

DANIEL JUNG

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EXPERIENCE

APRIL 2018 – APRIL 2021

PRODUCT MANAGER, THINKWAY TOYS

- Oversaw development of licensed toys for various Disney and Universal Studios films
- Effectively facilitated professional communication between overseas engineering teams and Disney retail offices

DECEMBER 2016 – MARCH 2018

RETURNS AND EXCHANGES COWORKER, IKEA

- Processed efficient returns and exchanges for customers daily and reduced queue times
- Provided excellent customer service and regularly receiving many positive reviews

JULY 2015

EVENT SERVICES HOST, TORONTO 2015 PAN AM GAMES

- Participated in a broad range of customer service duties to ensure the smooth functioning of the venue

EDUCATION

SEPTEMBER 2021 – APRIL 2022

BAKING AND PASTRY PRE-EMPLOYMENT, GEORGE BROWN COLLEGE CHCA

- Developed skills in baking and pastry work, as well as growing knowledge in small business operation

JUNE 2014

HIGH SCHOOL DIPLOMA, EARL HAIG SECONDARY SCHOOL

- Graduated with business certificate and administrator's honour roll

CERTIFICATIONS

- CPR - C
- Food Handler's Certificate
- Smart Serve Certificate

References available upon request.