

Dariya Hussein Kondapalli

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Professional Summary

- MERN Stack Developer with expertise in React.js, Node.js, Express.js, and Mongo-DB.
- Developed a food delivery platform with a Vendor Dashboard and Customer Website, integrating payment gateways.
- Proficient in building responsive web applications, REST API integration, and authentication.
- Strong problem-solving skills with experience in customer service and technical support.

Technical Skills

- Frontend: React.js, HTML, CSS, JavaScript
- Backend: Node.js, Express.js, MongoDB, REST APIs
- Cloud: AWS (EC2, S3, Lambda, CloudFront, RDS)
- Tools & Services: Git/GitHub, API Integration, Payment Gateway (Cashfree)
- Other Skills: Customer Support, Troubleshooting, Digital Marketing Basics

Work Experience

Amazon – Customer Service Associate (6-Month Contract)

July 2023 – Dec 2023

- Resolved customer issues efficiently, ensuring high satisfaction.
- Provided end-to-end customer support, troubleshooting technical and account-related issues via email, and chat.
- Developed strong problem-solving and communication skills.
- Adapted to technology-driven workflows for handling queries.

SRK Engineering College – Technical Lab Assistant (33 Months) Jan 2018 – July 2023

- Installed and updated software and hardware systems
- Conducted electrical-related work in the institute's electrical labs, maintaining and troubleshooting laboratory equipment.
- Developed training materials and presentations for lab usage
- Assisted students and faculty in **hands-on projects**, providing technical guidance and support.
- Conducted troubleshooting and technical support for laptops, desktops, and lab equipment
- Managed administrative tasks, including purchase orders, salary statements, attendance reports, and result analysis using Microsoft Excel.

Portfolio Website (React.js)

A personal portfolio showcasing my projects, skills, and experience.

• Features: Interactive UI, project showcase, and mobile responsiveness.

• Tech Stack: React.js, HTML, CSS, JavaScript, Bootstrap.

Live Portfolio: https://dariyaportfolio.netlify.app/

Online Food Order App (MERN Stack)

A complete food ordering and vendor management platform.

1. Vendor Dashboard

- Designed for restaurant owners to manage orders, update menus.
- Implemented JWT authentication for secure user login and authorization.
- Live Project: https://vender-dash-bord.vercel.app/
- Tech Stack: React.js, Node.js, Express.js, MongoDB, Vercel (Frontend), Render (Backend).

2. Customer Website

- Users can browse restaurants, add items to cart, and place orders.
- Features secure login, order history, and Supports **Cash free payment gateway** for seamless transactions.
- Implemented JWT authentication for session security
- Integrated Nodemailer for account verification and password recovery
- Live Project: https://foodappfrontend-yqy8.vercel.app/
- Tech Stack: React.js, Node.js, Express.js, MongoDB, Vercel (Frontend), Render (Backend).

Education & Certifications

- Bachelor's Degree Electrical and Electronics Engineering, JNTUK University (Graduated: 2018)
- Web Development Certification NSDC, Skill India Digital Hub
- AWS Academy Graduate AWS Academy Cloud Foundations