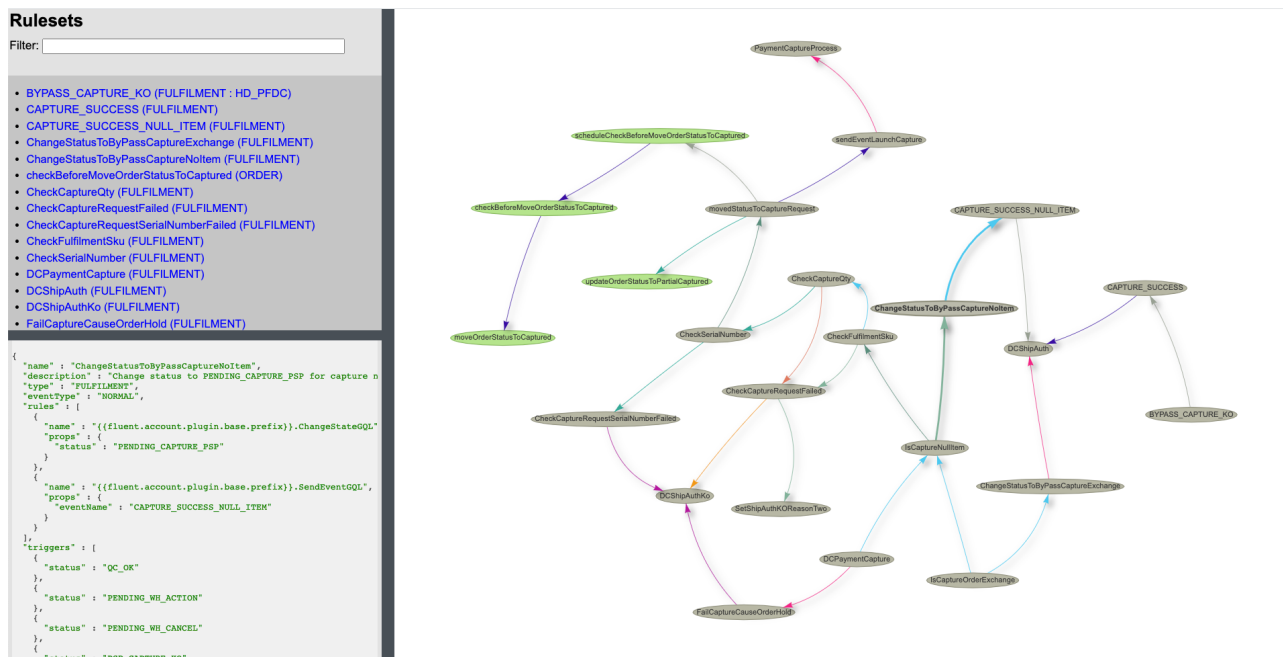


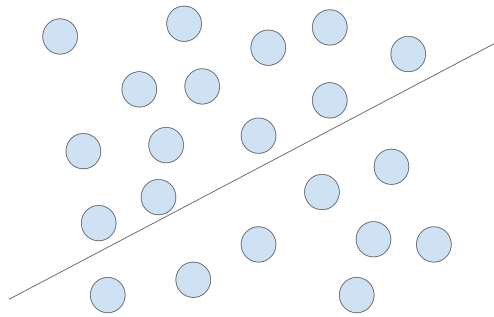
# Fluent Workflows Graph Visualization Tool

The objective of this tool is to provide a visual representation of how the Fluent Workflow events relate to each other, to help Developers and BAs to debug and track the processes in the OMS.

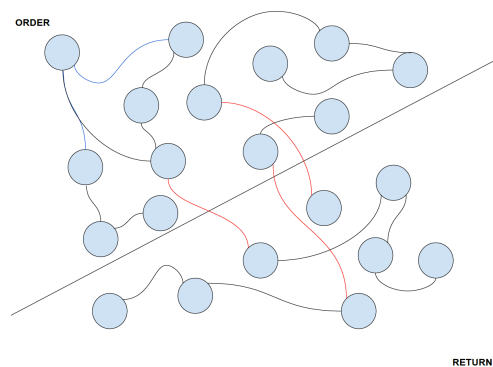


This tool works by creating a **Graph** in which the Nodes are the Workflow Rulesets and the **Edges** represent the interaction that exist between them. Then it performs a graph analysis looking for **“Clusters of Nodes”** to create a view like the one above in which we can visualize how all the related Rulesets interact with each other.

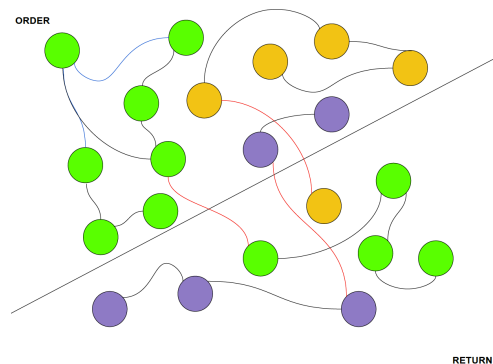
1) The tool creates one Node per each Ruleset in a set of Workflows.



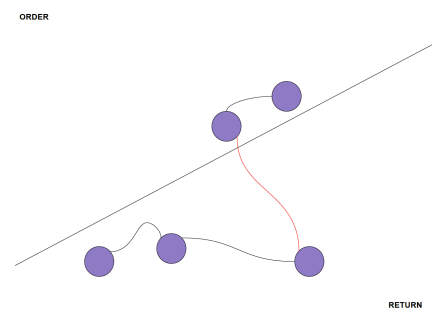
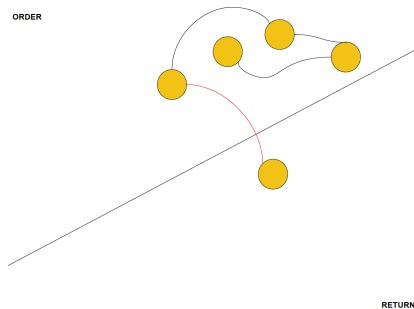
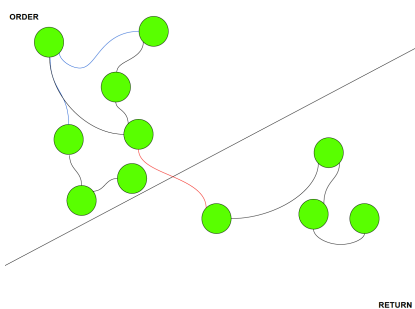
2) The tool analyses the workflow to determine the relations (Edges) that exists between the nodes. We end up with a graph that can be analyzed.



3) The tool identifies the different “Clusters of Nodes” or “Subgraphs” that are formed.



4) The tool separates this Clusters and saves them in a database.



5) We can visualize the generated clusters in the tools panel:

Workflows

☒ ORDER\_ID

☐ RETURN\_ORDER

☐ BILLING\_ACCOUNT

Generate

Add Workflow

Name:

Path:

Enabled:

☐

Add

Workflows Paths Config

ORDER\_ID:

/Users/dfores/██████████.coms/postman/workflows/order/ORDER\_ID.json

Remove

RETURN\_ORDER:

/Users/dfores/██████████.coms/postman/workflows/returnorder/RETURN\_ORDER

Remove

BILLING\_ACCOUNT:

/Users/dfores/██████████.coms/postman/workflows/billingAccount/BILLING\_ACCOUNT

Remove

Update

Cluster 0

Rulesets (170)

Cluster 1

Rulesets (24)

Cluster 2

Rulesets (12)

Cluster 3

Rulesets (10)

Cluster 4

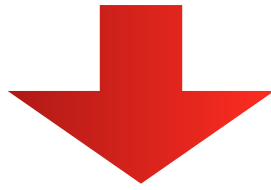
Rulesets (8)

Cluster 5

Rulesets (8)

Cluster 6

Rulesets (5)



Rulesets

Filter:

UNHOLD\_DEFAULT (ORDER)

UNHOLD\_TO\_ASSIGNED\_WH (ORDER)

UNHOLD\_TO\_PENDING\_RETURN (ORDER)

UNHOLD\_TO\_PENDING\_FRAUD (ORDER)

UNHOLD\_TO\_PENDING\_PAYMENT (ORDER)

UNHOLD\_TO\_BOOKED (ORDER)

UNHOLD\_TO\_CREATED (ORDER)

UNHOLD\_TO\_PARTIAL\_CAPTURED (ORDER)

UNHOLD\_TO\_PICK\_PACK (ORDER)

UNHOLD\_ORDER (ORDER : HD)

UNHOLD\_TO\_PENDING\_FRAUD

UNHOLD\_TO\_PENDING\_PAYMENT

UNHOLD\_TO\_BOOKED

UNHOLD\_TO\_CREATED

UNHOLD\_TO\_PICK\_PACK

UNHOLD\_TO\_PARTIAL\_CAPTURED

UNHOLD\_TO\_ASSIGNED\_WH

UNHOLD\_TO\_PENDING\_RETURN

UnholdOrder

```
{
  "name": "UnholdOrder",
  "description": "This order on hold",
  "type": "ORDER",
  "category": "TOP",
  "eventType": "NORMAL",
  "rules": [
    {
      "name": "((!user.account.plugin.custom.prefix))&BYPASS_CAPTURE_XO",
      "group": {
        "rules": [
          "BYPASS_CAPTURE_XO"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&CAPTURE_SUCCESS_NULL_ITEM",
      "group": {
        "rules": [
          "CAPTURE_SUCCESS_NULL_ITEM"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&CHANGE_STATUS_TO_BEFORE_MOVE_ORDER_STATUS_TO_CAPTURED",
      "group": {
        "rules": [
          "CHANGE_STATUS_TO_BEFORE_MOVE_ORDER_STATUS_TO_CAPTURED"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&CHECK_CAPTURE_QTY",
      "group": {
        "rules": [
          "CHECK_CAPTURE_QTY"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&CHECK_CAPTURE_REQUEST_FAILED",
      "group": {
        "rules": [
          "CHECK_CAPTURE_REQUEST_FAILED"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&CHECK_CAPTURE_REQUEST_SERIAL_NUMBER_FAILED",
      "group": {
        "rules": [
          "CHECK_CAPTURE_REQUEST_SERIAL_NUMBER_FAILED"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&CHECK_FULFILLMENT_SKU",
      "group": {
        "rules": [
          "CHECK_FULFILLMENT_SKU"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&CHECK_SERIAL_NUMBER",
      "group": {
        "rules": [
          "CHECK_SERIAL_NUMBER"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&DC_PAYMENT_CAPTURE",
      "group": {
        "rules": [
          "DC_PAYMENT_CAPTURE"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&DCSHIP_AUTH",
      "group": {
        "rules": [
          "DCSHIP_AUTH"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.custom.prefix))&DCSHIP_AUTH_KO",
      "group": {
        "rules": [
          "DCSHIP_AUTH_KO"
        ]
      }
    }
  ]
}
```

Rulesets

Filter:

BYPASS\_CAPTURE\_XO (FULFILLMENT : HD\_PFCO)

CAPTURE\_SUCCESS\_NULL\_ITEM (FULFILLMENT)

ChangeStatusToBeforeMoveOrderStatusToCaptured (FULFILLMENT)

ChangeStatusToBeforePassCaptureNoItem (FULFILLMENT)

checkBeforeMoveOrderStatusToCaptured (ORDER)

checkCaptureQty (FULFILLMENT)

checkCaptureRequestFailed (FULFILLMENT)

checkCaptureRequestSerialNumberFailed (FULFILLMENT)

checkFulfillmentSku (FULFILLMENT)

checkSerialNumber (FULFILLMENT)

DCPaymentCapture (FULFILLMENT)

DCShipAuth (FULFILLMENT)

DCShipAuthKo (FULFILLMENT)

UnholdOrder

```
{
  "name": "scheduleCheckBeforeMoveOrderStatusToCaptured",
  "description": "Check before move order status to CAPT",
  "type": "ORDER",
  "category": "NORMAL",
  "rules": [
    {
      "name": "((!user.account.plugin.base.prefix))&BYPASS_CAPTURE_XO",
      "group": {
        "rules": [
          "BYPASS_CAPTURE_XO"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&CAPTURE_SUCCESS_NULL_ITEM",
      "group": {
        "rules": [
          "CAPTURE_SUCCESS_NULL_ITEM"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&CHANGE_STATUS_TO_BEFORE_MOVE_ORDER_STATUS_TO_CAPTURED",
      "group": {
        "rules": [
          "CHANGE_STATUS_TO_BEFORE_MOVE_ORDER_STATUS_TO_CAPTURED"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&CHECK_CAPTURE_QTY",
      "group": {
        "rules": [
          "CHECK_CAPTURE_QTY"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&CHECK_CAPTURE_REQUEST_FAILED",
      "group": {
        "rules": [
          "CHECK_CAPTURE_REQUEST_FAILED"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&CHECK_CAPTURE_REQUEST_SERIAL_NUMBER_FAILED",
      "group": {
        "rules": [
          "CHECK_CAPTURE_REQUEST_SERIAL_NUMBER_FAILED"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&CHECK_FULFILLMENT_SKU",
      "group": {
        "rules": [
          "CHECK_FULFILLMENT_SKU"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&CHECK_SERIAL_NUMBER",
      "group": {
        "rules": [
          "CHECK_SERIAL_NUMBER"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&DC_PAYMENT_CAPTURE",
      "group": {
        "rules": [
          "DC_PAYMENT_CAPTURE"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&DCSHIP_AUTH",
      "group": {
        "rules": [
          "DCSHIP_AUTH"
        ]
      }
    },
    {
      "name": "((!user.account.plugin.base.prefix))&DCSHIP_AUTH_KO",
      "group": {
        "rules": [
          "DCSHIP_AUTH_KO"
        ]
      }
    }
  ]
}
```

### Important Notes:

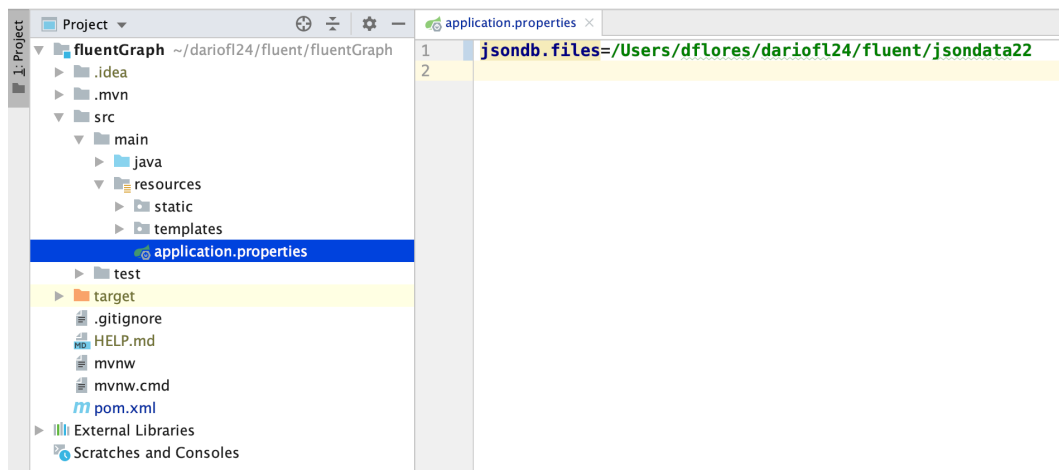
***- The Tool works better when the names of the Rulesets are unique across the workflows, still there are some cases in which having repeated names does not affect it.***

***- The Tool has not been QAed properly. It's on an Experimental phase yet. Always double check the concussions you get out of the analysis you make of the Workflows with it.***

# How to Run the Workflows Graph Visualization Tool

This tool is a Spring Boot MVC project build with Maven, that makes use of a documents database called JSONBD (<http://jsondb.io/>) and in the frontend utilizes the Javascript framework VIS.JS for the visualization on the graphs (<https://visjs.org/>).

- 1) Once you get the project folder you will need to configure the directory where the JSONBD database is going to store its files. This is an embedded in memory database and this is the only configuration it needs (no need to install extra tools). To do this, create a new empty directory and then open the file "fluentGraph/src/main/resources/application.properties":



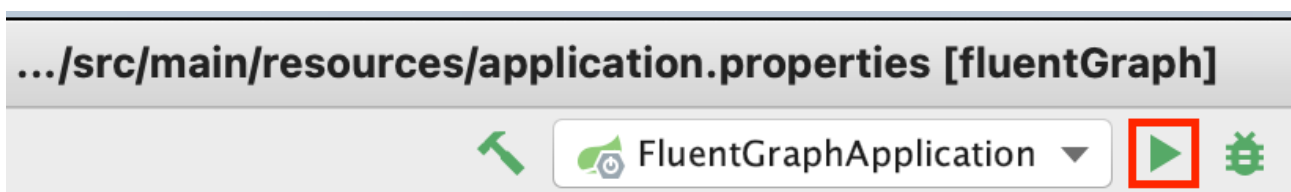
set the property "**jsondb.files**" with the path to the newly created directory.

## ***Trouble Shooting Note:***

***Once you start using the tool and if you get some issues with it, one way to "Reset it" is to delete ALL the contents of this directory, or to point the configuration property to a new empty Directory.***

- 2) To run the tool there are two options.

2.1) If you are using IntelliJ you can import the project and install the SpringBoot plugin (<https://www.jetbrains.com/help/idea/spring-boot.html>). Once this is done you can click the play button in the upper panel and the application will be launched:



- 2.2) You can run it with your local Maven or with the packaged Maven wrapper:

```
# using packaged Maven wrapper
dflores$ ./mvnw spring-boot:run

# OR local Maven
dflores$ mvn spring-boot:run
```

```

  .
  ( ) \ _ | - - - - - . O _ - V _ - \ \ \ \ \
  W _ ) | | | | | | | | | | | | | | ) ) ) )
  _ | _ | _ | _ | _ | _ | _ | _ | _ | _ | _
  ==||==||==||==||==||==||==||==||==||==||
:: Spring Boot ::                               (v2.4.3)

```

### Workflows

Generate

### Add Workflow

Name:

Path:

Enabled: ☐

Add

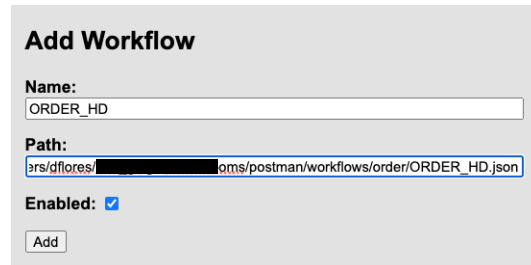
### Workflows Paths Config

Update

This is normal since there are no workflows configured yet.

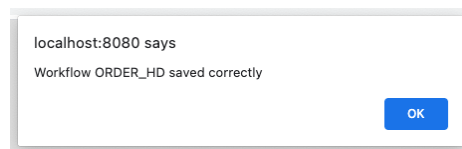
# How to Add, Edit and Remove Workflows from the Tool

To add a workflow to the Tool, go to the tools **Home Panel** in “http://localhost:8080/home”. Then in the “Add Workflow” section, specify the Name of the Workflow, the absolute path to its JSON file location and optionally check the “Enabled” checkbox (more on this property in the next section):

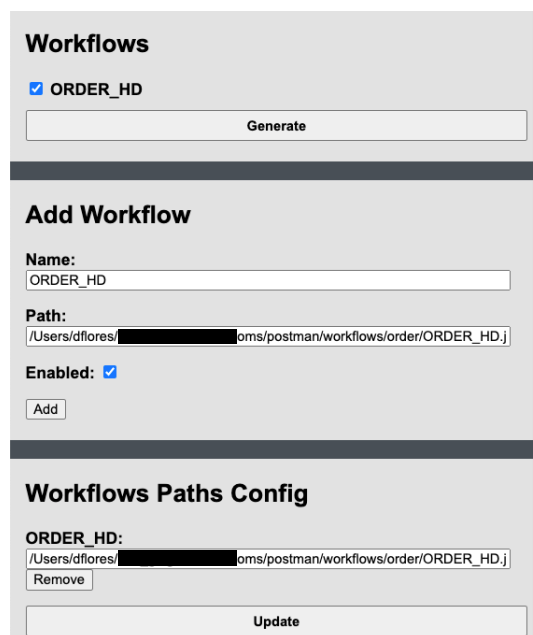


The screenshot shows a form titled "Add Workflow". It contains three fields: "Name:" with the value "ORDER\_HD", "Path:" with the value "/Users/dflores/...oms/postman/workflows/order/ORDER\_HD.json", and "Enabled:" with a checked checkbox. There is an "Add" button at the bottom.

Click on add and you should see the confirmation popup:



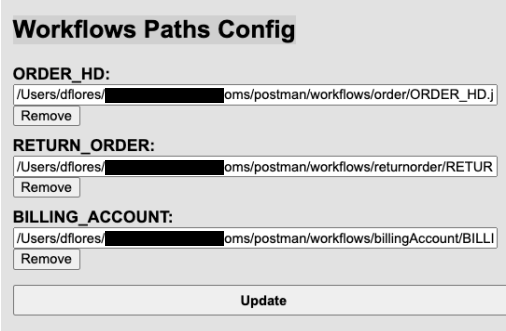
Now the workflow is configured in the tool:



The screenshot shows the "Workflows" section of the tool. It lists the workflow "ORDER\_HD" with a checked checkbox. Below the list is a "Generate" button. Below that is the "Add Workflow" form, which is identical to the one in the previous screenshot. At the bottom is the "Workflows Paths Config" section, which shows the path for "ORDER\_HD" and a "Remove" button. There is an "Update" button at the very bottom.

You can add as many workflows as you need.

In the “**Workflows Paths Config**” section, you can update the Path of the Workflows or completely remove them:



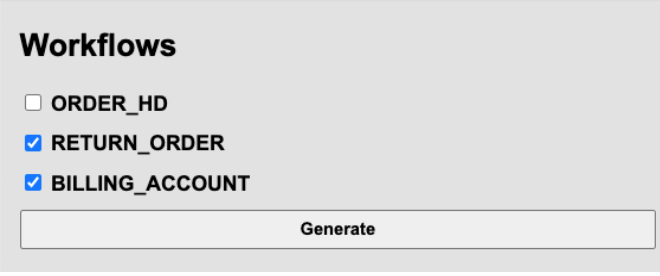
The 'Workflows Paths Config' interface shows three sections: 'ORDER\_HD', 'RETURN\_ORDER', and 'BILLING\_ACCOUNT'. Each section has a text input field containing a file path and a 'Remove' button below it. At the bottom, there is an 'Update' button.

Workflow	Path	Action
ORDER_HD	/Users/dflores/...oms/postman/workflows/order/ORDER_HD.j	Remove
RETURN_ORDER	/Users/dflores/...oms/postman/workflows/returnorder/RETUR	Remove
BILLING_ACCOUNT	/Users/dflores/...oms/postman/workflows/billingAccount/BILLI	Remove

Update

## How to generate clusters and visualize them

In the Workflows section of the **Home Panel** chose the Workflows for which you want to generate the clusters by clicking on the checkboxes:

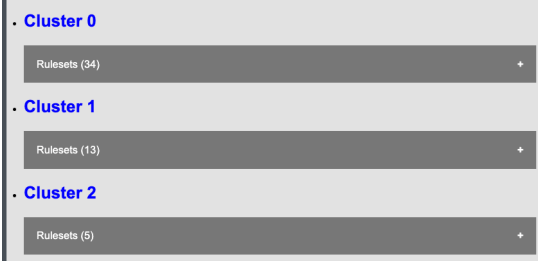


The 'Workflows' section shows three checkboxes: 'ORDER\_HD' (unchecked), 'RETURN\_ORDER' (checked), and 'BILLING\_ACCOUNT' (checked). A 'Generate' button is at the bottom.

Workflow	Selected
ORDER_HD	<input type="checkbox"/>
RETURN_ORDER	<input checked="" type="checkbox"/>
BILLING_ACCOUNT	<input checked="" type="checkbox"/>

Generate

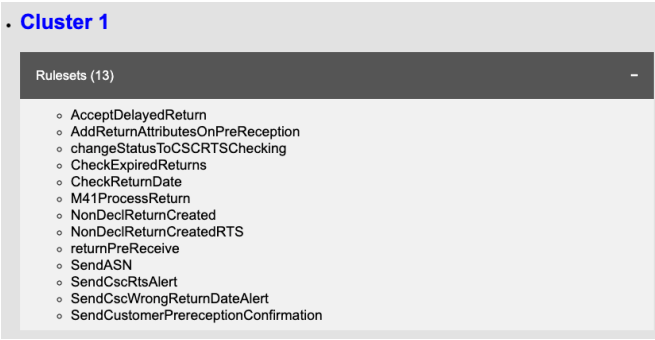
In above example we chose **RETURN\_ORDER** and **BILLING\_ACCOUNT**, so the generated clusters will show us how the Rulesets from this two workflows interact with each other. Then click on “**Generate**”. You should see the confirmation popup and the list of generated clusters:



The 'Generated clusters' list shows three clusters: 'Cluster 0' with 34 Rulesets, 'Cluster 1' with 13 Rulesets, and 'Cluster 2' with 6 Rulesets. Each cluster has a '+' button to expand it.

Cluster	Rulesets	Action
Cluster 0	Rulesets (34)	+
Cluster 1	Rulesets (13)	+
Cluster 2	Rulesets (6)	+

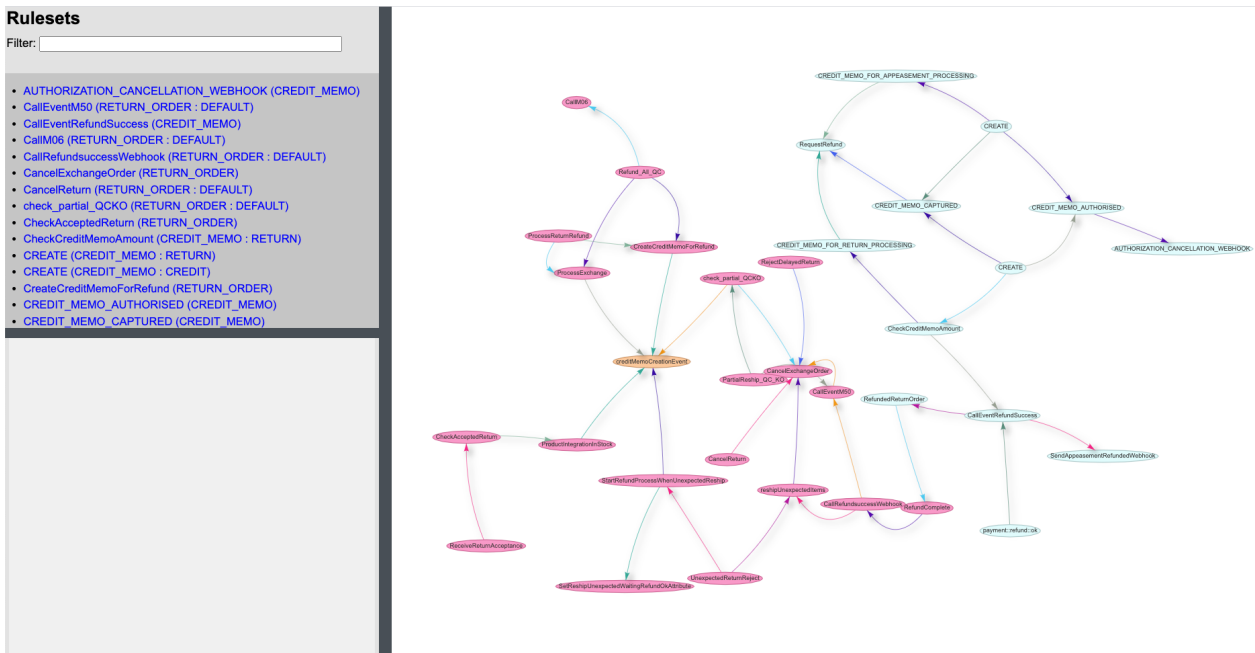
You can click on the Rulesets section to see which are contained in each cluster:



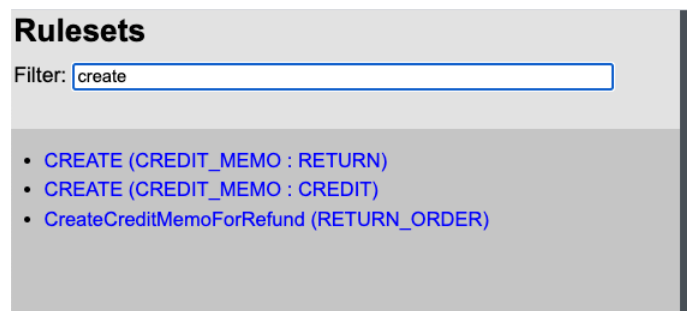
The 'Cluster 1' Rulesets list shows 13 Rulesets: 'AcceptDelayedReturn', 'AddReturnAttributesOnPreReception', 'changeStatusToCSCRTSChecking', 'CheckExpiredReturns', 'CheckReturnDate', 'M41ProcessReturn', 'NonDeclReturnCreated', 'NonDeclReturnCreatedRTS', 'returnPreReceive', 'SendASN', 'SendCscRtsAlert', 'SendCscWrongReturnDateAlert', and 'SendCustomerPrereceptionConfirmation'.

Ruleset
AcceptDelayedReturn
AddReturnAttributesOnPreReception
changeStatusToCSCRTSChecking
CheckExpiredReturns
CheckReturnDate
M41ProcessReturn
NonDeclReturnCreated
NonDeclReturnCreatedRTS
returnPreReceive
SendASN
SendCscRtsAlert
SendCscWrongReturnDateAlert
SendCustomerPrereceptionConfirmation

Click on the blue “**Cluster N**” label to visualize the cluster you want. A new window will open:



You can use the filter to look for a particular Ruleset:



By clicking on the Ruleset you need in the list, the view will focus on that particular Node and will display the Ruleset definition:

