SafeStreets RASD document

Dario Miceli Pranio Pierriccardo Olivieri

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1 Introduction

This is the RASD document for *SafeStreets*, that provides a general view about key aspects of the project. The purpose of this document is to formalize a description of the system's requirements both functional and non-functional. In the following pages will be covered goals of the application with respect to phenomena. This document is addressed to developers as a guideline to implement the requirements that follows and as an overview for stakeholders.

1.1 Purpose

SafeStreets is a service that aims to provide *Users* with the possibility to notify authorities when traffic violations occur, and in particular parking violations. The application's goal is achieved by allowing users to share photo, position, date, time and type of violation and by enabling *Authorities* to request them.

Safestreets requires the Users to create an account to access its services, the functionalities unlocked after registration depend on the type of account created.

If a user creates an account as *Citizen*, he/she must provide a fiscal code in order to prove that he/she is a real person. Furthermore, he must provide an email with which he will be uniquely identified and a password. Once the account has been activated, user can finally start to report parking violations and can also see a statistics of the streets with the highest frequency of violations.

On the other hand, an officer will create an account as *Authority* and he will need to provide his name, surname, work's Matricola, a password and as for *Citizen*, will be uniquely identified by an email. Once the Matricola has been verified and the account has been activated, the officer can retrieve the potential parking violations sent by *Citizen* that have not been taken into account yet by other officers, analyze them and, if it is the right case, generates traffic tickets. *Authorities*, can see the same statistics of the *Citizen* and can also see statistics about vehicles' license plate that commit the most violations.

From this brief description of the functionalities we may extract the following goals for SafeStreets:

- [G1]: Allow *Users* to be identified as a *Citizen* or as *Authority*;
- [G2]: Allow *Citizens* to report parking violations;
- [G3]: Citizen has to be able to input information about the violation that he has reported for Users;
- [G4]: Must provide a visualization of the areas with high frequency of violations to *Users*;
- [G5]: Must provide a visualization of vehicles that commit the most violations to Authorities;

Safestreets offers also some advanced functions in addition to the basic version.

- [G6]: Must ensure the chain of custody of the information sent by Citizens;
- [G7]: Authorities can retrieve traffic violations' in order to generate traffic tickets;

• [G8]: System must build statistics with the informations about issued tickets;

1.2 Scope

Here we will describe all the relevant phenomena that may occur.

1.2.1 World Phenomena

Those are the events that may occur in the real word and are not affected by the Machine.

We identify:

- Citizen sees a parking violation and wants to report it;
- *Users* want to know about some violations that have been occurred;
- A parking violation occurs;

1.2.2 Shared Phenomena

Shared phenomena are the events based on the link beetween World Phenomena and Machine Phenomena. We can distinguish them in two types: Controlled by the world observed by the machine:

- A Citizen reports a violation;
- *Users* can enter data for registration/login;
- *Users* can request data;

Controlled by the machine observed by the world:

- Track position of the violation;
- Mark areas with an high rate of violations;
- System can fullfill data requests;

1.2.3 Machine Phenomena

The Machine Phenomena are the events that occur inside the machine and are not affected by the real world.

We identify:

- Storing permanently collected data;
- Encryption of sensitive data;
- Retrieving data for a request;

1.3 Definitions, acronyms, abbreviations

1.3.1 Definitions

• Users: can be either Citizen or Authority

• traffic violation: generic violation that can occur in a street

• parking violation: a violation caused by a bad parking

• violation: general violation, identity both traffic or parking violation

• unsafe areas: areas with an high rate of violations

1.3.2 Acronyms

Table with all acronyms used in document.

ACRONYM	COMPLETE NAME
RASD	Requirements Analysis and Specification Document
GPS	global positioning systems
S2B	Software to be
GDPR	General Data Protection Regulation
FC	Fiscal code
UC	Use Case

1.3.3 Abbreviations

• Gn: n-th Goal

• Rn: n-th Requirement

• Dn: n-th Domain Assumption

Cn: n-th ConstraintUCn: n-th Use Case

1.4 Revision History

1.5 Reference documents

• ISO/IEC/IEEE 29148: https://www.iso.org/standard/45171.html

• Specification Document: "SafeStreets Mandatory Project Assignement"

• Diagrams: https://www.draw.io/

• Mockups: https://www.figma.com/

• Alloy Official Documentation: http://alloy.lcs.mit.edu/alloy/documentation.html

1.6 Document Structure

- Chapter 2: Presents an overall description of the system explaining in more datailed way Phenomena described in chapter 1. Provides some diagrams usefull to understand key aspects and general behavior of the system and possible type of *Users* with respective functions that they are allowed to do. This chapter is also focused on defining functional requirements such as constraints, domain assumption and dependencies that will be covered later.
- Chapter 3: This chapter is intended for developers, dives deeper on the aspects of chapter 2 using use cases and sequence diagrams in order to clarify process and interaction between *Users* and *System*. Describe the interfaces for the application, focusing on system's design constraints and software systems attributes.
- Chapter 4: Uses Alloy to generate a Formal Model for the application.

2 Overall Description

2.1 Product perspective

This section aims to explain in more detail the World, Machine and Shared Phenomena described in the previous Chapter.

2.1.1 World Phenomena

- Citizen sees a parking violation and wants to report it: While the *Citizen* is quietly walking, he sees a parking violations like a double parking or a car parked in the middle of bike lane and wants to report it.
- Users want to know abount some violations that have been occurred: An *User* has the needs to check some statistics about parking violations on a certain area for some purpose.
- A parking violation occurs: Someone in the city decides to not follow parking rules and doesn't park his car in a proper way.

2.1.2 Machine Phenomena

- Storing permanently collected data: The *System* needs to store, in a secure way, all the data submitted. In order to achive this purpose and guarantee the best service the *System* needs to use a DBMS.
- Encryption of sensitive data: Personal user's data and all the data relative to the violations that can only be seen by authorities need to be encrypted in order to proctect it from non-allowed third parties.
- Retrieving data for a request: System has to fullfill the data request from the Users. Data requests can be of two types, a Citizen request to see statistics of a certain city area or data request by Authorities who want to receive the violation reports collected by SafeStreets

2.1.3 Shared Phenomena

Controlled by the World observed by the Machine

- A Citizen reports a violation: Situation in which a Citizen spots a generic violation and wants to report it through the application. Using the phone camera he can take the photo of the violation.
- User can enter data for registration/login: A *User* decide to use the application and provides his personal data in order to register if it's the first time he use the app, or to identify himself.
- Users can request data: In this phenomena we make a distinction between *Citizen* and *Authorities*. A *Citizen* may want to see violation statistics of a certain area, *Authorities* can request violation statistics and most egregious offender's vehicles statistics.

Controlled by the Machine observed by the World

- Track position of the violation: The *System* can retrieve the position where the violation occurred by fetching it from GPS service.
- Mark areas with an high rate of violations: Once some violations have occured, the *System* mines the information that it has in order to highlight the areas with the highest frequency of violations.
- System can fullfill data requests: After processing a request, the *System* will show to the *User* the result of the DBMS query in a proper way.

2.1.4 Class Diagram

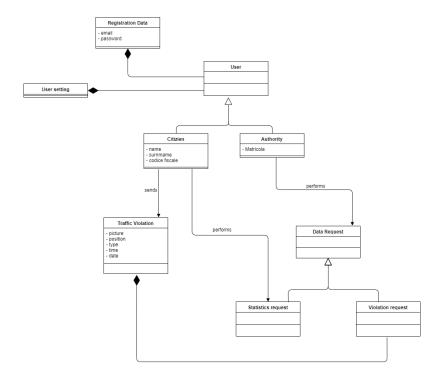


Figure 1: Safestreets' Class diagram

2.1.5 State Charts

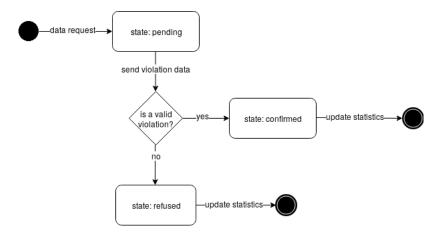


Figure 2: Authority requests for violations state chart



Figure 3: Users request statistics state chart

2.2 Product functions

In this section are explained the functions associated to User.

• Citizen functions:

Report a violation

When a *Citizen* sees a parking violation, he takes a picture of the vehicle paying attenction to focus on the license plate, inputs the type of the violation and sends it. The System will provide to add the position retrieving from GPS, to add the right time and date and to add the license plate obtained through the algorithm and confirmed by the *Citizen*.

Retrieve statistics about unsafe areas

Safestreets enables Citizen to visualize statistics about unsafe areas. SafeStreets mines the informations it has and let the Citizen retrieves the result through a clear interface containing significant plots, tables and charts.

• Authority functions:

Retrieve statistics about unsafe areas

Safestreets enables Authority to visualize statistics about unsafe areas. SafeStreets mines the informations it has and let the Authority retrieves the result through a clear interface containing significant plots, tables and charts.

Retrieve statistics about vehicles

Safestreets enables Authority to visualize statistics about vehicles. SafeStreets mines the informations it has and let the Authority retrieves the result through a clear interface containing significant plots, tables and charts about most egregious offenders.

Request violations data for traffic tickets

SafeStreets enables Authority to retrieve all the parking violations sent by Citizens. For each parking violation Authority can accepts it or declines it. In the first case he can generates traffic ticket, in the second case he discards the informations about the parking violations. In both cases SafeStreets records response in order to build statistics.

2.3 User characteristics

Below we describe the convention used to identify the *Users* of the application and the function that those *Users* are allow to perform.

- **Guest**: A user that have donwload the application but is not registered yet. This type of user is not allowed to access the application functionalities.
- Citizen: is a generic user app not related to authorities, a common *Citizen* that wants to use the application. After the registration process, he can log in the application and use the functionalities such as report a violation or request informations about the statistics of a certain area.
- Authority: This user is associated to the local municipal police district, any traffic warden, once registered with is matricola number and logged in have full access to statistics, both violations and vehicles, and can request all the violations reported from *Citizens* in order to generate traffic tickets.
- User: can be both a *Citizen* or *Authority* type, in this document this name is used when it's not necessary make a distinction between the two.

2.4 Assumption and Dependencies Constraints

2.4.1 Domain Assumption

The following list present all the domain assumption made.

- [D1]: Users can't make more than one account.
- [D2]: The personal informations provided by *User* are valid and belongs to the him.
- [D3]: The *Citizen* assumes all responsibility for misrepresentation on a violation report.
- [D4]: Citizen who use the application are evenly distributed in any city area.
- [D5]: The Matricola provided by Authority is valid and related to him.
- [D6]: Position data as an accuracy of 10 meters.
- [D7]: The System can access internet whenever needs it.
- [D8]: Permission to access GPS data is always allowed.
- [D9]: Permission to take a photo is always allowed.

2.4.2 Dependencies

This list below represent all the dependencies that S2B need in order to work properly.

- Smartphone needs an internet connection.
- Smartphone needs an a Photocamera.
- Smartphone needs a GPS system.
- SafeStreet needs a trusted external storage for violations data and personal data.

2.4.3 Constraints

- \bullet The S2B must guarantee the European data protection GDPR for user's sensitive data.
- The S2B will be used only in Italy due to personal data type like (fiscal code and police matricola).
- The S2B will be developed as a smartphone application.
- ullet The Citizen can only take photos from the application.

3 Specific Requirements

3.1 External Interface Requirements

3.1.1 User Interfaces

Login or register page This is the first page that *Users* see after downloading and installing the SafeStreets application. Both *Authorities* and *Citizens* can log in from this page without distinction because they have to provide only email & password. If *User* hasn't been registered already in SafeStreets can go to register page by click on register button and the *System* will show the default register for *Citizen*.



Figure 4: Login or Register page

Registration page Registration pages ask *Guests* to input name, surname, email and a password. If the *Guest* is a *Citizen* he must also input his Fiscal Code otherwise if he is a *Authority* he must input his Matricola. The default page that the *System* shows when the register button is clicked is the *Citizen* registration page. If the *Guest* wants to register him as *Authority* he must click the "Register as Authority" button. From this page it is possible to return in the *Citizen* registration page by clicking the "Register as Citizen" button.

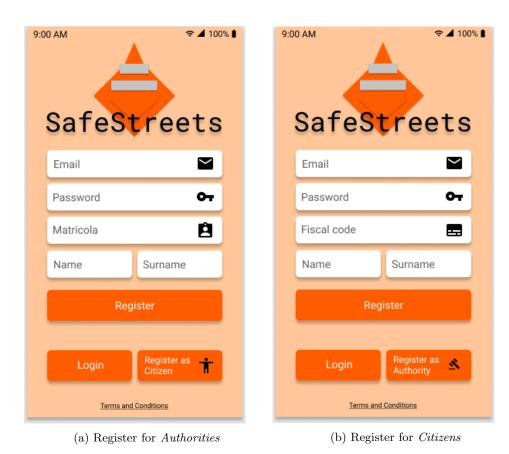


Figure 5: Registration pages

Home pages

- Citizen: Home page shows a bar at the top of screen with some data such as name, surname, FC and the number of violations reported. In the center of screen System shows the open photocamera ready to take a picture by clicking the report button. It is possible to take a picture only if a license plate is framed with the photocamera. Once the report button is clicked, a picture is taken and the Citizen is redirected to the Citizen report info page. The two button at the bottom allow Citizen to access statistics and account's settings.
- Authority: Home page shows a bar at the top of screen with some data such as name, surname, Matricola, the number of violations checked and the number of violation confirmed. In the center of screen there are 3 buttons: Retrieve Violation, Statistics, Vehicles statistics. The first one allow Authority to access Authority report info page, the second one allow to access violation statistics and the last one allow to access vehicles statistics. It is also present the settings button to access account's settings.



(a) Home page for Authorities

(b) Home page for Citizens

Figure 6: Home pages

Settings This two pages below represents the settings page in which the *Citizen* and *Authority* can change their personal data or visualize it. Only some informations can be modified, those who can't be modified are showed with grey color.

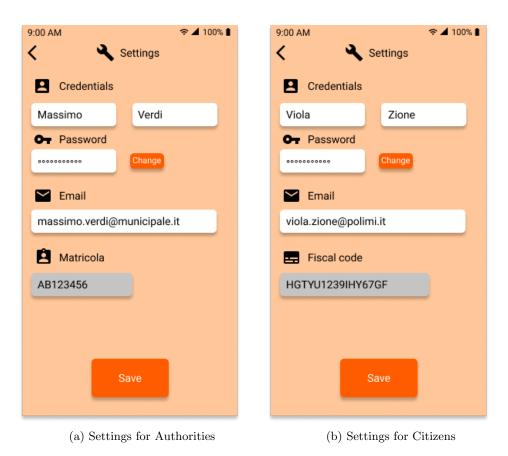


Figure 7: Settings Pages

Statistics for Citizens In questa pagine sono disposte le statistiche utili per il citizen vi sono principalmente 3 grafici il primo rigurda learns violazioni accadute durante un determinato anno e divise per mese a seconda della posizione specificata nella mappa di sotto la quale permette di visualizzare le aree con maggior frequenza di violazioni e permette di spostare il cursore di posizione per avere dettagli in una determinata zona. in the botton grahp possiamo il citizen può vedere invece un grafico che mostra le commit che ha fatto nell'ultimo anno di violazioni.



Figure 8: statistics citizen

Statistics for Authorities

- Violation's statistics: I primi due grafici hanno la stessa funzione e sono identici a quelli del citizen lo stesso per la modalitaà di funzionamento. non è presente ovviamente il grafico delle violazioni riportate ma vi è un bottone per ricevere via mail tali statistiche.
- Vehicles statistics: In questa pagine sono invece mostrate le statistiche dei veicoli, nella prima parties è possibile cercare una determinata targa, e se questa ha commesso violazioni si può osservare l'andamento delle violation commesse durente i mesi dell'anno selezionato. al di sotto vi è una lista delle targhe dei most egrgious offenders con la possibilità di ricevere le suddette targhe via mail. Cliccando su una targa tra queste nel grafico di sotto appariranno mostrate le violazioni commesse durante i vari mesi.



(a) Violations Statistics

(b) Vehicle Statistics

Figure 9: Statistics for Authorities

Violation's report Citizen Below we can see the page that is displayed when a Citizen clicks on the report button taking a photo of a violation. In this page is showed the photo taken and some metadata retrivied automatically by the System like date, time, position and the license plate that is read by the algorithm. Citizen can change the license plate if the algorithm doesn't read it properly he can also choose the type of violation. And the confirm button, if no error occurs, will send the data collected to the System.



Figure 10: Page citizen

Violation's check page for Authority In this page showed below the Authority can confirm the violations reported by Citizen and they can generate traffic tickets from the data. In the page are showed the photo and the data necessary for the traffic ticket. The Authority can also receive thi data by clicking on the button in the bottom.



Figure 11: Page authority

3.1.2 Hardware Interfaces

The System does not offer any Hardware Interfaces

3.1.3 Software Interfaces

As mobile applications, the main software interfaces are:

- iOs
- Android

3.1.4 Communication Interfaces

HTTPS protocol: to safely communicate through the internet

3.2 Functional Requirements

3.2.1 Use Case Diagrams

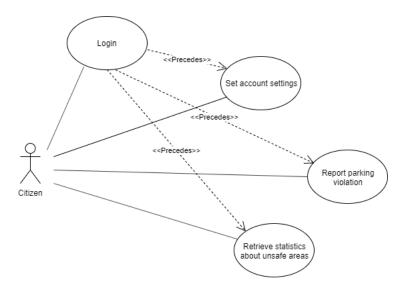


Figure 12: Citizen Use Case Diagram

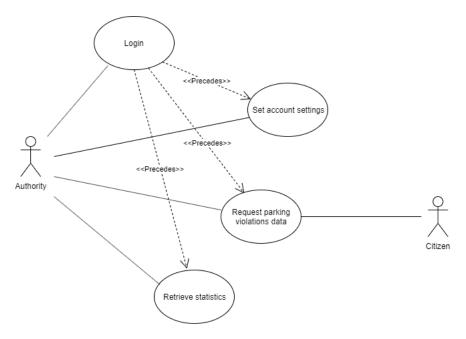


Figure 13: Authority Use Case Diagram

3.2.2 Scenarios

- Scenario 1: Luca is walking towards work when outside, in the street of his house, he sees that many cars are parked badly. Some of these are parked near the strips, obstructing the view of the pedestrian who must cross the strips. Luca tired of the situation, that endangers him and many other citizens, decides to report the incident. With his smartphone he opens the SafeStreets application and after logging in, click on the report button to report the fact. He take the photo by click on the report button in the application's home, then he receives the data retrieved, the plate is correctly recognized and, after inserted the type of violation, Luca clicks on confirm button.
- Scenario 2: Andrea is a disabled boy, he is perfectly able to drive the car but it is difficult for him to walk for long stretches. The area in which he works is very busy and it is very rare to find parking nearby, fortunately there are parking spaces reserved for disabled people near the entrance of the building. One morning he finds the place occupied and looking better the machine parked he notece that lack of the certificate necessary for parking in the places reserved for the disabled. Thanks to SafeStreets after logging in as a citizen, Andrea can report this violation directly to the authorities. Andrea can now take a photo directly from the application's home by click on report button. Safestreest retrieves information such as location and a timestamp with date and time. The application tries to recognize the plaque from the photos and shows the result to Luca, who after confirming the correctness can click on confirm button and officially send the violation.
- Scenario 3: The command of the municipal of the municipality of Milan wants to optimize his patrols, aiming at the most problematic areas of the city. This targeted surveillance is essential and would bring significant benefits including:

a potential reduction of violations in these areas and reduction of unnecessary patrols in areas with fewer violations. Fortunately, having joined the *SafeStreets* initiative, thanks to the contribution of citizens, they can use the application to receive these statistics directly from smartphones. After having registered as an authority and logged in, they can access the violations statistics. From this page they can see not only a map with a general perspective of the areas but also check for a specific location by moving the pointer on the map.

• Scenario 4: Maurizio is a young policeman from the city of Milan. He loves putting a lot of passion into his work and to do so he often learns about new technologies. After downloading SafeStreets and registering as an Authority, he immediately takes an interest in the function to generate fines thanks to the reports made by users. From the home of SafeStreets Maurizio clicks on retrieve violations button, then the application starts showing to him some violations, once a time with a photo and the related data. Maurizio then needs only to analyze the photo and check if it's a valid violations or not. Once he decided he can generate a ticket for that violation and then by confirming clik on yes/no button the next violation will be showed. Every answer provided allow SafeStreets to update statistics and give more precise information to users.

3.2.3 Use Cases

ID	UC1
Description	A Guest creates a Citizen account
Actors	Guest
Precondition	Guest's smartphone satisfies hardware limitations
	Guest has downloaded the app from the store
	Guest has not an account
Flow of events	1. Guest opens the app
	2. Guest clicks the registration button
	3. System shows the Citizen registration form
	4. Guest fills the form with his personal data plus mail and password
	5. System checks the validity of the data inserted
	6. System sends confirmation email
	7. Guest receives the email and clicks the URL to complete the registration
Postconditions	System has stored a new Citizen account
	Guest can login as Citizen
Exceptions	Guest inserts an email that has been used by another account
	Guest inserts a FC that has been inserted by another account
	Guest inserts an invalid FC
	In these case <i>System</i> shows user an error message and the flow of events
	restart from point 3

Table 1: Guest creates a Citizen account

ID	UC2
Description	A Guest creates an Authority account
Actors	Guest
Precondition	Authority's smartphone satisfies hardware limitations
	Guest has downloaded the app from the store
	Guest has not an account
Flow of events	1. Guest opens the app
	2. Guest clicks the registration button
	3. System shows the Citizen registration form
	4. Guest clicks on register for Authority button
	5. System shows the Authority registration form
	6. Guest fills the form with his personal data plus Matricola, mail and password
	7. System checks the validity of the data inserted
	8. System sends confirmation email
	9. Guest receives the email and clicks the URL to complete the registration
Postconditions	System has stored a new Authority account
	Guest can login as Authority
Exceptions	Guest inserts an email that has been used by another account
	Guest inserts a Matricola that has been inserted by another account
	Guest inserts an invalid Matricola
	In these case <i>System</i> shows user an error message and the flow of events
	restart from point 5

Table 2: Guest creates a Authority account

ID	UC3
Description	A User logs in
Actors	Citizen, Authority
Precondition	User has already created the account
Flow of events	1. User opens the app
	2. System shows login/register interface
	3. User inputs his credentials
	4. User clicks login button
	5. System checks the validity of the data inserted
Postconditions	User can use properly the app
Exceptions	User inserts wrong credentials
	In this case <i>System</i> shows user an error message and the flow of events
	restart from point 2

Table 3: $User \log in$

ID	UC4
Description	A Citizen reports a parking violation
Actors	Citizen
Precondition	Citizen has already logged in
Flow of events	1. System opens the photocamera
	2. Citizen clicks the report button
	3. System shows the report info page for Citizens
	4. Citizen inputs the type of violation
	5. Citizen clicks the send button
Postconditions	System's DB stores the violation
Exceptions	Citizen takes a bad picture
	In this case <i>System</i> discards the picture and the flow of events
	restart from point 1

Table 4: Citizen reports a parking violation

ID	UC5
Description	A Authority retrieves a legitimate parking violation
Actors	Authority
Precondition	Authority has already logged in
Flow of events	1. Authority clicks the retrieve button
	2. System shows the report info page for Authorities
	3. Authority checks that it is a real parking violations
	4. Authority clicks the YES button
Postconditions	Authority generates a traffic ticket and System uploads
	statistics
Exceptions	

Table 5: Legitimate parking violation retrieved by Authority

ID	UC6
Description	A Authority retrieves a wrong parking violation
Actors	Authority
Precondition	Authority has already logged in
Flow of events	1. Authority clicks the retrieve button
	2. System shows the report info page for Authorities
	3. Authority checks that it is not a real parking violations
	4. Authority clicks the NO button
Postconditions	Authority discards the picture and System uploads
	statistics
Exceptions	

Table 6: Wrong parking violation retrieved by Authority

ID	UC7
Description	A <i>User</i> retrieves statistics
Actors	Authority, Citizen
Precondition	User has already logged in
Flow of events	1. User clicks the retrieve statistics button
	2. System shows summary of statistics
Postconditions	User increases his knowledge about parking violations of his city
Exceptions	

Table 7: statistics retrieved by User

3.2.4 Sequence Diagrams

 $\textbf{Login} \quad \text{The following diagram shows how a generic $User$ can login into the application. The actors involved are both $Citizen$ and $Authority$.}$

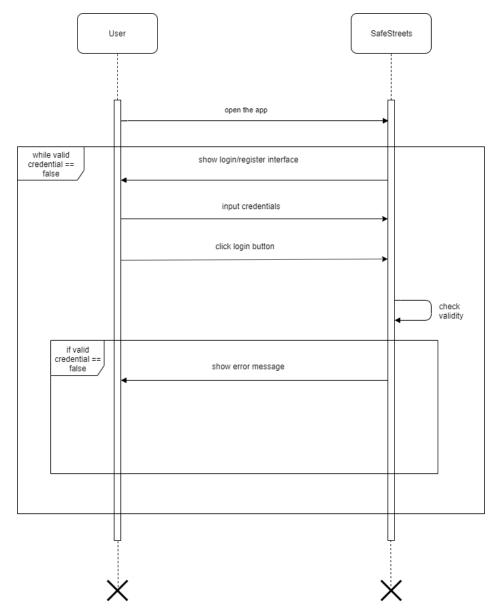


Figure 14: Login

Register Citizen This sequence diagram shows how registration process occur in *Citizen* case, the first steps are mandatory to reach the register page, then until the user inserts valid credentials the *System* don't allow him to go next.

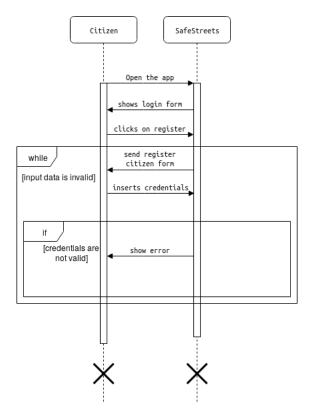


Figure 15: Register for Citizen

Register Authority Thi sequence diagram represents the same case as above but referred to *Authorities*, so is necessary another step in order to reach the register form. Then like in the previous case it's possible to complete correctly the registration only by inserting valid credentials.

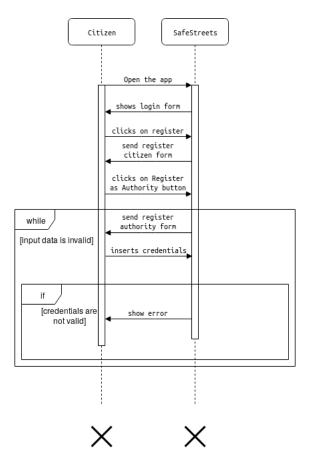


Figure 16: Register for Authority

Retrieve Violation The following diagram shows how an *Authority* can retrieve violations. Two cases are considered: in the first case the violation is legitimate, he accepts it and generates traffic ticket. In the second case the violation is wrong so he discards it.

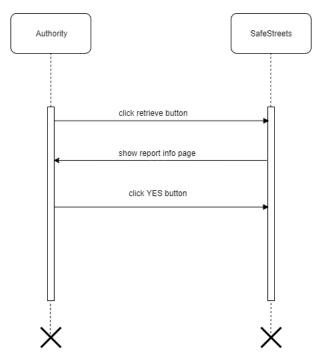


Figure 17: Accept retrieve violation

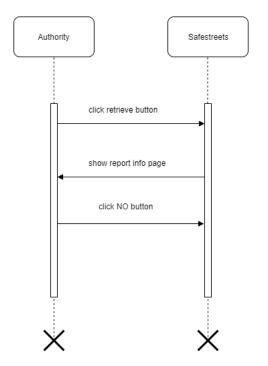


Figure 18: Discard retrieve violation

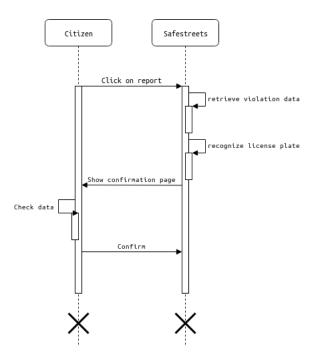


Figure 19: Report violation

Retrieve statistics The following diagram shows how a generic User can retrieve statistics. The actors involved are both Citizen and Authority.

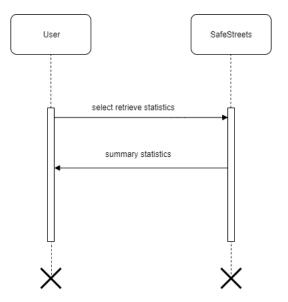


Figure 20: Retrieve statistics

3.2.5 Goal Mapping on Requirements

3.3 Performance Requirements

In this section we discuss requirements for what regards performance. The System must be able to support up to 5 million of registered users. This limitation is not posed by the front-end of the System, but rather by the back-end part, specifically the DB. For the same reasons it must be able to handle up to 5 million of parking violations sent by the *Citizen*. In order to avoid any kind of saturation, every parking violation that has not been taken into account by any *Authority* for 30 days, must be automatically discarded. This operation does not update the information about statistics.

Requests about statistics shall be processed in less than 5 seconds. Requests about parking violations, instead, shall be processed in less than 1 second.

3.4 Design Constraints

3.4.1 Standards compliance

The S2B will use certain measures as:

• Standard longitude and latitude measures for the position

For what concerns the privacy, the S2B is subject to GDPR, a regulation in EU law on data protection and privacy for all individual citizens of UE

3.4.2 Hardware limitations

In order to work properly the application must rely on hardwares that have certain requirements such as:

- GPS
- internet connection (4G/3G/2G)
- Photocamera with a minimum precision of 5Mp

3.5 Software System Attributes

3.5.1 Reliability

The system must be able to run continuously without any interruptions. In order to do that, it must be ensured that the system is fault tolerant. To prevent downtime, one of the main goals of architecture design must be ensuring graceful degradation of the System

3.5.2 Availability

SafeStreets does not present any critical functions so 99% availability with 3.65 days/year as downtime should be good.

3.5.3 Security

Security is a key aspect of SafeStreets because it is very important that the informations are never altered. The S2B must:

- 1. use HTTPS to safely communicate with the Server and DBMS
- 2. Hash the passwords so that they are not stored in clear in the DB
- 3. Encrypt sensitive data before storing it
- 4. digital sign the parking violation sent by Citizen and then hash it

3.5.4 Maintainability

In order to achieve maintainability some good practices must be followed to reduce coupling and avoid code duplication

3.5.5 Portability

S2B, as it stated previously, will work both in Andorid and iOS and this ensures itself portability. For the back-end part, it should be OS independent

4 Formal Analysis with Alloy

5 Efforts