

# Daniel Kcomt Álvarez

## ABOUT ME

"What I lack in experience I compensate for with proactivity and desire to learn, I like challenges. It's easy for me to socialize with other people regardless of the age difference."

## LANGUAGES

Advanced level in English orally and in writing.

## OBJECTIVES

Personal self-realization through experiences that contribute to my intellectual and professional growth.

## VALUES

Honesty, commitment, respect, responsibility, patience, humility and perseverance.

## STRENGTHS

Soft Skills: Creativity, mental openness, empathy, leadership, active listening, communication skills.

Professional: Punctuality, negotiation, teamwork, stress control, initiative and innovation, analytical capacity and synthesis.

## CONTACT

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## JOB EXPERIENCE

### **Agente Customer Care / Cx Expert .**

*At Sitel — Call Center Bilingüe:*

Customer Service for the US market. Floor support, tracker creation and follow up and call monitoring. Testing of new software products.

**Nov 2020 - Currently Mar 2022 (16 months)**

### **Virtual Reality Project Manager .**

*at Uberflug Tech Marketing—Tech Marketing Agency:*

Virtual Reality project management, leader of a 4-person work team. Photographer and developer of 360 ° virtual tours. Social Media and audiovisual content creator.

**Jun 2018 - Currently (18 months)**

### **Content Researcher and Audiovisual Producer**

*at CIC Media — Content Producer*

Group leader of content researchers. Responsible for distributing tasks for the day and reporting directly to the Program Coordinator. Responsible for the content that appeared in the program "The World Is Yours", directing the post-producers of the program in English and Spanish.

**Aug 2017 - Nov 2017 (3 months)**

### **Reportero y Creador de Contenido**

*at Pluma - Digital Media :*

Created technological content for this digital newspaper. Also conducted interviews when my editor assigned them.

**Jan 2017—Jul 2017 (6 months)**

### **Radio Producer**

*of the prime-time programs of Circuito Onda Superestación "Un Mundo Perfecto" and "Hasta la Noche" broadcast nationwide.*

Co-produced the program as a secondary producer. Responsible for the informative content of the program. Scheduled national and international guests and attended the cabin of celebrities Erika de La Vega and Ana María Simón. Broadcasters of "The World Is Yours" until its termination due to complications in Erika's schedule.

- Subsequently, performed the same tasks and additionally managed the client's advertisements, this time with personalities such as Henrique Lazo, Alonso Moleiro and Ana María Simón in the locution of the program "Hasta La Noche".

**Sep 2014 - Feb 2016 (18 months)**

### **Community Manager and Event Producer**

*from the Monteávila University Student Center  
@ceumonteavila*

In our first year (2014-2015) I took care of the Instagram social network, covering events and writing reviews about our management.

- In (2015-2016) I chose the Events department, where we produced concerts, festivals, and other activities for the university students.

**Sep 2014 - Jul 2016 (2 years)**

## ACADEMIC COURSES

### **Bachelor of Science**

Colegio Don Bosco de Altamira,  
2001-2012.

### **Bachelor of Social Communication**

Monteávila University,  
2012 - 2017.

## AWARDS

*Meritorious mention for my research  
work at the Colegio Don Bosco.*

Graduated with honorable mention  
**Cum Laude** from Monteávila  
University.

## JOB REFERENCES

### **Victor García**

*Head of Development at Uberflug*  
+57 318 6302287

### **Darklin Rodríguez**

*Head of Production Onda Circuit.*  
+58 414 310 5006

### **Cristina Irazabal**

*General Manager of CIC Media*  
Headquarters Caracas.  
+58 412 284 4806

### **Guillermo Yáber**

*UMA Radio Coordination.*  
+58 416 613 5779

### **Felipe González Roa**

*Pluma's Director.*  
+58 414-3984127

## VOLUNTEER WORK

*Missionary in conjunction with the Salesian congregation of  
Piedra Gorda community in Trujillo state, Venezuela*

We took care of the religious celebrations of  
the week, and we also helped the community,  
cooking, sharing with the locals and bringing  
supplies they needed.

**Holy Week 2012**

## MORE ABOUT ME

### **TECH**

#### **Operating Systems**

Windows, Android

#### **Suite Microsoft Office**

Word, Publisher, Powerpoint, Excel

#### **Edition**

Premiere Pro, Photoshop, Lightroom, Illustrator,  
Panotour Pro, Autopano Giga

#### **Community Management**

Twitter, Facebook, Instagram, Socialbro, Socialgest,  
Canva, Agorapulse

#### **Other**

Prezi, FTP, Instant Replay, Getty Images, Slack

## **INTERESTS AND ACTIVITIES**

Listening to music, rock and Latin; dancing salsa,  
merengue and bachata; reading in both English and  
Spanish; creation of audiovisual content as a hobby;  
meditation; hiking, soccer, tennis, swimming,  
yoga; Physical activity in general and activities that allow  
me to meet people.

I always look for new things that I can do and that can  
contribute to my personal growth and have positive  
influence on my life.