

# Dante Palmieri

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## QUALIFICATIONS:

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- ~2 years of experience with Python and C
- 1+ experience with Git & GitHub, Docker, Linux, microcontrollers, testing software and hardware design languages
- 1+ year experience working with Service Center Configuration and Customer Relationship Management Software
- Excellent teamwork, communication, and problem-solving skills

## EDUCATION:

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**Northern Arizona University** | Flagstaff, AZ 08/2022-05/2026

B.S. Computer Engineering, GPA 3.00

**Boeing Autonomous Buggy Capstone – Processing and Braking Engineer** 09/2025-05/2026

## RELEVANT COURSEWORK:

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CS I & II, Data Structures & Algorithms, Computing Tools I-III, Signals & Systems, Electromagnetics, Electronic Circuits

## RELEVANT EXPERIENCES:

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**Student Technician – NAU Information Technology Services** | Flagstaff, AZ 08/2024-05/2026

- Configured and deployed faculty/staff computers with NAU-standard Windows and MacOS images, integrating the machines into the university's IT environment.
- Coordinated and facilitated the delivery and set up of computers and other devices.
- Responded to and resolved incident requests relating to printer, network, or phone issues, as well as general troubleshooting.
- Collaborated with full-time IT staff to diagnose and resolve complex technical problems, gaining experience with advanced troubleshooting methods.
- Maintained clean and organized student-worker space to promote an efficient work environment.

**Technology Intern – PNC Bank** | Pittsburgh, PA 05/2025-08/2025

- Worked within Automation and Platform on the AI Transformations team.
- Outlined and designed internal rule-based extraction micro-application including research, wireframing, and iterative design.
- Collaborated with another intern to develop a knowledge base chatbot for internal IT support, aiming to streamline employee access to information.
- Validated the accuracy of AI-driven financial covenant extraction models by comparing Excel outputs against source PDF documents.
- Presented comprehensive project work to leadership and team members alongside fellow interns on the team.
- Gained experience with enterprise tools, including the Microsoft Suite (Teams, Outlook, Excel, Azure), Jira, BitBucket, and Confluence.

## PROJECTS:

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**HomeLab Server** 05/2024-07/2024

- Deployed home server using Ubuntu to manage media and data storage.
- Configured Docker containers to run isolated applications and services, improving efficiency and scalability.
- Implemented WireGuard VPN to enable secure remote access to the server.
- Troubleshoot and resolved issues involving server performance, network connectivity, and application configurations.
- Gained experience with file systems, user permissions, network protocols, and command-line interface in a Linux environment.