

# Logistics and Freight Forwarding Agreement - Israel Air at Ben Gurion Airport

Between: Israel Air (the 'Airline') and Atlas Freight Israel Ltd. (the 'Vendor')  
Service Type: Logistics Freight  
Effective Period: 01-Dec-2024 to 31-Oct-2025

## 1. Scope

Domestic and international freight forwarding, customs brokerage, and AOG logistics for Israel Air at TLV, including DG handling, bonded storage, and last-mile to hangar or vendor sites.

## 2. AOG and Service Levels

2.1 AOG Desk: 24 × 7 hotline; pickup within 120 minutes in Tel Aviv metro; export cutoff coordination with ops. 2.2 POD: Proof of delivery within 24 hours, including name, timestamp, and photo if available. 2.3 Tracking: Milestones EDI at acceptance, export, arrival, customs release, and delivery.

## 3. Pricing and Surcharges

3.1 Weight Breaks (Airport-to-door): 0–45 kg, 46–100 kg, 101–300 kg, 301–500 kg, >500 kg at tariff rates; AOG surcharge matrix attached. 3.2 Fuel Surcharge: Indexed monthly to IATA Fuel Price Monitor; published the first business day. 3.3 After-Hours/Weekend: +18 percent; Security screening fee per piece per airport tariff.

## 4. Customs, DG, and Compliance

4.1 Customs: HS codes declared by shipper; Vendor provides brokerage with bond management. Temporary import ATA Carnet supported. 4.2 DG: Classes 2, 3, 8, 9 accepted per IATA DGR; staff certified and records retained 24 months. 4.3 Incoterms: Standard EXW, FCA, CPT, DAP; deviations must be in writing.

## 5. Edge Cases

5.1 Demurrage/Storage: First 24 hours free at Vendor facility; thereafter per kg/day tariff. Airport storage as per IAA rates. 5.2 Over-Dimension/Over-Weight: Subject to feasibility and extra handling fees; crating recommended for fragile items. 5.3 Lost/Damaged Freight: Liability as per Montreal/Warsaw Convention; declared value option available at premium.

## 6. Term and Billing

Weekly consolidated invoice with airwaybill-level detail. Net 30. Termination convenience 60 days; cause 15-day cure. Law: State of Israel.

## Signatures:

For Israel Air: \_\_\_\_\_ Date: \_\_\_\_\_  
For Atlas Freight Israel Ltd.: \_\_\_\_\_ Date: \_\_\_\_\_