

EMPLOYMENT

VP, Associate Director FactSet Research Systems, Inc. 7/2005 – Present

- Managing the Application Infrastructure team in Platform Engineering, which consists of multiple engineering teams specializing in designing and implementing application frameworks, core utilities and tools, distributed systems, and various in-house technologies.

Management Highlights

- 6 years of hybrid management and technical lead experience
- Co-lead the Engineering Mentorship program
- Key contributor in the creation of a new track-based Engineering Training program
- Regular contributor to the internal Socialcast platform, sharing technical and leadership advice as well as highlighting team wins
- Created the Platform Engineering Project Showcase to improve cross-team communication
- Lead an effort to adopt the Objectives-Key Results goal-setting framework
- Established a system of weekly targets to measure progress in an organic way
- Developed a uniform syntax for sharing weekly updates to streamline status meetings and encourage mindfulness
- Coached and mentored multiple individual contributors into management roles

Technical Project Highlights

- *Component Library* – Designed and developed centralized infrastructure to represent applications of varying technologies and platforms, allowing for consistent navigation and representation.
- *Application User Data Service* – Lead a project to establish a new SQL Server-based data store for user data, and developed infrastructure and tools to normalize and migrate user data to the new platform.
- *User Workspaces* – Developed infrastructure to represent a user's "desktop" within the FactSet application, as well as utilities for administration (e.g. mass deployments for clients, automatic repairs, etc.) and usage analysis for business planning.
- *User Settings Service* – Lead an effort to consolidate multiple settings-related infrastructure into a single service with a RESTful API, and designed a governance system to enforce consistency and validation.
- *FactSet 14* – Coordinated a cross-department effort to design and release a new user interface for flagship application, including new navigation paradigms, a simplified container and curated content.

EDUCATION

Troy, NY Rensselaer Polytechnic Institute 8/2001 – 5/2005

- Dual B.S. in Computer Science and Electronic Media, Arts, and Communication

VOLUNTEER

Dog volunteer Pet Animal Welfare Society 12/2013 – 12/2014

- Assisted with providing the kenneled animals with attention and exercise, spending time walking assigned dogs or playing with them in their living quarters.

Norwalk Mentor Human Services Council 12/2011 – 6/2013

- Mentored a young man through 4th and 5th grade, focusing on strengthening his interpersonal communication skills and offering him a forum that was free of judgment to share his thoughts and feelings.