

# Dante Palmieri

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## Qualifications

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- Proficient in Python and C
- Fundamental knowledge of Git, Docker, and HDLs
- 1 year experience working with Service Center Configuration Managers (SCCM) and Customer Relationship Management (CRM)
- Basic understanding of FPGA and integrated systems

## Education

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### Northern Arizona University

BS Computer Engineering, *GPA 3.0*

Flagstaff, AZ

August 2022 – Present

## Relevant Experience

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### NAU Information Technology Services

*Desktop Support Technician*

Flagstaff, AZ

August 2024 – Present

- Configured and deployed faculty/staff computers with NAU-standard Windows and MacOS images, integrating the machines into the university's IT environment.
- Coordinated and facilitated the delivery and setup of computers and other devices.
- Responded to and resolved incident requests relating to printer, network, or phone issues, as well as general technological troubleshooting.
- Collaborated with full-time IT staff to diagnose and resolve complex technical problems, gaining experience with advanced troubleshooting methods.
- Maintained clean and organized student-worker space to promote an efficient work environment.

### Home Ubuntu Server

*Personal Project*

North Huntingdon, PA

May 2024 – June 2024

- Deployed home server using Ubuntu to manage media and data storage.
- Configured Docker containers to run isolated applications and services, improving efficiency and scalability.
- Implemented WireGuard VPN to enable secure remote access to the server.
- Troubleshoot and resolved issues involving server performance, network connectivity, and application configurations.
- Gained experience with file systems, user permissions, network protocols, and command-line interface in a Linux environment.

### Famous Footwear

*Sales Associate*

North Huntingdon, PA

February 2021 – June 2022

- Managed transactions and assisted customers on the sales floor.
- Marketed in-store promotions, rewards, and credit card program.
- Provided personalized shoe recommendations and enforcing customer satisfaction across the store.
- Ensured a clean and friendly environment for customers to shop in.