SUMMARY

A self-driven, solution-oriented, Full-Stack Web Developer with over 4 years of diverse experience in the software development life cycle ranging from quality assurance, implementation project management, technical support, and consulting. Because of my varied experiences, I offer an expansive perspective and aptitude for learning applications outside of my current skill set, which allows me to ensure success despite the unique challenges presented by each project. I am passionate about helping others succeed, designing innovative solutions to tackle difficult problems, and creating beautiful and functional web experiences.

TECHNICAL SKILLS

- Visual Studio
- ♦ GitHub / GitBash
- ♦ CSS / CSS Frameworks
- ♦ Javascript / jQuery / Ajax
- ♦ Node.js
- ♦ XML
- Caché Database
- ♦ FTP / FileZilla
- MS Suite
- ♦ ServiceNow / Jira
- ♦ MATLAB
- ♦ WebEx / Skype / Zoom / Slack

CONTACT

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PROFESSIONAL EXPERIENCE

EPIC SYSTEMS CORPORATION

FEBRUARY 2016-PRESENT

Healthcare IT Consultant | Remote/Travel

AUGUST 2018-PRESENT

- Security Coordinator As an interim project manager, developed an Excel tool to automate the accurate provisioning of one of 200 security profiles to over 6000 end users to a system containing sensitive patient data. Managed a team of 30 security leads across 16 specialties while onboarding a full-time replacement new to the role.
- Clinical Application Specialist As the sole team member staffed to the project; managed, advised, and executed the implementation of an electronic health record (EHR) system for 3 emergency departments at a large accredited academic medical center. Proactively lead efforts to implement at least 20 key features on an existing system significantly behind on feature adoption, gaining executive-level recognition for improving patient care.

Implementation Project Manager | Verona, WI/Travel

MAY 2017 - JULY 2018

- Application Manager Worked closely with subject matter experts to implement a newly developed EHR module for Triage Nurses for an organization with 200+ end users. Closed the project with a tight 6-month timeline, with minimal reported issues at go-live and 46% under budget.
- Application Coordinator Managed a cross-functional team of six analysts to bring one of the Midwest's largest health systems live on the Emergency Department module, ultimately landing the organization in the top 5% among other community members for the same benchmarked metrics.

Quality Assurance Specialist | Verona, WI

FEBRUARY 2016 - MAY 2017

QA Project Lead - Coordinated large quarterly events for teams to present new development and designs to subject matter experts for evaluation and approval to include in the next major version release. Awarded "Pit Crew" award for significant rallying and effort for the on-time release of a critical development project at risk of missing a committed deadline.

QUALIFICATIONS

- > **Project Management:** Manages small teams and timelines in order to implement system infrastructure using SDLC Agile methodologies. Executes project plans to completion with direction from leadership and minimal supervision.
- Problem-Solving: Utilizes aptitude for quick learning to effectively troubleshoot. Regularly addresses and resolves technical issues with end users. Implements creative design solutions for optimization requests.
- Organization: Keeps highly organized and categorized inbox and task list, as well as documentation of discussions, decisions, and processes in OneNote or on SharePoint. Experienced with keeping track of large quantities of virtual information in Excel spreadsheets.
- Time-Management: Effectively prioritizes to meet even the tightest deadlines in fast-paced environments. Identifies impediments to project success early to work quickly to mitigate risks and escalate issues.
- Communication: Excels at both oral and written communication. Holds Regular feedback meetings with managers and team members and seeks insight for opportunities to improve. Sets and resets expectations for team members.

EDUCATION

UNIVERSITY OF DENVER | Denver, CO

SEPTEMBER 2020

Full Stack Web Development Certification

PENNSYLVANIA STATE UNIVERSITY | University Park, PA

B.S. Biomedical Engineering, Chemical Engineering focus