
Daniel Ignacio Kcomt Álvarez

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Education

MONTEÁVILA UNIVERSITY Sep 2012 - Jul 2017. Caracas, Venezuela
Bachelor's Degree in Social Communication. Graduated with honors: Cum Laude.

Experience

Web and Mobile Developer

Mar 2020 – Actual.

Freelance:

- **Frontend Developer**
 - o 2024-2025: Native App development using **Android Studio** with Kotlin and Jetpack Compose | Frontend web development using React, Next.js with tailwind for MCODE(IT consultancy firm).
 - o 2024: Figma designer for mobile apps and webapps for multiple clients for MCODE(IT consultancy firm).
 - o I developed the Sirvalo Games app for Android using Expo, Firebase, and built the backend with Node.js (card game and integration with the PayPal API) **Fullstack Project
 - o 2023: Integration Frontend (React + Tailwind) and Backend (Apollo GraphQL) for Club Pyme (Mexico).
 - o 2023: Development of the Backoffice App (React) and integration with its REST API backend for Jausme Startup.
- 2022: Design and development of websites and landing page tdmovimiento.com. (Wordpress).
- 2020-2022: Content generator for photography and video, digital media designs for various clients.

Disney+, Hulu | Concentrix Bogotá, Colombia. Oct 2023 – Apr 2024.

Agent | Call center

- Customer Service for the US market,
- Floor support, consistently reached KPIs.

ON THE FUZE | DENTALPRENR Bogotá-Medellín, Colombia. May 2022 – Jan 2023

Tech Support Specialist | Digital Marketing

- Proven track record in successfully managing digital advertising campaigns for clients in Australia for over 60 clients using A/B testing and tools like Hotjar to view and analyze SEO and landing page behavior.
- Configuration, automation, and training of CRM systems for clients in Australia. (Go High Level, Google Trends, Google Analytics, Google Tag Manager, Zapier).

LIFESCAN | SITEL Bogotá, Colombia. Nov 2020 – Apr 2022.

Agent | Bilingual Call center

- Customer Service for the US market
- Floor support
- Tracker creation / Call monitoring as a backup lead
- Testing of new software products (Product Tester)

UBERFLUG TECH MARKETING Bogotá, Colombia. Jun 2018 – Mar 2020.

Virtual Reality Specialist | Project Manager

- Project Manager for Homecenter, nominated for Best Marketing Initiative 2019 by FENALCO..
- Product Owner and photographer of 360° virtual reality tours.
- Social Media content generator and product photography.

Skills and Interests

Languages:

- English - C2 level proficiency in both spoken and written.
- Native spanish speaker

Soft Skills:

- Initiative
- Empathy
- Resilience
- Creativity
- Stress tolerance
- Teamwork skills
- Critical thinking
- Relationship-building
- Conflict resolution
- Assertive communication
- Results-oriented mindset

Technical Skills:

- CRM Management Tools (HubSpot, GoHighLevel).
- Project Management Tools (Notion, ClickUp, Trello)
- SCRUM Agile Methodologies (Product Owner role).
- Development:
 - Javascript/Typescript | React.js | React Native (Expo) | Next.js | Tailwind | HTML5 | CSS3 | Kotlin
- Office:
 - Microsoft Office Suite (Word, PowerPoint, Excel).
- Design:
 - Adobe Suite (Premiere Pro, After Effects, Lightroom, Photoshop, Illustrator).
 - Figma
 - Canva
 - Matterport

Interests:

- Developing software and participating in Open Source projects.
 - Creating digital media content aligned with my interests (software development, photography and video, dance).
- IG: @dansaround | @dansaround.dev | @dansaround.ph