

# Home Affairs Nightmare

HOME Affairs Minister, Jerry Ekandjo, please clean and renovate your house! It is in a disgraceful state. The taxpayers of Namibia don't deserve the disorder, incompetence and reluctance that meets them when dealing with passports, citizenship, IDs etc.

Have you ever tried to telephonically contact Home Affairs to find out whether your documents are ready for collection? Don't bother - you will either get no reply or an engaged signal - hour after hour, day after day! Now you have to go into town, battle to get parking, stand in line for a couple more hours, only to be told that there was a problem with your application and that you have to re-apply all over again. This is three and a half months after the original passport application and payment! During these months nobody at Home Affairs bothers to let you know that there is a problem. You are just not worth the trouble! What now? Do I have to cancel my trip? Do you even care? Why do we pay taxes? We would like some answers!

**Annoyed Citizen, Windhoek**

*Note: Name and address provided - Ed*