

Module 2 : Installation and Maintenance of Hardware and Its

Section 1 : Multiple Choice

1. Which of the following precautions should be taken before working on computer hardware?

- a) Ensure the computer is plugged in to prevent electrostatic discharge.**
- b) Wear an anti-static wrist strap to prevent damage from electrostatic discharge.**
- c) Work on carpeted surfaces to prevent slipping.**
- d) Use magnetic tools to handle components more easily.**

Ans : b) Wear an anti-static wrist strap to prevent damage from electrostatic discharge.

2. What is the purpose of thermal paste during CPU installation?

- a) To insulate the CPU from heat.**
- b) To provide mechanical support for the CPU.**
- c) To improve thermal conductivity between the CPU and the heat sink.**
- d) To prevent the CPU from overheating.**

Ans : c) To improve thermal conductivity between the CPU and the heat sink.

3. Which tool is used to measure the output voltage of a power supply unit (PSU)?

- a) Multimeter**
- b) Screwdriver**
- c) Pliers**
- d) Hex key**

Ans : a) Multimeter

4. Which component is responsible for storing BIOS settings, such as date and time, even when the computer is powered off?

- a) CMOS battery**
- b) CPU**
- c) RAM**
- d) Hard drive**

Ans : a) CMOS battery

Section 2 : True Or False

5. True or False: When installing a new hard drive, it is essential to format it before use.

Ans : True

6. True or False: A POST (Power-On Self-Test) error indicates a problem with the CPU.

Ans : False

7. True or False: It is safe to remove a USB flash drive from a computer without ejecting it first.

Ans : False

Section 3 : Short Answer

8. Describe the steps involved in installing a new graphics card in a desktop computer.

Ans :

- Power off the computer and unplug all cables.
- Open the side panel of the case.
- Ground yourself to prevent static damage.
- Locate the PCIe x16 slot on the motherboard.
- Remove the case expansion slot cover(s).
- Insert the graphics card firmly into the PCIe slot.
- Secure the card with screws or the locking bracket.
- Connect PCIe power cables from the PSU if required.
- Close the case, reconnect cables, and power on.
- Install/update the latest GPU drivers.

9. What is RAID, and what are some common RAID configurations?

Ans :

- RAID (Redundant Array of Independent/Inexpensive Disks) is a method of combining multiple hard drives to improve performance, reliability, or both.

Common RAID configurations:

- **RAID 0 (Striping):** Data split across drives → Faster performance, no redundancy.
- **RAID 1 (Mirroring):** Data duplicated on two drives → High reliability, reduced storage capacity.
- **RAID 5 (Striping with Parity):** Data and parity spread across 3+ drives → Balance of performance and redundancy.

- **RAID 10 (1+0):** Combines mirroring and striping → High performance and redundancy, requires at least 4 drives.

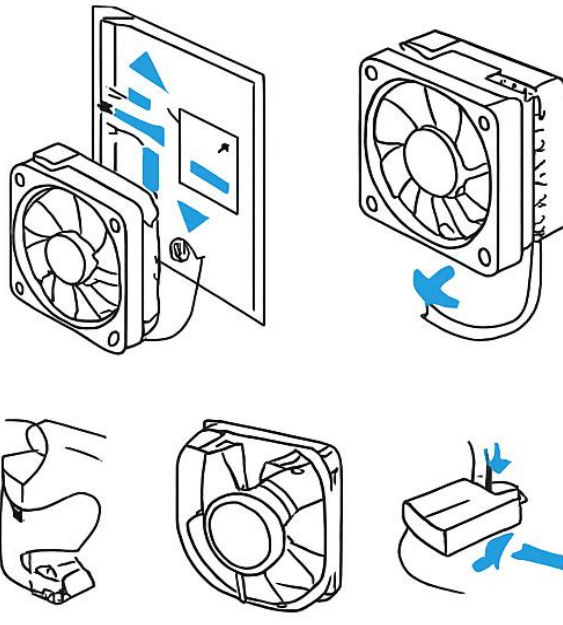
Section 4 : Practical Application

10. Demonstrate how to replace a CPU fan in a desktop computer.

CPU Fan Replacement

A) Replace just the CPU fan

- 1 Shut down & unplug pc.
- 2 Open the side panel, place case on a stable, non-carpet
- 3 Ground yourself, wear an anti-static wrist strap or touch bare metal on case
- 4 Locate CPU cooler
- 5 Note airflow direction on the old fan arrow to replace
- 6 Unplug the fan from motherboard header
- 7 Remove the fan
Unclip metal clips or unscrew
- 8 Mount the new fan to heatsink w/ screws/clip or screws
- 9 Plug the fan back into CPU_FAN header
- 10 Cable-manage to reconnect power, boot



B) Replace the entire cooler

- 1 Shut down & unplug pc.
- 2 Open the side panel, hold case on a stable, non-carpet
- 3 Unplug fan from motherboard header
- 4 Remove the fan cover or insulator
- 5 Clean old paste from cpu and cooler base with alcohol and lint-free
- 6 Intel/AMD screw mounts: for h/e int loosen a few to apply w/enll free
- 7 Pea-sized dot (or a narrow line in long, rectangular)
- 8 Loosen new paste to CPU
- 9 install the new cooler, aligning posts/holes and lowering straight down
- 10 Attach the new cooler, aligning posts/holes and lowering straight down
- 11 Plug the fan back into CPU_FAN
- 12 Cable-manage to ensure blades won't hit wires fit in aminc
- 13 Close the case, reconnect power
- 14 Tighten evenly in a cross pattern until snug and locking intel push-pins if
- 15 Plug fan into the CPU_FAN header and tidy-c



Section 5 : Essay

11. Discuss the importance of regular maintenance for computer hardware and provide examples of maintenance tasks.

Ans : Regular maintenance of computer hardware is essential to ensure smooth performance, extend the lifespan of components, and prevent costly repairs. Over time, dust, heat, wear-and-tear, and improper usage can negatively affect hardware efficiency. By performing routine maintenance, users can keep their systems reliable and stable.

Importance of Regular Maintenance:

1. **Improves Performance** – Keeps the system running smoothly without slowdowns or overheating.
2. **Prevents Hardware Failures** – Reduces the risk of component damage (e.g., fans, hard drives).
3. **Extends Lifespan** – Helps hardware last longer by minimizing stress and damage.
4. **Maintains Data Safety** – Prevents sudden crashes that may lead to data loss.
5. **Cost-Effective** – Saves money by avoiding early replacements or expensive repairs.

Examples of Maintenance Tasks:

- **Cleaning Dust and Debris**
Use compressed air or a soft brush to remove dust from fans, CPU coolers, and vents to prevent overheating.
- **Checking and Replacing Thermal Paste**
Replace old thermal paste on the CPU/GPU to maintain proper heat transfer.
- **Monitoring Hard Drive Health**
Use tools (e.g., CrystalDiskInfo) to check for bad sectors and back up important files regularly.
- **Updating Software and Drivers**
Keep BIOS, operating system, and drivers updated for better compatibility and security.
- **Running Antivirus/Antimalware Scans**
Protects the computer from threats that can corrupt hardware or slow performance.
- **Cable Management**
Organize internal and external cables to improve airflow and prevent accidental disconnections.
- **Inspecting and Replacing Worn Components**
Replace aging fans, faulty power supplies, or weak batteries (like the CMOS battery).