# Categorization errors and differences in the quality of questions across countries

#### Daniel Oberski Willem Saris Jacques Hagenaars

Faculty of Social and Behavioural Sciences
Tilburg University

Survey Research Centre ESADE Barcelona, Universitat Ramon Llull



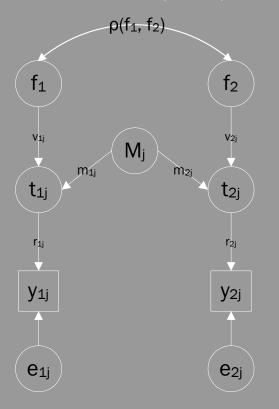




Categorization errors and differences in the quality of questions across countries

—Survey response model

### The basic survey response model



 $f_1, f_2$  = variables of interest

 $v_{ij}$  = validity coefficient for variable i

 $M_i$  = method factor for both variables

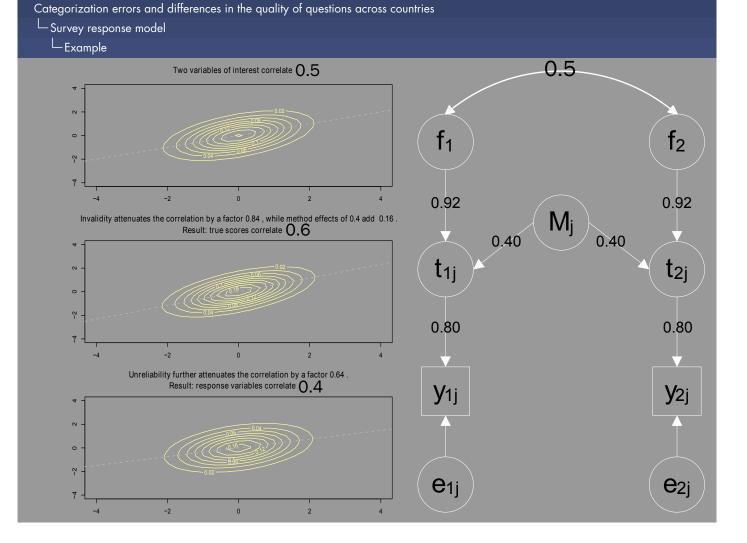
m<sub>ii</sub> = method effect on variable i

 $t_{ij}$  = true score for  $y_{ij}$ 

r<sub>ij</sub> = reliability coefficient

y<sub>ij</sub> = the observed variable

e<sub>ij</sub> = the random error in variable y<sub>ij</sub>



Categorization errors and differences in the quality of questions across countries

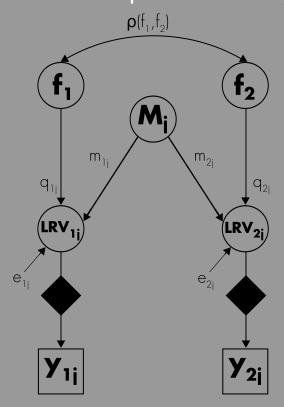
Survey response model

Reliability, validity, and quality

# The basic response model

- The quality coefficient q is the product of the reliability and validity coefficients:
- q = vr
- The square  $q^2$  is called the 'total quality' of a measure.
- It is the percentage of variance in the observed variable that can be explained by the latent variable of interest.
- The observed variables are assumed to be continuous.

### The basic response model, revised



Correlation b/w variables of interest

Variables of interest

Systematic reaction to the method

Method effect of reaction

Quality coefficient for variable i

Latent response variables (LRV)

A step function with steps at thresholds  $\tau$ 1,  $\tau$ 2, ...,  $\tau$ k

Observed variables

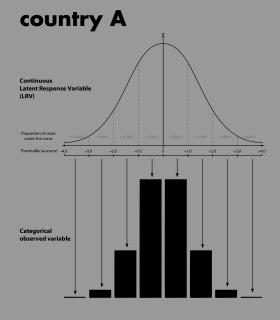
Categorization errors and differences in the quality of questions across countries

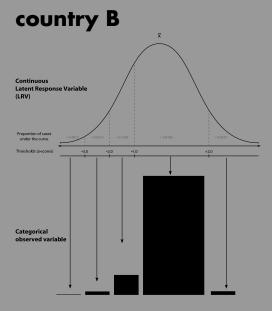
Survey response model

Revised model for categorical data

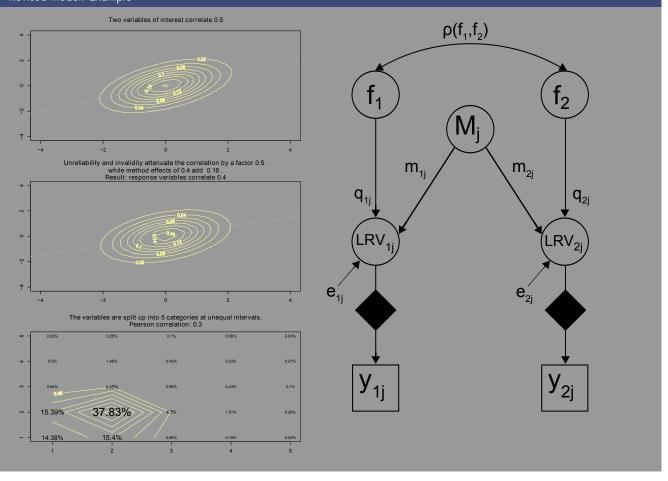
### Categorisation of continuous variables

Our model assumes that there are *unobserved* continuous latent response variables (LRV) that have been categorised into the *observed* categorical variables.





Revised model: Example



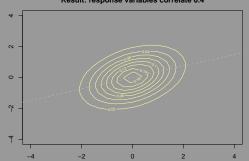
Categorization errors and differences in the quality of questions across countries

Survey response model

Revised model: Example

# Two countries with equal qualities but different means

Unreliability and invalidity attenuate the correlation by a factor 0.5 . while method effects of 0.4 add 0.16 . Result: response variables correlate 0.4



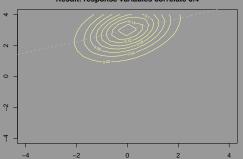
The variables are split up into 5 categories at unequal intervals

Pearson correlation: 0.3

Polychoric correlation: 0.4



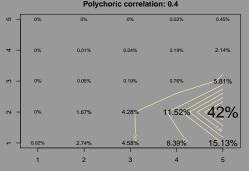
Unreliability and invalidity attenuate the correlation by a factor 0.5 . while method effects of 0.4 add 0.16 . Result: response variables correlate 0.4



The variables are split up into 5 categories at unequal intervals.

Pearson correlation: 0.2

Polychoric correlation: 0.4



### Categorical data in cross-country studies

- The thresholds used earlier are taken from the estimates of a real experiment!
- If the thresholds are different, the observed means and (Pearson) correlations will differ also;
- Even a difference in means across countries can cause an observed difference in Pearson correlations;
- If the assumption of normality holds true, the categorical response model (using polychoric correlations) corrects the LRV correlations;
- Whether this model is realistic is the topic of our other presentation...

Categorization errors and differences in the quality of questions across countries

Multitrait-multimethod experiments

How can the quality and thresholds be estimated in different countries?

Multitrait-multimethod experiments

An example experiment

### First trait measured with three methods

		Not at all true	A little true	Quite true	Very true	(Don't know)
G64	There is a lot of variety in my work.	1	2	3	4	8
	he next 3 questions are about you	ur current jol	o. Please ch	oose one of th	ne following to	describe
	ried your work is. Please tick one box.					
ľ	lease fick offe box.			Not at all var	ied 1	
				A little var	ied 2	
				Quite var	ied 3	
				Very var	ied4	
10	ease indicate, on a scale of 0 to 10, 0 is very varied.	,		where 0 is not	at all varied and	d
PI Not at all var		st to your o	pinion			Very varied
	) 1 2 3	4 5	5 6	7	8 9	10

Categorization errors and differences in the quality of questions across countries

Multitrait-multimethod experiments

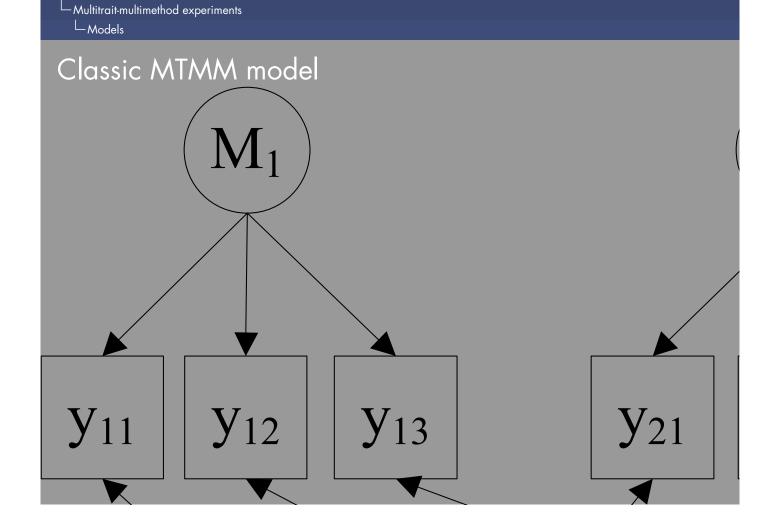
An example experiment

### Three traits measured with first method

**CARD 73** Using this card, please tell me how true each of the following statements is about your current job.

G64	There is a lot of variety in my work.	Not at all true 1	A little true 2	Quite true	Very true	(Don't know) 8
 G66	My job is secure	1	2	3	4	8
G70	My health or safety is at risk because of my work.	1	2	3	4	8

— Multitrait-multimethod experiments  — An example experiment	
Three traits measu	ured with second method
iS19 The next 3 questions are about your curre describe how varied your work is.  Please tick one box.	ent job. Please choose one of the following to  Not at all varied 1  A little varied 2  Quite varied 3
iS20 Please choose one of the following to des Please tick one box.	Very varied 4 scribe how secure your job is.  Not at all secure 1  A little secure 2
and safety at risk.	Quite secure 3  Very secure 4  y how much, if at all, your work puts your health
Please tick one box.	Not at all at risk 1  A little at risk 2  Quite a lot at risk 3  Very much at risk 4
Categorization errors and differences in th  Multitrait-multimethod experiments  An example experiment	ne quality of questions across countries
Three traits measu	ured with third method
iS32 Please indicate, on a scale of 0 to 10, how varied your and 10 is very varied.  Please tick the box that is closest to your opin  Not at all varied	
0 1 2 3 4 5	varied       6     7     8     9     10       Image: 10 cm cm     Image: 10 cm     Image: 10 cm     Image: 10 cm
is33 Now please indicate, on a scale of 0 to 10, how a secure and 10 is very secure.  Please tick the box that is closest to your of the box that is closest	
0 1 2 3 4 5	secure  6 7 8 9 10
i534 Please indicate, on a scale of 0 to 10, how much your work, where 0 is not at all at risk and 10 is v Please tick the box that is closest to your Not at all at risk	very much at risk.  Very much
0 1 2 3 4 5	at risk 6 7 8 9 10 1



Categorization errors and differences in the quality of questions across countries

Categorization errors and differences in the quality of questions across countries

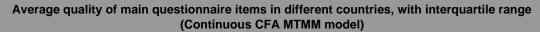
Multitrait-multimethod experiments

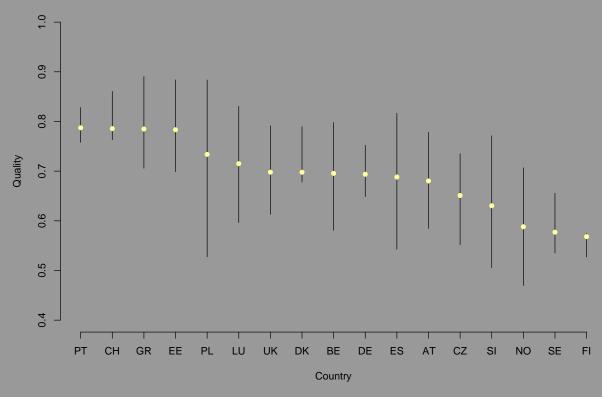
## MTMM model assumptions

- No correlations among methods
- No correlations between traits and methods
- Equal method effects
- Linear and additive effects
- Normal errors, independent of all unobserved variables

Multitrait-multimethod experiments

Results of the analyses across countries of the ESS round 2





Categorization errors and differences in the quality of questions across countries

Multitrait-multimethod experiments

Results of the analyses across countries of the ESS round 2

# Conclusions from the analysis of the **continuous** MTMM model

- It is clear that categorization error may cause differences in Pearson correlations across countries;
- This can be expected to have its effect on the estimates of the MTMM model;
- Using the continuous model, quite some differences were indeed found in quality across countries;
- To what extent can these differences be explained by categorization errors?
- In order to quantify the differences between the models across countries we first define a measure called the 'catgorisation factor':

## The 'categorisation factor'

The quality was defined as:

$$q^2 = \frac{Var(f)}{Var(y)}.$$

 However, we have seen that y is itself a categorization of an unobserved continuous variable (LRV), and therefore the above equation can be 'decomposed' into

$$q^2 = \frac{\textit{Var}(f)}{\textit{Var}(\textit{LRV})} \cdot \frac{\textit{Var}(\textit{LRV})}{\textit{Var}(y)}.$$

We call this ratio of the quality coefficient q = v.r from the categorical model to the same coefficient from the continuous model the 'categorisation factor'.

Categorization errors and differences in the quality of questions across countries

Multitrait-multimethod experiments

Consequences of categorisation

## The 'categorisation factor'

$$q^{2} = \frac{Var(f)}{Var(LRV)} \cdot \frac{Var(LRV)}{Var(y)}.$$
 (1)

It can be seen that the quality normally estimated from the continuous model is a product of two terms:

$$q_{cont}^2 = q_{categ}^2 \cdot c,$$

where c is a categorisation factor.

- If c < 1, the quality in the categorical model is higher than in the continuous model
- If c > 1, the quality in the categorical model is lower than in the continuous model

## Analysis of the experiments

- We analysed the 4 experiments from the ESS that involved variables with 5 categories or less
- The topics: role of women, doctors, political efficacy, job.



 Compare the country with the highest quality to the country with the lowest quality for that experiment (not discussed here)

Categorization errors and differences in the quality of questions across countries

Multitrait-multimethod experiments

Categorisation errors in the efficacy experiment

# Example: Quality $(q^2)$ and method effects (m) in the efficacy experiment in Denmark

Results of continuous MTMM model, main questionnaire (first method)

		'Efficacy'				
	Complex	Active	Mind			
${q^2}$	0.77	0.83	0.79			
m	0.00	0.00	0.00			
$df = 19, \chi^2 = 40.0, p = 0.003.$						

# Example: Efficacy experiment in Denmark

Polychoric correlations	Pol
-------------------------	-----

1 Olychoric cc			Method 1	1		Method 2	2
Method 1	Complex	1.00					
	Active	-0.44	1.00				
	Mind	-0.51	0.47	1.00			
Method 2	Complex	0.66	-0.45	-0.51	1.00		
	Active	-0.44	0.74	0.46	-0.51	1.00	
	Mind	-0.52	0.51	0.67	-0.56	0.56	1.00
Pearson correlations							
			Method 1	l		Method 2	2
			Method 1	<u> </u>		Method 2	2
Method 1	Complex	1.00	Method 1	1		Method 2	2
Method 1	Complex Active		1.00	1		Method 2	2
Method 1	•	1.00		1.00		Method 2	2
Method 1  Method 2	Active	1.00	1.00		1.00	Method 2	2
	Active Mind	1.00 -0.38 -0.46	1.00 0.41	1.00		Method 2	2
	Active Mind Complex	1.00 -0.38 -0.46 0.60	1.00 0.41 -0.37	1.00	1.00		1.00

Categorization errors and differences in the quality of questions across countries

# Example: % Increase in the correlations after correction for categorisation

Efficacy experiment: Denmark

		Method 1		Method 2		
Method 1	Complex					
	Active	16%				
	Mind	11%	15%			
Method 2	Complex	10%	22%	16%		
	Active	13%	10%	15%	19%	
	Mind	13%	19%	8%	14%	<b>17</b> %

Mean percentage increase of the polychoric correlations: 14.5%

Multitrait-multimethod experiments

Categorisation errors in the efficacy experiment

# Example: Quality $(q^2)$ and method effects (m) according to the continuous and categorical models, with categorisation factors

	Complex	'Efficacy' Active	Mind
Continuous analysis			
$q^2$	0.77	0.83	0.79
m	0.00	0.00	0.00
Categorical analysis			
$q^2$	0.63	0.70	0.63
m	0.11	0.08	0.11
Categorisation factor			
	1.23	1.18	1.25

Categorization errors and differences in the quality of questions across countries

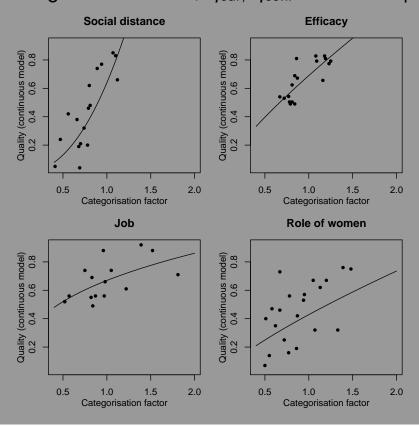
## Correction for categorisation: conclusions

- The general 'push' is that all coefficients go up, because the polychoric correlations are in general higher than the Pearson correlations;
- But when method factors are taken into account, the coefficients can also go down;
- This happens especially when the method variance is very small (close to zero) in the continuous model, but larger in the categorical model;
- Would then expect countries with high quality in the continuous model to have a lower quality after correction for categorisation and vice versa.

Multitrait-multimethod experiments

Categorisation errors in the efficacy experiment

### The categorisation factor, $q_{cat}/q_{cont}$ versus the quality:



Categorization errors and differences in the quality of questions across countries

A meta-analysis of the categorisation error studies

### Some implications of the findings

- Using discrete measures (with only a few categories)
  increased the apparent differences between countries using
  the continous factor model;
- Differences are smaller after correction for categorization;
- This means that either the continuous model gives misleading results regarding measurement invariance when analysing discrete data

#### OR

that the assumption of normality made in the 'revised' (categorical) model is wrong.

### That's it for now. Moltes gràcies per la seva atenció!







Barcelona

Categorization errors and differences in the quality of questions across countries —Epilogue

### The latent traits

Estimated correlations between the latent traits under the two different models in the example given before

	Complex	Active	Mind
Continuous model	1		
	63	1	
	75	.66	1
Categorical model	1		
	63	1	
	75	.70	1

#### Conclusions

- It was possible to split the measurement error model into three parts:
  - A part due to random errors;
  - A part due to systematic errors;
  - A part due to splitting the variable into just a few categories.
- The estimates one gets can differ, and not always in the way one might expect;
- The correlations between the latent traits corrected for measurement error in this experiment were robust to the model specification;
- This suggests either model will provide a correct (or at least similar) inference about the variables of interest in this particular case;
- One cannot expect this to be the case in general, however.

Categorization errors and differences in the quality of questions across countries

Conclusion

### Further study, problems

- Investigate normality assumption (tests indicate possible issues), linearity;
- Unobserved heterogeneity;
- Prediction of the data quality based on characteristics of the question.

### The final goal: Survey Quality Predictor (SQP)

- 1 Estimate the model for all experiments
- 2 Save the reliability, validity, and method effect coefficients
- 3 Relate the coefficients to different aspects of the question
  - Complexity of the sentence: no. words/sentence, avg. no. syllables, ...
  - Response scale: type, no. categories, ...
  - Formulation of the request: agree-disagree, extra information, ...
  - Data collection method: computer assisted, interviewer present, ...
- 4 Predict the quality of survey questions from their characteristics (SQP)
- 5 Improve survey questions
- 6 http://www.sqp.nl

Categorization errors and differences in the quality of questions across countries —Conclusion

#### References of interest

Saris, Willem, Albert Satorra, and William van der Veld Testing Structural Equation models or Detection of misspecifications?

Forthcoming in Structural Equation Modeling: an interdisciplinary journal.