Optimasi Anggaran Biaya Pemasaran

Konten

- Pendahuluan
- Tahap 1. Pendahuluan
- Tahap 2. Import Library
- Tahap 3. Observasi Data
 - 3.1 Tabel Visit
 - 3.2 Tabel Orders
 - 3.3 Tabel Costs
- Tahap 4. Observasi Data
 - 4.1 Produk
 - 4.1.1 Jumlah Orang Yang Menggunakan Produk Setiap Hari, Minggu, dan Bulan
 - 4.1.2 Jumlah Sesi Per Harinya
 - 4.1.3 Durasi Untuk Setiap Sesi
 - 4.2 Penjualan
 - 4.2.1 Waktu Pelanggan Mulai Melakukan Pembelian
 - 4.2.2 Jumlah Pesanan Yang Mereka Buat Selama Periode Waktu Tertentu
 - 4.2.3 Besaran Rata-Rata Pembeliannya
 - 4.2.4 Jumlah Uang Yang Mereka Kontribusikan
 - 4.3 Pemasaran
 - 4.3.1 Jumlah Uang Yang Dihabiskan
 - 4.3.2 Biaya Akuisisi Pelanggan Dari Masing-Masing Sumber
 - o 4.3.3 ROI
- Kesimpulan

Pendahuluan

Anda berhasil menunjukkan kinerja yang cemerlang selama mengikuti kursus Practicum, dan Anda pun ditawarkan kesempatan untuk menjalani program magang di departemen analitik perusahaan Y.Afisha. Tugas pertama yang mereka berikan kepada Anda adalah membantu mengoptimalkan anggaran biaya pemasaran.

Kembali ke Daftar Isi

Import Library

import pandas as pd
import numpy as np

```
import seaborn as sns
import matplotlib.pyplot as plt
from scipy import stats as st
import numpy as np
import warnings
warnings.filterwarnings('ignore')
```

Observasi Data

Tabel Visit

```
visits = pd.read csv('/datasets/visits log us.csv')
 In [2]:
          orders = pd.read csv('/datasets/orders log us.csv')
          costs = pd.read_csv('/datasets/costs_us.csv')
          visits.head()
 In [3]:
 Out[3]:
              Device
                                End Ts Source Id
                                                           Start Ts
                                                                                    Uid
               touch 2017-12-20 17:38:00
                                               4 2017-12-20 17:20:00 16879256277535980062
          1 desktop 2018-02-19 17:21:00
                                               2 2018-02-19 16:53:00
                                                                      104060357244891740
               touch 2017-07-01 01:54:00
                                               5 2017-07-01 01:54:00
                                                                     7459035603376831527
          3 desktop 2018-05-20 11:23:00
                                               9 2018-05-20 10:59:00
                                                                    16174680259334210214
          4 desktop 2017-12-27 14:06:00
                                               3 2017-12-27 14:06:00
                                                                     9969694820036681168
 In [4]:
          visits.shape
          (359400, 5)
Out[4]:
 In [5]:
          visits.columns
          Index(['Device', 'End Ts', 'Source Id', 'Start Ts', 'Uid'], dtype='object')
Out[5]:
          visits.columns = ['device', 'end_ts', 'source_id', 'start_ts', 'uid']
 In [6]:
 In [7]:
          visits['end ts'] = pd.to datetime(visits['end ts'])
          visits['start_ts'] = pd.to_datetime(visits['start_ts'])
 In [8]:
          visits[visits['end_ts'] < visits['start_ts']]</pre>
Out[8]:
                   device
                                     end_ts source_id
                                                                 start ts
                                                                                          uid
                                                    3 2018-03-25 03:50:00 13092152539246794986
            4181 desktop 2018-03-25 03:18:00
          177972 desktop 2018-03-25 03:09:00
                                                    9 2018-03-25 03:55:00
                                                                          4621202742905035453
          visits = visits[visits['end_ts'] >= visits['start_ts']]
 In [9]:
In [10]:
          visits.info()
```

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 359398 entries, 0 to 359399
Data columns (total 5 columns):
    Column
              Non-Null Count
                               Dtype
    ----
               -----
    device
 0
               359398 non-null object
    end ts 359398 non-null datetime64[ns]
 1
 2
    source id 359398 non-null int64
 3
               359398 non-null datetime64[ns]
    start_ts
               359398 non-null uint64
dtypes: datetime64[ns](2), int64(1), object(1), uint64(1)
memory usage: 16.5+ MB
```

Dari hasl observasi terhadap tabel visit, didapatkan kesimpulan seperti berikut:

- tipe data untuk kolom 'start_ts' dan 'end_ts' tidak dalam format datetime, sehingga diubah terlebih dahulu
- penyesuaian untuk setiap nama kolom pada tabel diubah ke huruf kecil
- terdapat anomali dimana terdapat dua buah baris yang data waktu 'end_ts' yang terjadi lebih dahulu dibandingkan dengan 'start_ts', data tersebut dihapus sehingga jumah baris yang awalnya 359400 menjadi 359398

Tabel Orders

```
orders.head()
In [11]:
                                                       Uid
Out[11]:
                       Buy Ts Revenue
          0 2017-06-01 00:10:00
                                 17.00 10329302124590727494
          1 2017-06-01 00:25:00
                                  0.55 11627257723692907447
          2 2017-06-01 00:27:00
                                  0.37 17903680561304213844
          3 2017-06-01 00:29:00
                                  0.55 16109239769442553005
          4 2017-06-01 07:58:00
                                  0.37 14200605875248379450
         orders.columns = ['buy ts', 'revenue', 'uid']
In [12]:
In [13]:
          orders['buy ts'] = pd.to datetime(orders['buy ts'])
         orders.info()
In [14]:
          <class 'pandas.core.frame.DataFrame'>
          RangeIndex: 50415 entries, 0 to 50414
         Data columns (total 3 columns):
              Column Non-Null Count Dtype
               buy ts 50415 non-null datetime64[ns]
           1
               revenue 50415 non-null float64
                        50415 non-null uint64
          dtypes: datetime64[ns](1), float64(1), uint64(1)
         memory usage: 1.2 MB
```

Dari pengamatan terhadap tabel orders hanya terdapat kesalahan tipe data pada kolom 'buy_ts' yang mana seharusnya memiliki tipe data datetime.

Tabel Costs

```
costs.head()
In [15]:
Out[15]:
            source_id
                            dt costs
         0
                  1 2017-06-01 75.20
                  1 2017-06-02 62.25
         2
                  1 2017-06-03 36.53
         3
                   1 2017-06-04 55.00
         4
                  1 2017-06-05 57.08
In [16]:
         costs['dt'] = pd.to_datetime(costs['dt'])
In [17]:
         costs.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 2542 entries, 0 to 2541
         Data columns (total 3 columns):
                      Non-Null Count Dtype
             Column
          0
              source_id 2542 non-null int64
          1
                         2542 non-null datetime64[ns]
          2
                         2542 non-null float64
              costs
         dtypes: datetime64[ns](1), float64(1), int64(1)
         memory usage: 59.7 KB
```

Sama dengan tabel orders, tabel costs memiliki kesalahan pada tipe data di kolom 'dt' yang mana seharusnya adalah datetime.

Menyusun Laporan dan Menghitung Metrik

Produk

Orang Yang Menggunakan Produk Setiap Hari, Minggu, dan Bulan

```
In [18]: visits.head()
```

```
Out[18]:
              device
                                 end_ts source_id
                                                             start_ts
                                                                                      uid
               touch 2017-12-20 17:38:00
          0
                                               4 2017-12-20 17:20:00 16879256277535980062
          1 desktop 2018-02-19 17:21:00
                                               2 2018-02-19 16:53:00
                                                                       104060357244891740
          2
               touch 2017-07-01 01:54:00
                                                  2017-07-01 01:54:00
                                                                      7459035603376831527
          3
             desktop 2018-05-20 11:23:00
                                                  2018-05-20 10:59:00
                                                                     16174680259334210214
                                               3 2017-12-27 14:06:00
            desktop 2017-12-27 14:06:00
                                                                      9969694820036681168
          visits['session year'] = visits['start ts'].astype('datetime64[Y]')
In [19]:
          visits['session month'] = visits['start ts'].astype('datetime64[M]')
          visits['session_week'] = visits['start_ts'].astype('datetime64[W]')
          visits['session date'] = visits['start ts'].dt.date
          visits.head()
In [20]:
Out[20]:
              device
                       end_ts source_id
                                         start_ts
                                                                       session_year session_month
                                                                                                  session_
                        2017-
                                          2017-
          0
                                                                        2017-01-01
               touch
                        12-20
                                          12-20
                                                 16879256277535980062
                                                                                       2017-12-01
                                                                                                    2017-
                                        17:20:00
                      17:38:00
                        2018-
                                          2018-
                                          02-19
             desktop
                        02-19
                                     2
                                                   104060357244891740
                                                                                       2018-02-01
                                                                                                    2018-
                                                                        2018-01-01
                      17:21:00
                                        16:53:00
                        2017-
                                          2017-
          2
                        07-01
                                          07-01
                                                  7459035603376831527
                                                                        2017-01-01
                                                                                       2017-07-01
                                                                                                    2017-
               touch
                                     5
                      01:54:00
                                        01:54:00
                        2018-
                                          2018-
                        05-20
                                     9
                                          05-20
                                                 16174680259334210214
                                                                        2018-01-01
            desktop
                                                                                       2018-05-01
                                                                                                    2018-
                      11:23:00
                                        10:59:00
                        2017-
                                          2017-
             desktop
                        12-27
                                     3
                                          12-27
                                                  9969694820036681168
                                                                        2017-01-01
                                                                                       2017-12-01
                                                                                                    2017-
                      14:06:00
                                        14:06:00
          dau_total = visits.groupby('session_date').agg({'uid': 'nunique'}).mean()
In [21]:
          wau total = visits.groupby('session week').agg({'uid': 'nunique'}).mean()
          mau total = visits.groupby('session month').agg({'uid': 'nunique'}).mean()
          print('Rata-rata pengguna harian adalah', int(dau total))
          print('Rata-rata pengguna mingguan adalah', int(wau_total))
          print('Rata-rata pengguna bulan adalah', int(mau total))
          Rata-rata pengguna harian adalah 907
          Rata-rata pengguna mingguan adalah 5724
          Rata-rata pengguna bulan adalah 23228
          dau monthly = {}
In [22]:
          for month, df in visits.groupby('session month'):
               key = month.strftime('%Y-%m')
```

```
value = df.groupby('session_date').agg({'uid': 'nunique'}).mean()
              dau monthly[key] = int(value)
          dau_monthly
In [23]:
          {'2017-06': 510,
Out[23]:
           '2017-07': 532,
           '2017-08': 433,
           '2017-09': 739,
           '2017-10': 1133,
           '2017-11': 1328,
           '2017-12': 1240,
           '2018-01': 1096,
           '2018-02': 1217,
           '2018-03': 1052,
           '2018-04': 845,
           '2018-05': 786}
In [24]: x = [x.replace('00:00:00', '')  for x  in dau_monthly.keys()]
          y = dau_monthly.values()
          plt.figure(figsize=(15,5))
          plt.bar(x,y)
          plt.show()
          1200
          1000
          600
```

Dari pengolahan terhadap jumlah pengguna, didapatkan kesimpulan sebagai berikut:

2017-10

• Rata-rata pengguna harian adalah 907 users

2017-08

2017-09

2017-07

- Rata-rata pengguna mingguan adalah 5724 users
- Rata-rata pengguna bulanan adalah 23228 users
- Berdasarkan pengurutan data terhadap bulan, paling banyak pengguna terdapat di bulan November dan Desember, yang kemungkinan banyak user yang ingin berbelanja di akhir tahun.

2017-11

2017-12

2018-01

2018-02

2018-03

Jumlah Sesi Per Harinya

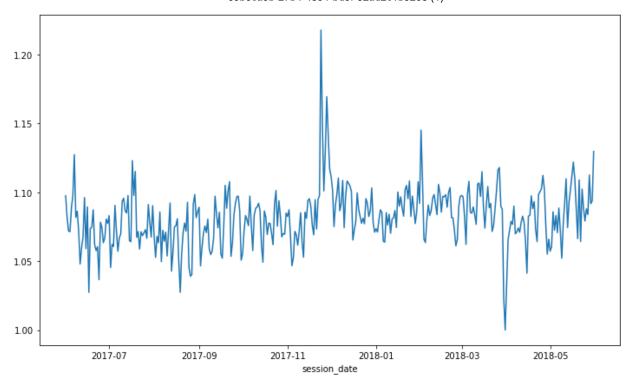
400

200

```
In [25]: visits.head()
```

Out[25]:	device	end_ts	source_id	start_ts	uid	session_year	session_month	session_
	0 touch	2017- 12-20 17:38:00	4	2017- 12-20 17:20:00	16879256277535980062	2017-01-01	2017-12-01	2017-
	1 desktop	2018- 02-19 17:21:00	2	2018- 02-19 16:53:00	104060357244891740	2018-01-01	2018-02-01	2018-
	2 touch	2017- 07-01 01:54:00	5	2017- 07-01 01:54:00	7459035603376831527	2017-01-01	2017-07-01	2017-
	3 desktop	2018- 05-20 11:23:00	9	2018- 05-20 10:59:00	16174680259334210214	2018-01-01	2018-05-01	2018-
	4 desktop	2017- 12-27 14:06:00	3	2017- 12-27 14:06:00	9969694820036681168	2017-01-01	2017-12-01	2017-
4								>
In [26]:	session_p	er_user.c er_user['	olumns = sees_per_	['n_sess user'] =	<pre>session_date').agg(sions', 'n_users'] session_per_user['</pre>			
In [27]:	session_p				_per_user')			
Out[27]:			ns n_users	sees_pe	r_user			
	session_dat							
	2018-03-3		1 1		000000			
	2018-03-3		34 131		222901			
	2017-08-1		29237328		27397			
	2017-06-2		40 328		336585			
		•••						
	2017-11-2				41975			
	2018-02-0				45122			
	2017-11-2	5 20	89 1817	1.1	49697			
	2017-11-2	8 17	46 1493	1.1	69457			
	2017-11-2	4 40-	42 3319	1.2	17837			
	364 rows ×	3 columns	5					

Out[28]: <AxesSubplot:xlabel='session_date'>

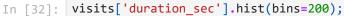


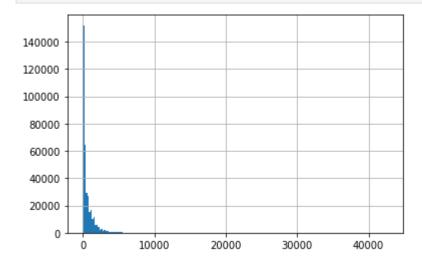
Jumlah sesi dibandingkan dengan pengguna paling banyak ditemukan pada tanggal 24 November yaitu sebesar 1.217, bisa dikatakan bahwa sebanyak 0,2 dari user pada tanggal tersebut melakukan akses sebanyak dua kali. Paling sedikit ada pada tanggal 31 Desember yaitu 1.

Durasi Untuk Setiap Sesi

)]:	vi	sits.hea	ad()						
		device	end_ts	source_id	start_ts	uid	session_year	session_month	session_
	0	touch	2017- 12-20 17:38:00	4	2017- 12-20 17:20:00	16879256277535980062	2017-01-01	2017-12-01	2017-
	1	desktop	2018- 02-19 17:21:00	2	2018- 02-19 16:53:00	104060357244891740	2018-01-01	2018-02-01	2018-
	2	touch	2017- 07-01 01:54:00	5	2017- 07-01 01:54:00	7459035603376831527	2017-01-01	2017-07-01	2017-
	3	desktop	2018- 05-20 11:23:00	9	2018- 05-20 10:59:00	16174680259334210214	2018-01-01	2018-05-01	2018-
	4	desktop	2017- 12-27 14:06:00	3	2017- 12-27 14:06:00	9969694820036681168	2017-01-01	2017-12-01	2017-
									+

```
visits['duration_sec'].describe()
In [31]:
                   359398.000000
         count
Out[31]:
         mean
                      643.042287
                      997.105212
          std
         min
                        0.000000
         25%
                      120.000000
         50%
                      300.000000
         75%
                      840.000000
                    42660.000000
         max
         Name: duration_sec, dtype: float64
```





```
In [33]: print('Rata-rata waktu penggunaan: {:.2f} detik'.format(visits['duration_sec'].mean())
    print('Median waktu penggunaan: {:.2f} detik'.format(visits['duration_sec'].median()))
    print('Modus waktu penggunaan: {:.2f} detik'.format(visits['duration_sec'].mode()[0]))
```

Rata-rata waktu penggunaan: 643.04 detik Median waktu penggunaan: 300.00 detik Modus waktu penggunaan: 60.00 detik

Frekuensi Pengguna Kembali Menggunakan Produk

```
In [34]: visits.head()
```

Out[34]:		device	end_ts	source_id	start_ts	uid	session_year	session_month	session_
	0	touch	2017- 12-20 17:38:00	4	2017- 12-20 17:20:00	16879256277535980062	2017-01-01	2017-12-01	2017-
	1 d	esktop	2018- 02-19 17:21:00	2	2018- 02-19 16:53:00	104060357244891740	2018-01-01	2018-02-01	2018-
	2	touch	2017- 07-01 01:54:00	5	2017- 07-01 01:54:00	7459035603376831527	2017-01-01	2017-07-01	2017-
	3 d	esktop	2018- 05-20 11:23:00	9	2018- 05-20 10:59:00	16174680259334210214	2018-01-01	2018-05-01	2018-
	4 d	esktop	2017- 12-27 14:06:00	3	2017- 12-27 14:06:00	9969694820036681168	2017-01-01	2017-12-01	2017-
4									>
In [35]:						').agg({'start_ts': rst_start_visit']	'min'}).res	et_index()	
In [36]:	firs	st_visi	its						
Out[36]:				uid	first	_start_visit			
		0	11863	502262781	2018-03-	01 17:27:00			
		1	49537	067089222	2018-02-	06 15:55:00			
		2	297729	379853735	2017-06-	07 18:47:00			
		3	313578	113262317	2017-09-	18 22:49:00			
		4	325320	750514679	2017-09-	30 14:29:00			
		•••							
	2281	64 18	446403737	806311543	2017-11-	30 03:36:00			
	2281	65 18	446424184	725333426	2017-12-	06 20:32:00			
	2281	66 18	446556406	699109058	2018-01-	01 16:29:00			
						27 12,27,00			
	2281	67 18	446621818	809592527	2017-12-	27 13.27.00			
	2281			809592527 785672386		04 16:01:00			
	2281	68 18		785672386					
In [37]:	2281 2281 firs	68 18 69 rows st_visi st_visi st_visi	446676030 s × 2 colu its['firs its['firs its['firs	785672386 Imns st_sessio st_sessio st_sessio	2017-10- n_date'] n_week'] n_month'		rst_start_vi irst_start_v	sit'].astype(isit'].astype(('dateti

In [40]: vis

out[38]:		uid	first_start_visit	first_session_date	first_session_week	first_session_mon
	0	11863502262781	2018-03-01 17:27:00	2018-03-01	2018-03-01	2018-03-
	1	49537067089222	2018-02-06 15:55:00	2018-02-06	2018-02-01	2018-02-
	2	297729379853735	2017-06-07 18:47:00	2017-06-07	2017-06-01	2017-06-
	3	313578113262317	2017-09-18 22:49:00	2017-09-18	2017-09-14	2017-09-
	4	325320750514679	2017-09-30 14:29:00	2017-09-30	2017-09-28	2017-09-
	•••					
	228164	18446403737806311543	2017-11-30 03:36:00	2017-11-30	2017-11-30	2017-11-
	228165	18446424184725333426	2017-12-06 20:32:00	2017-12-06	2017-11-30	2017-12-
	228166	18446556406699109058	2018-01-01 16:29:00	2018-01-01	2017-12-28	2018-01-
	228167	18446621818809592527	2017-12-27 13:27:00	2017-12-27	2017-12-21	2017-12-
	228168	18446676030785672386	2017-10-04 16:01:00	2017-10-04	2017-09-28	2017-10-
	228169 ı	rows × 6 columns				
						•
In [39]:	vis = p	od.merge(visits, fire	st_visits, on=	'uid')		
		ge_days'] = (vis['seg ge_months'] = round(v				days

Out[40]:		device	end_ts	source_id	start_ts	uid	session_year	session_month	se
	0	touch	2017- 12-20 17:38:00	4	2017- 12-20 17:20:00	16879256277535980062	2017-01-01	2017-12-01	
	1	desktop	2018- 02-19 17:21:00	2	2018- 02-19 16:53:00	104060357244891740	2018-01-01	2018-02-01	
	2	touch	2017- 07-01 01:54:00	5	2017- 07-01 01:54:00	7459035603376831527	2017-01-01	2017-07-01	
	3	desktop	2018- 05-20 11:23:00	9	2018- 05-20 10:59:00	16174680259334210214	2018-01-01	2018-05-01	
	4	desktop	2018- 03-09 20:33:00	4	2018- 03-09 20:05:00	16174680259334210214	2018-01-01	2018-03-01	
	•••								
	359393	desktop	2018- 04-23 21:19:00	10	2018- 04-23 21:11:00	12734910664455613822	2018-01-01	2018-04-01	
	359394	desktop	2017- 11-08 13:39:00	4	2017- 11-08 13:39:00	6761309174945977743	2017-01-01	2017-11-01	
	359395	desktop	2017- 07-31 12:31:00	3	2017- 07-31 12:13:00	11102751930812818282	2017-01-01	2017-07-01	
	359396	desktop	2018- 03-20 15:25:00	4	2018- 03-20 15:11:00	272012551460639309	2018-01-01	2018-03-01	
	359397	touch	2018- 04-03 11:23:00	5	2018- 04-03 11:19:00	3266363999948772866	2018-01-01	2018-04-01	

359398 rows × 17 columns

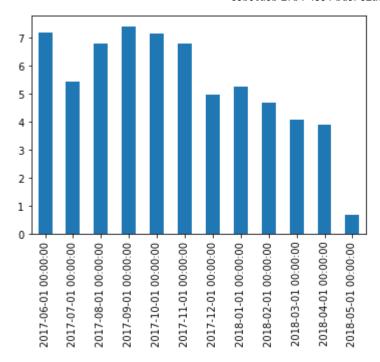
```
Out[42]:
                 age_months
                                                  2
                                                         3
                                                                      5
                                                                                   7
                                                                                                     10
          first_session_month
                  2017-06-01 13259.0
                                       955.0
                                               720.0
                                                      775.0 944.0 847.0 875.0 713.0 746.0 659.0 576.0 51
                  2017-07-01 13140.0
                                       716.0
                                               688.0
                                                      675.0 767.0
                                                                  609.0
                                                                         606.0 619.0 527.0 379.0
                                                                                                  337.0 11
                  2017-08-01 10181.0
                                       691.0
                                               634.0
                                                      577.0 547.0 412.0
                                                                         438.0 340.0
                                                                                      299.0
                                                                                            243.0
                                                                                                    58.0
                  2017-09-01 16704.0
                                      1239.0
                                             1117.0
                                                      816.0 683.0
                                                                  642.0
                                                                        571.0 420.0
                                                                                     366.0
                                                                                             61.0
                 2017-10-01 25977.0
                                      1858.0
                                             1384.0
                                                      960.0 975.0
                                                                  787.0
                                                                         565.0 478.0
                                                                                     120.0
                 2017-11-01 27248.0
                                      1849.0
                                             1270.0
                                                     1016.0 900.0
                                                                  639.0
                                                                        520.0 107.0
                  2017-12-01 25268.0
                                      1257.0
                                              1057.0
                                                      719.0 577.0
                                                                  400.0
                                                                        101.0
                 2018-01-01 22624.0
                                      1191.0
                                               830.0
                                                      557.0 421.0
                                                                    47.0
                  2018-02-01 22197.0
                                      1039.0
                                               602.0
                                                      407.0
                                                             67.0
                 2018-03-01 20589.0
                                       835.0
                                               533.0
                                                       81.0
                 2018-04-01 15709.0
                                       614.0
                                                82.0
                  2018-05-01 15273.0
                                       100.0
           retention = pd.DataFrame()
In [43]:
           for col in cohorts.columns:
               retention = pd.concat([retention, cohorts[col]/cohorts[0]*100], axis=1)
           retention.columns = cohorts.columns
          retention.fillna('')
In [44]:
```

, 4. IO F W				000	JCG55-2754	+00+-buoi-02	auzc103200	(1)			
Out[44]:	age_months	0	1	2	3	4	5	6	7	8	
	2017-06-01 00:00:00	100.0	7.202655	5.430274	5.845086	7.119692	6.388114	6.599291	5.377479	5.626367	4.9
	2017-07-01 00:00:00	100.0	5.449011	5.235921	5.136986	5.837139	4.634703	4.611872	4.710807	4.010654	2.8
	2017-08-01 00:00:00	100.0	6.787153	6.227286	5.66742	5.372753	4.046754	4.302131	3.339554	2.936843	2.3
	2017-09-01 00:00:00	100.0	7.417385	6.687021	4.885057	4.088841	3.843391	3.418343	2.514368	2.191092	0.3
	2017-10-01 00:00:00	100.0	7.152481	5.32779	3.695577	3.75332	3.029603	2.175001	1.840089	0.461947	
	2017-11-01 00:00:00	100.0	6.785819	4.660893	3.728714	3.302995	2.345126	1.908397	0.392689		
	2017-12-01 00:00:00	100.0	4.974672	4.183157	2.845496	2.283521	1.58303	0.399715			
	2018-01-01 00:00:00	100.0	5.264321	3.66867	2.461987	1.860856	0.207744				
	2018-02-01 00:00:00	100.0	4.680813	2.712078	1.833581	0.301843					
	2018-03-01 00:00:00	100.0	4.055564	2.588761	0.393414						
	2018-04-01 00:00:00	100.0	3.908587	0.521994							
	2018-05-01 00:00:00	100.0	0.654750								
4											•
In [45]:	retention[1].mea	n()								
Out[45]:	5.361100820	992216	2								
In [46]:	retention[2 <mark>].</mark> mea	n()								

4.294894935690882

retention[1].plot(kind='bar');

Out[46]:



In [48]: print('Rata-rata pengguna yang kembali setelah kunjungan pertama mereka', retention[1]

Rata-rata pengguna yang kembali setelah kunjungan pertama mereka 5.361100820922162 %

Penjualan

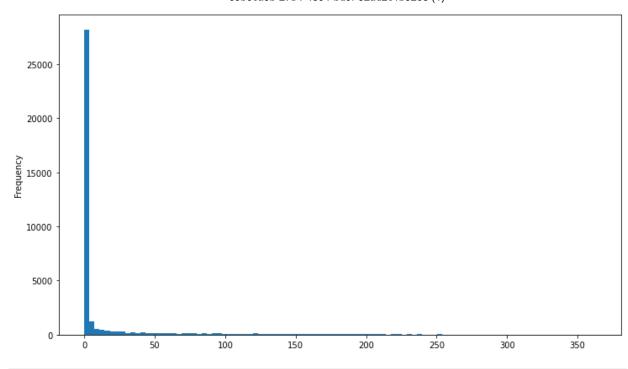
Waktu Pengguna Melakukan Pembelian

```
In [49]:
          orders.head()
Out[49]:
                       buy_ts revenue
                                                        uid
          0 2017-06-01 00:10:00
                                 17.00 10329302124590727494
          1 2017-06-01 00:25:00
                                  0.55 11627257723692907447
          2 2017-06-01 00:27:00
                                  0.37 17903680561304213844
          3 2017-06-01 00:29:00
                                  0.55 16109239769442553005
          4 2017-06-01 07:58:00
                                  0.37 14200605875248379450
In [50]:
          first_orders = orders.groupby('uid').agg({'buy_ts': 'min'}).reset_index()
          first_orders.columns = ['uid', 'first_order_ts']
          first orders['first order date'] = first orders['first order ts'].dt.date
          first_orders['first_order_month'] = first_orders['first_order_ts'].astype('datetime64|
          first_orders['first_order_week'] = first_orders['first_order_ts'].astype('datetime64[)
          first_orders.head()
In [51]:
```

Out[51]:		uid	first_orde	er_ts first_order_da	ate first_order_mont	h first_order_week	
	0	313578113262317	2018-01-03 21:5	1:00 2018-01-	-03 2018-01-0	1 2018-01-01	
	1	1575281904278712	2017-06-03 10:1	3:00 2017-06-	-03 2017-06-0	1 2017-01-01	
	2	2429014661409475	2017-10-11 18:3	3:00 2017-10-	-11 2017-10-0	1 2017-01-01	
	3	2464366381792757	2018-01-28 15:5	4:00 2018-01-	-28 2018-01-0	1 2018-01-01	
	4	2551852515556206	2017-11-24 10:1	4:00 2017-11-	-24 2017-11-0	1 2017-01-01	
In [52]:	fi	rst_visits.head()				
Out[52]:		uid	first_start_visit	first_session_date	first_session_week f	irst_session_month	first_ses
	0	11863502262781	2018-03-01 17:27:00	2018-03-01	2018-03-01	2018-03-01	2
	1	49537067089222	2018-02-06 15:55:00	2018-02-06	2018-02-01	2018-02-01	2
	2	297729379853735	2017-06-07 18:47:00	2017-06-07	2017-06-01	2017-06-01	2
	3	313578113262317	2017-09-18 22:49:00	2017-09-18	2017-09-14	2017-09-01	2
	4	325320750514679	2017-09-30 14:29:00	2017-09-30	2017-09-28	2017-09-01	2
4							•
In [53]:	fi	rst_buy = pd.mer	ge(first_visi	ts, first_order	s, on='uid')		
In [54]:	fi	.rst_buy.head()					
Out[54]:							
			first_start_visit	first_session_date	first_session_week	first_session_month	first_se
	0		first_start_visit 2017-09-18 22:49:00	first_session_date		first_session_month 2017-09-01	first_se
		uid	2017-09-18		2017-09-14		first_se
	1	uid 313578113262317	2017-09-18 22:49:00 2017-06-03	2017-09-18	2017-09-14	2017-09-01	first_se
	1	uid 313578113262317 1575281904278712	2017-09-18 22:49:00 2017-06-03 10:13:00 2017-10-11	2017-09-18 2017-06-03	2017-09-14 2017-06-01 2017-10-05	2017-09-01 2017-06-01	first_se
	1 2	uid 313578113262317 1575281904278712 2429014661409475	2017-09-18 22:49:00 2017-06-03 10:13:00 2017-10-11 17:14:00 2018-01-27	2017-09-18 2017-06-03 2017-10-11	2017-09-14 2017-06-01 2017-10-05 2018-01-25	2017-09-01 2017-06-01 2017-10-01	first_se
4	1 2	uid 313578113262317 1575281904278712 2429014661409475 2464366381792757	2017-09-18 22:49:00 2017-06-03 10:13:00 2017-10-11 17:14:00 2018-01-27 20:10:00 2017-11-24	2017-09-18 2017-06-03 2017-10-11 2018-01-27	2017-09-14 2017-06-01 2017-10-05 2018-01-25	2017-09-01 2017-06-01 2017-10-01 2018-01-01	first_se

```
uid
                                            uint64
Out[55]:
          first start visit
                                   datetime64[ns]
          first_session_date
                                            object
          first session week
                                   datetime64[ns]
          first session month
                                   datetime64[ns]
          first_session_year
                                   datetime64[ns]
          first order ts
                                   datetime64[ns]
          first_order_date
                                            object
          first_order_month
                                   datetime64[ns]
          first order week
                                   datetime64[ns]
          dtype: object
          first_buy['first_order_date'] = pd.to_datetime(first_buy['first_order_date'])
In [56]:
          first buy['first session date'] = pd.to datetime(first buy['first session date'])
          first buy['day first purchase'] = (first buy['first order date'] - first buy['first se
          first_buy.head()
In [57]:
Out[57]:
                          uid first_start_visit first_session_date first_session_week first_session_month first_se
                                  2017-09-18
              313578113262317
                                                   2017-09-18
                                                                    2017-09-14
                                                                                       2017-09-01
                                    22:49:00
                                  2017-06-03
          1 1575281904278712
                                                   2017-06-03
                                                                    2017-06-01
                                                                                       2017-06-01
                                    10:13:00
                                  2017-10-11
          2 2429014661409475
                                                   2017-10-11
                                                                    2017-10-05
                                                                                       2017-10-01
                                    17:14:00
                                  2018-01-27
             2464366381792757
                                                   2018-01-27
                                                                    2018-01-25
                                                                                       2018-01-01
                                    20:10:00
                                  2017-11-24
          4 2551852515556206
                                                   2017-11-24
                                                                    2017-11-23
                                                                                       2017-11-01
                                    10:14:00
          first buy['day first purchase'].plot(kind='hist', bins=100, figsize=(12,7))
```

```
<AxesSubplot:ylabel='Frequency'>
Out[58]:
```



```
first_buy['day_first_purchase'].describe()
In [59]:
          count
                   36523.000000
Out[59]:
                       16.895901
          mean
                       47.071200
          std
                       0.000000
          min
          25%
                       0.000000
          50%
                       0.000000
          75%
                        2.000000
                     363.000000
          max
          Name: day_first_purchase, dtype: float64
In [60]:
          first_buy['day_first_purchase'].value_counts()
                 25039
Out[60]:
                  1966
                   685
          2
          3
                   452
                   386
          314
                     1
          309
                     1
          299
                     1
          358
                     1
          341
          Name: day_first_purchase, Length: 349, dtype: int64
```

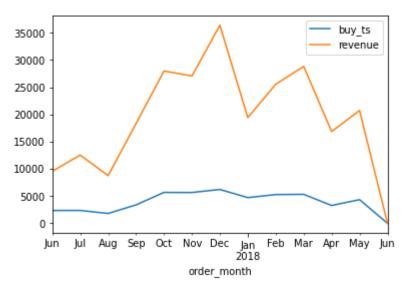
Paling banyak pengguna melakukan pembelian pertama mereka di hari ke-0 atau kurang dari 24 jam sejak mereka masuk ke dalam situs. setelahnya diikuti oleh pelanggan yang melakukan pembelian pada hari pertama sejak mereka pertama kali mengunjungi situs.

Jumlah Pesanan Yang Mereka Buat Selama Periode Waktu Tertentu

Periode waktu yang diambil adalah 6 bulan

```
orders['order_date'] = orders['buy_ts'].dt.date
In [61]:
          orders['order_month'] = orders['buy_ts'].astype('datetime64[M]')
          orders['order week'] = orders['buy ts'].astype('datetime64[W]')
          orders.head()
In [62]:
Out[62]:
                                                         uid order_date order_month order_week
                        buy_ts revenue
          0 2017-06-01 00:10:00
                                  17.00 10329302124590727494 2017-06-01
                                                                           2017-06-01
                                                                                       2017-06-01
          1 2017-06-01 00:25:00
                                   0.55 11627257723692907447 2017-06-01
                                                                           2017-06-01
                                                                                       2017-06-01
          2 2017-06-01 00:27:00
                                   0.37 17903680561304213844 2017-06-01
                                                                           2017-06-01
                                                                                       2017-06-01
          3 2017-06-01 00:29:00
                                   0.55 16109239769442553005 2017-06-01
                                                                           2017-06-01
                                                                                       2017-06-01
          4 2017-06-01 07:58:00
                                   0.37 14200605875248379450 2017-06-01
                                                                           2017-06-01
                                                                                       2017-06-01
          orders_agg = orders.groupby(['uid']).agg({'buy_ts': 'count', 'revenue': 'sum'})
In [63]:
          orders_agg.columns = ['count_transaction', 'sum_revenue']
In [64]:
In [65]:
          orders_agg
Out[65]:
                                 count_transaction sum_revenue
                            uid
               313578113262317
                                                1
                                                          0.55
               1575281904278712
                                                          3.05
               2429014661409475
                                                1
                                                         73.33
              2464366381792757
                                                          2.44
              2551852515556206
                                               2
                                                         10.99
          18445147675727495770
                                                1
                                                          3.05
          18445407535914413204
                                                3
                                                          0.88
          18445601152732270159
                                                1
                                                          4.22
          18446156210226471712
                                                          9.78
          18446167067214817906
                                                          7.94
         36523 rows × 2 columns
          orders agg.describe()
In [66]:
```

```
Out[66]:
                 count_transaction sum_revenue
                     36523.000000
                                  36523.000000
          count
                         1.380363
                                       6.901328
           mean
                         3.454461
             std
                                      88.128535
                         1.000000
                                      0.000000
            min
           25%
                         1.000000
                                       1.470000
           50%
                         1.000000
                                       3.050000
           75%
                         1.000000
                                       5.800000
                       239.000000 11810.180000
            max
          orders.groupby(['order_month']).agg({'buy_ts': 'count', 'revenue': 'sum'})
In [67]:
Out[67]:
                        buy_ts revenue
          order_month
           2017-06-01
                         2354
                                9557.49
           2017-07-01
                         2363 12539.47
           2017-08-01
                         1807
                                8758.78
           2017-09-01
                         3387 18345.51
           2017-10-01
                         5679 27987.70
           2017-11-01
                         5659 27069.93
           2017-12-01
                         6218 36388.60
           2018-01-01
                         4721 19417.13
                         5281 25560.54
           2018-02-01
           2018-03-01
                         5326 28834.59
           2018-04-01
                         3273 16858.06
           2018-05-01
                         4346 20735.98
           2018-06-01
                            1
                                   3.42
          orders.groupby(['order_month']).agg({'buy_ts': 'count', 'revenue': 'sum'}).plot()
In [68]:
          <AxesSubplot:xlabel='order_month'>
Out[68]:
```



Jumlah transaksi dan revenue terbesar didapatkan pada bulan Desember dan selanjutnya pada bulan Oktober. Dapat disimpulkan bahwa banyak user yang melakukan transaksi di akhir tahun, dimana mungkin ada banyak diskon dan clereance sale.

Besaran Rata-Rata Pembelian

```
In [69]: print('Rata-rata pembelian: ', round(orders['revenue'].mean()))

Rata-rata pembelian: 5
```

Jumlah Uang Yang Mereka Kontribusikan (LTV)

In [70]:	fi	rst_buy.head()					
Out[70]:		uid	first_start_visit	first_session_date	first_session_week	first_session_month	first_se
	0	313578113262317	2017-09-18 22:49:00	2017-09-18	2017-09-14	2017-09-01	
	1	1575281904278712	2017-06-03 10:13:00	2017-06-03	2017-06-01	2017-06-01	
	2	2429014661409475	2017-10-11 17:14:00	2017-10-11	2017-10-05	2017-10-01	
	3	2464366381792757	2018-01-27 20:10:00	2018-01-27	2018-01-25	2018-01-01	
	4	2551852515556206	2017-11-24 10:14:00	2017-11-24	2017-11-23	2017-11-01	
4							•
In [71]:		hort_sizes = fir hort_sizes.renam				d': 'nunique'}).re	eset_ir
In [72]:	со	hort_sizes					

Out[72]:

first_order_month n_buyers

		0	2	2017-06-01	2023						
		1	Ž	2017-07-01	1923						
		2	2	2017-08-01	1370						
		3	2	2017-09-01	2581						
		4	2	2017-10-01	4340						
		5	2	2017-11-01	4081						
		6	2	2017-12-01	4383						
		7	2	2018-01-01	3373						
		8	2	2018-02-01	3651						
		9	2	2018-03-01	3533						
		10	2	2018-04-01	2276						
		11	á	2018-05-01	2988						
		12	2	2018-06-01	1						
			onte 1	- nd man	ge (orders	. first bu	v. how='inr	ner', on='ui	d')		
In	[73]:							month', 'or	der month').agg({ 'reven	ıue '
		coł	norts_1_	_agg = co				_month', 'or	der_month']).agg({'reven	nue '
	[73]: [74]:	coł		_agg = co				_month', 'or	der_month']).agg({ 'reven	nue '
In		coł	norts_1_	_agg = co		roupby(['f	irst_order) . agg({ 'reven	
In	[74]:	col	norts_1_	_agg = co .head()		roupby(['f	irst_order				fiı
In	[74]:	col-	norts_1_ norts_1 buy_ts 2017- 06-01	_agg = co head() revenue	horts_1.gr	uid 4590727494	order_date	order_month	order_week	first_start_visit	fii
In	[74]:	0 1 2	buy_ts 2017- 06-01 00:10:00 2017- 06-01	_agg = co head() revenue	horts_1.gr	uid 4590727494 3692907447	order_date 2017-06- 01 2017-06-	order_month 2017-06-01	order_week 2017-06-01	first_start_visit 2017-06-01 00:09:00 2017-06-01	fiı
In	[74]:	0 1 2 3	buy_ts 2017- 06-01 00:25:00 2017- 06-01	_agg = co head() revenue 17.00	horts_1.gr	uid 4590727494 3692907447	order_date 2017-06- 01 2017-06-	order_month 2017-06-01 2017-06-01	order_week 2017-06-01 2017-06-01	first_start_visit 2017-06-01	fi
In	[74]:	coh coh 1 2 3	buy_ts 2017- 06-01 00:25:00 2017- 06-01 00:27:00 2017- 06-01 00:27:00	_agg = co head() revenue 17.00 0.55	1032930212 1162725772 1790368056	uid 4590727494 3692907447 1304213844 9442553005	order_date 2017-06- 01 2017-06- 01 2017-06- 01 2017-06-	order_month 2017-06-01 2017-06-01 2017-06-01	order_week 2017-06-01 2017-06-01	first_start_visit 2017-06-01	fiı
In	[74]:	coh coh 1 2 3	buy_ts 2017- 06-01 00:25:00 2017- 06-01 00:27:00 2017- 06-01 00:29:00 2017- 06-01	_agg = co head() revenue 17.00 0.55	1032930212 1162725772 1790368056 1610923976	uid 4590727494 3692907447 1304213844 9442553005	order_date 2017-06- 01 2017-06- 01 2017-06- 01 2017-06- 01	order_month 2017-06-01 2017-06-01 2017-06-01	order_week 2017-06-01 2017-06-01 2017-06-01	first_start_visit 2017-06-01	fiı
In Out	[74]:	1 2 3 4	buy_ts 2017- 06-01 00:25:00 2017- 06-01 00:27:00 2017- 06-01 00:27:00 2017- 06-01 00:29:00 2017- 06-01 00:29:00	_agg = co head() revenue 17.00 0.55	1032930212 1162725772 1790368056 1610923976	uid 4590727494 3692907447 1304213844 9442553005	order_date 2017-06- 01 2017-06- 01 2017-06- 01 2017-06- 01	order_month 2017-06-01 2017-06-01 2017-06-01	order_week 2017-06-01 2017-06-01 2017-06-01	first_start_visit 2017-06-01	fiı

```
Out[75]:
             first_order_month n_buyers
          0
                   2017-06-01
                                  2023
          1
                   2017-07-01
                                  1923
          2
                   2017-08-01
                                  1370
          3
                   2017-09-01
                                  2581
          4
                   2017-10-01
                                  4340
          cohorts_1_agg.head()
In [76]:
Out[76]:
             first_order_month order_month
                                            revenue
          0
                   2017-06-01
                                2017-06-01
                                            9557.49
          1
                   2017-06-01
                                2017-07-01
                                             981.82
          2
                   2017-06-01
                                             885.34
                                2017-08-01
          3
                   2017-06-01
                                2017-09-01
                                             1931.30
          4
                   2017-06-01
                                2017-10-01
                                            2068.58
In [77]:
          cohorts_1_agg['age_month'] = (cohorts_1_agg['order_month'] - cohorts_1_agg['first_order_month']
          cohorts_1_agg['age_month'] = round(cohorts_1_agg['age_month']/30,0).astype('int')
          cohorts_1_agg.columns = ['first_order_month', 'order_month', 'revenue', 'age_month']
          cohorts_1_agg.head()
Out[77]:
             first_order_month order_month revenue age_month
          0
                   2017-06-01
                                                             0
                                2017-06-01
                                            9557.49
          1
                   2017-06-01
                                 2017-07-01
                                             981.82
                                                              1
          2
                   2017-06-01
                                2017-08-01
                                                             2
                                             885.34
          3
                   2017-06-01
                                 2017-09-01
                                             1931.30
                                                             3
          4
                   2017-06-01
                                2017-10-01
                                                             4
                                            2068.58
In [78]:
          margin rate = 0.5
          cohorts_report = pd.merge(cohort_sizes, cohorts_1_agg, on='first_order_month')
          cohorts_report['gp'] = cohorts_report['revenue'] * margin_rate
          cohorts_report['ltv'] = cohorts_report['revenue'] / cohorts_report['n_buyers']
```

cohorts report

In [79]:

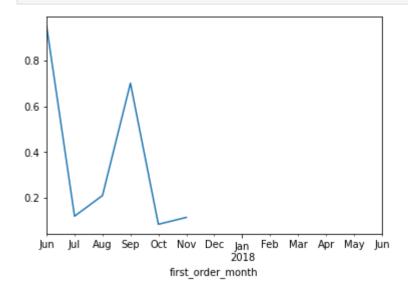
Out[79]:		first_order_month	n_buyers	order_month	revenue	age_month	gp	ltv
	0	2017-06-01	2023	2017-06-01	9557.49	0	4778.745	4.724414
	1	2017-06-01	2023	2017-07-01	981.82	1	490.910	0.485329
	2	2017-06-01	2023	2017-08-01	885.34	2	442.670	0.437637
	3	2017-06-01	2023	2017-09-01	1931.30	3	965.650	0.954671
	4	2017-06-01	2023	2017-10-01	2068.58	4	1034.290	1.022531
	•••							
	74	2018-03-01	3533	2018-05-01	1114.87	2	557.435	0.315559
	75	2018-04-01	2276	2018-04-01	10600.69	0	5300.345	4.657597
	76	2018-04-01	2276	2018-05-01	1209.92	1	604.960	0.531599
	77	2018-05-01	2988	2018-05-01	13925.76	0	6962.880	4.660562
	78	2018-06-01	1	2018-06-01	3.42	0	1.710	3.420000

79 rows × 7 columns

```
In [80]: cohorts_ltv = cohorts_report.pivot_table(
    index='first_order_month',
    columns='age_month',
    values='ltv',
    aggfunc='mean',
)
In [81]: cohorts_ltv.round(2).fillna('')
```

```
11
Out[81]:
                 age_month
                                     1
                                                                 6
           first_order_month
                 2017-06-01 4.72 0.49 0.44 0.95 1.02 0.74 0.95 0.58 0.55 0.61 0.57 0.26
                 2017-07-01 6.01
                                        0.62
                                             0.36
                                                   0.18
                                                        0.16
                                                              0.12
                                                                         0.16
                                                                              0.15
                                                                                    0.16
                                  0.34
                                                                   0.14
                 2017-08-01 5.28
                                  0.47 0.46
                                             0.39
                                                   0.49
                                                        0.28
                                                              0.21
                                                                   0.41
                                                                         0.29
                                                                              0.19
                 2017-09-01
                            5.64
                                  1.12
                                        0.52
                                             3.98
                                                    0.4
                                                        0.65
                                                               0.7
                                                                   0.24
                                                                         0.18
                 2017-10-01 5.00
                                  0.54
                                        0.19
                                             0.16 0.15
                                                        0.12 0.08
                                                                   0.12
                 2017-11-01 5.15
                                    0.4
                                         0.2
                                             0.32
                                                  0.15
                                                        0.05
                                                              0.11
                 2017-12-01 4.74
                                  0.26
                                        0.93
                                             1.07
                                                   0.31
                                                        0.34
                 2018-01-01 4.14
                                  0.29
                                         0.3
                                             0.14
                                                   0.06
                 2018-02-01 4.16
                                  0.28
                                        0.08
                                             0.07
                 2018-03-01 4.84
                                    0.3
                                        0.32
                 2018-04-01 4.66 0.53
                 2018-05-01 4.66
                 2018-06-01 3.42
```

```
In [82]: print('Rata-rata LTV untuk 6 bulan adalah', round(cohorts_ltv[6].mean(),2))
    Rata-rata LTV untuk 6 bulan adalah 0.36
In [83]: cohorts_ltv[6].plot();
```



```
In [84]: print('Rata-rata LTV untuk bulan yang sama', round(cohorts_ltv[11].mean(),2))
```

Rata-rata LTV untuk bulan yang sama 0.26

Pemasaran

Jumlah Uang Yang Dihabiskan

In [90]:

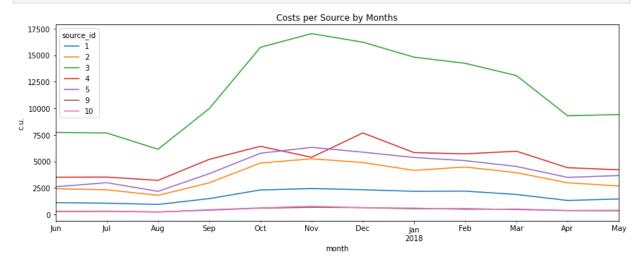
```
print('Total penjualan: {}'.format(costs['costs'].sum()))
In [85]:
          Total penjualan: 329131.62
          print('Total penjualan: {}'.format(costs['costs'].mean()))
In [86]:
          Total penjualan: 129.47742722265932
          costs['costs month'] = costs['dt'].astype('datetime64[M]')
In [87]:
In [88]:
          costs.head()
Out[88]:
             source_id
                               dt costs costs_month
          0
                     1 2017-06-01 75.20
                                           2017-06-01
                       2017-06-02 62.25
                                           2017-06-01
          2
                       2017-06-03 36.53
                                           2017-06-01
          3
                       2017-06-04 55.00
                                           2017-06-01
          4
                       2017-06-05 57.08
                                           2017-06-01
          (costs.pivot_table(index='costs_month', values='costs', aggfunc='sum')
In [89]:
               .plot(figsize=(14,5), title='Costs by Months', xlabel='month', ylabel='c.u.'))
          plt.show()
                                                       Costs by Months
                                                                                                   - costs
            35000
            30000
            25000
            20000
            15000
                       Jul
                               Aug
                                       Sep
                                               Oct
                                                       Nov
                                                               Dec
                                                                               Feb
                                                                                               Apr
                                                                                                       May
                                                                       Jan
2018
                                                          month
```

print(costs.groupby('costs_month').agg({'costs': 'sum'}))

```
costs
costs month
2017-06-01
             18015.00
2017-07-01
             18240.59
             14790.54
2017-08-01
2017-09-01
             24368.91
2017-10-01
             36322.88
2017-11-01
             37907.88
2017-12-01
             38315.35
2018-01-01
             33518.52
2018-02-01
             32723.03
2018-03-01
             30415.27
2018-04-01
             22289.38
2018-05-01
             22224.27
```

```
In [91]: print(costs.groupby('source_id').agg({'costs': 'sum'}))
```

```
costs
source id
             20833.27
1
2
             42806.04
3
            141321.63
4
             61073.60
5
             51757.10
9
              5517.49
10
              5822.49
```



Jumlah uang yang dihabiskan paling banyak adalah pada source 3 sebanyak 141321.63 dan paling besar biaya dihabiskan di bulan Desember. Ini sejalah dengan jumlah transaksi yang terjadi di bulan Desember dimana menjadi bulan yang paling tinggi transaksinya.

Biaya Akuisisi Pelanggan Dari Masing-Masing Sumber

```
In [93]: costs.head()
```

```
Out[93]:
              source_id
                                dt costs costs_month
           0
                     1 2017-06-01 75.20
                                            2017-06-01
           1
                        2017-06-02 62.25
                                            2017-06-01
           2
                        2017-06-03 36.53
                                            2017-06-01
          3
                        2017-06-04 55.00
                                            2017-06-01
           4
                        2017-06-05 57.08
                                            2017-06-01
          print('Rata-rata CAC adalah', round(costs['costs'].sum() / orders['uid'].nunique(), 2]
In [94]:
          Rata-rata CAC adalah 9.01
           vis.head()
In [95]:
Out[95]:
               device
                        end_ts source_id
                                          start_ts
                                                                         session_year session_month session_
                         2017-
                                            2017-
           0
                                                                           2017-01-01
                touch
                         12-20
                                            12-20
                                                   16879256277535980062
                                                                                          2017-12-01
                                                                                                        2017-
                       17:38:00
                                          17:20:00
                         2018-
                                            2018-
             desktop
                         02-19
                                       2
                                            02-19
                                                     104060357244891740
                                                                           2018-01-01
                                                                                          2018-02-01
                                                                                                        2018-
                       17:21:00
                                          16:53:00
                         2017-
                                            2017-
           2
                touch
                         07-01
                                       5
                                            07-01
                                                    7459035603376831527
                                                                           2017-01-01
                                                                                          2017-07-01
                                                                                                        2017-
                      01:54:00
                                          01:54:00
                         2018-
                                            2018-
           3 desktop
                         05-20
                                            05-20
                                                   16174680259334210214
                                                                           2018-01-01
                                                                                          2018-05-01
                                                                                                        2018-
                       11:23:00
                                          10:59:00
                         2018-
                                            2018-
             desktop
                         03-09
                                            03-09
                                                   16174680259334210214
                                                                           2018-01-01
                                                                                          2018-03-01
                                                                                                        2018-
                       20:33:00
                                          20:05:00
           user = vis.sort values('start ts').groupby('uid').first()
In [96]:
           user = user[['source id']]
           buyer = pd.merge(first_buy, user, left_on='uid', right_index=True)
In [97]:
           user
```

Out[97]: source_id

uid	
11863502262781	3
49537067089222	2
297729379853735	3
313578113262317	2
325320750514679	5
18446403737806311543	5
18446424184725333426	4
18446556406699109058	3
18446621818809592527	4
18446676030785672386	3

228169 rows × 1 columns

```
In [98]: buyer_daily = buyer.groupby(['source_id', 'first_order_date']).agg({'uid': 'count'}).r
buyer_daily.rename(columns={'uid': 'n_buyer'}, inplace=True)
buyer_daily['first_order_date'] = pd.to_datetime(buyer_daily['first_order_date'])
```

In [99]: buyer_daily.head()

Out[99]: source_id first_order_date n_buyer 0 1 2017-06-01 14

1

 1
 1
 2017-06-02
 7

 2
 1
 2017-06-03
 7

 3
 1
 2017-06-04
 3

2017-06-05

cost['cac'] = cost['costs'] / cost['n_buyer']

```
In [100... cost = pd.merge(buyer_daily, costs, left_on=['source_id', 'first_order_date'], right_order_date']
```

18

In [101... cost.head()

4

Out[101]:		source_id	first_order_date	n_buyer	dt	costs	costs_month	cac
	0	1	2017-06-01	14	2017-06-01	75.20	2017-06-01	5.371429
	1	1	2017-06-02	7	2017-06-02	62.25	2017-06-01	8.892857
	2	1	2017-06-03	7	2017-06-03	36.53	2017-06-01	5.218571
	3	1	2017-06-04	3	2017-06-04	55.00	2017-06-01	18.333333
	4	1	2017-06-05	18	2017-06-05	57.08	2017-06-01	3.171111
In [102	cc	st.groupb	oy('source_id')	.agg({'c	ac': 'mean	'}).rc	ound(2)	

Out[102]:

cac

source_id									
1	9.49								
2	16.29								
3	15.58								
4	7.27								
5	8.34								
9	6.84								
10	6.56								

CAC berdasarkan sumber 2 memiliki nilai tertinggi yang berarti biaya untuk mendapatkan pelanggan baru terbilang lebih besar dari yang lainnya, dimana tidak sejalan dengan biaya yang dihabiskan per sumber. Jika melihat per sumber maka sumber 3 adalah sumber yang memakan biaya paling besar.

ROI

```
In [103... month_revenue = orders.groupby(['uid', 'order_month']).agg({'revenue': 'sum'}).reset_i
buyer = buyer.merge(month_revenue, on='uid')
In [104... cohorts_report
```

ltv

gp

 $first_order_month \quad n_buyers \quad order_month \quad revenue \quad age_month$

Out[104]:

	0 2017	-06-01	2023 20	017-06-01	9557.49	C	4778.745	4.724414	1				
	1 2017	-06-01	2023 20	017-07-01	981.82	1	490.910	0.485329)				
	2 2017	-06-01	2023 20	017-08-01	885.34	2	442.670	0.437637	,				
	3 2017	-06-01	2023 20	017-09-01	1931.30	3	965.650	0.954671					
	4 2017	-06-01	2023 20	017-10-01	2068.58	4	1034.290	1.022531					
	 74 2018-03-01 75 2018-04-01 		•••				•••						
			3533 20	018-05-01	1114.87	2	557.435	0.315559)				
			2276 20	018-04-01	10600.69	C	5300.345	4.657597	,				
	76 2018	-04-01	2276 20	018-05-01	1209.92 1		604.960	0.531599)				
	77 2018	-05-01	2988 20	018-05-01	13925.76	C	6962.880	4.660562	2				
	78 2018	-06-01	1 20	018-06-01	3.42	C	1.710	3.420000)				
To [127	79 rows × 7 colu		nivot t	ahla/									
111 [137	<pre>result = cohorts_report.pivot_table(index='first_order_month', columns='age_month', values='ltv', aggfunc='mean') result = result.fillna('') result</pre>												
Out[137]:	ut[137]: age_month		1	2	3	4	5	6	7				
	first_order_mont	h											
	2017-06-0	1 4.724414	0.485329	0.437637									
	2017-07-0				0.954671	1.022531	0.735502	0.95044	0.581592	0.55			
	2017-07-0	1 6.010218	0.335211			1.022531 0.176791			0.581592 0.14182				
		6.0102185.276518		0.623531	0.358976	0.176791	0.156048		0.14182	0.16			
	2017-08-0		0.471993	0.623531 0.458482	0.358976	0.176791 0.494051	0.156048 0.28354	0.120208 0.210664	0.14182	0.16			
	2017-08-0 2017-09-0	1 5.276518	0.471993 1.117586	0.623531 0.458482 0.52093	0.358976 0.391277 3.975792	0.176791 0.494051 0.400558	0.156048 0.28354	0.120208 0.210664 0.701608	0.14182 0.405007	0.16			
	2017-08-0 2017-09-0 2017-10-0	5.2765185.644529	0.471993 1.117586 0.535763	0.623531 0.458482 0.52093 0.191394	0.358976 0.391277 3.975792 0.157145	0.176791 0.494051 0.400558 0.15156	0.156048 0.28354 0.647067 0.120362	0.120208 0.210664 0.701608 0.084816	0.14182 0.405007 0.24315	0.16			
	2017-08-0 2017-09-0 2017-10-0 2017-11-0	 5.276518 5.644529 5.003733 	0.471993 1.117586 0.535763 0.399233	0.623531 0.458482 0.52093 0.191394 0.199556	0.358976 0.391277 3.975792 0.157145 0.324952	0.176791 0.494051 0.400558 0.15156 0.148013	0.156048 0.28354 0.647067 0.120362	0.120208 0.210664 0.701608 0.084816	0.14182 0.405007 0.24315	0.16			
	2017-08-0 2017-09-0 2017-10-0 2017-11-0 2017-12-0	 5.276518 5.644529 5.003733 5.154683 	0.471993 1.117586 0.535763 0.399233 0.260374	0.623531 0.458482 0.52093 0.191394 0.199556 0.925097	0.358976 0.391277 3.975792 0.157145 0.324952 1.065275	0.176791 0.494051 0.400558 0.15156 0.148013 0.31293	0.156048 0.28354 0.647067 0.120362 0.053879	0.120208 0.210664 0.701608 0.084816	0.14182 0.405007 0.24315	0.16			
	2017-08-0 2017-09-0 2017-10-0 2017-11-0 2017-12-0 2018-01-0	 5.276518 5.644529 5.003733 5.154683 4.738191 	0.471993 1.117586 0.535763 0.399233 0.260374 0.294758	0.623531 0.458482 0.52093 0.191394 0.199556 0.925097 0.304281	0.358976 0.391277 3.975792 0.157145 0.324952 1.065275 0.142778	0.176791 0.494051 0.400558 0.15156 0.148013 0.31293	0.156048 0.28354 0.647067 0.120362 0.053879	0.120208 0.210664 0.701608 0.084816	0.14182 0.405007 0.24315	0.16			
	2017-08-0 2017-09-0 2017-10-0 2017-11-0 2017-12-0 2018-01-0 2018-02-0	 5.276518 5.644529 5.003733 5.154683 4.738191 4.135636 	0.471993 1.117586 0.535763 0.399233 0.260374 0.294758 0.278274	0.623531 0.458482 0.52093 0.191394 0.199556 0.925097 0.304281 0.078515	0.358976 0.391277 3.975792 0.157145 0.324952 1.065275 0.142778 0.074144	0.176791 0.494051 0.400558 0.15156 0.148013 0.31293	0.156048 0.28354 0.647067 0.120362 0.053879	0.120208 0.210664 0.701608 0.084816	0.14182 0.405007 0.24315	0.16			
	2017-08-0 2017-09-0 2017-10-0 2017-11-0 2017-12-0 2018-01-0 2018-03-0	 5.276518 5.644529 5.003733 5.154683 4.738191 4.135636 4.156987 	0.471993 1.117586 0.535763 0.399233 0.260374 0.294758 0.278274 0.300892	0.623531 0.458482 0.52093 0.191394 0.199556 0.925097 0.304281 0.078515 0.315559	0.358976 0.391277 3.975792 0.157145 0.324952 1.065275 0.142778 0.074144	0.176791 0.494051 0.400558 0.15156 0.148013 0.31293	0.156048 0.28354 0.647067 0.120362 0.053879	0.120208 0.210664 0.701608 0.084816	0.14182 0.405007 0.24315	0.16			
	2017-08-0 2017-09-0 2017-10-0 2017-11-0 2017-12-0 2018-01-0 2018-02-0 2018-03-0 2018-04-0	 5.276518 5.644529 5.003733 5.154683 4.738191 4.135636 4.156987 4.838803 	0.471993 1.117586 0.535763 0.399233 0.260374 0.294758 0.278274 0.300892 0.531599	0.623531 0.458482 0.52093 0.191394 0.199556 0.925097 0.304281 0.078515 0.315559	0.358976 0.391277 3.975792 0.157145 0.324952 1.065275 0.142778 0.074144	0.176791 0.494051 0.400558 0.15156 0.148013 0.31293	0.156048 0.28354 0.647067 0.120362 0.053879	0.120208 0.210664 0.701608 0.084816	0.14182 0.405007 0.24315	0.16			
	2017-08-0 2017-09-0 2017-10-0 2017-11-0 2018-01-0 2018-02-0 2018-03-0 2018-04-0 2018-05-0	 5.276518 5.644529 5.003733 5.154683 4.738191 4.135636 4.156987 4.838803 4.657597 	0.471993 1.117586 0.535763 0.399233 0.260374 0.294758 0.278274 0.300892 0.531599	0.623531 0.458482 0.52093 0.191394 0.199556 0.925097 0.304281 0.078515 0.315559	0.358976 0.391277 3.975792 0.157145 0.324952 1.065275 0.142778 0.074144	0.176791 0.494051 0.400558 0.15156 0.148013 0.31293	0.156048 0.28354 0.647067 0.120362 0.053879	0.120208 0.210664 0.701608 0.084816	0.14182 0.405007 0.24315	0.16			

```
In [147... monthly_costs = costs.groupby('costs_month').sum()
monthly_costs.drop('source_id', axis=1)
```

Out[147]: costs

costs_month	
2017-06-01	18015.00
2017-07-01	18240.59
2017-08-01	14790.54
2017-09-01	24368.91
2017-10-01	36322.88
2017-11-01	37907.88
2017-12-01	38315.35
2018-01-01	33518.52
2018-02-01	32723.03
2018-03-01	30415.27
2018-04-01	22289.38
2018-05-01	22224.27

Out[149]:

:	first_order_month	n_buyers	order_month	revenue	age_month	gp	ltv	source_id	
0	2017-06-01	2023	2017-06-01	9557.49	0	4778.745	4.724414	1020	1
1	2017-06-01	2023	2017-07-01	981.82	1	490.910	0.485329	1020	1
2	2017-06-01	2023	2017-08-01	885.34	2	442.670	0.437637	1020	1
3	2017-06-01	2023	2017-09-01	1931.30	3	965.650	0.954671	1020	1
4	2017-06-01	2023	2017-10-01	2068.58	4	1034.290	1.022531	1020	1
•••									
73	2018-03-01	3533	2018-04-01	1063.05	1	531.525	0.300892	1025	3
74	2018-03-01	3533	2018-05-01	1114.87	2	557.435	0.315559	1025	3
75	2018-04-01	2276	2018-04-01	10600.69	0	5300.345	4.657597	986	2
76	2018-04-01	2276	2018-05-01	1209.92	1	604.960	0.531599	986	2
77	2018-05-01	2988	2018-05-01	13925.76	0	6962.880	4.660562	1054	2

78 rows × 9 columns

```
In [150...
report_['cac'] = report_['costs'] / report_['n_buyers']
report_['roi'] = report_['ltv'] / report_['cac']
```

In [151... report_

Out[151]: first_order_month n_buyers order_month revenue age_month gp source_id 0 2017-06-01 2023 2017-06-01 9557.49 0 4778.745 4.724414 1020 1 2017-06-01 2023 2017-07-01 981.82 490.910 0.485329 1020 1 2 1020 1 2017-06-01 2023 2017-08-01 885.34 442.670 0.437637 2017-06-01 2023 2017-09-01 1931.30 965.650 0.954671 1020 1 4 2017-06-01 2023 2017-10-01 2068.58 4 1034.290 1.022531 1020 1 73 2018-03-01 3533 2018-04-01 1063.05 531.525 0.300892 1025 3 74 2018-03-01 3533 2018-05-01 557.435 0.315559 1025 3 1114.87 **75** 2276 2018-04-01 10600.69 0 5300.345 4.657597 986 2 2018-04-01 604.960 0.531599 986 2 76 2018-04-01 2276 2018-05-01 1209.92 **77** 0 6962.880 4.660562 1054 2 2018-05-01 2988 2018-05-01 13925.76

78 rows × 11 columns

Out[156]:	age_month	0	1	2	3	4	5	6	7	8	9	10	11
	first_order_month												
	2017-06-01	0.53	0.59	0.63	0.74	0.86	0.94	1.05	1.11	1.17	1.24	1.31	1.33
	2017-07-01	0.63	0.67	0.73	0.77	0.79	0.81	0.82	0.84	0.85	0.87	0.88	
	2017-08-01	0.49	0.53	0.57	0.61	0.66	0.68	0.7	0.74	0.77	0.78		
	2017-09-01	0.60	0.72	0.77	1.19	1.23	1.3	1.38	1.4	1.42			
	2017-10-01	0.60	0.66	0.68	0.7	0.72	0.74	0.75	0.76				
	2017-11-01	0.55	0.6	0.62	0.65	0.67	0.68	0.69					
	2017-12-01	0.54	0.57	0.68	0.8	0.84	0.87						
	2018-01-01	0.42	0.45	0.48	0.49	0.5							
	2018-02-01	0.46	0.49	0.5	0.51								
	2018-03-01	0.56	0.6	0.63									
	2018-04-01	0.48	0.53										
	2018-05-01	0.63											

Kesimpulan

Dari pengolahan beberapa sumber data untuk optimasi anggaran biaya pemasaran adalah sebagai berikut:

- Tabel costs, orders, dan visit memiliki kesalahan di tipe data untuk waktu
- Rata-rata pengguna harian, mingguan, dan bulanan secara berturut-turut adalah 907, 5724, dan 23228 users
- Jumlah sesi dibandingkan dengan pengguna paling banyak ditemukan pada tanggal 24 November yaitu sebesar 1.217
- Rata-rata pengguna yang kembali setelah kunjungan pertama mereka 5.36%
- Paling banyak pengguna melakukan pembelian pertama mereka di hari ke-0 atau kurang dari 24 jam sejak mereka masuk ke dalam situs. Setelahnya diikuti oleh pelanggan yang melakukan pembelian pada hari pertama sejak mereka pertama kali mengunjungi situs.
- Rata-rata pembelian: 5
- Rata-rata LTV untuk bulan yang sama 0.26
- Jumlah uang yang dihabiskan paling banyak adalah pada source 3 sebanyak 141321.63 dan paling besar biaya dihabiskan di bulan Desember. Ini sejalan dengan jumlah transaksi yang terjadi di bulan Desember dimana menjadi bulan yang paling tinggi transaksinya.
- CAC berdasarkan sumber 2 memiliki nilai tertinggi yang berarti biaya untuk mendapatkan pelanggan baru terbilang lebih besar dari yang lainnya, dimana tidak sejalan dengan biaya yang dihabiskan per sumber. Jika melihat per sumber maka sumber 3 adalah sumber yang memakan biaya paling besar.