



## Thanks for your purchase!

We are glad to inform you that your reservation for [Big Ice](#) is confirmed.

The glacier is waiting for you!

We guarantee  
a safe service  
and respect  
for biosecurity  
protocols.

### DON'T FORGET TO BRING:

- Lunch box and water for the whole day
  - Mask
  - Warm and, preferably, water-proof clothes
  - Buy your ticket to Parque Nacional Los Glaciares in their website, or pay it in cash at the entrance.
- The link to the website is below.

Below you'll also find the digital voucher to show on the day of the tour.

Please, check that the date, meeting point and number of passengers agree with your order.

Today you'll also receive an email with a copy of your invoice.

**Remember that there may be an up to 40-minute delay in picking you up.**

We also include a medical form to be filled by every passenger in your booking.

### The tour isn't cancelled in case of rain.

If you don't use the service on the date, time and place agreed, you'll be charged 100% of the service cost as cancellation charges. Below you can find the link to the cancellation policies. Please read them carefully.

If, at the criterion of the service provider, the client hasn't complied with the requisites and the physical condition necessary for the tour, the service provider may, as a safety measure, object to the client taking the tour, and that will be considered a "no show".

We hope you'll have an excellent experience at the Glaciar Perito Moreno.

Best Regards,

Hielo & Aventura.



**Hielo & Aventura**  
Concesionario Parque Nacional Los Glaciares



www.hieloyaventura.com