# DAPHNE CHARLES

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# SKILLS

**Languages** HTML, CSS, Sass, JavaScript, TypeScript, GraphQL, SQL, PHP

**Libraries** React, Angular,, Gatsby, Node.js, Styled Components, Bootstrap, jQuery

**Tools** Git, Webpack, Gulp, npm, Visual Studio, Jenkins, Jira, Confluence, Rally, JSON

**Design** Adobe XD, Sketch, Photoshop, Illustrator, Storybook

# EMPLOYMENT

## **Full Stack Software Engineer — American Express** Dec 2019 - Present | New York, NY

* Develop new user features for the AMEX card application using Angular, React, ande Node.js
* Migrate AMEX card application from Angular to React
* Manage code repositories with multiple branches using Git, BitBucket, and Sourcetree
* Build UI component system for the front end using React and Storybook
* Practice agile development through daily standup and and bi-weekly sprints using Rally

## **Front End Web Developer — BMW Group** Jan - Aug 2019 | Melbourne, AUS

* Redesigned CRM interface using Angular/Adobe XD which increased customer leads by 15%
* Managed code repositories with multiple branches using Git, BitBucket, and Sourcetree
* Deployed to production environment of 10,000+ daily active users with Jenkins
* Practiced agile development through daily scrums and monthly sprints using Jira
* Conceptualized creative UX/UI interfaces for promotions using Adobe XD and Photoshop
* Maintained the national website for BMW using Adobe Experience Manager (AEM)

## **USAID Research & Innovation Fellow — University of Cape Town** Sep 2017 - Jan 2018 | Cape Town, SA

* Researched and organized stakeholders in the offline education delivery using Microsoft Excel
* Developed WordPress website for ConnectED Africa to promote online presence
* Utilized agile development model to improve collaboration through daily scrum

## **Web Development Intern — Regeneron** Jun - Sep 2017 | Tarrytown, NY

* Developed full stack application for course management using Bootstrap, JavaScript, and PHP
* Designed user interfaces utilizing personas, wireframes, user interviews, and task analysis
* Utilized SDLC principles in terms of planning, designing, and testing

# EDUCATION

## **Master of Information Science — Rutgers University** Jan 2018| New Brunswick, NJ

* 3.9/4.0 GPA - Summa Cum Laude (Top 1% of Class)
* USAID Research and Innovation Fellowship
* H. Gilbert Kelley Scholarship

## **Bachelor of Information Technology — Rutgers University** May 2016 |New Brunswick, NJ

* 3.5/4.0 GPA - Cum Laude (Top 20% of Class)
* Dean's List
* IT Honor Society Gamma Nu Eta