Are there any other reasons you're having problems finding housing? *Top categories of open-ended responses shown from respondents who plan to move, are considering moving or want to move* 



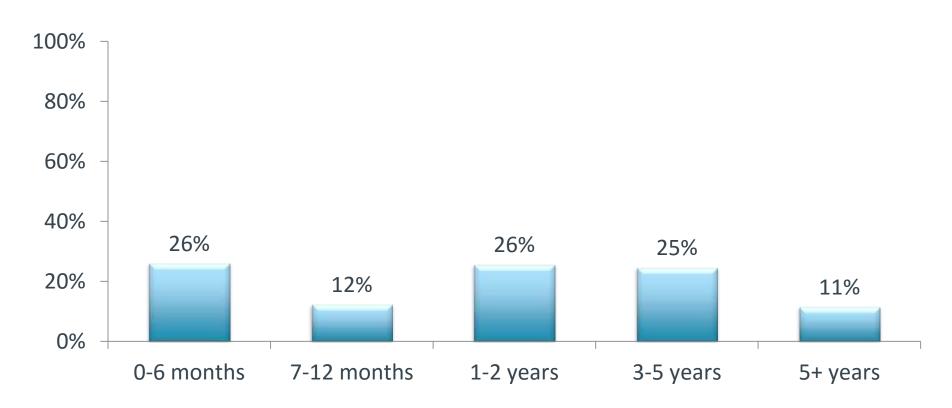
#### **Housing Choice Vouchers**

Q30: Do you currently live in housing with either a subsidized unit or subsidized rent through rent assistance including Housing Choice Vouchers (Section 8) or other vouchers?



# **Wait for Subsidized Housing**

Q31: How long were you on a waiting list to get this subsidized housing? Only asked of those currently living in subsidized housing



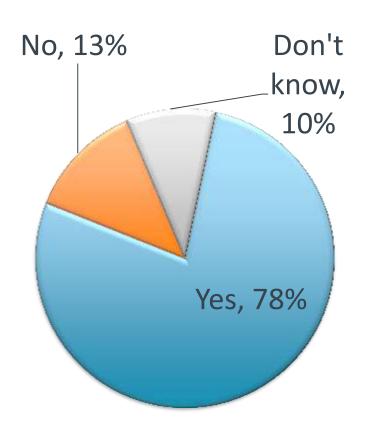


# Awareness of Fair Housing Laws and Rental Experiences

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# **Availability of Housing Information**

Q16: Do you feel you know how to find the information you need to find a place to live that would meet your needs?



### Groups More Likely to Say "Yes"

- Those living without kids in the home are more likely than those with kids
- Married people are more likely than nonmarried
- White respondents are more likely than non-white respondents
- Those who are not disabled are more likely than those who are disabled
- Males are more likely than females
- Older age groups more likely than younger
- Homeowners more likely than renters



# **Rental Experiences**

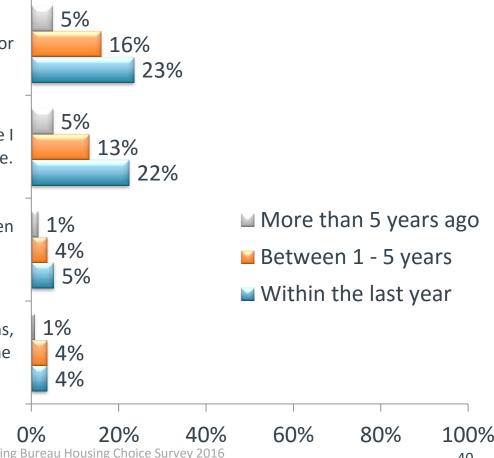
Q27: Please indicate if and when you have experienced the following while living in the Metro area. Asked only of renters

I delayed in asking for needed repairs to the unit because I feared the landlord might raise the rent or evict me.

I did not ask for needed repairs to the unit because I feared the landlord might raise the rent or evict me.

I did not ask for accessibility accommodations, even though I have a disability, because I feared the landlord might raise the rent or evict me.

I delayed in asking for accessibility accommodations, even though I have a disability, because I feared the landlord might raise the rent or evict me.





### **Rent Increases**

Q28A: Has your rent increased in the past three years?

Q28B: How much was each increase?

Q28C: How often is your rent increased?

- 83% of current renters say their rent has increased in the past three years.
- 62% say their rent is increased once per year. 25% say they their rent is raised more often than once a year; 14% say less frequently than once a year.
- Of those who measured their rent increase in percent, 58% of them estimate their more recent increase was under 10%. 30% say it was between 11 and 25%; and 12% say it was more than a 25% increase.
- Of those who measure their rent increase in dollars, 65% of them say their most recent increase was \$100 or less. 39% say it was between \$101 and \$300, and 6% say it was over \$300.
- ✓ 58% of renters received one month or less than one month notice of a rent increase. 42% received 2 months or more.



# **Housing Experiences**

Q26: Has the following happened to you recently or in the past five years in the Metro area?

My housing was unhealthy due to mold, disrepair, lead paint, pests, asbestos, dust, radiation, contaminated water or other environmental toxins, or other hazards.

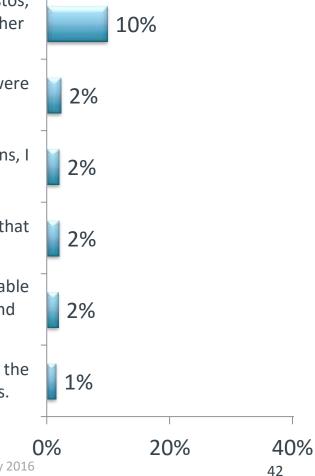
When applying for a loan I believe I was offered terms and conditions that were different and less favorable than those typically offered to others.

When applying for permits, tax relief or other government accommodations, I was offered terms and conditions less favorable than my neighbors.

When applying for a home ownership loan, I was asked for documentation that was not requested of others.

The terms and conditions of my homeownership loan appears less favorable than the terms and conditions received by people with similar credit and income.

When applying for a loan have you been denied a loan because of any of the following: pregnancy, domestic violence victims, protected class status.





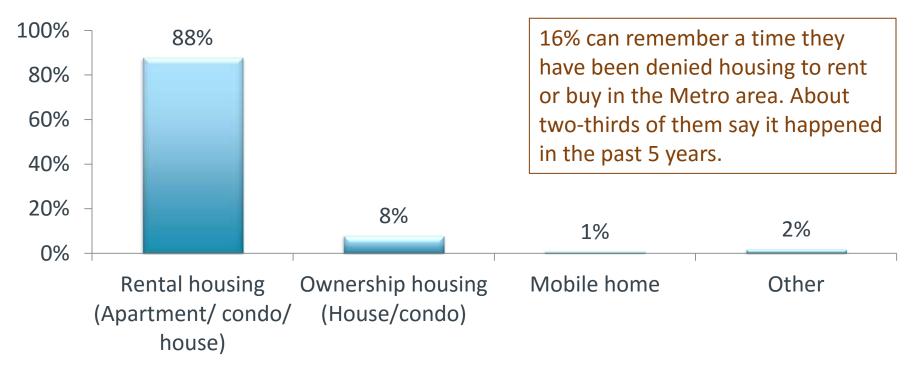
# Prevalence of Experience with Housing Discrimination



# **Experiences Being Denied Housing**

Q19: Can you remember a time when you have ever been denied housing to rent or buy in the Metro area?

Q20B. What type of housing were you denied [in the past 5 years]? Only showing results from those who answered "yes" to Q19

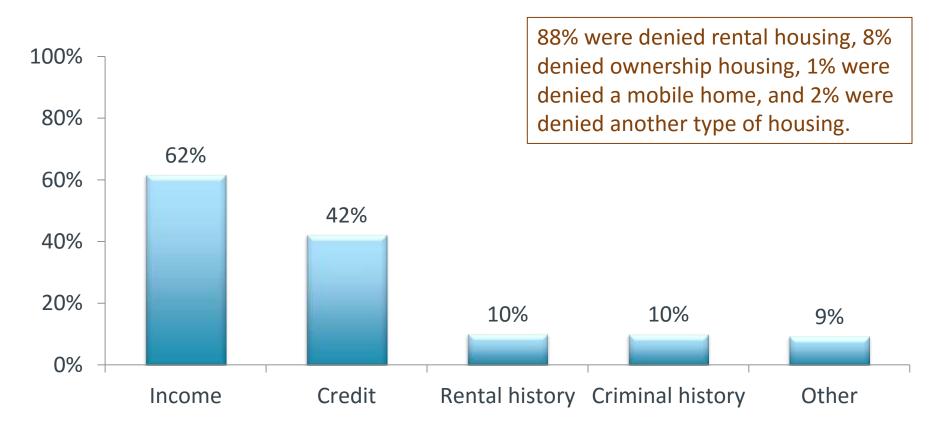




# **Reason Given for Being Denied Housing**

Q20D: What was the reason given?

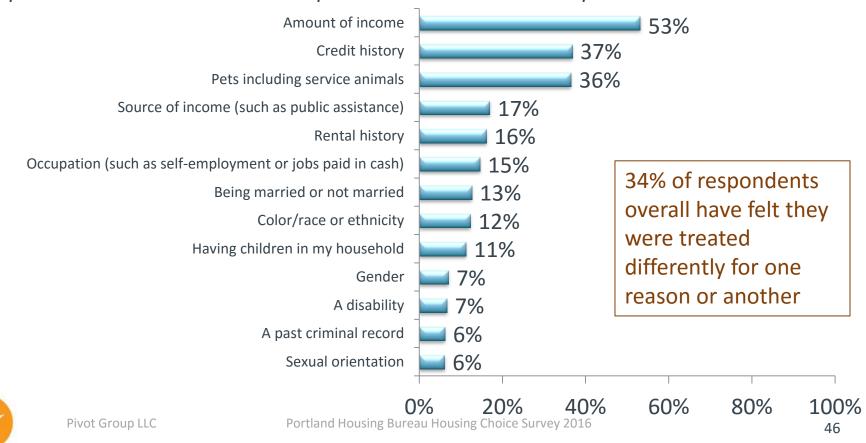
Q20B: What type of housing were you denied?





# Treated Differently when Applying for Housing

Q21: When applying for housing in the Metro area, did you ever feel or suspect you were treated differently, denied, discouraged from renting, owning, or enjoying the housing? *Most commonly reported reasons shown here. Respondents could select multiple reasons.* 

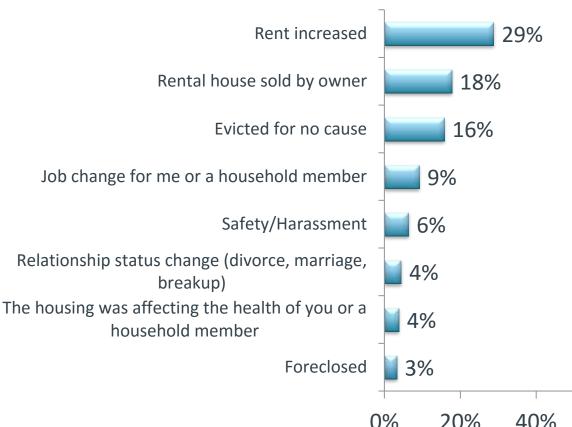


### **Forced to Move**

Q18A: In the last 5 years, have you ever had to move against

your wishes?

Q18B: Why? Most common responses shown



18% of respondents in Portland have had to move against their wishes in the last 5 years, and 14% of those outside of Portland.

People of color, those unmarried, disabled, or receiving non-traditional income are more likely to have had to move. Current renters are more likely than homeowners.

80%

60%



100%

# Demographic Characteristics



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## **Protected Classes**

Do you identify with any of the following categories?

Class	Count	Percent
Married	1791	54%
Have children	1545	47%
Not married	1198	36%
Practice a religious faith	838	25%
Self-employed	464	14%
Have disability	435	13%
Have a source of income other than employment (i.e. public assistance)	389	12%

Pivot Group LLC

nt	Percent	Class	Count	Percent
1	54%	Identify with a racial group	385	12%
5	47%	Identify as a person of color	296	9%
8	36%	Identify as a person with a different national origin	153	5%
3	25%	Paid in cash	152	5%
	14%	Identified by others as a person with a different national origin	128	4%
)	13%	Domestic violence records	76	2%
)	12%	Farm worker	22	1%
Poi	tland Housing Bu	Prefer not to answer	231	7%

# **Military Duty**

Have you ever served on active duty in the U.S. Armed Forces, military Reserves, or National Guard?

Military History	Count	Percent	
On active duty in the past, but not	258	7%	
within the last 12 months	256	170	
Training for Reserves of National	37	1%	
Guard only	57	170	
Never served in the military	3246	92%	



### **Income Level**

Which of the following categories best represents the annual income of your household before taxes?

Income Level	Count	Percent
Less than \$10,000	176	6%
\$10,000 - \$19,999	201	6%
\$20,000 - \$29,999	274	9%
\$30,000 - \$49,999	547	17%
\$50,000 - \$74,999	575	18%
\$75,000 - \$99,999	527	17%
\$100,000 - \$149,999	527	17%
\$150,000 or more	321	10%



## Gender

### How do you identify?

Gender Identification	Count	Percent
Male	1157	34%
Female	2186	65%
Transgender Female	9	0%
Transgender Male	10	0%
Other	25	1%



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# **Racial and Ethnic Identity**

Which racial, ethnic or cultural group do you consider yourself a member of? Respondents could select multiple responses

Racial, Ethinic, or Cultural Group	Count	Percent
White/Caucasian/Anglo	2776	85%
Hispanic/Latino	195	6%
African American/Black	145	4%
Asian	129	4%
American Indian/Native American	119	4%
Slavic	60	2%
African	47	1%
Native Hawaiian/Pacific Islander	40	1%
Arab/Middle Eastern	26	1%
South Asian/(Asian) Indian	16	0%
Alaska Native	10	0%
Other	117	4%
Prefer not to answer	315	10%





SUBMITTED TO

**Portland Housing Bureau** 

Submitted by PIVOT

July 21, 2016

# Appendix: Questionnaire

(Print version shown)





### 2016 Portland/Vancouver Metropolitan Statistical Area - Metro Housing Choice Survey

Your input is important. Thank you for taking this survey!

1) In wh	ich county do you live?	'Check	one)		
<b>□</b> 1	Multnomah □2 C	lackam	nas 🔲 3 Washington 🔲 98	Other (pleas	se specify)
7.3			, Multnomah, and <mark>Washington counties (a Z</mark> i <sub>l</sub>		5
Please a	answer the following qu	estions	regarding the location where you currer	ntly reside.	
3) What	type of home do you cu	urrently	y live in? (Check all that apply)		
<b>□</b> 1	Single family home	<b>□</b> 2	Townhome/duplex/triplex/fourplex	□3	Apartment or condo unit in an apartment or condo building
□4	Mobile home/trailer	□s	Retirement community/independent living	ring/	Group home
<b>□</b> 7	Hotel/motel	□₃	On the streets/camping/sleeping in car/ homeless	9	Transitional housing
□ <sub>10</sub>	Homeless shelter	98	Other (please specify)		<u></u>



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4) Which	h of the following best	describes your current housing s	situatio	n? (Check one)		
□1	Homeowner		$\square_2$	Renter		
Пз	Living with others bu	t not paying rent or mortgage	98	Other (please specify)		
5) How	long have you lived in	your current home? (Check one)				
<b>□</b> 1	Less than one year	$\square_2$ One to five years	□ <sub>3</sub> 9	six to ten years $\square_4$	More than ten	years
6) What	best describes how y	ou feel about the home where yo	u curre	ently live? ( <i>Check one</i> )		
□ <sub>1</sub> I	don't like it at all	$\square_2$ I don't like it very much		□ <sub>3</sub> I like it somewhat / I	lt's okay □4	I like it very much
7) What	t best describes how y	ou feel about the neighborhood	or com	munity you currently live in	n?(Check one)	
□ <sub>1</sub> I	don't like it at all	☐ <sub>2</sub> I don't like it very much		☐ <sub>3</sub> I like it somewhat / I	lt's okay □4	I like it very much
8) If you	ı could change one or	two things about your neighborh	nood th	at would improve your opi	nion of it, what v	would you change?



	\

	your l rongly sagree	,	f agree	St	with th trongly agree	
a) My neighborhood has high quality parks and recreation facilities.	1	2	3	4	5	N/A
b) Grocery stores/markets are close to or located in my neighborhood.	1	2	3	4	5	N/A
c) I can get to health care facilities and/or social service providers easily from my neighborhood.	1	2	3	4	5	N/A
d) My neighborhood has high quality housing.	1	2	3	4	5	N/A
e) Foreclosures have not negatively impacted my neighborhood.	1	2	3	4	5	N/A
f) It is easy for me to get to a bank close to my neighborhood.	1	2	3	4	5	N/A
g) My neighborhood has easy access to a library.	1	2	3	4	5	N/A
h) I have a supportive network of friends or family in my neighborhood.	1	2	3	4	5	N/A
i) Children in my neighborhood have access to quality schools.	1	2	3	4	5	N/A
j) Children in my neighborhood have access to positive activities outside of school.	1	2	3	4	5	N/A
k) My neighborhood has public transportation that could conveniently get me to my job, school, or services.	1	2	3	4	5	N/A
l) Compared to other parts of my city/town, my neighborhood seems low income.	1	2	3	4	5	N/A
m) Compared to other parts of my city/town, my neighborhood has more people of color/more racial and ethnic diversity.	1	2	3	4	5	N/A
10) What best describes your current situation regarding where you live? (Check one)						
☐ 1 I plan to stay in my home for a long time ☐ 2 I would like to move to a new	place	but I c	an't or	I don'	t think	l can
I don't want to move to a new place but I think I might have to within 12 months  I want to move and I plan to 12 months						



OR	AF	
V		

11) If you are planning to move or look for a new place within 12 months, why are you looking for new housing?
12) If you would like to move but can't, why do you believe you can't move to a new place?
13) If you don't want to move but might have to, why do you think you might have to move?
14) If you were to move tomorrow, how important would the following be in your decision on where to live? Please rank these housing characteristics where #1 is the Most Important and #5 is Least Important. (Use each number only once)
Quality of my housing
Size of my housing (i.e. number of bedrooms)
Location of my housing (i.e. close to transportation, jobs, schools, parks, grocery stores, doctor office and other public services)
Affordability /cost of my housing
The investment quality of my housing (i.e. potential resale value, amenities)



15) Please rate each of the following location attributes on a scale of importance where 1 equals Not at all important and 5 equals extremely important.	Not at a			Extremely important			
a) Access to public transportation near my housing	1	2	3	4	5	N/A	
b) Proximity to my job / employer	1	2	3	4	5	N/A	
c) Neighborhood school districts / proximity to schools	1	2	3	4	5	N/A	
d) Proximity to merchants / grocery stores	1	2	3	4	5	N/A	
e) Proximity to entertainment	1	2	3	4	5	N/A	
f) Proximity to parks	1	2	3	4	5	N/A	
g) Accessible i.e. has sidewalks and other accessibility features	1	2	3	4	5	N/A	
h) Proximity to doctors' offices / other public services	1	2	3	4	5	N/A	
i) Safety of the neighborhood	1	2	3	4	5	N/A	
j) Opportunity my housing provides me to socialize with friends, family or neighbors	1	2	3	4	5	N/A	
k) Proximity to my place of worship	1	2	3	4	5	N/A	
16) If you were to look for a new place to live in your community, do you feel you know how to find the information you need to find a place to live that would meet your needs?							



To what degree have these been a problem for you and your household in the last five years?	Not a problem	Minor problem	Major problem	N/A
a) Physical quality of my housing		<b>□</b> 2	□₃	□99
b) Health and environmental safety of my housing		<b>□</b> 2	Пз	□ <sub>99</sub>
c) Affordability of my housing increasing rent cost		□ <sub>2</sub>		□99
d) Finding a place I can afford with my Section 8 voucher	□ <sub>1</sub>	□2	□₃	□99
e) Number of bedrooms		□2		□9
Size of the yard		$\square_2$	□₃	□9
g) Accessibility features of my housing		□2	□₃	□99
n) Access to public transportation near my housing		□ <sub>2</sub>	<b>□</b> ₃	□ <sub>9</sub>
) Proximity to my job / employer		□2	□₃	□,
) Proximity to schools		<b>□</b> 2	Пз	<b>□</b> 9
() Quality of schools		□2	□3	□ <sub>9</sub>
) Proximity to merchants / grocery stores /places of worship		<b>□</b> 2	□3	<b>□</b> 9
m) Proximity to entertainment	□ <sub>1</sub>	□2	<b>□</b> ₃	□9
n) Proximity to parks			□₃	<b>□</b> 9
o) Proximity to doctors' offices / other public services		□ <sub>2</sub>	□₃	□9
p) Affording utility bills		□ <sub>2</sub>	□₃	<b>□</b> 9
q) Affording repairs on my housing		<b>□</b> 2	□3	□ <sub>9</sub>
r) Foreclosure concerns	□ <sub>1</sub>	□2	□3	<b>□</b> 9
s) Neighbor disturbances		□2	□₃	□9
t) Street/highway noise		$\square_2$	Пз	□9
u) Traffic in my neighborhood		□2	□₃	□9
Public safety / law enforcement concerns	□1	□2	Пз	□9
w) Harassment by neighbors or others		□ <sub>2</sub>	□₃	□9
x) Not living near my friends and/or family		$\square_2$	□₃	□9
) Proximity to cost effective and/or quality childcare		□ <sub>2</sub>	□3	□9



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□1 Y	'es	<b>□</b> 2	No	ou eve	r had to move	against yo	our wis	shes?	?			
b) If yes							_					
□1	Ren	t incre	ased				$\square_2$	Pro	perty taxes and home	e maintenance	e costs increased	
Пз	Not	allowe	d to mak	e acces	sibility modific	cations	$\square_4$	Cou	uld not afford accessib	oility modificat	tions	
□5	Lan	dlord d	lemande	d fees o	r costs for rep	airs	<b>□</b> 6	Job	change for me or a h	ousehold mer	mber	
<b>□</b> <sub>7</sub>	Evic	ted for	cause				□8	Ren	ntal house sold by owr	ner		
□9	Fore	eclosed	i									
<b>□</b> 11	Ren	t incre	ased				<b>□</b> 12	The	housing was affecting	g the health o	f you or a household membe	er
□13	Safe	ety/Har	assment				<b>□</b> 14				ut notice (no cause eviction), e eak rules of rental agreement.	
□98	Oth	er:										
19) Can y	ou rer	nembe	er a time	when y	ou have ever b	een denie	d hou	ısing	to rent or buy in the N	Metro area?		
□ <sub>1</sub> Y	'es	$\square_2$	No	99	Don't Know							
20) In the	past f	five ye	ars, have	you ev	er been denie	d housing	to ren	t or l	buy in the Metro area	•	on't know, please uestion 21.	
□1 Y	'es	$\square_2$	No	99	Don't Know							
b. If ye	s, wha	at type	of housir	ng were	you denied?							
□ <sub>1</sub>		tal hou oile hor		artment	/condo/house	)		□ <sub>2</sub> □ <sub>98</sub>	Ownership housing (		)	



	n applying for housing in the Metro area, o owning, or enjoying the housing of your cl				ted differently, denied, discouraged from ? (Check all that apply)				
□1	Pregnancy	$\square_2$	A disability	Пз	Religious beliefs or lack of religious beliefs				
$\square_4$	Being married or not married	☐ <sub>5</sub> Rental history ☐			Pets including service animals				
$\square_7$	Having children in my household	□8	Credit history	<b>□</b> 9	Veteran or military service				
<b>□</b> 10	The number of children in my household	d 🗖 11	Color/race or ethnicity	<b>□</b> <sub>12</sub>	Sexual orientation				
<b>□</b> 13	Domestic violence records	<b>□</b> 14	National origin	<b>□</b> 15	Gender identity (transgender)				
□16	A past criminal record	<b>□</b> 17	Gender	<b>□</b> 18	Amount of income				
<b>□</b> 19	Source of income (such as public assistance)			99	Occupation (such as self-employment or jobs paid in cash)				
Need for an accommodation based on my disability (parking spot, service animal, etc.)  Need for an accommodation based on my disability discouraged from renting or owning when applying for how									
□98	Other - I feel or suspect I was treated dif or discouraged from my housing choice				If you've never felt this, please skip to Question 24.				
22) If you	u checked any in the previous question, pl	22) If you checked any in the previous question, please explain the situation and how long ago it occurred.							
23) Wha	t did you do when you felt denied or disco	ouraged?	(Check all that apply)						
23) Wha			(Check all that apply) Id the landlord or leasing a	agent	□ <sub>3</sub> Told family or friends				
23) Wha	Nothing	□ <sub>2</sub> To		_	□₃ Told family or friends □₀ Contacted a lawyer/ Legal Aid Services of Oregon				
□ <sub>1</sub>	Nothing  Moved/found another place to live  Contacted Government agency or fair hou	□2 To □5 Lo using age	ld the landlord or leasing a oked for help/information e Internet ncy (i.e.Housing	on	Contacted a lawyer/ Legal Aid				
□ <sub>1</sub>	Nothing  Moved/found another place to live	□2 To □5 Log using age or and Ind	ld the landlord or leasing a oked for help/information e Internet ncy (i.e.Housing Justry, Oregon Civil	on □s	Contacted a lawyer/ Legal Aid Services of Oregon				

25) If you have rented housing, has the following happened to you recently or in the past five years in the Metro area?	No, this has not happened to me	Yes, this has happened to me	I don't know/ N/A
<ul> <li>a) My landlord refused to make an accommodation for my disability (for example, a parking spot, ramp, service animal, caregiver, etc.).</li> </ul>	□1	<b>□</b> 2	99
b) My landlord refused to make repairs to my apartment/home despite my requests.	□1	$\square_2$	99
c) My landlord made requested repairs but charged me with the cost or increased my rent.	□1	$\square_2$	99
<ul> <li>d) My landlord threatened eviction even though the complaints were about a person that I had a restraining order against.</li> </ul>	□1	$\square_2$	□99
e) My landlord refused to offer something that was typically offered to other residents.	□1	$\square_2$	99
<ul> <li>f) I was harassed based on my disability, race, color, national origin, gender, family status, religion, sexual orientation, gender identity or other protected class status of myself, household member or guest.</li> </ul>	<b>□</b> 1	<b>□</b> 2	99
g) My housing was unhealthy due to mold, disrepair, lead paint, pests, asbestos, dust, radiation, contaminated water or other environmental toxins, or other hazards.	□1	$\square_2$	□99
<ul> <li>h) When applying for housing I was told I was not eligible because of my national origin, or assumed national origin</li> </ul>	□1	$\square_2$	99
i) When applying for housing, I was asked for documentation that was not requested of others.	□1	$\square_2$	99
j) My landlord offered different terms and conditions such as extra fees, higher deposits, less favorable lease terms and higher rent than was offered to others.	□1	$\square_2$	99
k) My landlord threatened eviction due to the number of children/individuals in my household.	□1	$\square_2$	99
<ol> <li>My landlord, maintenance or other related housing staff asked for sex in exchange for rent or made unwanted sexual advances for any reason.</li> </ol>	□1	$\square_2$	□99
<ul> <li>m) My landlord has sent notices or threatened me regarding the normal behavior of my children such as talking, crying, running, or playing.</li> </ul>	□1	$\square_2$	99
n) When I applied to rent, I was told housing is not available when I knew that it was.	□1	$\square_2$	99
o) My landlord charged a fee for each person living in my home.	□1	$\square_2$	99
p) My neighbors threaten and/or harass my household.			



living in the Metro area.	ithin the ast year	Between 1-5 years	Never	I don't know N/A
a) I was afraid to ask for repairs or accommodations because the landlord might raise the rent or evict me.	□1	$\square_2$	□з	99
<ul> <li>b) I received a move-out notice (no cause eviction), even though I was not late on rent nor did I break rules of rental agreement.</li> </ul>	□1	$\square_2$	Пз	99
c) I delayed requesting needed repairs because I was afraid of rent increases or eviction.	<b>□</b> 1	$\square_2$	□з	99
e) I delayed requesting needed accommodations for my disability because I was afraid of rent increases, or eviction	<b>□</b> 1	$\square_2$	Пз	□99
27) If you are a renter:				
Has your rent increased in the past three years?				
☐ <sub>1</sub> Yes ☐ <sub>2</sub> No ☐ <sub>99</sub> Don't know				
How much was each increase? How much notice did your landlord	l provide for	the rent ir	crease?	
How often is your rent increased? Other rent issues				
outer renersates		_		
28) If you own your home or were looking to own a home, has the following happened to you recently or in the past five years in the Metro area?	No, thi not hap to r	pened h	s, this has appened to me	I don't know/ N/A
<ul> <li>a) When applying for a home ownership loan, I was asked for documentation that was not requested of others.</li> </ul>		]1	$\square_2$	99
<ul> <li>b) My housing was unhealthy due to mold, disrepair, lead paint, pests, asbestos, dust, radiation, contaminated water or other environmental toxins, or other hazards.</li> </ul>		]1	<b>□</b> 2	99
c) When applying for a loan I believe I was offered terms and conditions that were different and less favorable than those typically offered to others.		]1	$\square_2$	99
d) The terms and conditions of my homeownership loan appears less favorable than the terms and conditions received by people with similar credit and income.		]1	$\square_2$	99
e) When applying for permits, tax relief or other government accommodations, I was offered terms and conditions less favorable than my neighbors.		]1	$\square_2$	□99

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0	AFT.				
<	29) If you are a homeowner how concerned are you about any of the following?	Unconcerned		Very oncerned	N/A
	a) Being eligible to refinance your home for repairs, remodeling or other expenses.	□1	$\square_2$	Пз	99
	b) Being able to pay future balloon payments or changes in interest rates.	<b>□</b> 1	$\square_2$	Пз	99
	c) Being eligible to refinance your home in order to change the finance terms.	<b>□</b> 1	$\square_2$	Пз	99
	d) The value of your home being less than what you are paying for it, i.e. "underwater".	<b>□</b> 1	$\square_2$	Пз	99
	e) Being able to pass on the property to your family.	□1	$\square_2$	Пз	99
	f) Maintenance expenses.	<b>□</b> 1	$\square_2$	Пз	99
	f) Cost of accessibility modifications.	□1	$\square_2$	Пз	99
	<ul> <li>30) Do you currently live in housing with either a subsidized unit or subsidized rent through Vouchers (Section 8) or other vouchers?</li> <li>□1 Yes □2 No □99 Don't Know</li> <li>31) If in subsidized housing, or receiving rent assistance, how long were you on a waiting list</li> </ul>				i.c
	$\square_1$ 0-6 months $\square_2$ 7-12 months $\square_3$ 1-2 years $\square_4$ 3-5 years	□₅ 5+ year	rs 🗖 99	Don't Kno	W
	32) If you are currently on the waiting list to get subsidized housing, how long have you bee $\square_{98}$ Not on the wait list $\square_1$ 0-6 months $\square_2$ 7-12 months $\square_3$ 1-2 years $\square_4$			□ <sub>99</sub> Do	n't Know
	33) Have you had (or are you currently having) trouble finding a place that will accept your sometimes that will accept your sometimes of the control of the	source of rent as	ssistance such	as Housin	g
	☐ 1 Yes ☐ 2 No ☐ 99 Don't Know Pivot Group LLC Portland Housing Bureau Housing Choice Surve	v 2016			

NF)					
34) Are	you curr	ently h	aving pro	blems	finding housing you can afford?
□1	Yes	$\square_2$	No	99	Don't Know

35) Based on your opinion of your neighborhood's needs, what level of priority would you place on the improvement or addition of the following types of facilities?	Low Priority	Medium Priority	High Priority	N/A
a) Independent living for seniors and persons with disabilities	□1	$\square_2$	Пз	99
b) Addiction treatment/recovery support	□1	$\square_2$	Пз	99
c) Parking	□1	$\square_2$	Пз	99
d) Youth center	□1	$\square_2$	Пз	99
e) Child care	□1	$\square_2$	Пз	99
f) Parks/recreation	□1	$\square_2$	Пз	99
g) Health care	□1	$\square_2$	□з	99
h) Shelters for people in need of housing	□1	$\square_2$	□з	99
i) Trees and green space	□1	$\square_2$	Пз	99
j) Community center	□1	$\square_2$	Пз	99



36) Based on your opinion of your neighborhood's needs, what level of priority would you place on the improvement or addition of the following housing programs?	Low Priority	Medium Priority	High Priority	N/A
a) More affordable rental housing units	□1	$\square_2$	□з	99
b) More family sized rental housing units	□1	$\square_2$	Пз	99
c) Rehabilitation of housing units	□1	$\square_2$	□з	99
d) Down payment assistance for first-time home buyers	□1	$\square_2$	Пз	99
e) Financial assistance for emergency home repairs	□1	$\square_2$	Пз	99
f) Financial assistance for renters at risk of homelessness	□1	$\square_2$	Пз	99
g) Foreclosure prevention assistance for homeowners	□1	$\square_2$	Пз	99
h) Affordable family sized ownership housing	<b>□</b> 1	<b>□</b> 2	Пз	99
i) Programs that help people find and access housing	□1	<b>□</b> 2	Пз	99
j) Programs to resolve negative rental history such as prior debts or evictions	<b>□</b> 1	$\square_2$	Пз	99
k) Short term rental assistance	□1	$\square_2$	Пз	99
l) Financial assistance with utility and energy bills	<b>□</b> 1	$\square_2$	Пз	99
m) Legal assistance with property transfer to family members	□1	<b>□</b> 2	□з	99



37) Based on your opinion of your neighborhood's needs, what level of priority would you place on the following infrastructure improvements?	Low Priority	Medium Priority	High Priority	N/A
a) Build more sidewalks	□1	$\square_2$	□з	99
b) Repair existing sidewalks	□1	$\square_2$	Пз	99
c) Rehabilitation of housing units	□1	$\square_2$	Пз	□99
d) Improve access to public buildings, walkways and spaces for people with disabilities	□1	<b>□</b> <sub>2</sub>	□з	99
e) Improve bus stops	□1	$\square_2$	Пз	99
f) Expand bus service and frequency	□1	$\square_2$	Пз	99
g) Repair water lines	□1	$\square_2$	Пз	99
h) Pave/repair roadways	□1	$\square_2$	Пз	99
i) Expand roadways	□1	$\square_2$	Пз	99
j) Improve pedestrian safety (cross-walks, lights, etc.)	□1	$\square_2$	Пз	99
k) Improve drainage and storm water management	□1	$\square_2$	Пз	99
l) Expand bike paths	<b>□</b> 1		Пз	99
m) Add more streetlights	<b>□</b> 1	<b>□</b> 2	Пз	□99
n) Repair streetlights	<b>□</b> 1	<b>□</b> 2	Пз	□99
o) Repair sewer lines	<b>□</b> 1	<b>□</b> 2	Пз	□99

38) Please share any additional opinions about changes to housing, infrastructure, and public facility programs in your neighborhood (specific locations, etc.):



3		l on your opinion of your neighbor on the following economic develop	Low Priority	Medium Priority	High Priority	N/A						
	a) Assis	tance to small businesses (5 or fe	□1	$\square_2$	Пз	99						
		nts and loans to low income resider tance for cars, education, housing,	□1	<b>□</b> 2	Пз	99						
	c) Hous	sehold financial management train	□1	$\square_2$	Пз	99						
	d) Grar	its and loans to lower income resid	<b>□</b> 1	$\square_2$	Пз	□99						
		loyment programs for persons livir h, developmental disability)	ntal 🗖	<b>□</b> 2	Пз	99						
	f) Empl	oyment training	□1	$\square_2$	Пз	99						
	g) Store	efront improvements	<b>□</b> 1	$\square_2$	□з	99						
	h) Revi	talization of unused or deteriorated	<b>□</b> 1		Пз	99						
	j) Revit	alization of polluted land				<b>□</b> 1	$\square_2$	Пз	99			
4	IO) Whicl	n racial, ethnic or cultural group do	you co	onsider yourself a member	of? (Check all	that apply)						
	<b>□</b> 1	] <sub>1</sub> Arab/Middle Eastern □ <sub>2</sub> African □ <sub>3</sub>				American Indian	nerican Indian/Native American					
	<b>□</b> 4	Alaska Native	<b>□</b> 5	Asian	□6	Native Hawaiian	tive Hawaiian/Pacific Islander					
	<b>□</b> <sub>7</sub>	South Asian/ (Asian) Indian	□ <sub>8</sub> Hispanic/Latino □ <sub>9</sub> Wh				/Anglo					
	<b>□</b> 10	Slavic	<b>□</b> 11	African American/Black	□98	Other:						



41) Which of the following categories best represents the annual income of your household before taxes? (Check one)													
□1	Less than \$10,000		\$10,000 to \$19,999		\$20,0	000 to \$29,999							
$\square_4$	\$30,000 to \$49,999	<b>□</b> 5	\$50,000 to \$74,999	<b>□</b> 6 \$		000 to \$99,999							
<b>□</b> <sub>7</sub>	\$100,000 to \$149,999	□8	\$150,000 or more	99	Don't know / Prefer not to answer								
42) How do you identify?													
		_											
	·												
Пз	Transgender female		Transgender male	98	Othe	r:							
43) Do yo	ou identify with any of the followi	ng categ	gories? (Check all that apply)										
□1	Identify with a racial group	$\square_2$	Have disability		Пз	Domestic violence records							
□4	Identify as a person of color	□ѕ	Have a source of income other the employment (i.e. public assistance)		<b>□</b> 6	Have children							
<b>□</b> <sub>7</sub>	Practice a religious faith	□8	Paid in cash		<b>□</b> 9	Self-employed							
<b>□</b> 10	Married	<b>□</b> 11	Not married		<b>□</b> 12	Farm worker							
<b>□</b> 13	Identify as a person with a different national origin	<b>□</b> 14	Identified by others as a person with a different national origin Have a source of income other than employment (i.e. public assistance)										
44) Have you ever served on active duty in the U.S. Armed Forces, military Reserves, or National Guard? Active duty does not include training for the Reserves or National Guard, but DOES include activation, for example, for the Persian Gulf War.													
<b>□</b> 1	Yes, now on active duty	$\square_2$	Yes, on active duty during the last 12 months, but not now	Пз		n active duty in the past, but not g the last 12 months							
$\square_4$	No, training for Reserves or National Guard only	□5	No, never served in the military										

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45) Which of the following age ranges includes your age? (Check one)												
<b>□</b> 1	Under 18	$\square_2$	18 to 24	Пз	25 to 34	$\square_4$	35 to 44	□ <sub>5</sub> 45 to 54				
<b>□</b> 6	55 to 64	<b>□</b> <sub>7</sub>	65 to 74	□8	75 and older	99	Prefer not to answer					
46) Including yourself, how many people live in your household? (Check one)												
<b>□</b> 1	Just me	$\square_2$	2	Пз	3	$\square_4$	4	<b>□</b> ₅ 5				
<b>□</b> 6	6	<b>□</b> <sub>7</sub>	7	□8	8 or more	99	Prefer not to answer					
47) How many children under the age of 18 live in your household? (Check one)												
<b>□</b> 1	No Children	$\square_2$	1	Пз	2	$\square_4$	3	<b>□</b> <sub>5</sub> 4				
□5	5	<b>□</b> <sub>7</sub>	6 or more	99	Prefer not to answer							

Thank you for participating in our survey! We appreciate your time and your responses.

