

DANIEL ROBERT RAPACCHIETTA

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EDUCATION

University of Colorado Boulder

Bachelor's - Computer Science *GPA: 3.343*

Boulder, CO

Aug 2014 - Dec 2018

WORK EXPERIENCE

RES Americas

Service Desk Technician

Broomfield, CO

October 2019 - Present

- Assist with company wide Windows 10 migration project.
- Provide technical assistance to in-office and remote employees via phone, email, and in-person.
- Assist with Service Desk and Infrastructure related projects.

Freelance IT Technician/Assistant

Arvada, CO

Fall 2017 - Fall 2019

- Setup, repair, and build desktop and laptop computers.
- Diagnosed and resolved issues with Windows/OSX/Android/iOS software.
- Diagnosed and resolved home router/modem/networking issues.

Angeli's Restaurant/Bojo's Catering

Caterer/Server/Cook

Naperville, IL

June 2010 - June 2012

- Cooked and served food at summer and fall outdoor.
- Setup and take-down for wedding events.
- Transported supplies and equipment to and from events.

TECHNICAL SKILLS

Programming Languages:	C++, Python, JavaScript, SQL
Operating Systems:	Windows 7/8/10, Mac OSX, Linux, Android
Applications:	Microsoft Office 365, Git/GitHub, Visual Studio, PowerShell, Unity
Virtualization:	VMware, VirtualBox
Networking:	TCP/IP, DNS
System Administration:	Active Directory, Okta, Veeam, Exchange, Service Now, AvePoint

PROJECTS

Rhythmic Color *JavaScript, C#, Unity, Linux Ubuntu*

<https://github.com/irishsheila/SoftwareDevProject3308>

A simple musical rhythm game that supports in-game chart creation.

HackCU IV Project (Piano) *C#, Unity, Oculus Rift, LeapMotion, Windows 10*

https://github.com/dara1429/VirtualReality_LeapMotion_Piano

Created a virtual reality piano in Unity 3D. Played with Oculus Rift and LeapMotion.

CERTIFICATIONS \ COMMUNITY WORK

Azure Fundamentals

Microsoft Certification ID: 990501063

Microsoft

A+

Career ID: COMP001020335823

CompTIA

St. Elizabeth Seton (Religious Education/Volunteer)

Student and Volunteer for St. Elizabeth Seton church. Participated in charity food drives. 2003 - 2011