A Group

Joe is frustrated. It happens again and again, always the same old problem. So he finally approaches the team (sic!) and says, "I didn't get any data from the system again! Have you got any ideas for how to fix it?"

Reactions from the team
Fred: "Well, that's bad."
Jean [*thinks*]: I'm glad I didn't choose that task today.
Ron: "It was fine when I tried it yesterday."
Jane: "It helped me to restart my PC last night."

Analysis
It's bad all around and Joe is on his own trying to solve the problem. It's his task; the others have enough on their plates. They might shout some advice, but no one looks at the problem from a higher perspective and takes responsibility for solving it.

A Team

Joe is frustrated. It happens again and again, always the same old problem. So he finally approaches the team and says, "I didn't get any data from the system again! Have you got any ideas for how to fix it?"

Reactions from the team
Jean: "I can have a look at Git to see if anybody made any changes."
Jane: "I can try from my PC to check if I have the same problem, and then we can investigate together."
Ron: "It's starting to bother us too often. . . . I'll think about some automation test to identify the problem earlier."
Fred: "You're right; I'll help you with the test."

Analysis
Team members come to the discussion with offers to solve the problem. They not only give advice, but they are also ready to put some effort into helping to solve it. They look at it from a team perspective and come up with ideas that will help the team.