

Interview Transcript

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Interview ID:

ZO34R

Interviewer

Hello! I'm GPTREI, your requirements elicitation assistant. Today, I will be gathering detailed information about your project needs to ensure we understand all requirements clearly. Before we begin, are you in line with the scope of this interview or do your expectations of this interview differ?

Stakeholder

Yes sure!

Interviewer

Great! To start off, could you please introduce yourself and your connection to this project?

Stakeholder

Im the owner of a haired dressing shop, named after my self: Jim's salon.

Interviewer

Thank you, Jim. Could you please describe the project we're discussing today in two to four sentences? What are the main objectives you have in mind?

Stakeholder

I want to install a compuert, so all my work isnt done by hand anymore. I want my clients to be able to book an appointment. And for my self I want to keep track of my expenses, receipts, supplies etc..

Interviewer

Thank you for sharing that, Jim. Can you describe the current process or system you use for booking appointments and tracking expenses?

Stakeholder

Right now for booking an appointment, I have a reservation diary, where we write down a customer appointment.

Interviewer

And for tracking your expenses, receipts, and supplies, what is the current system or method you are using?

Stakeholder

Oh yeah, silly me! I record the used supplies in another book. Once a week I goe thorough this supplies book and place an order to stock up again. For the expenses I have a record in a cashbook.

Interviewer

Thank you for detailing that, Jim. Now, focusing on your objectives, what specific features or functionalities do you hope to achieve with this computer system for your salon?

Stakeholder

I want, that my clients can book an appointment. I hope it will improve the scheduling and allocation of my staff. Because that has become a bigger problem. You know, some of my customers want to have a specific hairdresser. And it get's messy pretty quick.

Interviewer

So, it sounds like an appointment scheduling system with options for clients to choose specific hairdressers is important for you. Do you also want this system to manage and track your inventory and financial records, as you currently do manually?

Stakeholder

Yes sure, if that possible!

Interviewer

Absolutely, it's possible. So far, the features you're looking for include an appointment booking system, staff scheduling with hairdresser preferences, inventory management, and financial record tracking. Are there any other features you would like to see in this project? Perhaps something related to customer interactions or promotions?

Stakeholder

Yes, I would love to see the customer demand. I always have a feeling that on a Thursday there are more people coming in. But I'm not sure, it's just a gut feeling. So can we add that?

Interviewer

Adding a feature to analyze customer demand and identify peak times would certainly be beneficial. Is there anything else you believe we should include, or does this cover your vision for the system?

Stakeholder

Oh yeah, can I somehow send all my bookkeeping information to my accountant, so he can do the tax work etc..?

Interviewer

Including a feature that allows for easy exporting and sharing of financial data with your accountant is definitely possible. Now that we've identified these features, could you help prioritize them in terms of immediacy or importance for your business? For example, which feature do you consider the highest priority to implement first, and so on?

Stakeholder

First the bookkeeping, second the appointment. Also to add, I offer a range of services including haircuts, coloring, washing and blow-drying, style cutting, manicure, and facials. The latter two services are by appointment only, as they are carried out by one of the part-time staff.

Interviewer

Thank you for prioritizing those features and sharing additional details about your services. Let's start with the bookkeeping feature. Could you please elaborate on what you want the bookkeeping functionality to accomplish? For instance, any specific reports or data access you envision for easy management and sharing with your accountant?

Stakeholder

Look GPTREI, do we have to do it in such detail in the first go. I'm running a little bit late for my next appointment..

Interviewer

I understand, Jim. We can certainly wrap up for today and continue with the details later. Based on our discussion so far, we are focusing on features like bookkeeping, appointment scheduling, customer demand analysis, and an export option for financial data.

When it's convenient for you, we can dive deeper into each feature. Thank you for your time today. Please feel free to let me know when you're ready to continue.

Stakeholder

Awesome! I'll let you now. Is it okay to call you buddy?

Interviewer

Of course, Jim! I'm here to assist you, so feel free to call me buddy. Looking forward to continuing our conversation when you're ready. Have a great day!