User

User ID	int	PK
User Email	nvarchar	not null
User Password	nvarchar	not null
User Fname	nvarchar	not null
User Lname	nvarchar	not null
User Gender	nvarchar	not null
User DOB	date	null
User Language	nvarchar	not null
User Type	nvarchar	null

Customer Address

Cust Phone Number	nvarchar	null
Cust Id	int	FK (User)
Cust Street Name	nvarchar	not null
Cust House Number	int	not null
Cust Postal Code	int	not null
Cust City	nvarchar	not null

Service Provider

SP Number	int	PK
SP ID	int	FK(User)
SP AC Holder Name	nvarchar	not null
SP Avtar	nvarchar	null
SP IBAN	nvarchar	not null
SP Tax No	nvarchar	not null
SP Max Dist to Cust	int	not null
Work with Pet	bit	not null

Service Provider Address

SP ID	int	FK(User)
SP Street Name	nvarchar	not null
SP House Number	int	not null
SP Postal Code	int	not null
SP City	nvarchar	not null

Service Provider Billing Address

SP ID	int	FK(User)
SP Billing Street Name	nvarchar	not null
SP Billing House Number	int	not null
SP Billing Postal Code	int	not null
SP Billing City	nvarchar	not null

SP Work Details

Service Provider ID int FK(Service Provider)

Availability Day nvarchar not null Start time Time not null **End Time** Time not null

SP Extra Service

Service Provider ID int FK(Service Provider)

Extra Service nvarchar not null

Helper Booking

Booking ID PΚ int **Customer ID** int FK(User) Postal Code not null int Start Time time not null Date of Service not null Date Time of service time not null Extra Services nvarchar null Pets at home bit not null Total time of service time not null **Payment** not null int nvarchar Service Street Name not null Service House Number int not null Service Postal Code not null int Service City nvarchar not null Service Phone nvarchar not null Send invoice bit not null Promo Code nvarchar null Card Number nvarchar not null

int

int

int

CVC

card exp month

card exp year

Customer Service Request

not null

not null

not null

Service ID int FK(Helper Booking) Service Provider ID int null, FK(User)

Customer Service History

Service ID int FK(Helper Booking)

Status nvarchar not null Rate SP nvarchar not null

Customer Favourite Providers

Customer ID int FK(User)
Provider ID int FK(User)

Invoices

Service Id int FK(Helper Booking)

Invoices number int unique Invoices Date Date not null Invoices Time time not null

SP Service History

SP ID int FK(User)

Service ID int FK(Helper Booking)

not null (Unsettled,

Payment Status nvarchar Not

SP Block Customer

SP ID int FK(User)

Service ID int FK(Helper Booking)

Block Status bit not null

SP Service Request

Service ID int FK(Helper Booking)

Customer ID int FK(User)

Customer Says

Customer ID int FK(User)
Comment nvarchar not null

Contact Us

Contact ID PΚ int Contact Fname nvarchar not null Contact Lname nvarchar not null Contact Phone Number nvarchar not null **Contact Email** nvarchar not null Contact Type nvarchar not null **Contact Message** nvarchar not null