Dariya Hussein Kondapalli

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Professional Summary

- **MERN Stack Developer** with expertise in **React.js, Node.js, Express.js, and MongoDB**.
- **Developed a** food delivery platform **with a** Vendor Dashboard **and** Customer Website**, integrating payment gateways.**
- **Proficient in** building responsive **web applications, REST API integration, and authentication.**
- **Strong** problem-solving skills **with experience in** customer service and technical support**.**

Technical Skills

- React.js
- HTML
- CSS
- JavaScript
- Node.js
- Express.js
- REST APIs
- MongoDB
- Git/GitHub
- API Integration
- Payment Gateway (Cash free)
- Customer Support

Work Experience

Amazon – Customer Service Associate (6-Month Contract)   July 2023 – Dec 2023

- Resolved customer issues efficiently, ensuring high satisfaction.
- Provided **end-to-end customer support**, troubleshooting technical and account-related issues via email, and chat.
- Developed strong problem-solving and communication skills.
- Adapted to technology-driven workflows for handling queries.

SRK Engineering College – Technical Lab Assistant (33 Months)   Jan 2018 – July 2023

- Installed and updated software and hardware systems
- Conducted electrical-related work in the institute's electrical labs, maintaining and troubleshooting laboratory equipment.
- Developed training materials and presentations for lab usage
- Assisted students and faculty in **hands-on projects**, providing technical guidance and support.
- Conducted **troubleshooting and technical support** for laptops, desktops, and lab equipment
- Managed **administrative tasks**, including **purchase orders, salary statements, attendance reports, and result analysis** using Microsoft Excel.

Projects

Online Food Order App (MERN Stack)

A complete **food ordering and vendor management platform**.

1. Vendor Dashboard
- Designed for restaurant owners to **manage orders, update menus**.
- Implemented **JWT authentication** for secure user login and authorization.
- **Live Project: Vendor Dashboard.**
- **Tech Stack: React.js, Node.js, Express.js, MongoDB, Vercel (Frontend), Render (Backend).**

2. Customer Website
- Users can **browse restaurants, add items to cart, and place orders**.
- Features secure login, order history, and Supports **Cash free payment gateway** for seamless transactions.
- Implemented **JWT authentication** for session security
- Integrated **Nodemailer for account verification and password recovery**
- **Live Project: Customer Website**
- Tech Stack: **React.js, Node.js, Express.js, MongoDB, Vercel (Frontend), Render (Backend)**.

Education & Certifications

- **Bachelor's Degree** – Electrical and Electronics Engineering, JNTUK University (Graduated: 2018)
- **Web Development Certification** – NSDC, Skill India Digital Hub
- **AWS Academy Graduate** – AWS Academy Cloud Foundations