

## SUMMARY

Innovative and driven Software Developer pursuing a Bachelor's Degree in Business Management, set to graduate early from Grand Canyon University. I bring a unique blend of technical expertise and business acumen, with hands-on experience working at a tech startup where I wear many hats. My roles included participating in managing a software product launch, handling office inquiries, developing internal tools using Full Stack technologies, input on UI/UX design meetings, and contributing to Scrum sprint planning and reviews. As a certified ScrumMaster (CSM), I am passionate about leveraging technology to create impactful solutions. My goal is to apply my diverse skill set in programming, project management, and leadership to drive success and innovation in every endeavor.

## Projects

[SHOWCASES AVAILABLE ON PORTFOLIO \(CODE ON GITHUB\)](#)

### Material Inventory Mangement for 3D Printing

[www.3dlogbook.com](http://www.3dlogbook.com)

- (Full Stack) Now with a user base of over 200 - this app is a material monitoring solution for 3D printing labs and enthusiasts, ensuring efficient inventory management with a responsive and intuitive user experience. Technologies used include MongoDB, Express, React, Redux, Auth0, and Node.

### Habit Logbook

[www.timehack.com](http://www.timehack.com)

- (Full Stack) Engineered a comprehensive lifestyle app featuring a project tracker, daily to-do list, journal, and food logbook. Built using React, Redux, MongoDB, Express, Auth0, and Node for a seamless user experience.

### Medial Office Provider Map

<https://map-seven-phi.vercel.app/>

- (Frontend: Vite + TailwindCSS) Developed a responsive landing page and an interactive Mapbox-powered map to display office locations with detailed summaries and user reviews.

## WORK EXPERIENCE

[REFERENCES AVAILABLE UPON REQUEST](#)

### Technical Support Specialist (Tier 2) - SKED Software

April 2024 - Current

- Promoted to Tier 2 Support swiftly by demonstrating advanced technical skills and a strong development background.
- Designed and developed internal applications using JavaScript frameworks to streamline company operations, enhancing productivity and saving hundreds of hours.
- Collaborated with the development team to identify, debug, and resolve software issues, thereby improving overall product quality and user satisfaction.
- Executed complex database queries and identified data discrepancies to enhance data integrity and optimize application performance.
- Developed and tested APIs with Postman to ensure the reliability and efficiency of office server integrations.
- Managed and resolved intricate technical support tickets, providing solutions that supported both office operations and customer needs.

### Business Operations Intern - Highest Health Chiropractic

April - November 2023

- Coordinated the company's relocation by managing tech setup.
- Head of project for the transition to digital forms, significantly reducing paperwork.
- Managed data entry tasks with precision, ensuring accuracy across all systems.
- Delivered exceptional customer service, addressing concerns and enhancing satisfaction.

### AI Workshop Instructor - Independent

September 2023

- Collaborated with Primerica's regional president to design and deliver a comprehensive AI curriculum for over 100 financial professionals, effectively simplifying complex concepts through practical software applications.
- Led individual and group hands-on training sessions and provided personalized mentoring to enhance participants' proficiency with AI tools, ensuring diverse learning needs were met and fostering a deep understanding of AI integration in financial services.

## EDUCATION AND CERTIFICATIONS

### Bachelor's Degree in Business Management

Aug 2021 - Dec 2024

Grand Canyon University, 3.5 GPA - Participated in: Intramural Sports and Local Outreach

### Full Stack Software Engineering Certification

Nov 2022 - June 2023

Codecademy

### Scrum Master Certification

June 2023

Scrum Alliance, Inc. S

### High School Degree

Aug 2021 - Dec 2024

Sioux Falls Christian, 3.8 GPA - Participated in: Debate, Football, Track, Mentorship, Community Outreach

## SKILLS

- Technical Expertise: HTML, CSS, JavaScript, SQL, React, Redux, Express, Node.js, TailwindCSS, Bootstrap, React Native
- Database Management: MongoDB, SQL
- Advanced Tools: Auth0, Kinde, CAD, 3D Printing, Jira, Monday, Zendesk, AWS, Firebase
- UI/UX Design: Figma, Creating intuitive and user-friendly interfaces
- Soft Skills: Servant Leadership, Effective Communication, Team Collaboration