

# Ahmad Darma Wijaya Atenza

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## Summary

I am a Bachelor of Informatics graduate with a solid academic background (GPA: 3.51) and hands-on experience gained through an internship at PT. PLN as an IT Support, as well as two years of working as an Informatics Teacher and IT Operator at a public school. In these roles, I was responsible for hardware and software maintenance, troubleshooting, managing LAN networks, and development an website (<https://man1balam.sch.id/>).

I am proficient in operating the Linux and have experience with MS Word and SQL. My background in both IT support and teaching has helped me develop strong communication skills, a high degree of accuracy, and integrity in all tasks. I am comfortable working independently or as part of a team, and I am eager to contribute my expertise to growth the company.

## Education

[University Teknokrat Indonesia]

(September, 2019 – June, 2023)

GPA:3.51

Bachelor of Informatics

[Ijasah](#) | [Transkrip Nilai](#)

## Working Experiences

[IT Support], [PT. PLN (persero)]

(April, 2022 – June, 2023)

- **Technical Support:** Providing technical assistance to end-users, troubleshooting hardware and software issues, and resolving IT-related problems in a timely manner.
- **System Maintenance:** Performing regular maintenance and updates on IT systems, including hardware, software, and network infrastructure to ensure optimal performance.
- **Installation & Configuration:** Installing, configuring, and maintaining computer systems, network devices, and IT equipment for smooth day-to-day operations
- **Network Management:** Assisting in managing and monitoring **LAN** and **WAN** networks, ensuring stable and secure connections across multiple locations.

[Website Dev & Teacher ], [MAN 1 Bandar Lampung]

(September, Year 2023 – current)

- **Website Development & Maintenance:** Designing, developing, and maintaining the school's official website, ensuring it is user-friendly, responsive, and up-to-date with the latest information
- **UI/UX Optimization:** Improving the user interface (UI) and user experience (UX) of the website to enhance usability and ensure a seamless experience for students, parents, and staff.
- **Security & Backup:** Ensuring the website's security by implementing necessary security measures.

## Skills

- [Programming : C++, PHP, Java Script]
- [Cyber Security]
- [IT Support]
- [Networking : LAN]
- [Leaadership]

## Reward & Certification

1. [\[Introduction to Cyber Attacks\]](#), [\[New York University\]](#)
2. [\[Cisco CyberOps Associate\]](#), [\[Cisco Networking Academy\]](#)
3. [\[Chinese for HSK 1\]](#), [\[Peking University\]](#)
4. [\[Interactivity with JavaScript\]](#), [\[University of Michigan\]](#)

(August 23, 2022)

(Jun 2022)

(July 20, 2022)

(May 27, 2022)

## Organization Experiences

[Job Role], [Student Executive Board.]

(2021 – 2023)

- **Conflict Resolution & Mediation:** Addressing interpersonal issues or conflicts within the team.
- **Communication & Reporting:** Coordinating internal communication.