

# Dante Fernando

Waterloo, Ontario

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## Skills

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- MS Office Applications and Google Workspace
- Teamwork and Collaboration
- Attitude and Mindset - Safety First and Promote Efficiency
- Flexible and Adaptable
- Self-Motivated
- Multi-tasking and Efficient Time Management
- Excellent English Language Skills in Writing and Speaking
- Can Read, Write, and Speak Basic Dutch and French

## Work Experience

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### Lowe's Canada

Waterloo, Ontario

#### CUSTOMER SERVICE ASSOCIATE

Oct. 2022 – Current

- Trained in proper lifting techniques to prevent injury and preserve safety of workers and customers.
- Followed verbal and written instructions to properly move products.
- Developed knowledge of tools and hardware from working in the hardware department.
- Helped large volume of customers every day with positive attitude and focus on customer satisfaction.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Kept customer spaces clean, neat and organized for maximum appeal.
- Distributed information to customers and answered questions to serve needs and drive sales.
- Used hand-held scanners and logs to accurately track item movements and locations.

### Julen Property Management Co.

Huntsville, Ontario

#### PROPERTY MAINTENANCE WORKER

Aug. 2019 – Oct. 2022

- Managed multiple properties in Waterloo, London, and Huntsville, Ontario.
- Worked with diverse types of weather and ground conditions.
- Helped with general painting and basic property development projects.
- Provided expert lawn care, mulching, aerating, and trimming every season.
- Safe and injury-free planning and execution.
- Maintained routine landscaping schedules to boost lawn health.
- Removed weeds, hazards, and debris from common pathways to improve usability.
- Edged sidewalks, driveways, and landscape features using line trimmer.
- Loaded and unloaded mowing equipment with load securement conditions.
- Trimmed greenery, shrubs, and hedges to maintain uniform appearance.
- Spot-cleaned stains and repaired scuffs or dings to maintain walls.
- Emptied trashcans and transported waste or collection areas.
- Worked flexible hours: night, weekend, and holiday shifts.

### Canzan Contracting Ltd.

Baysville, Ontario

#### CONSTRUCTION WORKER AND PROPERTY MAINTENANCE WORKER

Jun. 2019 – Aug. 2019

- Demonstrated safe and proper operation of equipment and tools to prevent harm to self and team members.
- Utilized hammers, power tools, saws, levels, and fastening devices to complete projects.
- Safe and injury-free planning and execution.
- Helped with general painting and basic property development projects.
- Gathered waste and trash from job sites for placement in refuse containers to keep job sites clean and organized.
- Loaded, unloaded, and moved material to and from storage and production areas.
- Spot-cleaned stains and repaired scuffs or dings to maintain furniture and walls.
- Maintained cleanliness of restrooms by washing down and properly sanitizing walls, floors and toilets.
- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.
- Worked flexible hours; night, weekend, and holiday shifts.

## Education

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### Laurel Heights Secondary School

Waterloo, Ontario

#### HIGH SCHOOL

Sep. 2022 – Current

- Grade 12

## The British School in The Netherlands

*The Hague, Netherlands*

### HIGH SCHOOL

*Sep. 2017 – Jul. 2022*

- Received **Advanced Subsidiary Qualification** (2022)
- Awarded **"Academic Award for Computer Science"** (2021)
- Received **General Certificate of Secondary Education Qualification** (2021)
- Awarded **"Principal's Commendation"** in Recognition of **"Commitment to Learning"** (2020)
- Languages studied: **English, Dutch and French**
- Completed Courses: Computer Science, Mathematics, and Physics
- Extracurricular Activities: School Basketball Team (2019-2022)
- Study Abroad: Netherlands Based - High School from Grade 8-12