

Dario Trevino

dariotrevino@proton.me | 210.385.0997 | linkedin.com/in/dariotrevino | dariotrevino.com

EDUCATION

University of Texas at San Antonio - Cumulative GPA: 3.87 | Major GPA: 4.0

San Antonio, TX

Majors: Cyber Security BBA & Information Systems BBA

Graduation: Dec 2022

Relevant Coursework: Digital Forensic Analysis I, Application Development, Cyber Attack & Defend, Information Assurance & Security, Scripting with Python, Operating Systems Security

Skills & Interests

Programming Languages: Python, Java, Bash, HTML, SQL

Technologies/Tools: Linux, Wireshark, ServiceNow, VMWare, Autopsy, Pandas, NumPy, Git, PowerBI

Certifications: CompTIA A+, Network+, Security+, AWS Certified Cloud Practitioner, AZ-900 Azure Fundamentals

Experience

American Express | Phoenix, AZ & Austin, TX

Information Security Analyst III

Jan 2023 – Present

- Maintained and updated critical application servers, troubleshooting issues, and performing regular maintenance tasks such as backups, software upgrades, and performance tuning.
- Created, edited, and deleted DLP policies in production resulting in increased monitoring and captured incidents.
- Reduced escalated support requests by 75% by creating comprehensive knowledge base articles for the helpdesk and users to review before contacting the team for assistance.
- Worked directly with Microsoft to conduct a Proof of Concept for Microsoft DLP in the Amex environment.

Information Security Intern

June 2022 – Aug 2022

- Updated 200+ Data Loss Prevention policies to align with current Amex standards and remove obsolete policies.
- Modernized company data loss prevention email response rules by converting standard text to HTML.
- Conducted a Proof of Concept for a new prototype email encryption system that will eventually be deployed company wide.

Integris | San Antonio, TX

Security Analyst Intern

Feb 2022 – May 2022

- Investigated incidents caused by malicious activities and identified false positives.
- Monitored and managed emails, firewalls, anti-malware systems, and vulnerability scanners.
- Provided information security support to colleagues and customers.
- Updated knowledge base documents with update policies to facilitate workflow.

IT Support Analyst Intern

May 2021 – Feb 2022

- Assisted clients with technical support and onsite help when necessary.
- Installed and maintained workstations, printers, and network devices
- Resolved tickets from tier 1 boards, NOC boards, and phishing alert boards.
- Demonstrated outstanding customer service skills, consistently receiving high ratings on client satisfaction surveys.

LEADERSHIP & PROFESSIONAL DEVELOPMENT

CompTIA Student Chapter | San Antonio, TX

Member

Jan 2021 - Present

- Participated in study groups to prepare for CompTIA exams, actively communicating with members to share resources and strategies for success.
- Stayed up to date with the latest CompTIA certifications and events.
- Worked with a team to participate in a Capture the Flag event, where we identified vulnerabilities in a website and exploited them using tools such as John the Ripper, Hash Cat, and Ophcrack to find vulnerable passwords from their hashes