



Rohail Butt

P 416-889-1581
E robutt49@gmail.com
A 9 Jewel Crescent, Brampton, Ontario, L6R2R1

Dear Hiring Team,

January 15, 2023

I am currently pursuing a new career as an IT Technician and would love to have the opportunity to work with Control Play in solving technical problems. For numerous years, I always held a passion for building computer systems, repairing hardware and configuring software. I recently came across your IT & Help Desk Technician posting on indeed and feel I can be a great asset to your team. This is because I believe I can solve many of the technical problems that arise through my preexisting skills in customer service, programming and maintaining operating systems.

My work history involves working as a clinical data analyst and telecommunications for multiple hospitals. This correspondingly led me to sharpen my communication and interpersonal skills to provide outstanding customer service and present clear, concise project reports. I have worked as an operation specialist for a sports memorabilia company and supplied them with multiple outreach methodologies to ably understand customer needs, while consistently raising overall sales each year. The outreach methodologies I utilized contained seminars, presentations, workshops, videos, audio, social media, and cold calls. Recently, I even delivered quality control for the Toronto International Film Festival. By doing so, I processed over 100 digital cinema files to ensure that the content was accurate and will playback during the eleven-day event.

Aside from my work history, whenever I got free time, I would spend my time providing assistance on both the front-end and back-end in building and designing websites for a local digital consulting business. By providing this service, I stockpiled knowledge on human-computer interaction from dealing with multiple clients in industries such as e-commerce and the food catering business.

Overall, my strong communication, time management and technical skills allow me to excel in driving multiple solutions to multiple problems, meet deadlines and remain composed in high-pressure conditions.

I have attached my resume for your review, and I hope to hear from you soon to discuss my candidacy in more detail.

Thank you for your time!

Rohail Butt

Rohail Butt