Customer Service: 1.888.792.3307 (24/7)

## Return Labels can be printed directly from our website at <a href="www.Converse.com">www.Converse.com</a>! Register at Converse.com and your UPS Shipping Label will be FREE! (Shipping cost is \$6.95 for Non-Registered Customers)

**RETURN/EXCHANGE POLICY:** If you are not happy with your purchase for any reason, we will gladly accept your return within 30 days of the shipping date. Items must be unused, unwashed and in original packaging.

<u>RETURNS:</u> Please visit <u>www.converse.com</u> to process your return and print your Return Shipping Label. You <u>DO</u> **NOT** need to complete this form if you are **NOT** exchanging a product.

**EXCHANGES:** Please follow the instructions below.

- **1.** Go to the Return section on <a href="www.Converse.com">www.Converse.com</a> to print your Return Shipping Label. Make sure you register before you request your Return Shipping Label for it to be FREE (\$6.95 if you do not register).
- 2. Please COMPLETE the form below.
- 3. Pack your item(s) you are returning, along with this completed Exchange Form, in the original packaging.
- **4.** Secure your package and attach the printed Return UPS Label from <a href="www.Converse.com">www.Converse.com</a> on the outside of the shipping carton.
- **5.** To ship your package, you may do any of the following:
  - Drop off at any UPS Authorized Shipping Outlet or location that accepts UPS packages for shipment.
  - Drop it off at a UPS Drop Box.
  - Give the package to any UPS driver making a regular pickup or delivery.

## **EXCHANGE FORM**

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	Qty.	Product #	Product Description	Size	Price
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Please list any alternative product #(s) and size(s) you would like on your exchange in the box below. (Just in case we are sold out of your 1<sup>st</sup> choice.) If you would like to wait for something new to come out and would like for us to send you a gift card instead, write "gift card" as the product #.

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Qty.	Product #	Product Description	Size	Price

UPS Return Label Not Valid on APO/FPO, Hawaii, or Alaska Returns ~ UPS GROUND ONLY Register @ Converse.com for FREE UPS Return Label ~ \$6.95 for Non-Registered Customers ~ Processing Time 2-3 Weeks