

Chapter 4: Wireless LANs



Scaling Networks

Cisco Networking Academy® Mind Wide Open®



- 4.0 Introduction
- 4.1 Wireless LAN Concepts
- 4.2 Wireless LAN Operations
- 4.3 Wireless LAN Security
- 4.4 Wireless LAN Configuration
- 4.5 Summary

Chapter 4: Objectives

- Describe wireless LAN technology and standards.
- Describe the components of a wireless LAN infrastructure.
- Describe wireless topologies.
- Describe the 802.11 frame structure.
- Describe the media contention method used by wireless technology.
- Describe channel management in a WLAN.
- Describe threats to wireless LANs.
- Describe wireless LAN security mechanisms.
- Configure a wireless router to support a remote site.
- Configure wireless clients to connect to a wireless router.
- Troubleshoot common wireless configuration issues.



4.1 Wireless Concepts



Cisco Networking Academy® Mind Wide Open®

Supporting Mobility

- Productivity is no longer restricted to a fixed work location or a defined time period.
- People now expect to be connected at any time and place, from the office to the airport or the home.
- Users now expect to be able to roam wirelessly.
- Roaming enables a wireless device to maintain Internet access without losing a connection.



- Increased flexibility
- Increased productivity
- Reduced costs
- Ability to grow and adapt to changing requirements



WLAN Components

Wireless Technologies

Wireless networks can be classified broadly as:

- Wireless personal-area network (WPAN) Operates in the range of a few feet (Bluetooth).
- Wireless LAN (WLAN) Operates in the range of a few hundred feet.
- Wireless wide-area network (WWAN) Operates in the range of miles.
- Bluetooth An IEEE 802.15 WPAN standard; uses a device-pairing process to communicate over distances up to .05 mile (100m).
- Wi-Fi (wireless fidelity) An IEEE 802.11 WLAN standard; provides network access to home and corporate users, to include data, voice and video traffic, to distances up to 0.18 mile (300m).

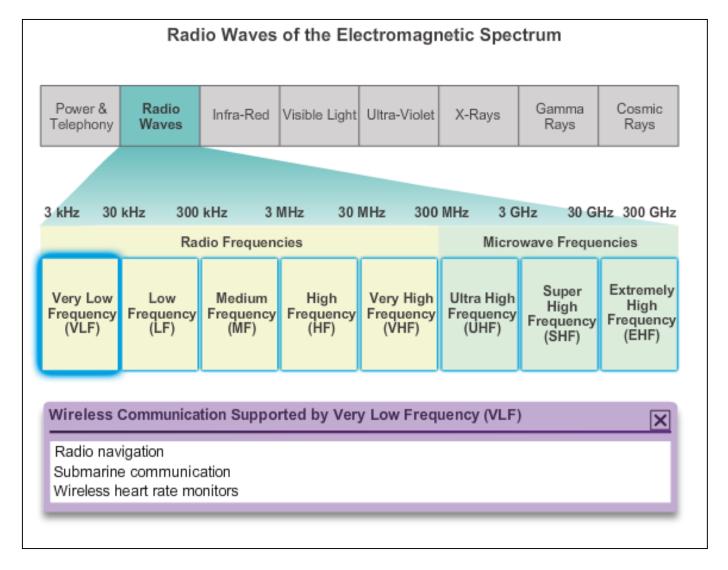
WLAN Components

Wireless Technologies (cont.)

- Worldwide Interoperability for Microwave Access (WiMAX) An IEEE 802.16 WWAN standard that provides wireless broadband access of up to 30 mi (50 km).
- Cellular broadband Consists of various corporate, national, and international organizations using service provider cellular access to provide mobile broadband network connectivity.
- Satellite Broadband Provides network access to remote sites through the use of a directional satellite dish.



Radio Frequencies







IEEE Standard	Maximum Speed	Frequency	Backwards Compatible
802.11	2 Mb/s	2.4 GHz	_
802.11a	54 Mb/s	5 GHz	_
802.11b	11 Mb/s	2.4 GHz	_
802.11g	54 Mb/s	2.4 GHz	802.11b
802.11n	600 Mb/s	2.4 GHz and 5 GHz	802.11a/b/g
802.11ac	1.3 Gb/s (1300 Mb/s)	5 GHz	802.11a/n
802.11ad	7 Gb/s (7000 Mb/s)	2.4 GHz, 5 GHz, and 60 GHz	802.11a/b/g/n/ac

Presentation_ID © 2008 Cisco Systems, Inc. All rights reserved. Cisco Confidential

WLAN Components Wi-Fi Certification

The Wi-Fi Alliance certifies Wi-Fi and the following product compatibility:

- IEEE 802.11a/b/g/n/ac/ad-compatible.
- IEEE 802.11i secure using WPA2[™] and Extensible Authentication Protocol (EAP)
- Wi-Fi Protected Setup (WPS) to simplify device connections.
- Wi-Fi Direct to share media between devices
- Wi-Fi Passpoint to simplify securely connecting to Wi-Fi hotspot networks
- Wi-Fi Miracast to seamlessly display video between devices





Characteristic	802.11 Wireless LAN	802.3 Ethernet LANs
Physical Layer	Radio Frequency (RF)	Cable
Media Access	Collision Avoidance	Collision Detection
Availability	Anyone with a radio NIC in range of an access point	Cable connection required
Signal Interference	Yes	Inconsequential
Regulation	Additional regulation by country authorities	IEEE standard dictates

esentation_ID © 2008 Cisco Systems, Inc. All rights reserved. Cisco Confidential

Components of WLANs Wireless NICs

Wireless deployment requires:

- End devices with wireless NICs
- Infrastructure device, such as a wireless router or wireless AP

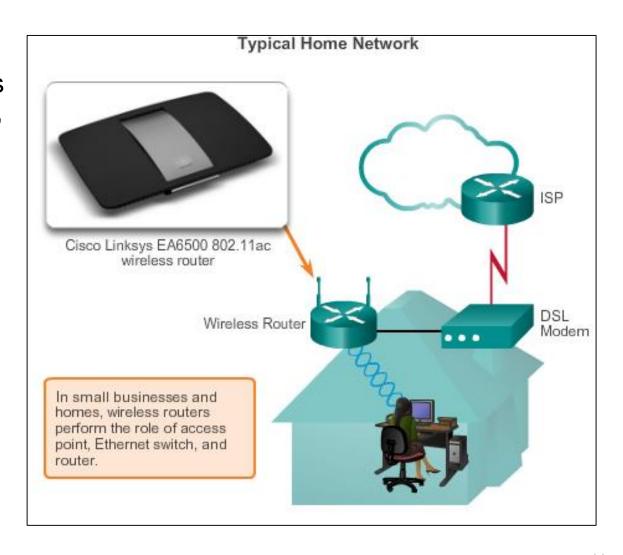
Wireless USB Adapters Linksys AE6000 Mini USB Wi-Fi Linksys AE3000 High Performance Wireless-AC Dual-Band Adapter 2.4 Dual-Band N USB Adapter or 5 GHz 802.11ac

Wireless Home Router

A home user typically interconnects wireless devices using a small, integrated wireless router.

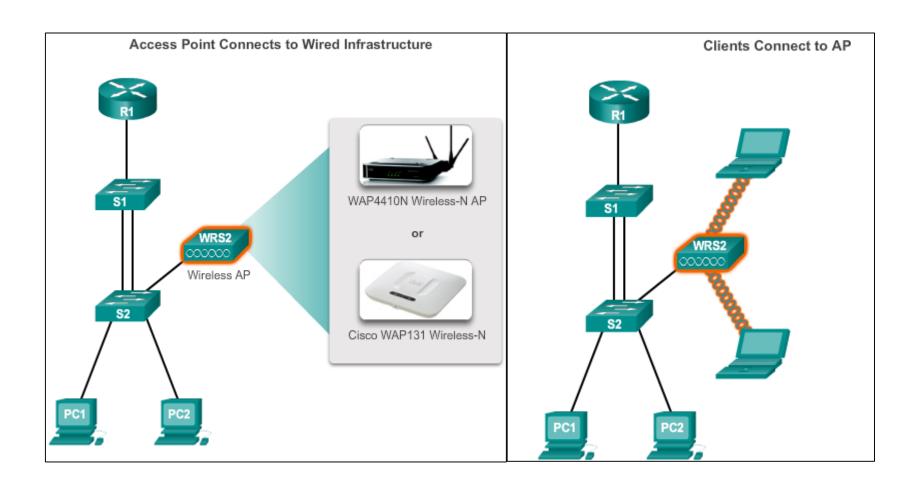
These serve as:

- access point
- Ethernet switch
- router

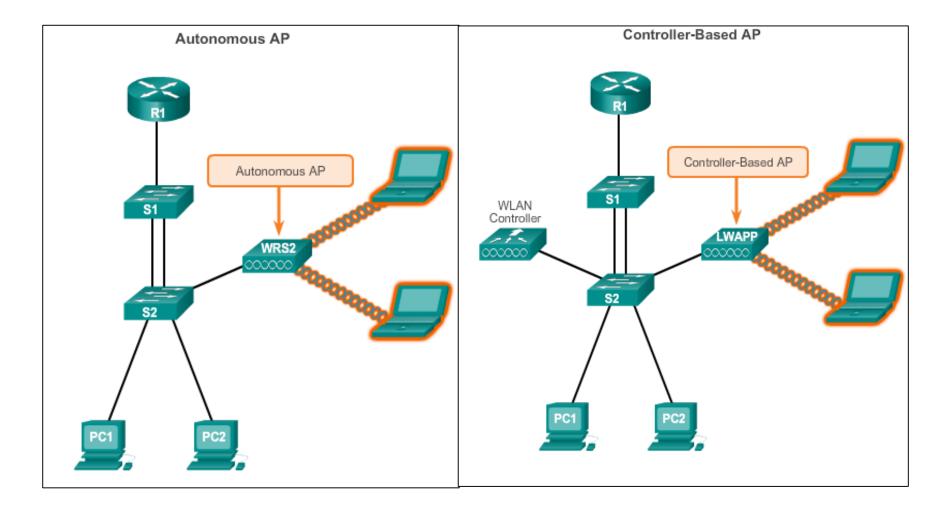




Business Wireless Solutions



Components of WLANs Wireless Access Points





Small Wireless Deployment Solutions

Cisco Small Business Autonomous APs



Cisco WAP4410N

- Intro-level small business AP
- Configured using a GUI
- Powered using AC or PoE



Cisco WAP121 and WAP321

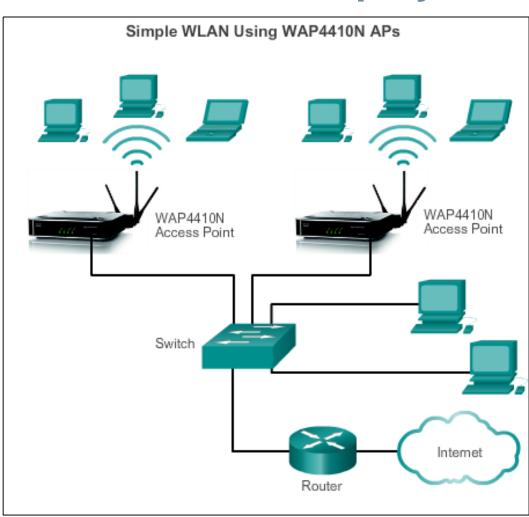
- Mid-level small business APs
- Configured and managed using a GUI or CLI
- Supports clustering with Single PointSetup
- Powered using AC or PoE



Cisco AP541N

- Mid-level small business APs
- Configured using a GUI
- Supports controller-less clustering technology
- Powered using AC or PoE

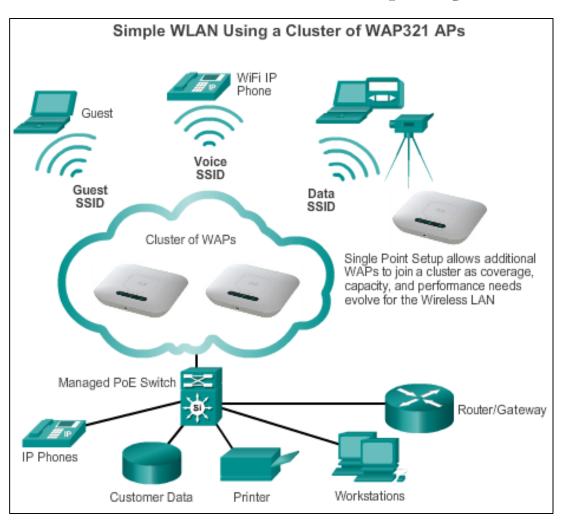
Small Wireless Deployment Solutions (cont.)



- Each AP is configured and managed individually.
- This can become a problem when several APs are required.

resentation_ID © 2008 Cisco Systems, Inc. All rights reserved. Cisco Confidential 18

Small Wireless Deployment Solutions



- Support the clustering of APs without the use of a controller.
- Multiple APs can be deployed and pushed to a single configuration to all devices within the cluster, managing the wireless network as a single system without worrying about interference between APs, and without configuring each AP as a separate device.

Large Wireless Deployment Solutions

- For larger organizations with many APs, Cisco provides controller-based managed solutions, including the Cisco Meraki Cloud Managed Architecture and the Cisco Unified Wireless Network Architecture.
- Cisco Meraki cloud architecture is a management solution used to simplify the wireless deployment. Using this architecture, APs are centrally managed from a controller in the cloud.



Large Wireless Deployment Solutions (cont.)

Controller-Based Wireless APs



Cisco Aironet 1600, 2600, and 3600 Series Robust controller-based APs

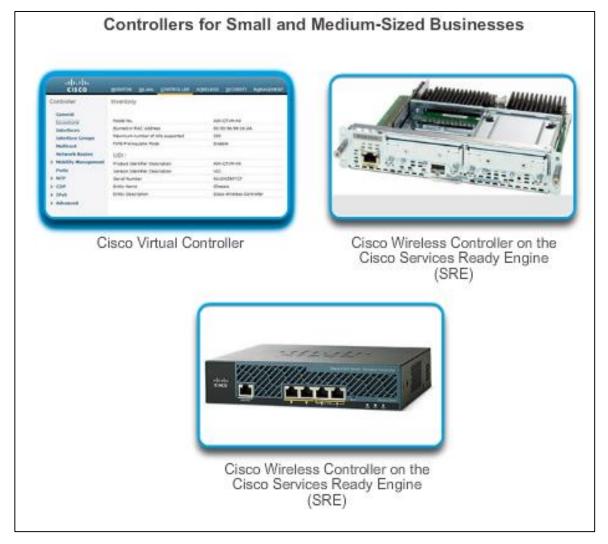


Cisco Aironet 600 Series OfficeExtend
Used to extend 802.11n wireless coverage to the home teleworking environment



Cisco 1552 Series Outdoor Rugged APs Robust outdoor controller-based AP

Large Wireless Deployment Solutions (cont.)



Components of WLANs Wireless Antennas

Cisco Aironet APs can use:

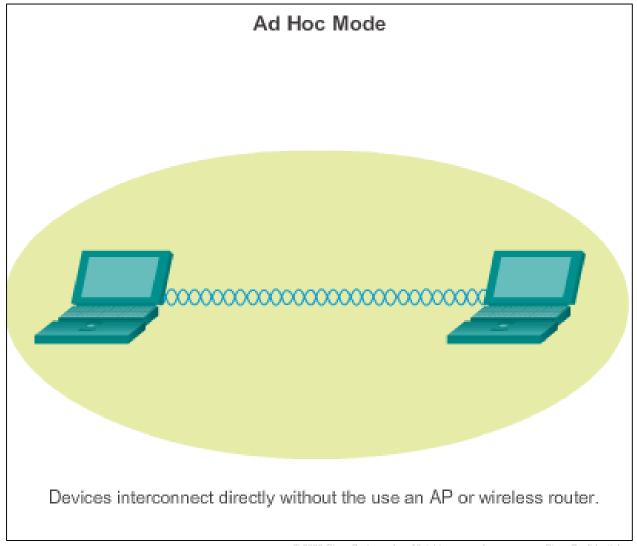
- Omnidirectional Wi-Fi Antennas Factory Wi-Fi gear often uses basic dipole antennas, also referred to as "rubber duck" design, similar to those used on walkie-talkie radios. Omnidirectional antennas provide 360-degree coverage.
- Directional Wi-Fi Antennas Directional antennas focus the radio signal in a given direction, which enhances the signal to and from the AP in the direction the antenna is pointing.
- Yagi antennas Type of directional radio antenna that can be used for long-distance Wi-Fi networking.

esentation_ID © 2008 Cisco Systems, Inc. All rights reserved. Cisco Confidential



802.11 WLAN Topologies

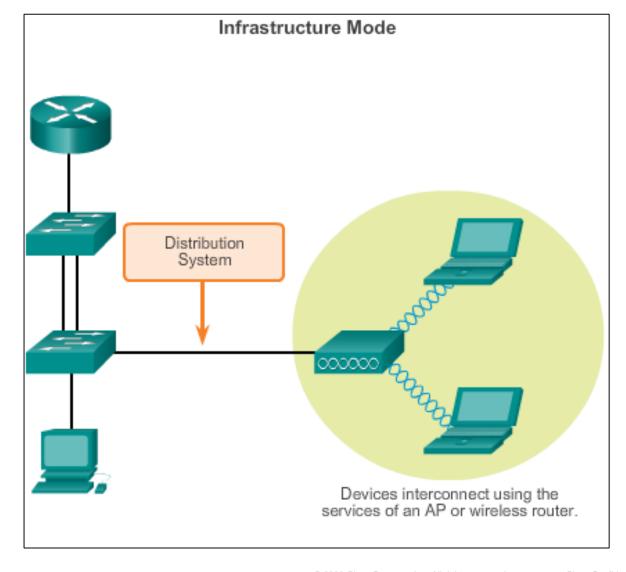
802.11 Wireless Topology Modes



resentation_ID © 2008 Cisco Systems, Inc. All rights reserved. Cisco Confidential

802.11 WLAN Topologies

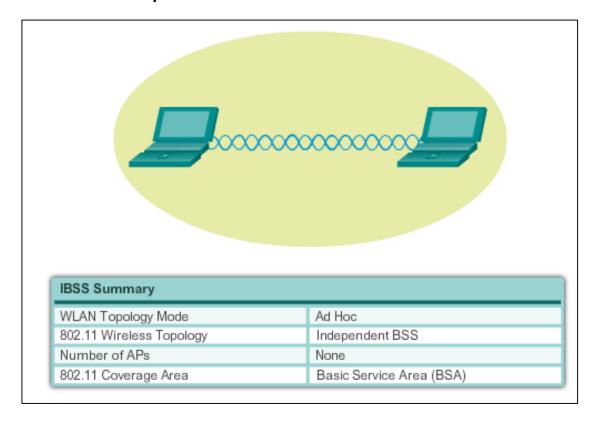
802.11 Wireless Topology Modes (cont.)





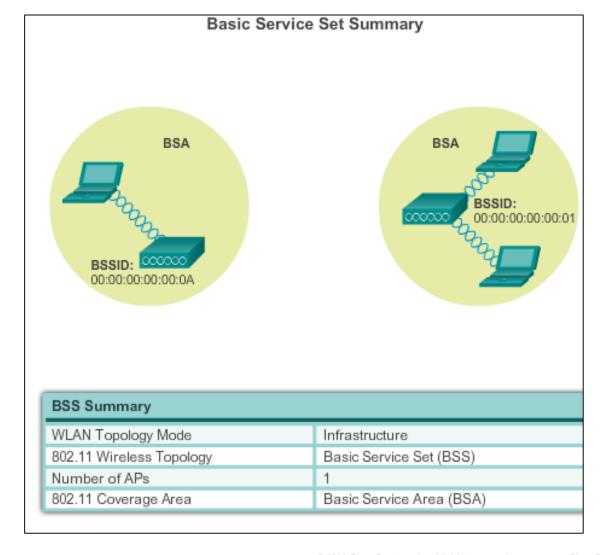
Ad Hoc Mode

Tethering (personal hotspot) – Variation of the Ad Hoc topology when a smart phone or tablet with cellular data access is enabled to create a personal hotspot.



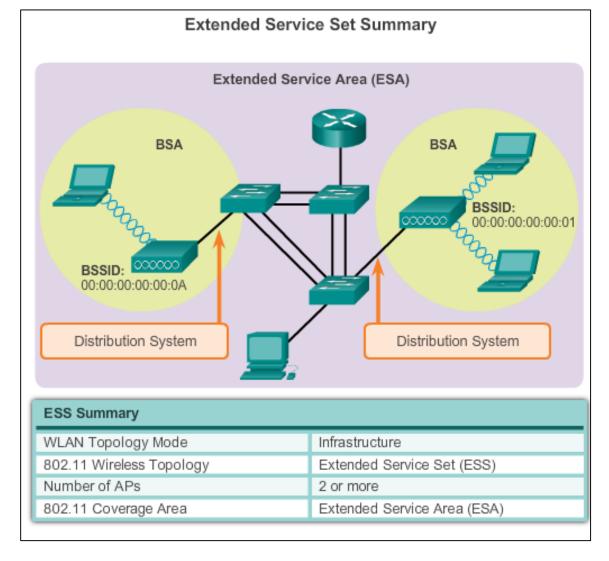
802.11 WLAN Topologies

Infrastructure Mode



802.11 WLAN Topologies

Infrastructure Mode (cont.)





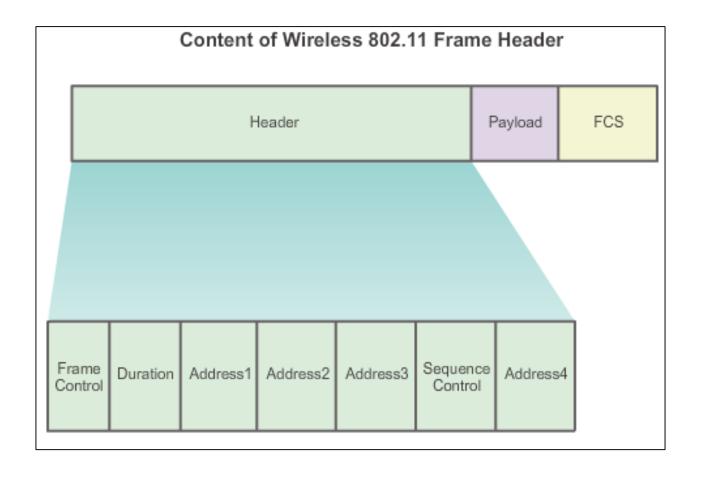
4.2 Wireless LAN Operations



Cisco Networking Academy® Mind Wide Open®

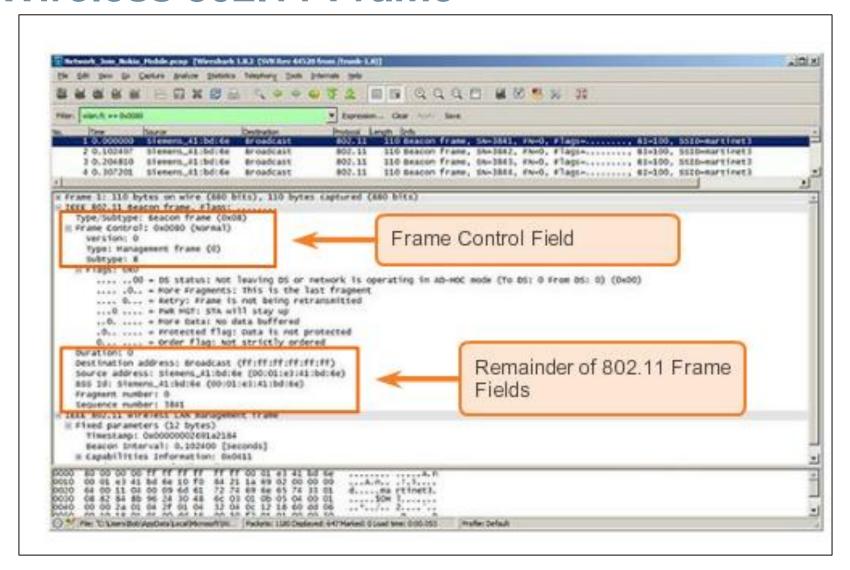


Wireless 802.11 Frame



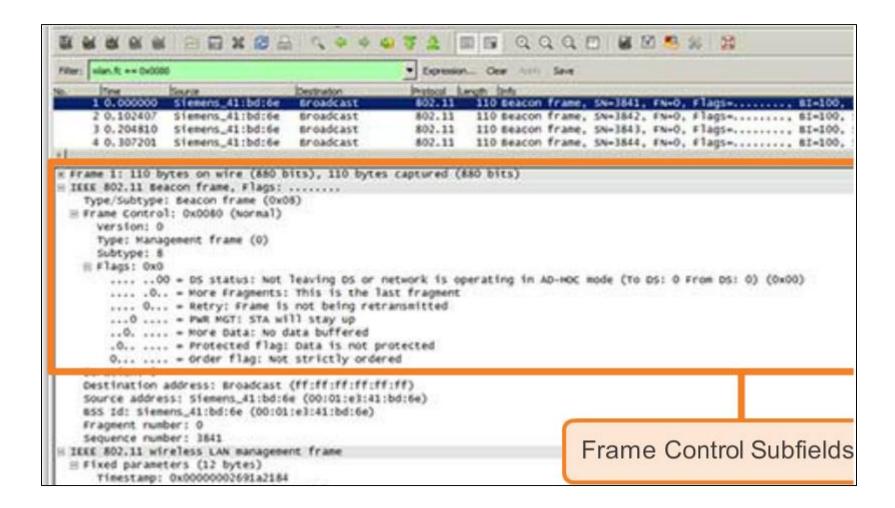


Wireless 802.11 Frame

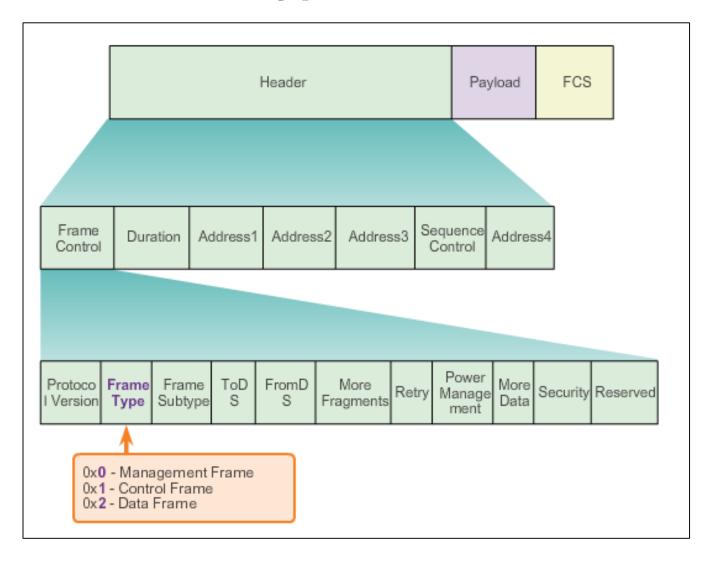




Frame Control Field

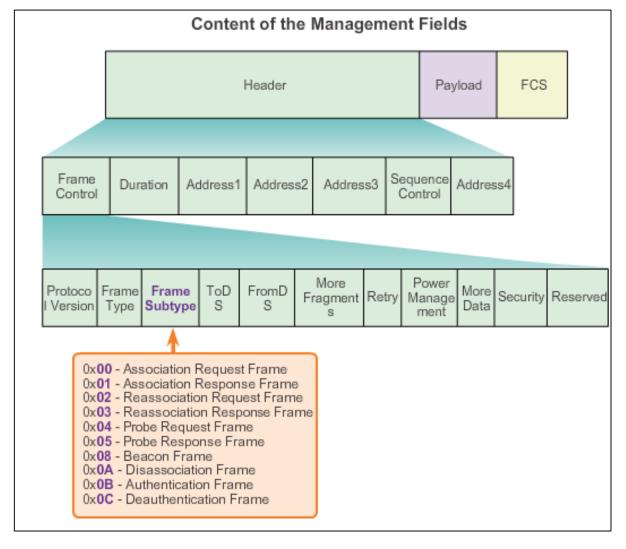


Wireless Frame Type



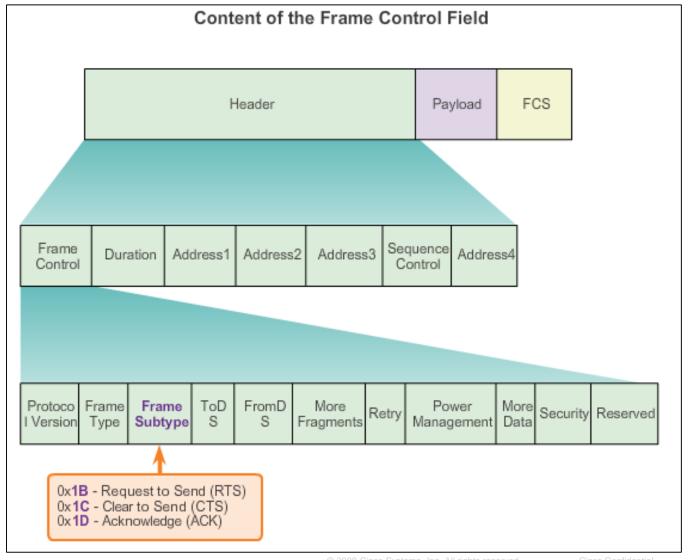


Management Frames



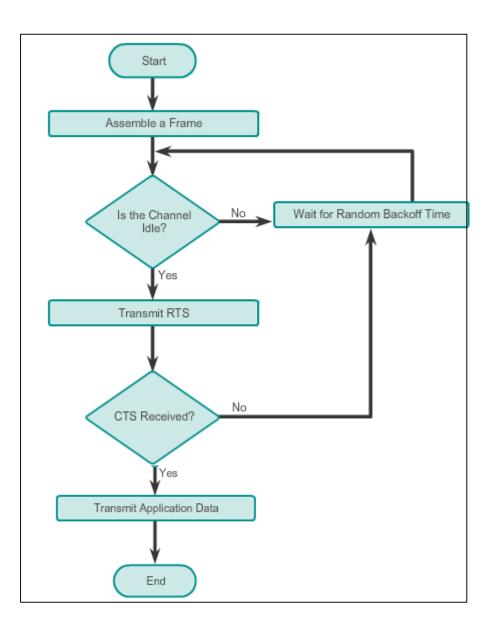


Control Frames



Wireless Operation CSMA/CA

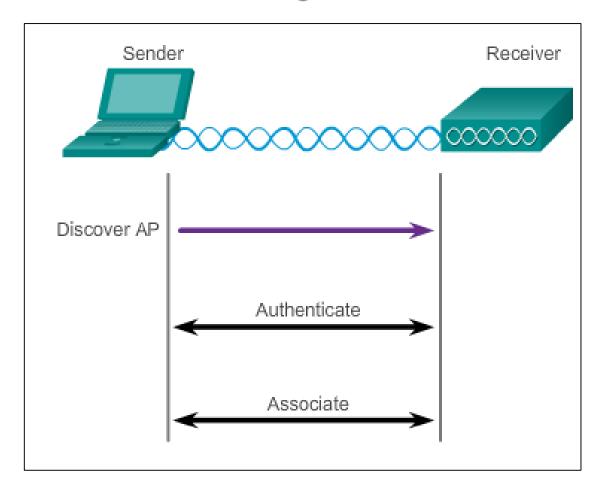
CSMA/CA Flowchart



Wireless Operation

Wireless Clients and Access Point Association

Three-Stage Process





Association Parameters

- SSID Unique identifier that wireless clients use to distinguish between multiple wireless networks in the same vicinity.
- Password Required from the wireless client to authenticate to the AP. Sometimes called the security key.
- Network mode Refers to the 802.11a/b/g/n/ac/ad WLAN standards. APs and wireless routers can operate in a mixed mode; i.e., it can simultaneously use multiple standards.
- Security mode Refers to the security parameter settings, such as WEP, WPA, or WPA2.
- Channel settings Refers to the frequency bands used to transmit wireless data. Wireless routers and AP can choose the channel setting or it can be manually set.

Wireless Operation

Discovering APs

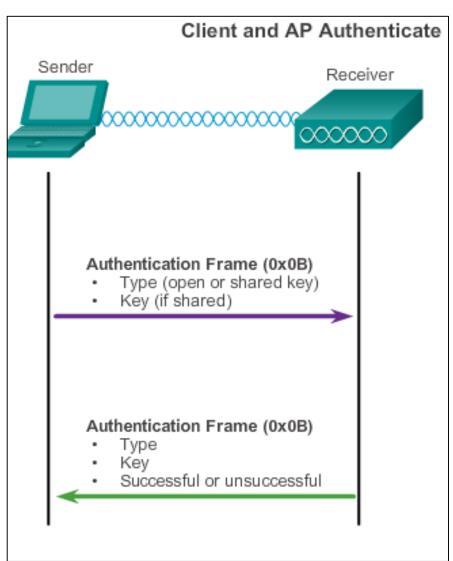
Passive mode

- AP advertises its service by sending broadcast beacon frames containing the SSID, supported standards, and security settings.
- The beacon's primary purpose is to allow wireless clients to learn which networks and APs are available in a given area.

Active mode

- Wireless clients must know the name of the SSID.
- Wireless client initiates the process by broadcasting a probe request frame on multiple channels.
- Probe request includes the SSID name and standards supported.
- May be required if an AP or wireless router is configured to not broadcast beacon frames.

Wireless Operation **Authentication**



- Open authentication A
 NULL authentication where
 the wireless client says
 "authenticate me" and the AP
 responds with "yes." Used
 where security is of no
 concern.
- Shared key authentication Technique is based on a key that is pre-shared between the client and the AP.

Channel Management

Frequency Channel Saturation

Direct-sequence spread spectrum (DSSS)

- Uses spread-spectrum modulation technique; designed to spread a signal over a larger frequency band making it more resistant to interference.
- Used by 802.11b.

Frequency-hopping spread spectrum (FHSS)

- Relies on spread-spectrum methods to communicate.
- Transmits radio signals by rapidly switching a carrier signal among many frequency channels.
- This channel-hopping process allows for a more efficient usage of the channels, decreasing channel congestion.
- Used by the original 802.11 standard.

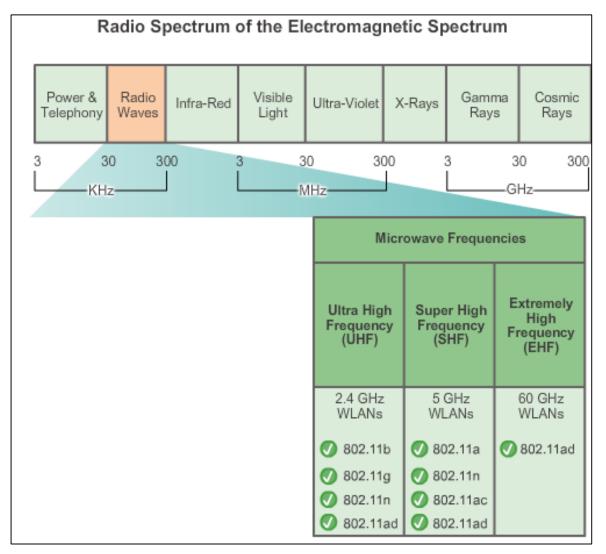


Frequency Channel Saturation (cont.)

Orthogonal Frequency-Division Multiplexing (OFDM)

- Subset of frequency division multiplexing in which a single channel utilizes multiple subchannels on adjacent frequencies.
- Because OFDM uses subchannels, channel usage is very efficient.
- Used by a number of communication systems, including 802.11a/g/n/ac.



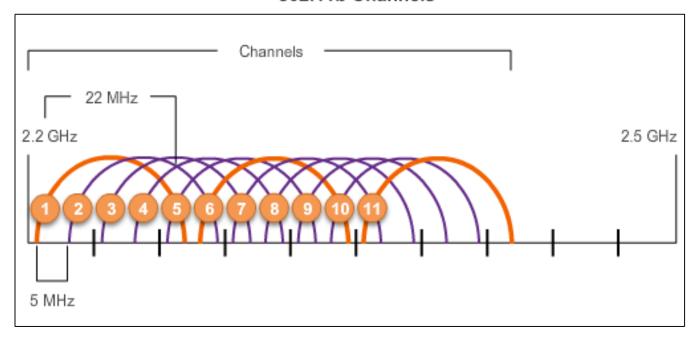




Channel Management

Selecting Channels (cont.)

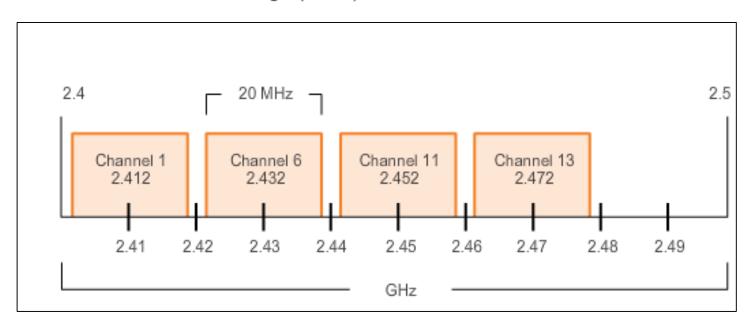
802.11b Channels



The solution to 802.11b interference is to use nonoverlapping channels 1, 6, and 11.

Selecting Channels (cont.)

802.11g/n (OFDM) Channel Width 20 MHz

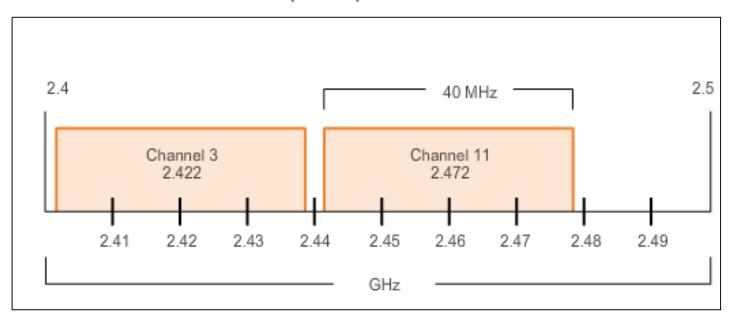


Use channels in the larger, less-crowded 5 GHz band, reducing "accidental denial of service (DoS)," this band can support four non-overlapping channels.



Selecting Channels (cont.)

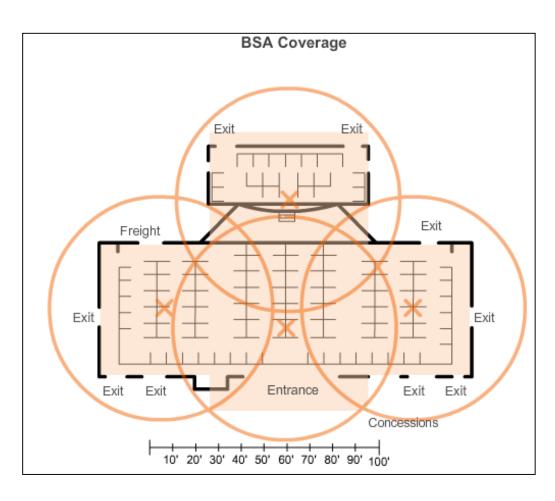
802.11n (OFDM) Channel Width 40 MHz



Channel bonding combines two 20-MHz channels into one 40-MHz channel.

Channel Management

Planning a WLAN Deployment



- If APs are to use existing wiring, or if there are locations where APs cannot be placed, note these locations on the map.
- Position APs above obstructions.
- Position APs vertically near the ceiling in the center of each coverage area, if possible.
- Position APs in locations where users are expected to be.

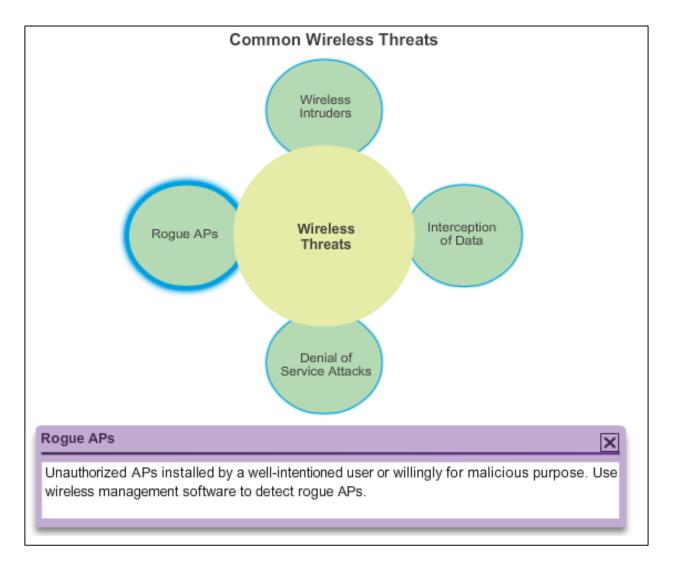


4.3 Wireless LAN Security



Cisco Networking Academy® Mind Wide Open®

WLAN Threats Securing Wireless



WLAN Threats DoS Attack

Wireless DoS attacks can be the result of:

- Improperly configured devices.
- Configuration errors can disable the WLAN.
- A malicious user intentionally interfering with the wireless communication. Disable the wireless network where no legitimate device can access the medium.

Accidental interference

- WLANs operate in the unlicensed frequency bands and are prone to interference from other wireless devices.
- May occur from such devices as microwave ovens, cordless phones, baby monitors, and more.
- 2.4 GHz band is more prone to interference than the 5 GHz band.

WLAN Threats Management Frame DoS Attacks

A spoofed disconnect attack

- Occurs when an attacker sends a series of "disassociate" commands to all wireless clients.
- Cause all clients to disconnect.
- The wireless clients immediately try to re-associate, which creates a burst of traffic.

A CTS flood

- An attacker takes advantage of the CSMA/CA contention method to monopolize the bandwidth.
- The attacker repeatedly floods Clear to Send (CTS) frames to a bogus STA.
- All wireless clients sharing the RF medium receive the CTS and withhold transmissions until the attacker stops transmitting the CTS frames.



A rogue AP is an AP or wireless router that has been:

- Connected to a corporate network without explicit authorization and against corporate policy.
- Connected or enabled by an attacker to capture client data, such as the MAC addresses of clients (both wireless and wired), or to capture and disguise data packets, to gain access to network resources, or to launch man-in-the-middle (MITM) attacks.
- To prevent the installation of rogue APs, organizations must use monitoring software to actively monitor the radio spectrum for unauthorized APs.

WLAN Threats

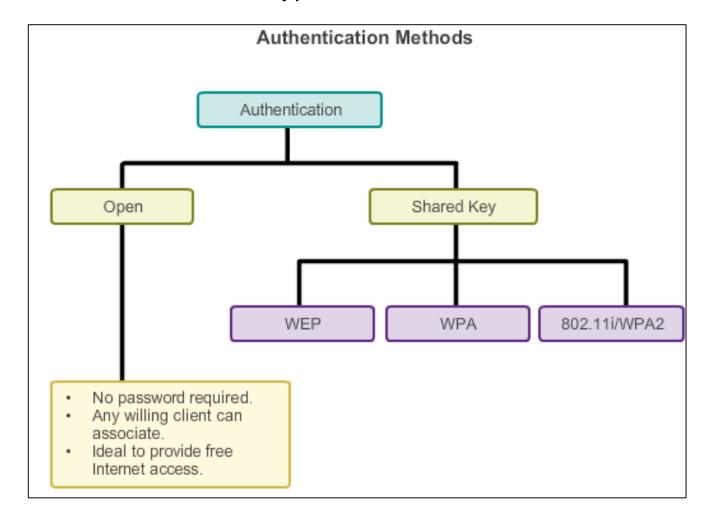
Man-in-the-Middle Attack

"Evil twin AP" attack:

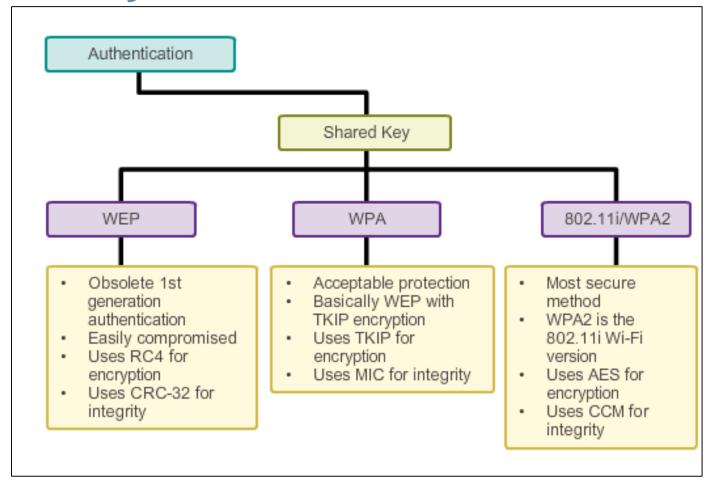
- A popular wireless MITM attack where an attacker introduces a rogue AP and configures it with the same SSID as a legitimate AP.
- Locations offering free Wi-Fi, such as airports, cafes, and restaurants, are hotbeds for this type of attack due to the open authentication.
- Connecting wireless clients would see two APs offering wireless access. Those near the rogue AP find the stronger signal and most likely associate with the evil twin AP. User traffic is now sent to the rogue AP, which in turn captures the data and forwards it to the legitimate AP.
- Return traffic from the legitimate AP is sent to the rogue AP, captured, and then forwarded to the unsuspecting STA.

Wireless Security Overview

Use authentication and encryption to secure a wireless network.



Shared Key Authentication Methods



Encryption Methods

IEEE 802.11i and the Wi-Fi Alliance WPA and WPA2 standards use the following encryption protocols:

- Temporal Key Integrity Protocol (TKIP)
 - Used by WPA.
 - Makes use of WEP, but encrypts the Layer 2 payload using TKIP, and carries out a Cisco Message Integrity Check (MIC).
- Advanced Encryption Standard (AES)
 - Encryption method used by WPA2.
 - Preferred method because it aligns with the industry standard IEEE 802.11iA.
 - Stronger method of encryption.
 - Uses the Counter Cipher Mode with Block Chaining Message Authentication Code Protocol (CCMP).
 - Always choose WPA2 with AES when possible.

Authenticating a Home User

WPA and WPA2 support two types of authentication:

Personal

- Intended for home or small office networks, or authenticated users who use a pre-shared key (PSK).
- No special authentication server is required.

Enterprise

- Requires a Remote Authentication Dial-In User Service (RADIUS) authentication server.
- Provides additional security.
- Users must authenticate using 802.1X standard, which uses the Extensible Authentication Protocol (EAP) for authentication.



Authentication in the Enterprise

Enterprise security mode choices require an Authentication, Authorization, and Accounting (AAA) RADIUS server.





8.4 Wireless LAN Configuration



Cisco Networking Academy® Mind Wide Open®



Before installing a wireless router, consider the following settings:

Management Parameters	Settings
Network Name (SSID)	Home-Net
Network Password	cisco123
Router Password	class123
Guest Network Name	Home-Net-Guest
Guest Network Password	cisco
Linksys Smart Wi-Fi Username	My-Name
Linksys Smart Wi-Fi Password	class12345

Configure a Wireless Router Configuring a Wireless Router

An Implementation Plan consists of the following steps:

- **Step 1.** Start the WLAN implementation process with a single AP and a single wireless client, without enabling wireless security.
- **Step 2.** Verify that the client has received a DHCP IP address and can ping the local, wired default router, and then browse to the external Internet.
- **Step 3.** Configure wireless security using WPA2/WPA Mixed Personal. Never use WEP unless no other options exist.
- **Step 4.** Back up the configuration.



Configure a Wireless Router

Set Up and Install the Linksys EAS6500







Smart Wi-Fi Router Settings





Smart Wi-Fi settings enable you to:

- Configure the router's basic settings for the local network.
- Diagnose and troubleshoot connectivity issues on the network.
- Secure and personalize the wireless network.
- Configure the DMZ feature, view connected computers and devices on the network, and set up port forwarding.

Smart Wi-Fi Tools

- Device List Lists who is connected to the WLAN. Personalize device names and icons. Connect devices.
- Guest Access Creates a separate network for up to 50 guests at home while keeping network files safe with the Guest Access Tool.
- Parental Controls Protects kids and family members by restricting access to potentially harmful websites
- Media Prioritization Prioritizes bandwidth to specific devices and applications.
- Speed Test Tests the upload and download speed of the Internet link. Useful for baselining.
- USB Storage Controls access to shared files.



Backing Up a Configuration

To back up the configuration with the Linksys EA6500 wireless router, perform the following steps:

- Step 1. Log in to the Smart Wi-Fi Home page. Click the Troubleshooting icon to display the Troubleshooting Status window.
- **Step 2.** Click the **Diagnostic** tab to open the Diagnostic Troubleshooting window.
- **Step 3.** Under the Router configuration title, click **Backup** and save the file to an appropriate folder.



Connecting Wireless Clients

- After the AP or wireless router has been configured, the wireless NIC on the client must be altered to allow it to connect to the WLAN.
- The user should verify that the client has successfully connected to the correct wireless network, because there may be many WLANs available with which to connect.



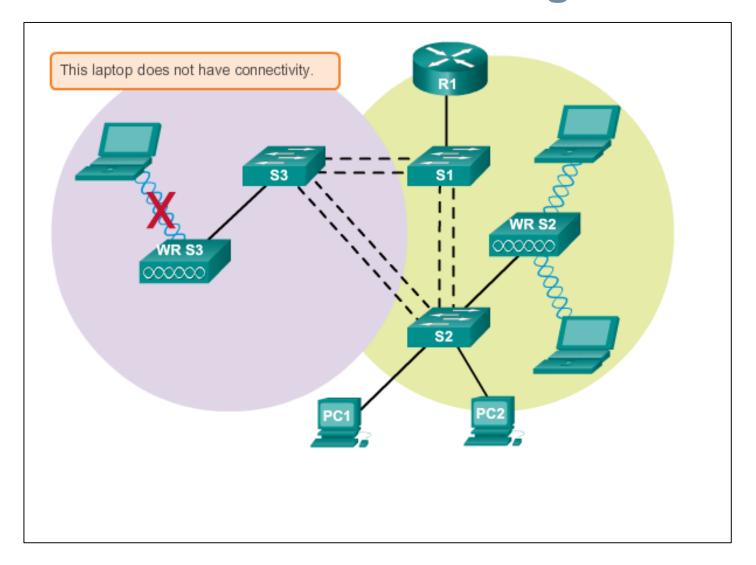
Troubleshooting Approaches

Three main troubleshooting approaches used to resolve network problems:

- Bottom-up Start at Layer 1 and work up.
- Top-down Start at the top layer and work down.
- Divide-and-conquer Ping the destination. If the pings fail, verify the lower layers. If the pings are successful, verify the upper layers.

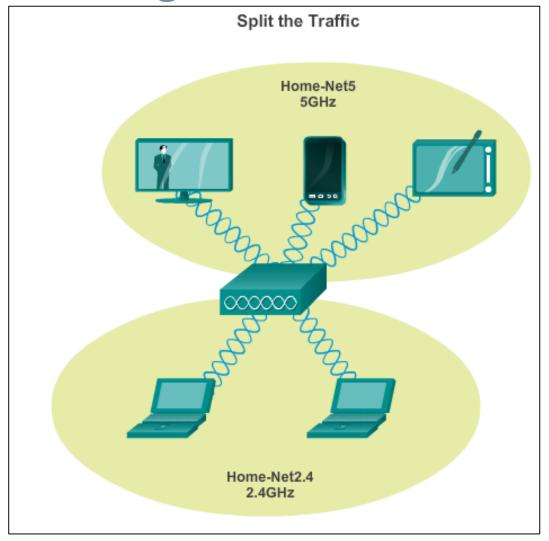
Troubleshoot WLAN Issues

Wireless Client Not Connecting



Troubleshoot WLAN Issues

Troubleshooting When the Network Is Slow

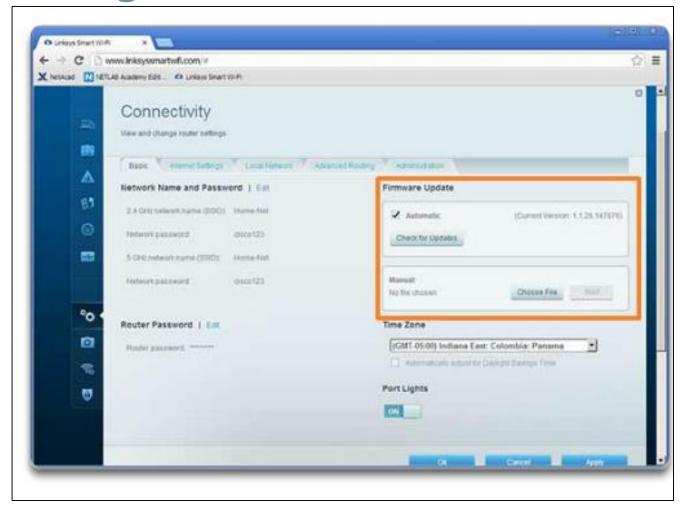






Troubleshoot WLAN Issues

Updating Firmware



Chapter 4: Summary

- WLANs are often implemented in homes, offices, and campus environments.
- Only the 2.4, GHz, 5.0 GHz, and 60 GHz frequencies are used for 802.11 WLANs.
- The ITU-R regulates the allocation of the RF spectrum, while IEEE provides the 802.11 standards to define how these frequencies are used for the physical and MAC sub-layer of wireless networks.
- The Wi-Fi Alliance certifies that vendor products conform to industry standards and norms.
- A STA uses a wireless NIC to connect to an infrastructure device such as a wireless router or wireless AP.
- STAs connect using an SSID.
- APs can be implemented as standalone devices, in small clusters, or in a larger controller-based network.

Chapter 4: Summary (cont.)

- A Cisco Aironet AP can use an onmidirectional antenna, a directional antenna, or a yagi antenna to direct signals.
- IEEE 802.11n/ac/ad use MIMO technology to improve throughput and support up to four antennas, simultaneously.
- In ad-hoc mode or IBSS, two wireless devices connect to each other in a P2P manner.
- In infrastructure mode, APs connect to network infrastructure using the wired DS.
- Each AP defines a BSS and is uniquely identified by its BSSID.
- Multiple BSSs can be joined into an ESS.
- Using a particular SSID in an ESS provides seamless roaming capabilities among the BSSs in the ESS.

Chapter 4: Summary (cont.)

- Additional SSIDs can be used to segregate the level of network access defined by which SSID is in use.
- An STA first authenticates with an AP, and then associates with that AP.
- The 802.11i/WPA2 authentication standard should be used. Use the AES encryption method with WPA2.
- When planning a wireless network, nonoverlapping channels should be used when deploying multiple APs to cover a particular area.
 There should be a 10–15 percent overlap between BSAs in an ESS.
- Cisco APs support PoE to simplify installation.
- Wireless networks are specifically susceptible to threats such as wireless intruders, rogue APs, data interception, and DoS attacks. Cisco has developed a range of solutions to mitigate against these types of threats.

Cisco | Networking Academy® | Mind Wide Open™