SafeStreets DD document

Dario Miceli Pranio Pierriccardo Olivieri

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1 Introduction

1.1 Purpose

The purpose of this document is to provide a functional description of *SafeStreets* application.

1.2 Scope

SafeStreets is a service that aims to provide Users with the possibility to notify Authorities when traffic violations occur, and in particular parking violations. The application's goal is achieved by allowing Users to share photo, position, date, time and type of violation and by enabling Authorities to request them.

SafeStreets requires the Users to create an account to access its services, the functionalities unlocked after registration depend on the type of account created.

If a *User* creates an account as *Citizen*, he/she must provide name, surname and a fiscal code in order to prove that he/she is a real person. Furthermore, he must provide an email with which he will be uniquely identified and a password. Once the account has been activated, *User* can finally start to report parking violations and can also see statistics of the streets or the areas with the highest frequency of violations.

On the other hand, an officer will create an account as *Authority* and he will need to provide his name, surname, work's Matricola, a password and as for *Citizen*, will be uniquely identified by an email. Once the Matricola has been verified and the account has been activated, the officer can retrieve the potential parking violations sent by *Citizen* that have not been taken into account yet by other officers, analyze them and, if it is the right case, generates traffic tickets. *Authorities*, can see the same statistics of the *Citizen* and can also see statistics about vehicles' license plate that commit the most violations.

1.3 Definitions, acronyms, abbreviations

1.3.1 Definitions

- Users: can be either Citizen or Authority
- traffic violation: generic violation that can occur in a street
- parking violation: a violation caused by a bad parking
- violation: general violation, identity both traffic or parking violation
- unsafe areas: areas with an high rate of violations

1.3.2 Acronyms

Table with all acronyms used in document.

ACRONYM	COMPLETE NAME
DD	Design Document
GPS	Global Positioning Systems
S2B	Software To Be
GDPR	General Data Protection Regulation
FC	Fiscal Code
UC	Use Case

1.3.3 Abbreviations

• Rn: n-th Requirement

1.4 Revision History

1.5 Reference documents

 \bullet ISO/IEC/IEEE 29148: https://www.iso.org/standard/45171.html

• Specification Document: "SafeStreets Mandatory Project Assignement"

1.6 Document Structure

2 Architectural Design

2.1 Overview: High level components and their interaction

In this graphical representation of SafeStreets we describe at an high level the main interaction between the components that are involved. Focusing on client side SafeStreets provides a Client application, in this view case we don't make a distinciton between the Users type, this is primarily devoted to the fact that the requests are similar. We identify then a 3-tier architecture, composed by the client, a proxy in the middle to manage properly all the requests and finally a back end part in which the System store the information (in a DBMS) and generate statistics thanks to the data submitted by the Citizen and confirmed by Authorities. In order to do this we need an application server. Since we will authenticate the Users through a confirmation email, and we give the possibility to the Authority to receive data via mail, the System needs also a Mailing System. For notify the Users with some relevant informations System will use a notification System. Finally we also need some service in the client like GPS Service and Maps Service.

2.2 Component view

SafeStreets Client Application

SafeStreets Business Logic

This component describes core logic of *SafeStreets* application. It is a stateless module that lies between the Client application and the central Database. Now we will describe each component:

• Network Manager

It handles all incoming messages exchanged between Clients and Server. It does two foundamental things; it sends all incoming messages from client application to the correct handler in Business Logic and on the contrary it collects all the outgoing messages and sends to the corresponding Client Application.

• Authentication Manager

The Authentication Manager exposes all methods related to the access to the platform. It handles the phase of *User* registration and login and in order to do this it has to continuously interact with the database through the Data Storage Interface. It also checks all the costraints in order to garantee creation of correct account. Furthermore it sends email to all the *Users* that have been registered by accessing the Mailing *System*'s Interface.

• Citizen Manager

The *Citizen* manager handles all functionalities related to a *Citizen* Account. In order to do this it has to continuously interact with database through the Data Storage Interface. It also allows *Citizen* to update his setting.

• Authority Manager

The Authority manager handles all functionalities related to an Authority Account. In order to do this it has to continuously interact with database through the Data Storage Interface. It also allows Authority to update his setting.

• Data Manager

This component is the main gateway between the Client Applications and the

central Database. It handles the import of new data associated to a *User's* account and its retrieval.

• Send Report Manager

The Send Report Manager handles the creation and the management of a Send Report performed by *Citizen* and directed to *System*. Inserting is possible thanks to Data Storage Manager. Furthermore, in order to avoid alteration, the Report is encrypted by using Privacy Manager.

• Retrieve Report Manager

The Retrieve Report Manager handles the management of a Retrieve Report performed by *Authority*. Retrieving is possible by querying the central Database through the Data Storage Interface.

• Statistics Manager

The Statistics Manager handles the management of a Retrieve Statistics performed by *User*. Retrieving is possible by querying the central Database through the Data Storage Interface.

• Privacy Manager

The Privacy Manager exposes methods to encrypt sensitive data. This operation is important in order to avoid data leaks and data alteration.

• Data Storage Manager

The Data Storage Manager provides all methods to interact with the central Database such as data retrieval, storage and update.

External interfaces

Some of the described components in our *System* are also dedicated to communicating with external services through specific interfaces. It is essential that the communication works properly in order to fulfill application's functionalities.

2.3 Deployement view

The architecture choosed for *SafeStreets* is a multi-tier architecture. Below all the nodes involved will be described.

Smarthphone

Represents the *User's* smarthphone in which the client will run. This is the client machine that will run *SafeStreets* application.

Firewall

(senti dario per parti inerenti alla sicurezza) Necessary to provide protection between local network and world network, so not-allowed third parties will not be able to access data.

Application Server Is the central unit of *SafeStreet* all the other components refer to this. It contains all the logic and provide bidirectional access to Database i.e. manages data acquisition and requests. Since for *SafeStreet* we need to focus on security, is a though decision to have only one main unit.

Proxy System will use a proxy to receive requests. This solution is more scalable for the eventuality of further improvements and guarantee a better stability of the System.

Database

A Database is necessary in order to store all the informations about personal data, registration and data submitted by $\it Citizen$ and retrieve information in order, for instance, to build statistics.