Alpharetta, GA (770) 680-2016 (Home)

darienrogers18@gmail.com

# **DARIEN ROGERS**

### EDUCATION MILTON HIGH SCHOOL, ALPHRETTA GA

2018 High School Diploma: Science & Technology Pathway (Graduated)

SKILLS Strong analytical skills and ability to solve problems quickly. Excellent communications skills with the ability

to work well with team members, and all management levels. Experience with customer service, inventory,

sales and cashier.

**COMPUTER** 

SKILLS Strong Technical Skills: Build Advanced Gaming Computer Systems with Hardware and Software

Components. Expertise in Gaming Software, Network Components and Computer Graphics. Proficient with Microsoft Office 2010 (Microsoft Word, Microsoft Excel and Microsoft PowerPoint), MAC/ Apple IOS,

Android and all Internet Browsers. Beginner Programmer

MEMBERSHIP National Youth Leadership: Engineering and Technology. Capstone Project Lead (Summer-2017)

COMMUNITY

<u>SERVICES</u> Volunteer with a Renovation Company to re-build homes, churches, and commercial properties lacking

funding to rebuild. Volunteer to collect and pack food, water and other essentials for countries in the Caribbean devastated from natural disasters. Provide volunteer Math and Chemistry tutoring services.

**SERVICE** 

## WORK EXPERIENCE SUMMARY

Experience includes summer employment working as a Sales Associate in the fast food restaurant industry providing customers with quality service. Excellent customer relationship management skills and, communicating with onsite supervisors/managers and all levels of staff to ensure required activities and tasks are being executed according to the restaurant polices to ensure customer satisfaction. Expertise also includes gaining entrepreneurship experience in re-building computers for friends and family as a non-profit service to establish experience as a small business innovative entrepreneurship.

### ENTREPRENEUR, RE-FURBISH COMPUTERS & BUILD GAMING COMPUTERS, Alpharetta, GA

2015-2019

Position: Independent Entrepreneur

- Salvage reusable computer parts, and add new computer parts to re-furbish and transform non-working computer systems into a high performing computers
- Specialized in building high quality gaming systems with impeccable graphics, memory and performance for high-end online-gaming.
- Provided excellent customer service and customer satisfaction
- Gained experience in customer relationship management and time management

# SUBWAY RESTAURANT, Alpharetta, GA

Summer 2018

Position: Customer Service Specialist

- Provided excellent quality customer service to customers while taking their food orders
- Managed store closings and ensured proper protocols were followed for inventory and end-of day money totals
- Trained new hires and junior workers

## Summer 2017

### NATIONAL YOUTH LEADERSHIP: ENGINEERING AND TECHNOLOGY LEADERS, Atlanta GA

- Attended the Engineering and Technology leadership program located at Georgia Institute of Technology
- Learned about the different engineering and technology disciplines to advance knowledge and prepare for college major
- Developed a capstone project

#### MCDONALDS RESTAURANT, Alpharetta, GA

### Summer 2016

Position: Sales Associate

- Provided excellent quality customer service to customers while taking their food orders
- Worked in different customer service capacities such as providing service via the Drive-Thru and On-Premise
- Ensured delivery of new food products were unloaded, inventoried and quality assured
- Ensured the on-premise facility was clean and in compliance with restaurant policies
- Worked with and collaborated with coworkers to ensure efficiency
- Worked well with supervisors and managers to ensure timely execution of tasks.