

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (B), "They are sitting at a table," is the best description of the picture. So you should select answer (B) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
19. Mark your answer on your answer sheet.
20. Mark your answer on your answer sheet.
21. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or three people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 32.** What are the speakers discussing?
 (A) An itinerary
 (B) A sales goal
 (C) A company conference
 (D) A short trip
- 33.** Why is the woman not able to come?
 (A) She is visiting his brothers.
 (B) She is working on weekends.
 (C) She is going out of town.
 (D) She is expecting guests.
- 34.** What does the woman tell the man?
 (A) There is no more room available.
 (B) The beach is wonderful.
 (C) She will go there next summer.
 (D) The company will experience excellent sales growth.
-
- 35.** What kind of company do the speakers most likely work at?
 (A) An event company
 (B) A landscaping company
 (C) A camping company
 (D) A property development company
- 36.** Why can't the woman work on Friday?
 (A) She will leave for camping.
 (B) She has to spend time with her family.
 (C) She has an interview for her new job.
 (D) She has a dental appointment.
- 37.** What does the woman mention about Mr. Winston?
 (A) He will arrive late on Friday.
 (B) He cannot work overtime.
 (C) He needs to leave the office earlier.
 (D) He has to work the night shift.
- 38.** What type of business do the speakers most likely work in?
 (A) Newspaper
 (B) Publishing
 (C) Advertising
 (D) Web site manufacturing
- 39.** What does the man suggest that they do?
 (A) Set up online ordering
 (B) Open another branch office in Asia
 (C) Advertise their products online
 (D) Hire more Web designers
- 40.** What will happen next week?
 (A) A new book exhibition will be held.
 (B) A presentation will take place.
 (C) A contract for the publication will be made.
 (D) A new shipping company will be hired.
-
- 41.** What kind of company is the man most likely applying to?
 (A) A financial institution
 (B) A business consulting firm
 (C) A real estate agency
 (D) An engineering firm
- 42.** How did the man know the position would be open?
 (A) From a colleague
 (B) From a press release
 (C) From an online job advertisement
 (D) From the current head researcher
- 43.** What will the company provide for the man?
 (A) Traffic information
 (B) Personnel records
 (C) An interview schedule
 (D) Incidental expenses

44. Where do the speakers most likely work?

- (A) At a hospital
- (B) At a manufacturing plant
- (C) At a catering company
- (D) At a department store

45. What does the man imply when he says, "Please give us some help"?

- (A) He doesn't have time to buy dishes.
- (B) He needs some help to achieve his goal.
- (C) He thinks more staff members should be hired.
- (D) He believes the driving directions are incorrect.

46. What will the woman most likely do next?

- (A) Repair a delivery truck
 - (B) Provide detailed information
 - (C) Use a corporate credit card
 - (D) Send an employee to a store
-

47. What is the woman going to do tomorrow?

- (A) Contact a client
- (B) Schedule a board meeting
- (C) Do her research
- (D) Give a presentation

48. What is the woman's problem?

- (A) She got a flat tire on her way to work.
- (B) She has been given less time.
- (C) She lost her presentation materials.
- (D) She stopped taking her medicine.

49. What will the woman probably do next?

- (A) Practice a speech
- (B) Approve a new medicine project
- (C) Prepare a contract
- (D) Meet the vice president in person

50. What are the speakers talking about?

- (A) Entertaining visitors
- (B) Traveling to Seattle
- (C) Going on a business trip
- (D) Buying some tickets

51. Where does the woman want to go?

- (A) To the airport
- (B) To the municipal garden
- (C) To the Statue of Liberty
- (D) To the Mexican Embassy

52. What is the man going to do next week?

- (A) Go to Seattle
 - (B) Cancel a visit
 - (C) Travel to a foreign country
 - (D) Purchase a tour package
-

53. What is the woman preparing for?

- (A) A training session
- (B) A job interview
- (C) A safety inspection
- (D) A new product demonstration

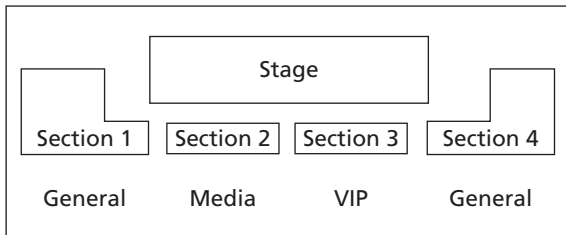
54. Why does the man say, "No problem"?

- (A) He wants to take some time off.
- (B) He approves of the woman's proposal.
- (C) He is offering to help the woman.
- (D) He has no problem with his colleagues.

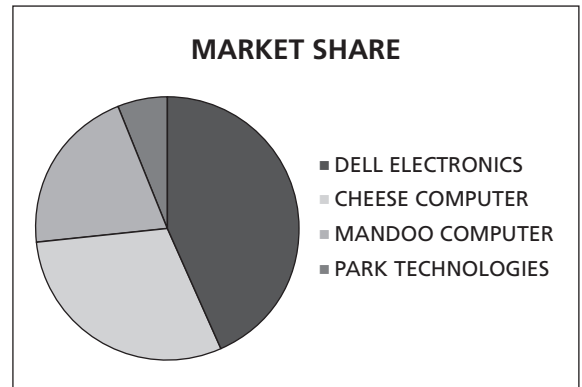
55. What will the man most likely do next?

- (A) Cancel a meeting
- (B) Check some equipment
- (C) Call the security office
- (D) Discuss a new presentation

56. Who most likely is the woman?
- (A) A real estate agent
 - (B) A personnel director
 - (C) A hotel manager
 - (D) A college professor
57. What does Mr. Gibson say he did two years ago?
- (A) He sold many properties.
 - (B) He was promoted to hotel manager.
 - (C) He obtained a master's degree.
 - (D) He received a prestigious award.
58. What does Mr. Gibson want to do next year?
- (A) Submit a job application
 - (B) Register for a course for employees
 - (C) Rent some hotel rooms
 - (D) Enhance his personal development
-
59. What are the speakers talking about?
- (A) Repairing a damaged equipment
 - (B) Operating a machine
 - (C) Calling a technician
 - (D) Organizing a demonstration
60. According to the man, what is the advantage of the equipment?
- (A) It doesn't make any noise.
 - (B) It is very easy to operate.
 - (C) It is very energy-efficient.
 - (D) It is ergonomically designed.
61. How did the man learn to use the equipment?
- (A) He used the same type of machine.
 - (B) He learned it from his co-worker.
 - (C) He went to a product demonstration before.
 - (D) He watched a video instruction manual.
62. What event are the speakers discussing?
- (A) An awards ceremony
 - (B) A local job fair
 - (C) A company lunch
 - (D) A grand opening
63. What does the man imply when he says, "The weather's been so nice"?
- (A) He would like more vacation time.
 - (B) He wants to plan an outdoor event.
 - (C) He wants to take advantage of a beautiful day.
 - (D) He expects the weather will change tonight.
64. What does the woman offer to do?
- (A) Reschedule a company outing
 - (B) Install a new audio-visual system
 - (C) Contact a colleague
 - (D) Purchase new office chairs



65. Look at the graphic. Where was Mr. Porter's original seat?
- (A) Section 1
(B) Section 2
(C) Section 3
(D) Section 4
66. According to the woman, what did the section head do for the client?
- (A) Provided some office furniture
(B) Changed the show time
(C) Gave him a better seat
(D) Picked him up at the local airport
67. Why should the man go back to his car?
- (A) To pick up another client
(B) To get his ticket for the event
(C) To get some important documents
(D) To park his car in another garage



68. What are the speakers talking about?
- (A) A budget problem
(B) A market change
(C) An accounting mistake
(D) A company acquisition
69. Look at the graphic. Where do the speakers most likely work?
- (A) Dell Electronics
(B) Cheese Computer
(C) Mandoo Computer
(D) Park Technologies
70. Why does the man say he is not convinced?
- (A) Many employees have been laid off.
(B) Sales at some competitors are increasing sharply.
(C) Some foreign investments have been canceled.
(D) A company's profits are not as good as expected.

PART 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What did Mr. Johnson apply for?
(A) A work visa
(B) An identification card
(C) A passport
(D) Permanent residency
72. What does the speaker say about Mr. Johnson's application?
(A) It will be returned.
(B) It will be processed.
(C) It arrived late.
(D) It is not complete.
73. How can Mr. Johnson check the status of his application?
(A) By sending an email
(B) By calling Ms. Morgan
(C) By accessing a Web site
(D) By visiting the immigration office
74. What does the speaker say will take place tomorrow?
(A) An orientation
(B) A building inspection
(C) An evacuation drill
(D) A factory tour
75. What does the speaker imply when she says, "I know you might be a little annoyed by this inspection"?
(A) The inspection is being unexpectedly conducted.
(B) Some drills are not functioning properly.
(C) An shocking accident has happened.
(D) Strict standards have been imposed in assessing employees.
76. According to the speaker, what will employees do this afternoon?
(A) Conduct a practice evacuation
(B) Learn their evacuation routes
(C) Go on a factory tour
(D) Discuss work assignments

77. Where would the message be heard?

- (A) On the radio
- (B) On the telephone
- (C) At a meeting
- (D) At a restaurant

78. Why is the establishment going to be closed today?

- (A) A renovation will be made.
- (B) Weather conditions will be poor.
- (C) A national holiday has been scheduled.
- (D) A private banquet has been reserved.

79. What does the speaker say will happen tomorrow?

- (A) The weather will be clear up.
 - (B) A new menu will be released.
 - (C) A celebration party will begin.
 - (D) There will be a delayed opening.
-

80. Why is the speaker calling?

- (A) To call in sick
- (B) To report a mistake
- (C) To ask for some detailed information
- (D) To explain an employee transition plan

81. What does the speaker mean when he says, "But he had a car accident this morning"?

- (A) He can't train Ms. Winston.
- (B) He won't be able to attend an event.
- (C) He has covered all his medical costs.
- (D) He has recently worked a lot of late nights.

82. What will the speaker do tomorrow?

- (A) Meet with an employee
- (B) Leave the company
- (C) Get a report done
- (D) Review a proposal

83. What is the topic of the message?

- (A) A grocery store opening
- (B) An imposition of a fine
- (C) A sanitary inspection
- (D) A newly released kitchen appliance

84. What does the speaker mention?

- (A) A cooler is broken.
- (B) The basement is leaking.
- (C) The pool needs repairing.
- (D) The food is too cold.

85. What does the speaker say about Ms. Watson?

- (A) She is his supervisor.
 - (B) She will be fined 1,000 dollars.
 - (C) She will return next week.
 - (D) She expects to meet with the restaurant owner.
-

86. What is the subject of Mr. White's book?

- (A) Living healthy
- (B) Making a film
- (C) Preventing a disease
- (D) How to be a famous entertainer

87. According to the speaker, what does Mr. White offer on his Web site?

- (A) Movie clips
- (B) Diverse exercise methods
- (C) DVDs for sale
- (D) Recent success stories

88. What will probably happen next?

- (A) The radio program will end.
- (B) A guest will speak.
- (C) There will be a commercial break.
- (D) Interview will take place.

89. Who is the speaker?
 (A) A business consultant
 (B) A chef
 (C) A farmer
 (D) A restaurateur
90. What is the main topic of the talk?
 (A) Money management
 (B) Adaptability
 (C) Local food
 (D) Business relationships
91. What will the listeners do next?
 (A) Practice cooking
 (B) Make a presentation
 (C) Watch a video
 (D) Visit a farm
-
92. Why does the speaker say, "Few people are capable of such an innovative design"?
 (A) He wants to cancel a project.
 (B) He is commending some employees.
 (C) He is proud of his achievement.
 (D) He suggests recruiting design experts.
93. According to the speaker, what will the company do in September?
 (A) Acquire another company
 (B) Participate in an event
 (C) Modify existing designs
 (D) Announce an award winner
94. What does the speaker suggest the listeners do?
 (A) Come up with new designs
 (B) Submit request forms
 (C) Test-drive a new car
 (D) Organize a corporate event

Aurora Auto Repair Shop	
Service	Charge
Engine Oil Change	\$40
Side-View / Rear-View Mirror Replacement	\$50
Front / Rear Tire Change	\$90
Front / Rear Bumper Repair	\$170

95. What is the purpose of the call?
 (A) To place an order
 (B) To give directions
 (C) To make an appointment
 (D) To report the completion of a job
96. What did the speaker find while working?
 (A) A mirror was broken.
 (B) A tire was flat.
 (C) A bill was not fully paid.
 (D) Some replacement parts were out of stock.
97. Look at the graphic. How much will Mr. Washington save?
 (A) \$40
 (B) \$50
 (C) \$90
 (D) \$170

Feedback Survey	
Cleanliness	★★★★ 4 stars
Location	★★★★ 4 stars
Staff friendliness	★★★★★ 5 stars
Cost	★★★ 3 stars

98. Who most likely is Ms. Lena Park?
- (A) A hotel manager
 - (B) A fitness instructor
 - (C) A marketing expert
 - (D) An entrepreneur
99. What does the speaker say she is giving the listener?
- (A) A gift certificate
 - (B) A fitness magazine
 - (C) A product warranty
 - (D) A discount coupon
100. Look at the graphic. Which category does the speaker ask for additional information about?
- (A) Cleanliness
 - (B) Location
 - (C) Staff friendliness
 - (D) Cost

This is the end of the Listening test. Turn to Part 5 in your test book.

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** Our company's ----- will soon arrive in Denmark to present our newest project.
 (A) delegate
 (B) delegating
 (C) delegation
 (D) delegated
- 102.** According to a recent report, the sales rate for cell phones ----- widely by region.
 (A) to vary
 (B) have varied
 (C) varying
 (D) varies
- 103.** Fortunately, ----- of our factories are able to manufacture industry level steel.
 (A) every
 (B) all
 (C) same
 (D) whole
- 104.** The representative from OFN ----- the reporters about the newest release in the conference hall.
 (A) briefed
 (B) explained
 (C) assured
 (D) announced
- 105.** If you do not feel comfortable attempting the auto repairs -----, don't try to do them.
 (A) you
 (B) yours
 (C) your
 (D) yourself
- 106.** After a long time of consideration, Human Resources decided that most of the ----- were not suited for the job.
 (A) selections
 (B) tasks
 (C) budgets
 (D) candidates
- 107.** Our company assures all of our clients a fast -----, usually in two working days.
 (A) delivering
 (B) delivery
 (C) delivered
 (D) deliverable
- 108.** ----- the article has been published, modifications are impossible to make, so please make sure you edit your work before you submit it.
 (A) Under
 (B) When
 (C) With
 (D) What

109. For ----- information on the company's customer service policy, please talk to one of our representatives.

- (A) more
- (B) a lot
- (C) almost
- (D) hard

110. The heavy snowstorm made it impossible ----- many employees to get to work on time.

- (A) with
- (B) to
- (C) from
- (D) for

111. Since all of our employees can ----- speak Mandarin Chinese, we won't need any interpreters for our trip to China.

- (A) doubly
- (B) undauntedly
- (C) overly
- (D) fluently

112. The La Quinta Resort ----- shipments a week before the conference begins.

- (A) accept
- (B) has accepted
- (C) will accept
- (D) accepting

113. Castalia is looking for an ----- qualified intern for its Washington office.

- (A) exceptionally
- (B) excepting
- (C) exceptional
- (D) except

114. Dr. Brooke will continue working on several key projects until the end of May, ----- which time she will retire.

- (A) until
- (B) with
- (C) at
- (D) beyond

115. New machinery was ----- at the convention, but Croza Industries decided to save its product until the very last day.

- (A) displayed
- (B) revised
- (C) worked
- (D) constructed

116. Any construction ----- a building permit is illegal.

- (A) otherwise
- (B) whereas
- (C) more than
- (D) without

117. The news that Coach Vanmuyen ----- by the local football team didn't surprise anyone.

- (A) fired
- (B) had fired
- (C) had been fired
- (D) will have been fired

118. The new communications policy allows airports and train stations to provide ----- wireless Internet connections.

- (A) unlimited
- (B) uncontrolled
- (C) unused
- (D) unwarranted

119. The volunteers said that the assistance for the tornado victims had ----- their expectations.

- (A) exceeded
- (B) anticipated
- (C) overdrawn
- (D) meant

120. We need your ----- number, or else we cannot access your order.

- (A) account
- (B) accounting
- (C) accounted
- (D) accountable

121. There has been an ----- drastic change in the world of fashion today with the release of Viktor Koychenov's new designs.
- (A) except
(B) exception
(C) excepting
(D) exceptionally
122. The company is focusing on the development of micro technology at the ----- of its retail stores.
- (A) expense
(B) fee
(C) toll
(D) price
123. Under this new law, any company that manufactures or sells liquor is prohibited ----- advertising on television.
- (A) for
(B) of
(C) from
(D) concerning
124. Everyone was ----- to find out the lab could not produce any successful results.
- (A) shock
(B) shocked
(C) shocking
(D) to shock
125. Any ----- ideas or proposals will be considered to become the company's next projects.
- (A) acceptability
(B) accept
(C) acceptable
(D) acceptance
126. The new cell phone model Ms. Stanton wants to order is ----- out of stock due to an unusually large response.
- (A) exceptionally
(B) significantly
(C) shortly
(D) temporarily
127. The Juvet Theater boasted about its newly renovated structure and ----- space.
- (A) expanding
(B) expanse
(C) expansion
(D) expanded
128. The engineers on the research team have been ----- getting into disagreements.
- (A) frequently
(B) frequented
(C) frequency
(D) frequent
129. Once you are promoted to a senior position, classified data will be ----- to you.
- (A) familiar
(B) accessible
(C) kinder
(D) crucial
130. Although ----- on the team knew that they would not succeed, they decided to proceed with the project regardless.
- (A) everyone
(B) whoever
(C) whomever
(D) whoseever

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following e-mail.

April 26

Dear Mr. Yoon,

I will be returning to the office on Monday after visiting our eastern branches. Generally, the branches are ----- well. However, I do have some concerns. The most prominent is ----- our
131. **132.** staff seems to have trouble communicating with the new international community. I would like to propose a Spanish language in-house course and bonuses for employees who become -----
133. in Spanish. -----
134. Could you start writing up a proposal? I'll look over it when I get back in town.

Michelle Hardy

Manager, Union Trade

- 131.** (A) hiring
(B) functioning
(C) advertising
(D) offering
- 132.** (A) that
(B) though
(C) as to
(D) similarly
- 133.** (A) technical
(B) available
(C) premium
(D) proficient
- 134.** (A) This year, we will open a branch office in Windsor.
(B) This will allow us to maintain our reputation for excellent customer service in the region.
(C) I am in charge of all communication between the executives and our team members.
(D) I am planning to interview applicants who are fluent in a second language.

Questions 135-138 refer to the following e-mail.

From: Monique Alvarez <malvarez@junofoundation.com>

To: Makoto Yoshida <myoshida@junofoundation.com>

Date: December 8

Subject: A request

Dear Mr. Makoto,

When you have some time, could you update the Partners page on our Web site? We -----
135.

large donations from several local groups at the banquet this weekend. -----, I noticed
136. **137.**

an error in the current listings that I'd like you to correct. Capstone Industries was listed as a

Gold partner but has ----- donated at the Silver level. When you add the new partners, could
138.

you check the donor levels of all the organizations? Thank you and see you at lunch.

Monique

- 135.** (A) will receive
(B) are received
(C) received
(D) receives

- 137.** (A) In addition
(B) Because
(C) Therefore
(D) As a result

- 136.** (A) Following is the current list of our foreign branches.
(B) Our Web site is poorly designed in terms of access speed.
(C) We should list them as supporters.
(D) We are planning to eliminate our donor levels.

- 138.** (A) partially
(B) sharply
(C) only
(D) briefly

Questions 139-142 refer to the following letter.

March 21

Dear Ms. Songson,

Thank you for choosing the automatic payment option for your mortgage. ----- on April 17, a
139.
monthly payment of \$1,932.00 will be deducted from your account ending in 8714. To cancel or
modify this service, please fill out the online form. The form can be found on the “Forms” tab on
your online account. -----
140.
Until they are implemented, we will continue to withdraw your
payment -----
141.
If you have any questions, please call us at 1-800-347-4978 ----- have your
142.
account number ready.

Sincerely,

Josiah Ferndale, Account Representative

- | | |
|--|---|
| 139. (A) Begin
(B) Began
(C) Beginning
(D) To begin | 141. (A) immediately
(B) carefully
(C) automatically
(D) merely |
| 140. (A) Any changes will take four to six weeks to take effect.
(B) When mailing your payment, allow two weeks for processing.
(C) We provide numerous Internet services for our users.
(D) Customers don't evaluate our prices in isolation. | 142. (A) before
(B) and
(C) yet
(D) so |

Questions 143-146 refer to the following notice.

From: General Management
 To: All employees
 Date: October 16
 Subject: International expansion

Slamhouse Marketing, a successful new marketing firm, announced it will be expanding ----- **143.**
 next year. The company plans to open branches in Europe, Latin America, and Asia by the end
 of the year, a representative reported this morning. To support the new branches, Slamhouse is
 starting a massive hiring campaign. The company hopes to staff each new office with 80% local
 ----- and 20% employees relocated from its original office. ----- **144.** Candidates are required to
145. have ----- three years of experience in the field, to speak English and the local language
146. fluently, and to provide an extensive creative portfolio. Slamhouse expects to be very selective
 in the hiring process.

- 143.** (A) locally
 (B) internationally
 (C) nationally
 (D) partly

- 144.** (A) recruited
 (B) recruits
 (C) recruiters
 (D) to recruit

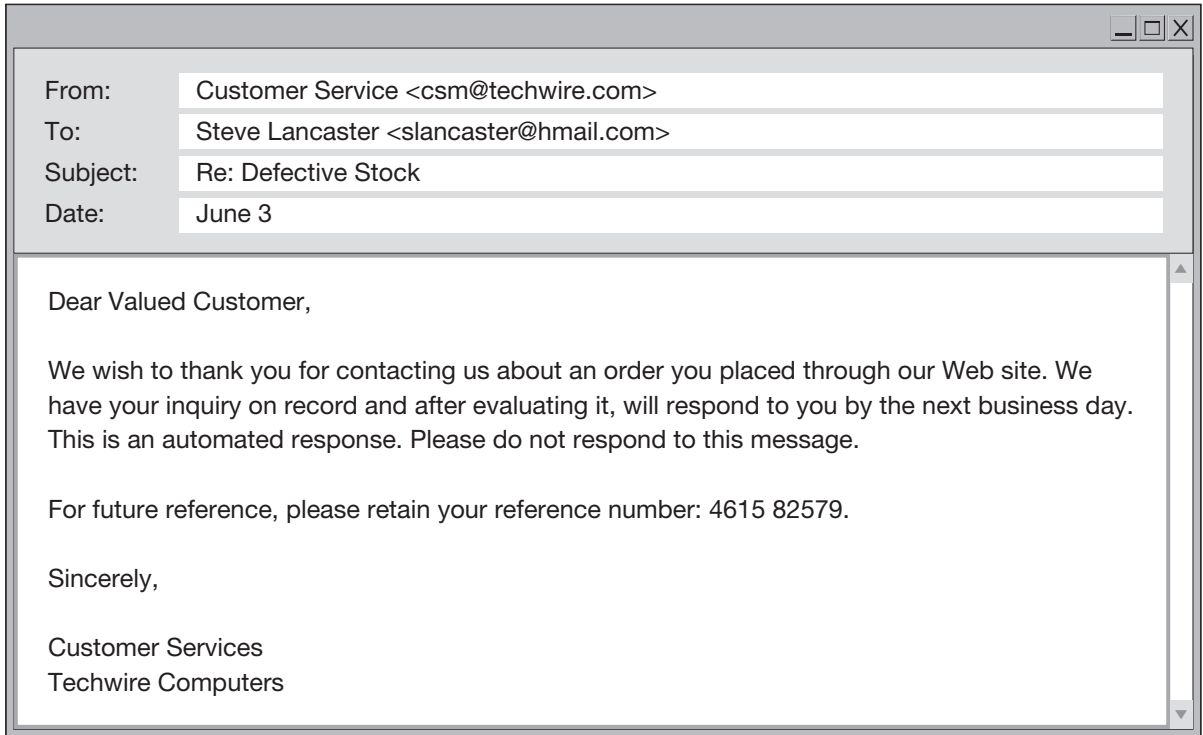
- 145.** (A) Our new marketing program will be used
 as a valuable tool.
 (B) The company will begin hiring next
 month.
 (C) All current employees will be guaranteed
 promotions.
 (D) Our headquarters will relocate to Asia
 next year.

- 146.** (A) too much
 (B) fairly
 (C) no later than
 (D) at least

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following e-mail.



147. Why was the e-mail sent?

- (A) To explain a refund procedure
- (B) To inform a person of a delivery date
- (C) To promote an online service
- (D) To acknowledge a sent message

148. What is Mr. Lancaster requested to do?

- (A) Record a code number
- (B) Reply to an e-mail
- (C) Order supplementary products
- (D) Contact a customer service hotline

Questions 149-150 refer to the following memo.

MEMO

To: Weekend staff
From: Human Resources
Date: June 22
Subject: Plans for the 4th of July

This year, the Independence Day, July 4th falls on a Saturday. We have already received a record number of time-off requests for this day. Usually, the limit is 20% of the planned staffing for the day, but we have already received requests from 42% of the planned staffing for that particular day and 35% of the planned staffing for the following day.

We understand the desire to spend this national holiday with your friends and family and have received approval to make an exception: All departments will be closed on Saturday, July 4. If you are scheduled to work on this day, you will be asked to make up the 8 hours over the course of the following week. Please make plans accordingly with your department manager. You can work an extra 2 hours for 4 days or 4 hours for 2 days. Only the first 20% who asked to take Sunday off will have their requests granted, per our usual policy.

Thank you for your assistance with and understanding of this matter, and have a happy Independence Day!

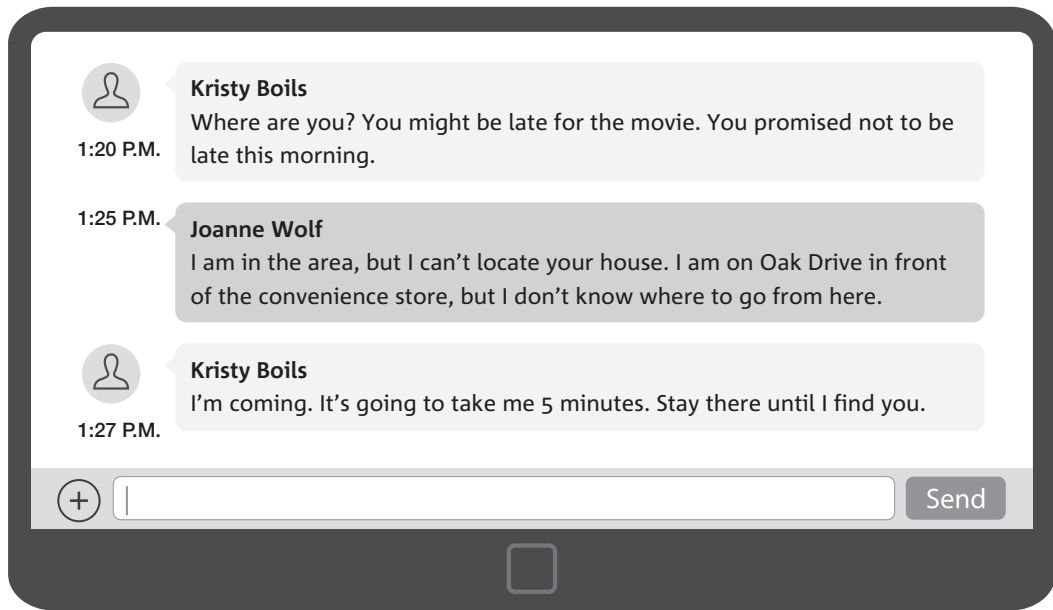
149. What information is given in the memo?

- (A) A temporary change to an office policy
- (B) Party details for an upcoming holiday
- (C) Procedures for requesting time off
- (D) A permanent change to certain staff schedules

150. On which day did 35% of the planned staff request time off?

- (A) June 22
- (B) July 4
- (C) July 5
- (D) July 6

Questions 151-152 refer to the following text message chain.



- 151.** What is indicated about Ms. Wolf?
- (A) She will not make it to the movie.
 - (B) She has never been to Ms. Boils's house before.
 - (C) She does not know where she is.
 - (D) She will be at Ms. Boils's house in 5 minutes.
- 152.** At 1:27 P.M., what does Ms. Boils most likely mean when she writes, "I'm coming"?
- (A) She is going to the movies by herself.
 - (B) She is heading home.
 - (C) She is going to the convenience store on Oak Drive.
 - (D) She is not going to the movies anymore.

Mui Ne - The new popular travel Web site, TravelYourWay, has angered the local coastal town of Mui Ne. On the Web site, Mui Ne is not given its own section; instead, it is grouped with the city Phan Thiet, over 20 kilometers down a highway. As a result, hotels and attractions in Mui Ne are listed as being at least 20 kilometers from the city center.

— [1] —

The town council and business committee have written a formal petition asking for a change to the Web site. “When first-time visitors are looking for accommodations, they will not stay in a place they think is far outside town,” business leader Thi Hoang commented. — [2] — “When repeat visitors are doing research, they are going to search for Mui Ne, not Phan Thiet. If they don’t find it, they may choose another destination.”

— [3] — Mui Ne has long been a popular destination for Russian tourists and is now attracting more Vietnamese and Western visitors. The town is especially worried as the busiest season of the year starts in two months, and visitors are most likely already looking for information. “It is vital that this error be corrected immediately,” the petition states.

Missing one high season may force some of the small businesses in the area to close. TravelYourWay did not respond to requests for comments. — [4] — The site debuted three months ago and is already one of the leading travel Web site.

153. What has upset business owners in Mui Ne?

- (A) Their hotels received poor reviews.
- (B) They were excluded from the national business bureau.
- (C) Tourism to the area has decreased dramatically.
- (D) Their destinations did not receive accurate coverage on a Web site.

154. What is NOT listed as a concern of Mui Ne business owners?

- (A) The high season is approaching.
- (B) Tourists won’t be able to find Mui Ne in a search.
- (C) Many businesses are not listed at all.
- (D) Some businesses may not survive the loss of one season’s income.

155. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“Tourism makes up 60% of Mui Ne’s economy but only 15% of Phan Thiet’s.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 156-157 refer to the following coupon.

Coupon Print Date: August 1

Luigi's Italian Restaurant

3-Course Lunch Special - \$7.95 (regularly \$12.95)

Start off with your choice of salad or one of our daily soup options. Then, choose between chicken fettuccine alfredo, lasagna, or chicken parmesan for your main course. Finish off the dining experience with our famous tiramisu!

Dinner Special - Chef Luigi's Tasting Menu \$44.95 (regularly \$64.95)

If you can't decide what to order, this is the option for you! Enjoy a taste of over 20 items on Chef Luigi's menu. The menu changes nightly, so ask your server for details!

Coupon expires on September 1.

Please present an original copy of the coupon to your server at the time of ordering. Only one coupon or discount permitted per table, per day.

156. What is indicated about the coupon?

- (A) It is valid only at the Seattle location.
- (B) All discounts require a minimum purchase.
- (C) It is valid for one month.
- (D) It can only be used for parties of 2.

157. What is NOT true about the lunch special?

- (A) Appetizers are not included.
- (B) It includes 3 menu items.
- (C) The customer is permitted selection choices.
- (D) It is currently available at a reduced price.

Questions 158-160 refer to the following letter.

Casey's Fine Furnishings

Morgan Anderson
3342 Elm Street, Charlottesville, VA 99243

September 3

Dear Ms. Anderson,

Thank you for visiting our showroom this past weekend. I enjoyed working with you and your husband to help you find furniture suitable for your new home. According to my notes, you expressed interest in the following items:

- the Kline Series Leather Sectional sofa - \$3,200 (I know you were concerned about the dimensions, so I have attached them to this letter for your reference.)
- the Savoy Series Walnut Entertainment Cabinet - \$5,600 (These dimensions are also attached.)
- the Howard Collection Walnut Coffee Table with hidden storage - \$550

As I mentioned, we are currently running a promotion that, should you purchase these items, you would qualify for. For those customers spending a minimum of \$9,000, we will provide 9 months of 0% interest financing*.

Please let me know if there is any further information I can provide to help you in your purchase decision-making. All of my contact information can be found on the attached business card.

Sincerely,

Mike Evans
Sales Representative, Casey's Fine Furnishings

158. What is the purpose of this letter?

- (A) To ask for contact information
- (B) To provide an invoice
- (C) To give furniture advice
- (D) To follow up with a customer

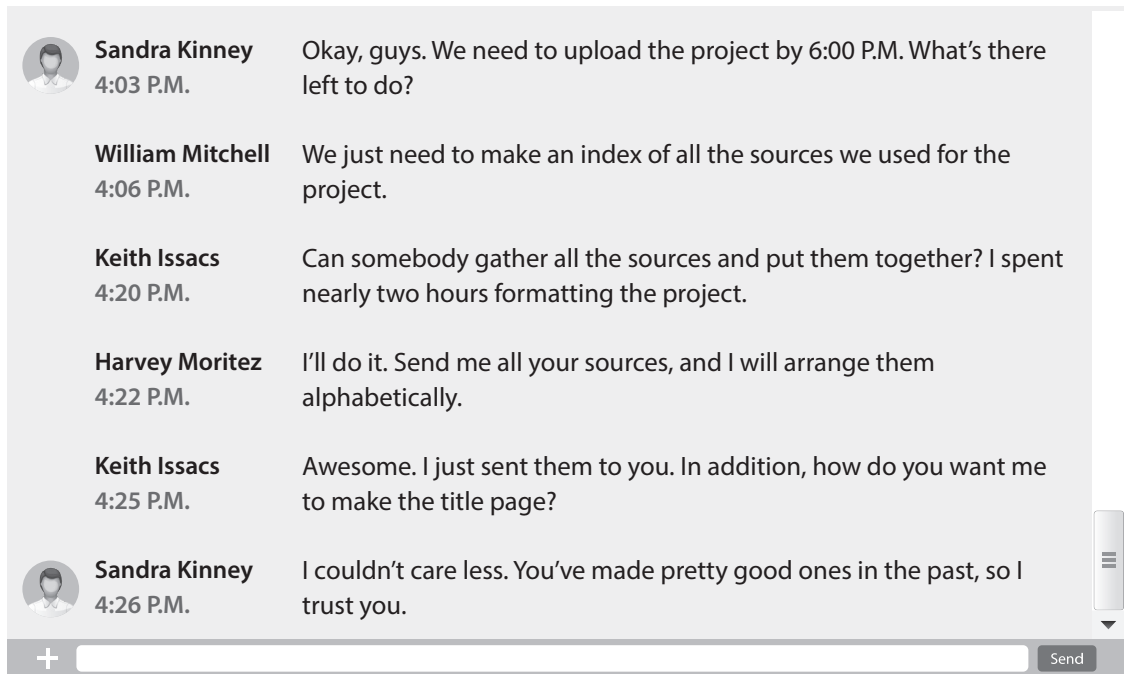
160. What is NOT indicated about Ms. Anderson?

- (A) She is currently married.
- (B) She is a sales representative.
- (C) She recently bought a house.
- (D) She is pricing new furniture.

159. What is NOT attached to the letter?

- (A) Mr. Evan's phone number
- (B) Television storage unit sizes
- (C) Measurements of a couch
- (D) Product brochures

Questions 161-164 refer to the following online chat discussion.



The screenshot shows a chat window with a light gray background. On the right side, there is a vertical scrollbar and a menu icon (three horizontal lines). At the bottom, there is a text input field with a plus sign on the left and a 'Send' button on the right.

Sandra Kinney
4:03 P.M. Okay, guys. We need to upload the project by 6:00 P.M. What's there left to do?

William Mitchell
4:06 P.M. We just need to make an index of all the sources we used for the project.

Keith Issacs
4:20 P.M. Can somebody gather all the sources and put them together? I spent nearly two hours formatting the project.

Harvey Moritez
4:22 P.M. I'll do it. Send me all your sources, and I will arrange them alphabetically.

Keith Issacs
4:25 P.M. Awesome. I just sent them to you. In addition, how do you want me to make the title page?

Sandra Kinney
4:26 P.M. I couldn't care less. You've made pretty good ones in the past, so I trust you.

161. What does Ms. Kinney ask the group to do?

- (A) Upload the project
- (B) Send her additional content for the project
- (C) Finalize the project before submitting it online
- (D) Write the plan for the next project

162. Why can Mr. Issacs NOT work on the index?

- (A) He already contributed a lot to the project.
- (B) He doesn't have enough time to complete it.
- (C) He doesn't know how to alphabetically order it.
- (D) He has a meeting to attend at 6:00 P.M.

163. What did Mr. Issacs send to Mr. Moritez?

- (A) The final version of the project
- (B) The index of the project
- (C) The title page of the project
- (D) The sources for the project

164. At 4:26 P.M., what does Ms. Kinney most likely mean when she writes, "I couldn't care less"?

- (A) She wants to put specific details on the title page.
- (B) She does not care about the project.
- (C) She wants Mr. Issacs to do whatever he wants.
- (D) She thinks it would be better to put less on the title page.

Work Under Way on Bike Paths

Kingston (April 16) – The district of Kingston is expanding and updating 7 of its 15 bike paths. These enhancements have so far cost the district \$2 million, which is equal to the amount that the Kingston Public Works Department(KPWD) spends yearly on maintaining and securing all the facilities under its administration. An additional \$1 million is expected to be spent before the restoration work is completed next month and will bring the total cost to about \$3 million.

However, the investment will not burden the city budget as the restoration project is funded by the KPWD. In recent years, the city's bike paths have increasingly attracted more local, national, and international bike enthusiasts. This, as a result, has led to a steady growth in income resulting from bike path donations, program and bike rental fees, sales at surrounding gift shops, and other sources. In fact, last year's profits totaled \$1.5 million. Consequently, the KPWD is now one of only a few departments in the country that can claim to be financially autonomous.

The current project is the result of an in-depth study carried out early last year by the KPWD and aimed at the quality and conditions of the city's bike paths. As a part of the study, a survey was conducted with 1,500 local bike enthusiasts. The respondents were asked to evaluate the adequacy of the facilities and to suggest changes. The responses, along with a project proposal, were then presented to the city council. After careful deliberation, the council approved the implementation of the KPWD restoration project.

- 165.** How much does it cost the KPWD to maintain the city's bike paths each year?
- (A) \$2 million
 - (B) \$1 million
 - (C) \$3 million
 - (D) \$1.5 million
- 166.** What is expected to happen in May?
- (A) Surveys will be conducted.
 - (B) A new bike path will open.
 - (C) Restorations will be completed.
 - (D) New city council members will be selected.
- 167.** How is the KPWD different from other similar agencies?
- (A) It offers many different types of activities.
 - (B) It operates the longest bike path network in the country.
 - (C) It supports itself from profits generated.
 - (D) It is staffed mainly by volunteers.
- 168.** Who most likely provided suggestions before the current project began?
- (A) Kingston residents
 - (B) City council officials
 - (C) Financial specialists
 - (D) City planners

Questions 169-171 refer to the following e-mail.

To:	Bernice Frank
From:	Jake Renner
Subject:	Upcoming Inspection
Date:	February 10

Dear Mr. Frank,

As part of your business license application, one of our inspectors must conduct a thorough inspection of your facility, including conducting interviews with a selection of your employees. — [1] —

Your inspector will be Robert Magnum. You can call him at 223-4524 or e-mail him to schedule your inspection. — [2] — He will go over the inspection process with you as well as any specific requirements he may have regarding how many and which employees he will interview.

Once Mr. Magnum has taken you through this process, you can expect to hear back from the review panel within 13 business days. — [3] — If you would like to appeal any of Mr. Magnum's findings, you can request one by contacting Sally Waters in my office at 223-4545. — [4] —

All the best,

Jake Renner
Chairperson, Business Licensing Department

169. Why is Mr. Renner writing to Mr. Frank?

- (A) They are business partners.
- (B) They are planning a trip together.
- (C) Mr. Frank has filed a complaint.
- (D) Mr. Frank needs to know the details of a process.

170. Who should Mr. Frank contact to schedule a visit?

- (A) Jake Renner
- (B) Robert Magnum
- (C) The review panel
- (D) Sally Waters

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"These events must take place before your application can be submitted to the review panel for approval."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 172-175 refer to the following notice.

CORE Health Club's membership renewal period is quickly approaching. Please keep in mind the following dates.

April 1 - May 1	Membership renewal period
May 15	Grand Opening of our massage therapy unit
May 15 - 31	Complimentary massage therapy services to all CORE members
June 1	CORE Physical Therapy Unit opens to the general public

More information regarding the massage therapy unit and the services it will provide can be found on our Web site or at the front desk. Appointments for complimentary services can be scheduled starting on April 1 once your membership has been renewed. Your membership may be renewed at any time by re-signing your contract at our front desk. If you choose not to renew your membership, please ensure all your belongings have been removed from your locker by May 1. Those items left behind will be disposed. If you have any questions or concerns, please call us at 336-2225.

172. For whom is this notice most likely intended?

- (A) Current members
- (B) Prospective members
- (C) CORE staff
- (D) Physical therapists

173. When can a member start to receive complimentary services?

- (A) April 1
- (B) May 1
- (C) May 15
- (D) June 1

174. How should membership be renewed?

- (A) In person
- (B) On the phone
- (C) Through the Web site
- (D) By credit card

175. What will happen to personal belongings left by those members who do not renew?

- (A) They will be mailed to the owner.
- (B) They will be thrown away.
- (C) A cleaning fee will be charged.
- (D) They will be sold.

Questions 176-180 refer to the following memo and e-mail.

To:	All Department Heads
From:	Norma Rogers, Training Liaison
Subject:	Missed Online Training

Dear Department Managers,

Did you miss the online training on February 28? Don't despair! You can view the archived online training sessions at any time before March 17. After the date, you need to personally meet or e-mail our assistant manager.

Our archives enable you to watch and listen to the presentation, to read the participant questions and discussion, and to access the accompanying resource materials. Our archive technology allows you to navigate to specific parts of the presentation and pause the presentation. This is an excellent way to view the presentation alone or with a group.

Archives are available one day after the live online meeting. You must register via the continued training Web site to receive notification about and instructions for the archive. Use code VLDWB2.

I look forward to seeing you soon!

Norma Rogers
Training Liaison
Harmett Industries
Phone: (303) 424-8173, Fax: (303) 424-0466, norma@harmett.com

To:	Mari Vanders <mvan@harmett.com>
From:	Amanda Crank <acrank@harmett.com>
Date:	March 18
Subject:	Missed Opportunity

Dear Mari,

I have been away on maternity leave. I have been going through hundreds of e-mails now that I have returned and came across the e-mail regarding the online training that occurred February 28. According to the e-mail, I just missed the opportunity to make up the online training. Is there any way I can gain access to that training, especially in consideration of my unique circumstances?

In addition, could you please let me know if there are any other required training sessions I may have missed during my absence?

Thank you for your help with these matters!

Sincerely,

Amanda Crank

176. What is the main idea of this memo?

- (A) Certain employees are underqualified.
- (B) Certain employees didn't get an educational experience.
- (C) Certain employees are conducting business improperly.
- (D) Certain employees are under review.

177. What is true about the referenced webinar?

- (A) It can be found in a network folder.
- (B) Copies will be sent via internal office mail.
- (C) A makeup presentation will be in the conference room.
- (D) It can be accessed in an online database.

178. In the e-mail, the word "circumstances" in paragraph 1, line 5, is closest in meaning to

- (A) expectations
- (B) qualifications
- (C) situations
- (D) activities

179. What is suggested about Ms. Vanders?

- (A) She was away on maternity leave.
- (B) She reports directly to Ms. Crank.
- (C) She is the creator of the archives.
- (D) She is an assistant manager at the company.

180. What information does Ms. Crank request?

- (A) Additional education sessions
- (B) Point of contact for the situation
- (C) Her payment information for February
- (D) Policies regarding maternity leave

Questions 181-185 refer to the following Web page and e-mail.

Home Contact Us Place Order Customer Reviews

An award-winning online magazine with thousands of followers, *Flavors of Ferny Grove* provides visitors with dependable and detailed information about going out for food and dining in the Ferny Grove area. We offer the following four patterns for advertising on our Web page.

Pattern 1 This horizontal banner passes over the top of our pages and is immediately viewed by readers. Audio and photographs cannot be added.	Pattern 2 This small-pattern advertisement is inserted into the middle of featured articles. Audio and a single photograph can be combined with text.
Pattern 3 This vertical banner appears along the edges of a featured article. Audio files and photographs cannot be added.	Pattern 4 Our largest pattern, this half-page advertisement can combine multiple photographs and audio files with text.

To purchase advertising, contact Wong Lau at wong@flavorsoffernygrove.com.

From: Luis Miguel [luis@spanolbistro.com]
To: Wong Lau [wong@flavorsoffernygrove.com]
Subject: Advertisement for Spanol Bistro
Date: August 2

Dear Mr. Lau,

I'm e-mailing you to inquire about placing one more advertisement with *Flavors of Ferny Grove*. As I did previously, I would like to use a half page-pattern advertisement. Please use the same audio file and text that were previously supplied, but this time I will provide you with three new photographs of my newly refurbished bistro. For the details and the layout, I will let you and your team determine the best way to maximize the advertisement. Please let me know about the size requirements for submitting images.

Sincerely,

Luis Miguel, Owner
Spanol Bistro

181. Where does Mr. Lau work?

- (A) A restaurant food supplier
- (B) An advertising firm
- (C) A restaurant
- (D) A publishing company

182. What is mentioned about pattern 1?

- (A) It is reasonably priced.
- (B) It is very noticeable.
- (C) It can include the largest picture.
- (D) It can be combined with audio files.

183. In which pattern is Mr. Miguel most likely interested?

- (A) Pattern 1
- (B) Pattern 2
- (C) Pattern 3
- (D) Pattern 4

184. What is suggested about Spanol Bistro?

- (A) It is being redesigned by a famous stylist.
- (B) It recently won an award.
- (C) It has used *Flavors of Ferny Grove* for advertising before.
- (D) It will offer discounts after renovations are completed.

185. What is asked about the photographs?

- (A) How big they should be
- (B) Who to send them to
- (C) How many can be used
- (D) How much it costs to enlarge them

Questions 186-190 refer to the following article, form, and Web page.

Metalwork Automation Association (MAA)

Conference Schedule Details

The Metalwork Automation Association (MAA) has scheduled its annual conference in Winnipeg from October 16 to October 18. As it was last year, it will be hosted by the Suncorp Conference Center in Winnipeg's business quarter. Raphael Sivean, the MAA president, says that due to the convenient location and attached amenities, it is the best venue for this year's conference. Sivean continued, "The exceptionally knowledgeable and highly trained staff add to the high-tech conference center."

The conference will be focusing on "Automated Micro Technique Applications to Technological Prototypes." Vladimir Markov, the CEO of MetEng Today, Inc., will give the keynote address on October 16. Over the course of the three-day event, twenty presentations will be given.

To register for the conference, visit the MAA Web site (www.maa.com/conference). Costs for the conference are as follows: \$200 for MAA members and \$250 for nonmembers. For discount information, students are advised to contact their institutions. The MAA retains financial agreements with several universities, art schools, and industrial institutions. It is also possible to make hotel reservations on our Web site. Five nearby hotels with varying price ranges and star ratings are available. A free shuttle service operating between the participating hotels and the conference center will be provided by the MAA.

Tanner Technologies Expense Reimbursement Form

Employee Name: Hank McCoy

Payroll ID #: 35686

Manager/Supervisor Name: Jean Grey

Purpose: Metalwork Automation Association Conference

Itemized Expenses:

Conference Fee: \$250.00

Airfare (Round-Trip: Texas/Winnipeg): \$475.50

Hotel (Orion Hotel – October 15, 16, and 17): \$356.78

TOTAL: \$1,082.28

Attach receipts for all expenses. Allow two to three weeks for processing and reimbursement.

Employee Signature: H. McCoy

Manager/Supervisor Signature: J. Grey

Submitted for Payment: October 22

Welcome to MAA

Founded in 1957, the Metalwork Automation Association (MAA) is a leading organization with more than 3,000 members nationwide. MAA certifies industry professionals, provides education and training, publishes books and technical articles, and hosts conferences and exhibitions for metalwork automation professionals. MAA's 16 branches connect members with technology, expert advice, and world-class technical programming.

- 186.** What is stated about the Suncorp Conference Center?
- (A) It is adjacent to the train station.
 - (B) It employs qualified personnel.
 - (C) It offers customized services.
 - (D) It has recently undergone a restoration.
- 187.** What is suggested about Mr. McCoy?
- (A) He assisted with the opening address at the MAA conference.
 - (B) He was reimbursed for his expenses on October 22.
 - (C) He took the train to the MAA conference.
 - (D) He is not a member of the MAA.
- 188.** According to the article, what can be found on the MAA Web site?
- (A) The shuttle bus route
 - (B) A directory of hotels
 - (C) The layout of the conference venue
 - (D) A list of presenters
- 189.** What does the article suggest about student discounts?
- (A) They are given to students working with the MAA.
 - (B) They are given to recent graduates.
 - (C) They are offered to students at preselected schools.
 - (D) They are no longer granted.
- 190.** What is NOT indicated about the MAA?
- (A) It holds the conference every year.
 - (B) It has many international locations.
 - (C) It has been in operation for several decades.
 - (D) It issues official documents to the professionals.

Questions 191-195 refer to the following letters and survey.

Yellow Staff Insurance

Dear Sir/Madam,

I have been a Yellow Staff Insurance customer for approximately five years. As I am self-employed, I pay my insurance monthly and have never been late with any of my payments. However, when I went to pick up my prescription today, I was told that the drug had been removed from the policy and that my co-pay had tripled to \$120 for a one-month supply! In order to make another \$80 a month, I need to eat out with my family less often. My pharmacist said to contact you to ask about the change. Why was I not notified of the change in this drug's policy status? Please respond to me as soon as possible. If I do not hear from you soon, I will transfer to a different insurance company.

Sincerely,

Joshua Worker

Dear Mr. Worker,

Thank you for contacting Yellow Staff about your prescription concern. I regret that you are unhappy with the service you have received from Yellow Staff. We have removed Voltrex from our policy. Due to a law that was recently passed, a surcharge has been added to all non-medically required drugs, commonly called "quality of life" drugs. We have added this surcharge by removing it from the policy, so the extra expense is transferred to our customers in an effort to keep our rates low for our entire customer base.

According to your medical records, during the entire time, you have been our customer; you have had a prescription for Voltrex. Voltrex does not prevent life-threatening symptoms and has not been linked to any cures or permanent treatments. If you or your doctor does not concur with our assessment, you may file an appeal with our Appeals Department. It can be reached at www.yellowstaff.com/appeals or at 1-800-APPEALS.

Sincerely,

Lisa Story
Insurance Claims Representative
Yellow Staff Insurance

**During the past 6 months,
have you done any of the following to pay for your medications?**

- *Spent less on entertainment – 41%
- *Spent less on groceries – 32%
- *Used your credit card more often – 24%
- *Spent less on your family – 22%
- *Delayed paying other bills – 15%

191. What is suggested about Yellow Staff?

- (A) It has gone bankrupt.
- (B) It changed its policies without notifying its customers.
- (C) It is a large insurance company.
- (D) It refuses to give Mr. Worker insurance coverage.

192. What does Yellow Staff cite as the reason for the change?

- (A) A new law caused a rise in the price of the drug.
- (B) Other people are not taking the drug.
- (C) There is a drug shortage.
- (D) The insurance company doesn't have enough money.

193. How long has Mr. Worker likely been taking Voltrex?

- (A) Around 5 years
- (B) Around 1 year
- (C) Around 10 years
- (D) Around 6 months

194. What can Mr. Worker do if he is still unhappy with Yellow Staff's response?

- (A) Request a partial refund
- (B) Call his friends and tell them to cancel their insurance
- (C) Ask another department at Yellow Staff to review the decision
- (D) Call the local government

195. According to the survey, to which of the following does Mr. Worker most likely belong?

- (A) 41%
- (B) 24%
- (C) 22%
- (D) 15%

Questions 196-200 refer to the following letter, e-mail, and leaflet.

December 3

Mr. Terry Heath
Newgate Apartments
338 Kipling Ave. Wheat Ridge, CO 80033

Dear Mr. Heath,

I just started renting one of your elite 3-bedroom apartments last month. I chose your apartment complex over others because of the extensive security measures you provide your residents. However, over the past month, I have been less than satisfied with the level of security I have observed. On several occasions, the doorman has been absent when I have entered the building. How can you ensure only residents and their guests enter the building if the doorman is not present? In addition, I have twice had solicitors knock on my door, when your security measures explicitly state that no solicitors or door-to-door salespeople will be granted entrance into the building. I have 2 young daughters, and their safety is my utmost concern. I alerted Ms. Johnson after the first solicitor knocked on my door. She assured me it would not happen again, but as I wrote, it has. I would appreciate a response from you regarding my concerns and how they will be addressed.

You can reach me at 336-5553 or mkelly@coldmail.com.

Sincerely,

Mark Kelly, Apartment 515

To:	Mark Kelly <mkelly@coldmail.com>
From:	Terry Heath <theath@newgate.com>
Date:	December 5
Subject:	Security concerns

Dear Mr. Kelly,

I have just received and read your letter. I wanted to immediately write you to let you know I will spend my entire morning looking into the issues you detailed in your letter. None of the circumstances you detailed is acceptable. You and your 3 children are guaranteed a doorman at the front door 24 hours a day, and, of course, that would prevent any solicitors or other unwanted visitors from entering our building. I am shocked to learn of these lapses in security and will let you know what I discover and how the issues will be resolved as soon as I have completed my investigation.

Sincerely,

Terry Heath
Owner, Newgate Apartments

Apartment Available for Rent

- **The Damian** – You'll not only have the best of city living every day but also the experience of living life with the inspired features and amenities that make you feel at home. 1 bedroom (\$1,190) / 2 bedrooms (\$2,910). Pets allowed. Reserved/unreserved parking.
- **The Brugio** – Enjoy spacious homes with designer quartz countertops, stainless steel appliances, elegant under-mount sinks, luxury wood-style flooring, and private balconies. 1 bedroom (\$1,359) / 2 bedrooms (\$1,710). Pets allowed. Reserved parking only.
- **Lombardo Park** – Enjoy award-winning amenities, including 24/7 concierge and maintenance services, a state-of-the-art fitness facility, a private park, and a gourmet market. 1 bedroom (\$1,460) / 2 bedrooms (\$1,785) / 3 bedrooms (\$2,341)
- **Maximus Meridius** – Come home to a spacious, hotel-like lobby with a library, a business center, and a conference room with plenty of space for meeting and working. 1 bedroom (\$1,945) / 2 bedrooms (\$2,295) / 3 bedrooms (\$3,275)

196. For how long has Mr. Kelly lived at his current residence?

- (A) One week
- (B) One month
- (C) One year
- (D) Two years

197. Why did Mr. Kelly contact Mr. Heath?

- (A) To terminate his contract
- (B) To report a problem
- (C) To apply for a lease
- (D) To request maintenance

198. Who most likely is Ms. Johnson?

- (A) A tenant in the building
- (B) The apartment manager
- (C) A solicitor
- (D) A police officer

199. What does Mr. Heath get wrong in his e-mail to Mr. Kelly?

- (A) The number of solicitors Mr. Kelly has encountered
- (B) The fact that a doorman was not always present
- (C) The number of children Mr. Kelly has
- (D) The length of Mr. Kelly's residency

200. Which apartment will Mr. Kelly probably choose if his family moves?

- (A) The Damian
- (B) The Brugio
- (C) Lombardo Park
- (D) Maximus Meridius

Actual Test 2

LISTENING (Part I ~ IV)																								
NO.	ANSWER			NO.	ANSWER			NO.	ANSWER			NO.	ANSWER											
	A	B	C		A	B	C		A	B	C		A	B	C									
1	a	b	c	d	21	a	b	c	d	41	a	b	c	d	61	a	b	c	d	81	a	b	c	d
2	a	b	c	d	22	a	b	c	d	42	a	b	c	d	62	a	b	c	d	82	a	b	c	d
3	a	b	c	d	23	a	b	c	d	43	a	b	c	d	63	a	b	c	d	83	a	b	c	d
4	a	b	c	d	24	a	b	c	d	44	a	b	c	d	64	a	b	c	d	84	a	b	c	d
5	a	b	c	d	25	a	b	c	d	45	a	b	c	d	65	a	b	c	d	85	a	b	c	d
6	a	b	c	d	26	a	b	c	d	46	a	b	c	d	66	a	b	c	d	86	a	b	c	d
7	a	b	c	d	27	a	b	c	d	47	a	b	c	d	67	a	b	c	d	87	a	b	c	d
8	a	b	c	d	28	a	b	c	d	48	a	b	c	d	68	a	b	c	d	88	a	b	c	d
9	a	b	c	d	29	a	b	c	d	49	a	b	c	d	69	a	b	c	d	89	a	b	c	d
10	a	b	c	d	30	a	b	c	d	50	a	b	c	d	70	a	b	c	d	90	a	b	c	d
11	a	b	c	d	31	a	b	c	d	51	a	b	c	d	71	a	b	c	d	91	a	b	c	d
12	a	b	c	d	32	a	b	c	d	52	a	b	c	d	72	a	b	c	d	92	a	b	c	d
13	a	b	c	d	33	a	b	c	d	53	a	b	c	d	73	a	b	c	d	93	a	b	c	d
14	a	b	c	d	34	a	b	c	d	54	a	b	c	d	74	a	b	c	d	94	a	b	c	d
15	a	b	c	d	35	a	b	c	d	55	a	b	c	d	75	a	b	c	d	95	a	b	c	d
16	a	b	c	d	36	a	b	c	d	56	a	b	c	d	76	a	b	c	d	96	a	b	c	d
17	a	b	c	d	37	a	b	c	d	57	a	b	c	d	77	a	b	c	d	97	a	b	c	d
18	a	b	c	d	38	a	b	c	d	58	a	b	c	d	78	a	b	c	d	98	a	b	c	d
19	a	b	c	d	39	a	b	c	d	59	a	b	c	d	79	a	b	c	d	99	a	b	c	d
20	a	b	c	d	40	a	b	c	d	60	a	b	c	d	80	a	b	c	d	100	a	b	c	d

READING (Part V ~ VII)											
NO.	ANSWER			ANSWER			ANSWER			ANSWER	
	A	B	C	A	B	C	A	B	C	A	B
NO.	A	B	C	D	NO.	A	B	C	D	ANSWER	NO.
101	a	b	c	d	121	a	b	c	d	(a	181
102	a	b	c	d	122	a	b	c	d	b	182
103	a	b	c	d	123	a	b	c	d	a	183
104	a	b	c	d	124	a	b	c	d	a	184
105	a	b	c	d	125	a	b	c	d	a	185
106	a	b	c	d	126	a	b	c	d	a	186
107	a	b	c	d	127	a	b	c	d	a	187
108	a	b	c	d	128	a	b	c	d	a	188
109	a	b	c	d	129	a	b	c	d	a	189
110	a	b	c	d	130	a	b	c	d	a	190
111	a	b	c	d	131	a	b	c	d	a	191
112	a	b	c	d	132	a	b	c	d	a	192
113	a	b	c	d	133	a	b	c	d	a	193
114	a	b	c	d	134	a	b	c	d	a	194
115	a	b	c	d	135	a	b	c	d	a	195
116	a	b	c	d	136	a	b	c	d	a	196
117	a	b	c	d	137	a	b	c	d	a	197
118	a	b	c	d	138	a	b	c	d	a	198
119	a	b	c	d	139	a	b	c	d	a	199
120	a	b	c	d	140	a	b	c	d	a	200