# **Darien Dennis**

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### **EXPERIENCE**

# **Bank Technology Software Engineer III**

Feb 2025 - Present

Bank Technology Software Engineer Intern

May 2024 - Aug 2024

USAA | San Antonio, TX

- Developed native frontend features using Swift and Kotlin for iOS and Android, respectively, resulting in a 20% reduction in load times and a 2% decrease in app crashes.
- Conducted rigorous testing and debugging using Xcode and Android Studio within the Agile framework and Test Driven Development (TDD), contributing to a 11% reduction in user-reported issues.
- Collaborated with cross-functional teams, including backend developers, designers, and QA testers, using Scrum methodology
  and Site Reliability Engineering (SRE) practices, ensuring timely delivery of features and maintaining 99.9% application uptime.

Library Supervisor May 2023 - Dec 2024

Rush Rhees Library at University of Rochester | Rochester, NY

- Managed daily operations including guest services, point-of-sale systems, and library databases, ensuring efficient service for over 200 users daily.
- Trained and supervised a team of 12 student employees, leading to a 20% improvement in operational efficiency and compliance with HR procedures.

## **Information and Technology Support Consultant**

May 2023 - May 2024

Simon School of Business | Rochester, NY

- Troubleshoot and resolve hardware and software issues for over 50 students and faculty members weekly, achieving a 100% client satisfaction rate and reducing average issue resolution time to 15 minutes.
- Provided remote assistance via telephone and software tools, delivering service to 10% of the total clientele.
- Streamlined support processes by implementing automation scripts, reducing repetitive tasks and enhancing overall service delivery.

## Biomedical Technology R&D Intern

Oct 2021 - May 2023

Benoit Lab at University of Rochester | Rochester, NY

- Increased photo-analysis efficiency by 30% by streamlining data processing using MATLAB macros and Java-based file organization tools, accelerating research outcomes.
- Secured a \$5,000 grant for a research project focused on improving bone healing using biologically active synthetic hydrogels, showcasing strong research and grant writing skills.

#### **EDUCATION**

# Bachelor of Computer Science, The University of Rochester

Dec 2024

Relevant Coursework: Data Mining, Mobile App Development, Design and Analysis of Efficient Algorithms, Artificial Intelligence.

# Study Abroad, Universidad de Carlos Tercero Madrid

Fall 2023

Exchange program with IES Madrid: Science, Technology & Engineering

Relevant Coursework: Cryptography & Cybersecurity, Computer Structure, Files and Databases.

### **SKILLS**

- Languages: Kotlin (Advanced), Swift (Advanced), Java (Advanced), Python (Advanced), C (Intermediate), MATLAB (Intermediate)
- Web Technologies: React.js, Node.js, RESTful, JSON
- Database & Cloud: AWS, MySQL
- Tools & Platforms: Git, Postman, Kubernetes, JIRA, Agile Methodology, Scrum, Datadog
- Systems: iOS, Windows, Android.

### **EXTRACURRICULAR ACTIVITIES & AWARDS**

**Extracurriculars**: Computer Science Undergraduate Counsel, Google Developer Student Club, AWS Cloud Competition **Awards**: Schwarz Discover Grant Award for Research, Eastman Circle Merit Scholarship