1. <u>Introduction</u>

This Policy sets out the obligations regard to data protection and the riqusers, customers, business contact data under the Data Protection Act defined as data which relates to a liftom that data and other information the possession of, the data controlle expression of opinion about the indicontroller or any other person in res

This Policy sets out the procedures The procedures set out herein mus agents, contractors, or other parties

The Company is committed not only and places a high premium on the crespecting the legal rights, privacy:

The Company is registered with the register held by the Information Cor

2. The Data Protection Princi

This Policy aims to ensure compliant which any party handling personal of

- 2.1 Must be processed fairly a conditions must be met:
 - 2.1.1 The data sub
 - 2.1.2 The processi which the da request of the
 - 2.1.3 The processing which the data by contract;
 - 2.1.4 The processing data subject;

me>> ("the Company") with f data subject, e.g. website ts") in respect of their personal the Act, "personal data" is be identified from that data or ion of, or is likely to come into context), and includes any of the intentions of the data

then dealing with personal data. by the Company, its employees, company.

out also to the spirit of the law ndling of all personal data, with whom it deals.

ner as a data controller under the Section 19 of the Act.

t sets out eight principles with rsonal data:

at at least one of the following

consent to the processing;

e performance of a contract to r for the taking of steps at the to entering into a contract;

liance with any legal obligation to other than an obligation imposed

o protect the vital interests of the

- 2.1.5 The processi exercise of exercise of a enactment, for the Crown or other function any person;
- 2.1.6 The processi pursued by the data is dany particular or legitimate i
- 2.2 [Where the personal data is Policy), at least one of the fo
 - 2.1.7 The data sub of the person
 - 2.1.8 The process performing ar on the data of
 - 2.1.9 The processing data subject given by or oreasonably be order to protect consent by owithheld;
 - 2.1.10 The processi
 of any body
 profit, and ex
 purposes, is of
 freedoms of
 members of the
 connection w
 personal data
 - 2.1.11 The informati as a result of
 - 2.1.12 The processing any legal properties of processing is otherwise nedefending leg

administration of justice, for the House of Parliament, for the on any person by or under any ctions of the Crown, a Minister of nent, or for the exercise of any tercised in the public interest by

purposes of legitimate interests he third party or parties to whom he processing is unwarranted in udice to the rights and freedoms ect.

(defined below in Part 4 of this be met:

explicit consent to the processing

the purposes of exercising or this conferred or imposed by law th employment;

to protect the vital interests of the case where consent cannot be ect, or the data controller cannot consent of the data subject, or in another person, in a case where subject has been unreasonably

course of the legitimate activities not established or conducted for ophical, religious or trade-union ate safeguards for the rights and nly to individuals who either are or have regular contact with it in les not involve disclosure of the he consent of the data subject;

onal data has been made public by the data subject;

ourpose of, or in connection with, spective legal proceedings), the se of obtaining legal advice, or is es of establishing, exercising or

- 2.1.13 The processi exercise of exercise of a enactment, or of the Crown
- 2.1.14 The processic person as a accordance wany other propersonal data preventing fra
- 2.1.15 The processi by a health p duty of confid that person w
- 2.1.16 The processi
 as to racial
 purpose of
 absence of e
 different racia
 to be promo
 safeguards fo
- 2.3 Must be obtained only for s in any manner which is inco
- 2.4 Must be adequate, relevant it is processed;
- 2.5 Must be accurate and, wher
- 2.6 Must be kept for no longer processed;
- 2.7 Must be processed in acco which, see Part 3 of this Pol
- 2.8 Must be protected against destruction or damage thro and
- 2.9 Must not be transferred to Area unless that country or rights and freedoms of data

administration of justice, for the House of Parliament, for the on any person by or under an unctions of the Crown, a minister nent:

e of sensitive personal data by a ud organisation or otherwise in hade by such an organisation, or or another person of sensitive necessary for the purposes of fraud;

ical purposes and is undertaken who in the circumstances owes a lent to that which would arise if

al data consisting of information rocessing is necessary for the under review the existence or r treatment between persons of a view to enabling such equality is carried out with appropriate s of data subjects.]

oses and shall not be processed oses;

espect to the purposes for which

date;

t of the purpose(s) for which it is

data subjects under the Act (for

ful processing, accidental loss, al and organisational measures;

tside of the European Economic equate level of protection for the processing of personal data.

3. Rights of Data Subjects

Under the Act, data subjects have t

- The right to access a co of a Subject Access Re
- The right to object to an cause (or that is causing such objection in writing and the Company shall of its compliance, or exp data subject's request is
- The right to prevent pro
- The right to object to de decisions will have a sig when any such decision require the data control
- The right to have inaccu destroyed in certain circ
- The right to claim comp the Act.

held by the Company by means t 8 of this Policy);

r personal data that is likely to lata subjects should make any position and contact details>> either notifying the data subject y feels that any aspect of the

ing purposes;

utomated means (where such a subject) and to be informed the data subject has the right to econsider the decision; led, blocked, erased or

sed by the Company's breach of

4. Personal Data

Personal data is defined by the Act identified from that data or from tha of, or is likely to come into the poss expression of opinion about the ind controller or any other person in res

The Act also defines "sensitive persorigin of the data subject; their polit union membership; their physical or alleged commission by them of a committed or alleged to have been the sentence of any court in such p

The Company only holds personal of data subject. That data will be colle protection principles and with this P processed by the Company:

- <<insert description of data is collected, held, a
- <<insert description of data is collected, held, a
- <<insert description of d</p>

a living individual who can be ion which is in the possession pller, and includes any of the intentions of the data

ata relating to the racial or ethnic us (or similar) beliefs; trade their sexual life; the commission edings for any offence disposal of such proceedings or

ant to its dealings with a given ed in accordance with the data may be collected, held and

scription of the reason that the

scription of the reason that the

scription of the reason that the

data is collected, held, a

「<<add more as require</p>

5. Processing Personal Data

Any and all personal data collected collected in order to ensure that the customers, and can work effectively manage its employees, contractors personal data in meeting certain ob

Certain data collected by the Comp by cookies, pseudonyms and other held and processed to the same sta

Personal data may be disclosed with this Policy. Personal data may be paid with the data protection principles a data be passed to any department of reasonably require access to that paid was collected and is being process.

In particular, the Company shall en

- All personal data collect any party is collected ar
- Data subjects are alway personal data and are g used:
- Personal data is only co purpose(s) for which it i
- All personal data is accordate while it is being he
- No personal data is held for which it is required;
- A suitable online privacy
- Whenever cookies or si shall be used strictly in a Electronic Communicati guidance on privacy;
- Individuals are provided submitted by them onlin
- Individuals are informed deleted at their request uploaded by a user has deletes any other copies

S

ailed in Part 4 of this Policy) is ne best possible service to its ates and affiliates and efficiently . The Company may also use

es, certain information gathered on will nonetheless be collected,

ed such disclosure complies with nent to another in accordance circumstances will personal e Company that does not t to the purpose(s) for which it

d on behalf of the Company by wfully;

e reasons for the collection of se(s) for which the data will be

is necessary to fulfil the

tion and kept accurate and up to

essary in light of the purpose(s)

maintained and followed;

sed online by the Company, they irements of the Privacy and no full details of cookie use and

e method of amending any data

them online cannot be fully nces (for example, because a file w to request that the Company within the individual's right to do

so;

- All personal data is held Policy, taking all approp the data;
- All personal data is tran in hard copy[, using <<ii>type(s) of data encryptic
- No personal data is trar appropriate) without firs levels of protection for p
- All data subjects can ful

anner, as detailed in Part 6 of this isational measures to protect

r it is transmitted electronically or od(s) including, where relevant,

ropean Economic Area (as ation country offers adequate nts of data subjects; and the case and without hindrance.

6. Data Protection Procedure

The Company shall ensure that all working on behalf of the Company data:

- All emails containing pe encryption>>];
- Personal data may be to unsecured networks is it
- Personal data may not l alternative that is reaso
- Personal data contained should be copied from t itself should be deleted. deleted;
- Where Personal data is be informed in advance machine to receive the
- Where Personal data is directly to the recipient | service>>];
- No personal data may be contractor, or other part any personal data that the beformally requested for details>>.
- All hardcopies of persor physical, removable me cabinet or similar;
- No personal data may be other parties, whether s

contractors, or other parties when working with personal

ypted [using <<insert type(s) of

etworks only – transmission over mstances:

eless network if there is a wired

whether sent or received, a stored securely. The email ciated therewith should also be

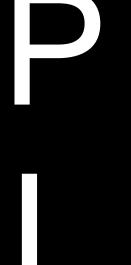
ransmission the recipient should should be waiting by the fax

copy form it should be passed ame(s) and/or type(s) of delivery

if an employee, agent, sube Company requires access to access to, such access should d/or position(s) and contact

lectronic copies stored on urely in a locked box, drawer,

loyees, agents, contractors, or on behalf of the Company or not,



without the authorisation details>>:

- Personal data must be I unattended or on view t other parties at any time
- If personal data is being question is to be left un computer and screen be
- Any unwanted copies of are no longer needed sl shredded and electronic method(s)>>];
- No personal data should limited to, laptops, table
 Company or otherwise | and/or position(s) and c strictly in accordance with approval is given, and for
- No personal data should employee and personal agents, contractors, or of the party in question hat Policy and of the Act (we suitable technical and or
- All personal data stored with backups stored [on [using <<insert type(s)
- All electronic copies of and [<<insert type(s) of
- All passwords used to p should not use words or compromised. All pass lowercase letters, numb designed to require suc
- Under no circumstances between any employees of the Company, irrespe forgotten, it must be res access to passwords;
- All personal data held b and completeness. Wh any personal data held
 <insert interval>>. If a

d/or position(s) and contact

mes and should not be left es, agents, sub-contractors or

creen and the computer in filme, the user must lock the

outs or electronic duplicates) that urely. Hardcopies should be discurely [using <<insert

e device (including, but not lether such device belongs to the napproval of <<insert name(s) he event of such approval, litations described at the time the lutely necessary].

evice personally belonging to an erred to devices belonging to behalf of the Company where with the letter and spirit of this strating to the Company that all have been taken);

backed up <<insert interval>> All backups should be encrypted

stored securely using passwords yption;

uld be changed regularly and sily guessed or otherwise mbination of uppercase and oftware used by the Company is

be written down or shared
other parties working on behalf
rtment. If a password is
nethod. IT staff do not have

regularly reviewed for accuracy gular contact with data subjects, s should be confirmed at least d to be out of date or otherwise

inaccurate, it should be any personal data is no deleted and disposed of

 Where personal data he shall be the responsibilidetails>> to ensure that marketing preference do Preference Service, the and the Fax Preference
 <insert interval>>.

<<irisert interval>>.

The Company shall ensure that the collection, holding and processing of

7.

The Company has apport details>> as its Data Proverseeing data protect Act. The Data Protection

Organisational Measures

- Overseeing the imple conjunction with the agents, contractors a
- Organising suitable a programmes within t
- Reviewing this Policy interval>>;
- <<insert further resp
- All employees, agents,
 Company are made full
 Company's responsibilit
 provided with a copy of
- Only employees, agents the Company that need their assigned duties co Company;
- All employees, agents,
 Company handling pers
- All employees, agents, company handling pers
- Methods of collecting, h evaluated and reviewed
- The Performance of the working on behalf of the

d immediately where possible. If ompany, it should be securely (s)>>1;

ed for marketing purposes, it nd/or position(s) and contact dded their details to any ot limited to, the Telephone, the Email Preference Service, nould be checked at least

taken with respect to the

/or position and contact specific responsibility of ance with this Policy and with the ar be responsible for:

liance with this Policy, working in nagers and/or department heads, on behalf of the Company;

on training and awareness

res not less than <<insert

ies working on behalf of the vidual responsibilities and the der this Policy, and shall be

er parties working on behalf of rsonal data in order to carry out to personal data held by the

ies working on behalf of the tately trained to do so;

ies working on behalf of the iately supervised;

ersonal data shall be regularly

ontractors, or other parties onal data shall be regularly





evaluated and reviewed

- All employees, agents,
 Company handling pers
 principles of the Act and
- All agents, contractors, handling personal data involved in the processi those relevant employed
- Where any agent, contr handling personal data indemnify and hold harr loss, claims or proceedi

ies working on behalf of the o do so in accordance with the

on behalf of the Company d all of their employees who are reld to the same conditions as g out of this Policy and the Act; ing on behalf of the Company nder this Policy that party shall ast any costs, liability, damages, of that failure.

8. Access by Data Subjects

A data subject may make a subject about the information which the Co

- SARs should be made i <<insert contact details:
- A SAR [may be made u does not have to be, an
- SARs must make it cleather request or whether it proof of identity must be individual making the recapacity to act on behalt
- The Company currently payable by <<insert me credit file.]

Upon receipt of a SAR the Compan within which to respond fully[, but s <<insert business days>>]. The following the companion of the companion

- Whether or not the Con
- A description of any per
- Details of what that pers
- Details of how to access
- Details of any third-part
- Details of any technical

at any time to find out more

<insert name and/or position>>,

ject Access Request Form, but clearly identifiable as a SAR.

ubject themselves that is making s or her behalf. In either case, made on another's behalf, the evidence of their authorised

e legal maximum) for each SAR, hall be required for access to a

period of 40 calendar days wledge receipt of SARs within provided to the data subject: I data on the data subject; ata subject;

how to keep it up to date; onal data is passed to; and

Notification to the Informa

As a data controller, the Company i

ffice

formation Commissioner's



Office that it is processing personal controllers, registration number: <<

Data controllers must renew their n an annual basis. Failure to notify controllers

Any changes to the register must b 28 days of taking place.

The Data Protection Officer shall be Commissioner's Office.

10. <u>Implementation of Policy</u>

This Policy shall be deemed effective retroactive effect and shall thus appropriate the shall thus appropriate the shall be deemed effective retroactive effect and shall thus appropriate the shall be deemed effective retroactive effect and shall be deemed effective retroactive effect and shall be deemed effective retroactive effect and shall be deemed effective retroactive effective retroactive effect and shall be deemed effective retroactive re

This Policy has been approved & a

Name: <<insert f

Position: <<insert r

Date: <<insert of

Due for Review by: <<insert of

Signature:

register>>.

dation
nce.
on C

egistered in the register of data

ation Commissioner's Office on

on Commissioner's Office within

and updating the Information

No part of this Policy shall have ing on or after this date.

