

DANIEL SIGMUND

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Education

Bachelor of Computer Science: Data Science/Cybersecurity, Expected in 05/2023

Villanova University - Bryn Mawr, PA

- Member of Phi Sigma Kappa Fraternity
- Member of Roller Hockey Club
- Relevant Coursework Completed: Data Structures I, Data Structures II, Discrete Structures, Computer Systems I, Computer Systems II, Analysis of Algorithms, Statistics of Computation, Organization of Programming Languages, Principles of Database Systems

Minor in Entrepreneurship: Entrepreneurship, 08/2020

Villanova University - Villanova, PA

High School Diploma: 05/2019

Boston College High School - Dorchester, MA

Professional Summary

Focused and reliable computer scientist bringing high enthusiasm and extensive knowledge of the service industry. Proven history of excellent customer service and conflict resolution skills.

Dedicated to accuracy and streamlining systems for productive work. Driven to learn more about network security and data analyzation.

Accomplishments

- Achieved server position by completing back server position with accuracy and efficiency.
- Collaborated with team of 2 in the development of a Bingo verifier using Lisp code.
- Collaborated with team of 3 in the development of a database of the newly formed Seattle Kraken organization, including players, coaches, line numbers, etc.
- 2018 Massachusetts Division 1 State Champion in lacrosse

Skills

- Warm and Friendly
- Cleaning and Sanitizing
- Transactions and Cash Handling
- Workflow Coordination
- Staff Training
- Relationship Building
- Able to Lift 30 Pounds
- Adaptable and Flexible
- Inventory Management

Work History

Waiter, 05/2021 to Current

MIDA Restaurant Newton – Newton, MA

- Kept server areas clean and stocked to increase efficiency while working tables.
- Bussed and reset tables to keep dining room and work areas clean.
- Folded napkins and prepared silverware sets to provide adequate supply for host station.
- Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals and walk-in business.
- Applied comprehensive knowledge of wine, cider and beer to increase daily beverage sales.
- Used cash registers and credit card machines to cash out customers.
- Quickly reset and cleaned up tables after customers left to enable speedy turnaround and guest flow.
- Maintained customer satisfaction by clarifying questions about orders and specialty items.
- Shared knowledge of menu items and flavors, enabling customers to make personal decisions based on taste and interest.
- Served over 40 customers per day
- Average tip of 20%

Instacart Shopper, 05/2020 to 08/2020

Instacart – Boston, MA

- Noted customer special requests, preferences and favorite products in CRM to enhance service and build brand loyalty.
- Drove store revenue by offering customers accessories and related purchases to complete selections.
- Placed completed orders in labeled, temperature-appropriate storage pending customer pick up.
- Tendered customer orders at point-of-sale using payment information provided and activated any customer rewards accounts for best price availability.
- Memorized store layouts and planograms to fulfill orders using shortest, most efficient route.
- Served over 40 customers per day
- Received average tip of 20%

Assistant, 05/2020 to 08/2020

Garden To Garnish – Hanover, MA

- Planted seeds and transplanted seedlings by hand.
- Removed rocks and prepared soil for planting.
- Identified weeds, pests and plants to determine application and selection of fertilizers and pesticides.
- Checked farmland for issues in need of attention, such as fences to mend and broken pipes to fix.
- Helped build chicken coop by putting up wire fencing
- Helped place and move woodchips to provide paths in garden

Youth Soccer Coach, 06/2017 to 08/2017

Massachusetts Youth Soccer – Dorchester, MA

- Promoted love of game by assisting players with understanding positioning, play techniques and teamwork strategies.

- Directed ambitious practice sessions to boost athletic abilities and teamwork.
- Maintained equipment, facilities and inventory to avoid accidents, mishaps and damage.
- Evaluated individual knowledge, skills and strengths and assigned team positions to maximize talent areas.
- Helped to provide unprivileged children with a chance to get active and participate in a youth soccer program

Additional Information

I enjoy skiing and golfing. These sports require a drive to improve which I have learned to bring to each task set in front of me. I also am a big fan of Game of Thrones. This show depicts how the joining of forces can lead to victory, which has increased my skills of working in a team.

Languages

English



Native or Bilingual

Italian



Limited Working

Spanish



Elementary