

## **Interim COO Services**

## **Key Services:**

- Support Operations\*
- CRM Operations\*
- Organisational Operations\*
- Training and Development\*
- Management Information System (KPIs and reporting)
  - Investor relations and reporting.
  - Support CEO in project execution.
  - Provide analytical data for the pitch deck.
  - Support CEO in fundraising activities.
- Vision, Mission, Business Objectives, Goals, and Balanced Scorecard
  - Define Vision and mission statements
  - > Brainstorm exercises to find measurable BOs, Goals
  - Prepare Balanced scorecard
  - Prioritize quarterly goals
  - Scheduled Monitoring, planning, and re-prioritizing goals
- Budgeting and budgetary control processes
- Custom Services

<sup>\*</sup> Refer separate document for details.