1. What are there any key topics, objectives, and concerns you wish to address?

* The group majority will require basic training, and a basic overview without Inventory.
* We currently use FileWave in an Apple environment, FileWave Server is currently installed on our Mac Mini Server located at the middle school; we have added licensing so that we can start using FileWave at our high school whose environment is mostly Windows. (I have taken some measures to deploy FileWave to all the Windows machines via group policy, would like to ensure that it is being done properly.)
* We have exceeded 1000 Licenses, we will need a booster setup but unfamiliar with how to set that up.
* Imaging is a tool we would like to use; unfortunately we have been unsuccessful with its use.

1. Who is the main contact person? Tiana Jackson 219-989-7824
2. Is there a secondary contact person? Luis Roldan
3. How many people will be attending the training? 4 - 6
4. What is the location address of where the training will be conducted? 6111 W. Ridge Road, Gary, IN 46408 (Unless we need to be onsite with the FileWave server and where the application is currently being used.)
5. What are the start and end times you would like for training? That might depend on how many hours per day we will receive. Our hours here at Central Office are **7:30 – 4pm**, with an hour lunch, so could we do something along those lines?
6. Will there be a projector available for training? Yes, we can provide one
7. Have you designated a server for the Filewave Server Software? For institutions with more than 2,000 clients it is recommended that you consider running the FileWave Server software on Linux CentOS. Yes, we are running our FileWave server software on our Mac Mini Server running OS x 10.8.
8. Have you downloaded and installed all the Filewave components? We have been using FileWave going on 2 years now, so we should have everything we need, but there are some things that we might need to address with the added licensing.
9. What is the IP of the server? 10.3.1.12
10. What is the DNS of the server? For MDM it is important that you have a DNS that works for internal and external communication for iOS devices (example filewave.msdlt.k12.in.us or mdm.msdlt.org) scooter.lakeridgeschools.net; In reference to the MDM, I am not sure but I would like to make sure about this before your visit.
11. Are you planning on using FileWave Boosters? Highly recommended with more than 350+ clients (Boosters are for OS X & Windows Clients) Yes, will need assistance with setting something like this up.
12. What type of network directory are you using?
13. Are you planning on managing any Mac OSX clients? If so, how many? We currently manage about 530 Mac OS x Clients
14. Are you planning on managing any Windows clients? If so, how many? Yes, we have purchased extra licensing for this. We will be managing about 800 Windows clients.
15. Are you planning on managing any iOS devices? If so, how many? Are you wanting to supervise devices? We currently are not, this might be a possibility moving forward, but as of now it is just OS x and Windows devices.
16. Are you wanting to use FileWave networking imaging solutions? Yes, have been working with FileWave to get this feature up and running, however, it has currently been unsuccessful.
17. Are Machines already deployed and in the hands of users or new in box? Yes in our OS x environment. They are going complete 1:1 at the high school and are in progress of issuing the computers to each student.
18. How do you plan on deploying the Filewave client (Via new base image or pushed out to existing clients)? I would like to push the client out
19. Have you opened the following ports in your firewall?

Opening your server’s ports to the public internet allow devices to report in from anywhere. This is useful if devices are stolen and for collecting inventory information at all hours.

**Client Ports:**

20010 TCP/IP incoming for admin-client (Client Monitor)

20020 TCP/IP local loopback for fwgui process to fwcld process (Kiosk)

Server Ports:

20015 TCP/IP incoming for client-server

20016 TCP/IP incoming for admin-server

20017 TCP/IP incoming for client-server secure (SSL)

**MDM Ports:**

2195 TCP/IP outgoing port used to send APNs to apple's server (17.0.0.0/8)

5223 TCP/IP outgoing port used by IOS devices to connect to Apple's APN server (17.0.0.0/8)

20443 TCP/IP incoming for mobile-server SSL HTTP 20445/IP incoming for admin-server SSL

**Boosters:**

20013 TCP/IP incoming for booster-client

20014 TCP/IP incoming for booster-client secure (SSL) Ports are open.

Do you have all the applications you plan on deploying

in hand? Currently I believe yes we have access to whatever we need.

Do you have all needed & required serial numbers for applications? Yes, we have them in spreadsheets.

Have you checked & confirmed that all software being deployed is compatible with all versions of OS you’re deploying to? Software that would be deployed is already in use and is compatible with current OS versions we are using.