Definition:

- 1. Heat exhaustions is a mild to moderate illness caused by water or salt depletion, that results from exposure to high heat or strenuous physical exercise.
- 2. Heatstroke is a severe illness where a person's temperature is greater than 40°C, and the person is experiencing delirium (confusion), convulsions, or coma, resulting from exposure to high heat or strenuous physical exercise



Monitor	•	Regular measurement and documentation of physiological observations Any rapid deterioration in condition should be treated with suspicion Reassess and update the resident's assessment and care plans as required	RN / CSM / CCC	AC Assessments, Charts, Agreed Care Services Plan Progress Notes
Actions	0	RN to Implement appropriate care for the management of the resident's deterioration as per GP's order and as per ACD/ACP Move the person out of the heat, place in cool area, sponge down with cold compress. Place cold compress over the centre of the body (chest, neck, head and groin) Use a fan to help cool the person If the person is awake-offer small sips of cool water or ice chips. Do not give Panadol	RN / CSM / CCC	AC Agreed Care Services Plan ACD / ACP Refer to MyStaff Room: Identifying and Managing the Deteriorating Resident and Client Policy and Relevant Clinical Guidelines
		Closely monitor the persons Airway in case the person vomits and aspirates		
Escalate		The elderly person may deteriorate quickly as a result of both Heat Exhaustion and Heat Stroke therefore an Ambulance should be called. GP to be notified of all incidents when an environmental exposure leading to either Heat Exhaustion or Heat Stroke.	RN / CSM / CCC /	AC Assessments and Agreed Care Services Plan Hospital Transfer Form Progress Notes
Liaise	0	RN to report the resident's deterioration directly and in a timely manner to the GP and Manager Senior person on duty ensure resident/ family/ authorised representative are notified of the resident's change in condition as soon as practicable. Ensure communication with the resident/ family/ authorised representative is calm, clear, and respectful. Ask them how they are feeling and respond accordingly.	RN / CSM / CCC	AC Handover Progress Notes