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7 Lessons From Bootstrapping a \$15M Lifestyle Business

Young Entrepreneur Council





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Since we started Mindvalley, we've blossomed to over 100 employees and revenues past \$15 million a year (50 million in Malaysian Ringgit).



We've become one of the biggest sellers of educational content online (mostly in meditation and personal growth, but we're expanding fast into other fields). We just hit 1.3 million subscribers and our 200,000th paying student. Best of all, we've done it all without ever having to take any funds or loans. Which means I currently still own 100 percent of my business. It did not happen fast. Mindvalley took nine years to build. Some years were fun. Some years were brutal. I started with \$2,000, lost money in the first two months, became profitable in the third month and just kept reinvesting profits into the company.

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The upside is a company that is built around my passions — meditation, personal growth, play, culture, travel and epic interior design (our offices are magical). And having total
ownership means I'm not pressured by partners, boards or investors to deliver something that I'm not passionate about.
But the climb was hard and long. And I almost lost it all on multiple occasions. I've made
dumb mistakes. I've had dizzying successes. I've been depressed and I've been high.
Most of all — I've learned and grown. And I want to share some advice.
If I could advise younger entrepreneurs who are starting out so they avoid the dumb mistakes I made, here's what I would say:

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1. Your college degree is meaningless (and sometimes a liability).

I (barely) graduated from the University of Michigan School of Electrical Engineering and Computer Science. My GPA was just over 2.5. I just could not focus on my engineering classes completely.

So what did I focus on in university? Volunteer work, traveling and working abroad, pouring through books on business and entrepreneurship, learning photography, and working with theater troupes. I never got good at ONE thing. But having exposure to many different things helped give me an edge as an entrepreneur.

I think I was lucky to be a mediocre engineer. If I was successful I might be trapped in a 9-to-5 job as an engineer. The best employees are specialists. The best entrepreneurs tend to be generalists.

Don't waste your time pursuing a perfect GPA. Instead, embrace the idea of a generalist education. I majored in Computer Engineering and minored in Performing Arts. My best subject was digital photography. And I spent more time volunteering for the local chapter of AIESEC (a foreign work exchange program) than actually studying.

All, in retrospect, were smart decisions: Having basic knowledge of programming (my programming grades were usually a C) still allowed me to build Mindvalley's early websites myself. Minoring in drama helped me learn stage presence and become a good speaker. Photography gave me an eye for aesthetics and design. And volunteering allowed me to see the world and meet other cultures.

<u>Steve Jobs</u> said you can't connect the dots looking forward, only backwards. Today it appears that everything I chose to study played a key role in my life and business success.



2. Don't quit your day job too soon. In the early days, quitting your day job is one of the dumbest mistakes I've seen entrepreneurs make. You're going to need cash flow to survive, to travel, and to buy services like hosting and email solutions. And you won't know how long it will take to get funding or generate cash flow. Unless you've got cash to live off, sooner or later those funds will run out. But the real problem happens when you start worrying about money. Your flow breaks. You start second quessing your ideas. You stay un in hed at night worried about naving the hills

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funding. Of course, make sure you have a day job that doesn't require you to work ludicrous hours.
If you have a job that you enjoy, it's even dumber to quit cold. The loneliness of striking it out on your own and the boredom of working at home for eight hours a day will get to you.
Juggle both till you have cash flow coming in that allows you to survive.
I started my business on December 22nd, 2002 while still holding a day job. I would work eight-hour days and then come home and put in another two hours on what would
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This is important: My first goal was never to make a million dollars. It was simply to generate \$4,000 a month, which was the minimum monthly income I needed to survive in New York. I set a minimalistic goal that was within grasp. This took away the pressure. Once I hit this goal, I quit my day job and set a new goal — to build a million-dollar-a-year business.

The early stage between conceiving your idea and generating positive cash flow that's enough to live on is the *most* crucial stage. Screw this up and you're dead before you begin.

People think entrepreneurs are risk takers. That's not completely true. Dumb entrepreneurs

3. Business plans are mostly unnecessary.

My first two companies failed. Both were planned out in detail on business plans. They were tech startups I tried to get funding for in the Valley back when I lived in Mountain View in 2001.

Yet Mindvalley (at first) had no plan and no vision beyond two years out. It was a simple idea scratched out on a napkin. It was about diving into the pit and selling. I never raised money, never got too complicated. I just hustled.

together a business that would make me the \$4,000 a month I needed to survive so I could quit my day job, marry my girlfriend and then dream up bigger ideas while not having to hold down a 9-to-5. I now cringe every time someone asks me to explain my business plan.

Instead, every year on January 1st, I borrow my son's color pencils and draw a 5-year diagram of where I want to take the company. I then share this vision with my team and we start hacking our way to it.

Start with a vision. Preferably, in the words of Joe Vitale: "One that SCARES you a little and EXCITES you a lot."

Then, develop a model to make that vision a reality. Work tirelessly towards building a beta — but be prepared to test, pivot and move rapidly as you learn. In the words of <u>Steve Blank</u>: "No business plan survives first contact with customers."

4. Control your equity.

I goofed early: I was too generous with equity and ended up giving up half my company. I was unconfident and felt I needed a business partner to make things work. I was so dumb I gave up equity without asking for investment. If I had been smarter, I would have saved on equity and instead created a performance-based bonus scheme.

I also did not put in a vesting period nor create a shareholders agreement — mistakes that cost me close to \$5 million dollars.

As I mentioned earlier, owning the majority of my company is important to me. Having total ownership means I'm not pressured by partners, boards or investors to deliver something that I'm not passionate about.

Take <u>Awesomeness Fest</u>, for example. It makes absolutely no business sense. It's a huge distraction from making money. And while it's profitable, we give away all our proceeds to charity and made it community-driven. No board would have approved it.

Money matters. But so does freedom and ownership and having a little fun while running your business.

Here's what you need to know about ownership:

- Never go 50/50. Always make a list of what each partner is bringing to the table and split accordingly. 50/50 partnerships are done by amateurs.
- Don't just give away a part of your business to a friend just to have a company. Always ask for investment. Make them buy their stake and put their money on the line.
- Use a vesting period: This means that your partner commits to X number of years and only earns the equity upon completing those years. We go for a 5-year vesting period.
- Have a shareholders agreement that stipulates exactly *how* much to buy back each share when the time comes to part ways (in more cases than not, this *will* happen). Typically 6x the last 12 month's profit is fair.

5. Forge networks and learn to connect.

I join a lot of networking groups. Much of my inspiration comes from the people I've met in these groups. I'm amazed at how many entrepreneurs suggest that conferences or networking groups are useless. The trick is to get into the right ones.

I didn't join my first group until 2008, five years after I started out. My business exploded as a result. It wasn't just the contacts. It was seeing people *already* doing the things you dreamed of doing. It made your dreams seem so much easier easy and more possible. I call this the Bannister Effect. Before Roger Bannister ran the four-minute mile, few people thought it was possible. But after he finished, in that same year in the 1930s, dozens of people completed four-minute miles.

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Here are the groups I've joined that have given me amazing value:
1. Yanik Silver's Mavericks : A group of guys that come together a few times a year to do crazy, dangerous things like Halo Skydiving or flying MIGs in Russia. If you have money
and a death wish, this is the group for you. More on www.Maverick1000.com.
2. Joe Polish's 25K : As the name suggests, I spend the equivalent of an annual college education to be part of this group of entrepreneurs that meets 4-5 times a year for a
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on www.geniusnetworkmastermind.com.

- 3. **Awesomeness Fest**: I started this event to bring together 200 people every year on a paradise location for fun and bonding. No other event I know is as much fun or creates bonds as close as this one. More on www.AwesomenessFest.com.
- 4. **Mindvalley Insights Mastermind**: This is an experimental group I started. A couple of hundred online business owners connect online and share their website optimization tests, learnings, case studies and more. If you own an online business, the knowledge here is worth millions. Email insights@mindvalley.com for details on how to join. You must have an existing business.

6. No other skill is as important as sales and marketing.

We all have different skills. But there's one skill I feel is most crucial to entrepreneurial success, and it's the ability to *sell*. I scoffed at the idea of marketing and sales. As a Computer Engineer, my vision of the world was "build epic stuff and the crowds will beat a path to your door."

Rubbish. <u>Tesla</u> was an amazing engineer. He ended up broke and depressed as the Engineer-Salesman Edison took his ideas and made them count.

I failed at my first two businesses too — because I was terrible at sales, so I decided I needed a job. But my timing was off — it was April 2001. The bubble burst in Silicon Valley: 14,000 people lost their jobs. I was attending pink-slip parties, being sure to buy just one glass of wine (to save cash) and sip it really slowly to make sure it lasted the night.

No one was hiring so I blasted my resume to every company that was posting a Bay Area job ad on <u>Craigslist</u>. I finally got a job at a startup selling technology to law firms. The catch? It was pure sales. If I could not close, I would not get paid. In short, close or starve.

Ever see the movie "Boiler Room?" There were days that reminded me of that movie. It was awful work that made it hard to get out of bed in the morning. But boy, did I learn to sell and market. That made ALL the difference.

Exactly one year later on December 22nd, 2002 I started Mindvalley. I was profitable by the third month.	
My new edge? Selling.	
7. Don't build crap for the sake of making a buck.	
I believe companies like Coke, McDonalds, etc. were started by entrepreneurs with good intentions but now exist for stockholder value. But are they actually pushing humanity forward?	

In that famous <u>Apple</u> ad, "Here's to the Crazy Ones," Steve Jobs actually contributed just one line. It was, "Push humanity forward." That's what real entrepreneurs do. Peter Diamandis is taking mankind to space. Branson adds fun, quality service and cheekiness to old entrenched industries. <u>Tony Hsieh</u> "delivers happiness." I believe in teaching the world new things that enrich the human potential.

I'm not asking you to dedicate your life to changing the world. I'm just asking you to not launch businesses that sell crap, pillage the environment, take advantage of developing nations or like Coke — market junk that lead to childhood obesity and other health disasters.

You don't have to save the world — just try not to mess it up for our children.

Know the difference between and entrepreneur and a businessman? Here's the difference: Business people do it for the dollars.

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Vishen Lakhiani is the founder of <u>Mindvalley</u> . He builds and invests focused on education and personal growth.	in businesses that are
A version of this post originally appeared on the author's blog.	
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But real entrepreneurs <i>push the human race forward</i> .	

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