# Credit EDA Case Study

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## Introduction

- ► Loan providing companies often find it difficult to access the loan repayment likelihood of a customer. This is primarily due to either unavailability of credit history or due to insufficient data
- The Company decides on the loan application based on applicant's profile, considering few risks such as:
  - Not approving loan of a potential customer with high likelihood to repay the loan
  - Approving the loan of a customer who is more likely to default
- This case study aims to solve such problems using the method of Exploratory Data Analysis

## **Business Objective**

- ► Aim of this case study is to identify patterns indicating likelihood of a customer category defaulting on the loan based on various categories and demographics
- ► To identify driving factors behind loan default

## Data Understanding

The analysis has been done using two datasets:

- Application Data Containing information about the customer at the time of application for loan
- Previous Application Data Containing information about customer's previous loan application, and decision of company on that application
- A metadata was also provided for deriving meaning of various variables used in the datasets

# Importing the required libraries for EDA

- For reading data and performing EDA operations, we have primarily use the NumPy and pandas Python packages.
- For Data Visualization
  Seaborn package is used
  which is a Python-based
  data visualization library
  built on Matplotlib

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns

#import the warnings.
import warnings
warnings.filterwarnings('ignore')
```

- Approach used :
  - Identify the data types
  - Identify the missing values by calculating percentage of null values in each variable

```
application_data.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 307511 entries, 0 to 307510
Columns: 122 entries, SK_ID_CURR to AMT_REQ_CREDIT_BUREAU_YEAR
dtypes: float64(65), int64(41), object(16)
memory usage: 286.2+ MB
application data.dtypes
SK ID CURR
                                  int64
TARGET
                                  int64
NAME CONTRACT TYPE
                                 object
CODE GENDER
                                 object
FLAG_OWN_CAR
                                 object
FLAG OWN REALTY
                                 object
CNT CHILDREN
                                  int64
AMT_INCOME_TOTAL
                                float64
AMT CREDIT
                                float64
AMT ANNUITY
                                float64
AMT_GOODS_PRICE
                                float64
NAME TYPE SUITE
                                 object
NAME INCOME TYPE
                                 object
NAME EDUCATION TYPE
                                 object
NAME FAMILY STATUS
                                 object
NAME HOUSING TYPE
                                 object
REGION POPULATION RELATIVE
                                float64
DAYS_BIRTH
                                  int64
DAYS_EMPLOYED
                                  int64
```

#### application data.isnull().mean() \* 100 SK ID CURR 0.000000 TARGET 0.000000 NAME CONTRACT TYPE 0.000000 CODE GENDER 0.000000 FLAG\_OWN\_CAR 0.000000 FLAG OWN REALTY 0.000000 CNT CHILDREN 0.000000 AMT INCOME TOTAL 0.000000 AMT CREDIT 0.000000 AMT ANNUITY 0.003902 AMT\_GOODS\_PRICE 0.090403 NAME TYPE SUITE 0.420148 NAME INCOME TYPE 0.000000 NAME\_EDUCATION\_TYPE 0.000000 NAME FAMILY STATUS 0.000000 NAME HOUSING TYPE 0.000000 REGION POPULATION RELATIVE 0.000000 DAYS BIRTH 0.000000 DAYS EMPLOYED 0.000000 DAVE DECTETRATION

- Dropped all columnswhich had more than50% missing value
- Analyzed the dataset by using variable definition in data dictionary to identify columns which will not add value to the analysis process for the given business objective, and removing all such columns

We have observed there were many missing values in this data frame hence dropped all columns from data frame for which missing values % is more than 50%.

```
application_data_not_req_columns=['FLAG_MOBIL','FLAG_EMP_PHONE','FLAG_WORK_PHONE','FLAG_CONT_MOBILE','FLAG_PHONE','FLAG_EMAIL',
                                   'REGION_RATING_CLIENT', 'REGION_RATING_CLIENT_W_CITY', 'FLAG_EMAIL', 'CNT_FAM_MEMBERS',
                                   'REGION_RATING_CLIENT', 'REGION_RATING_CLIENT_W_CITY', 'DAYS_LAST_PHONE_CHANGE',
                                   'FLAG DOCUMENT 2', 'FLAG DOCUMENT 3', 'FLAG DOCUMENT 4', 'FLAG DOCUMENT 5',
                                   'FLAG DOCUMENT 6', FLAG DOCUMENT 7', FLAG DOCUMENT 8', FLAG DOCUMENT 9', FLAG DOCUMENT 10',
                                   'FLAG_DOCUMENT_11', 'FLAG_DOCUMENT_12', 'FLAG_DOCUMENT_13', 'FLAG_DOCUMENT_14',
                                   'FLAG DOCUMENT 15', 'FLAG DOCUMENT 16', 'FLAG DOCUMENT 17', 'FLAG DOCUMENT 18',
                                   'FLAG DOCUMENT 19', 'FLAG DOCUMENT 20', 'FLAG DOCUMENT 21', 'NAME TYPE SUITE', 'EXT SOURCE 2',
                                   'EXT SOURCE 3', 'REG REGION NOT LIVE REGION', 'REG REGION NOT WORK REGION',
                                   'LIVE REGION NOT WORK REGION', REG CITY NOT LIVE CITY', REG CITY NOT WORK CITY',
                                   'LIVE CITY NOT WORK CITY', 'WEEKDAY APPR PROCESS START', 'HOUR APPR PROCESS START',
                                   'YEARS_BEGINEXPLUATATION_AVG', 'FLOORSMAX_AVG', 'YEARS_BEGINEXPLUATATION_MODE',
                                   'FLOORSMAX MODE', 'YEARS BEGINEXPLUATATION MEDI', 'FLOORSMAX MEDI', 'TOTALAREA MODE',
                                   'EMERGENCYSTATE_MODE', 'OBS_30_CNT_SOCIAL_CIRCLE', 'DEF_30_CNT_SOCIAL_CIRCLE',
                                   'OBS 60 CNT SOCIAL CIRCLE', 'DEF 60 CNT SOCIAL CIRCLE', 'AMT REQ CREDIT BUREAU HOUR',
                                  'AMT REQ CREDIT_BUREAU_DAY', 'AMT_REQ_CREDIT_BUREAU_WEEK', 'AMT_REQ_CREDIT_BUREAU_MON',
                                   'AMT_REQ_CREDIT_BUREAU_QRT', 'AMT_REQ_CREDIT_BUREAU_YEAR', 'OCCUPATION_TYPE']
application data.drop(labels=application data not req columns,axis=1,inplace=True)
```

Analyzed few
categorical columns
where not available
was represented as
XNA. So, manipulated
those values to best
aid the analysis

```
There are some categorical columns where values are mentioned as 'XNA' corresponding to Not Available. Lets analyse those columns!!
application_data[application_data["CODE_GENDER"]=="XNA"].shape
(4, 21)
application data[application data["ORGANIZATION TYPE"] == "XNA"].shape
(55374, 21)
So CODE_GENDER column has 4 such rows, and ORGANIZATION_TYPE column has 55374 such rows. Lets fix this !!
application data['CODE GENDER'].value counts()
       202448
      105059
Name: CODE_GENDER, dtype: int64
Since majority of the column values are females, it is safe to assign XNA as F
application_data.loc[application_data['CODE_GENDER']=='XNA','CODE_GENDER']='F'
application data['CODE GENDER'].value counts()
    202452
M 105059
Name: CODE_GENDER, dtype: int64
# Describing data for ORGANIZATION TYPE column
application_data['ORGANIZATION_TYPE'].describe()
count
unique
          Business Entity Type 3
Name: ORGANIZATION_TYPE, dtype: object
As out of 307511 values in ORGANIZATION TYPE column 55374 values are XNA which is ~18%, dropping these records will not have much impact
on dataset. So dropping all such records
application_data=application_data.drop(application_data.loc[application_data['ORGANIZATION_TYPE']=='XNA'].index)
application_data[application_data['ORGANIZATION_TYPE']=='XNA'].shape
(0, 21)
```

Applied bucketing technique to few continuous variables such as AMT\_INCOME\_TOTAL and AMT\_CREDIT for better analysis

```
Bucketing Continuous variables AMT_INCOME_TOTAL and AMT_CREDIT for better analysis
 # Creating buckets for income amount
application_data['INCOME_RANGE']=pd.cut(application_data['AMT_INCOME_TOTAL'],buckets,labels=INCOME_RANGE)
 application_data.head(10)
             SK_ID_CURR TARGET NAME_CONTRACT_TYPE CODE_GENDER FLAG_OWN_CAR FLAG_OWN_REALTY CNT_CHILDREN AMT_INCOME_TOTAL AMT
                                                                                            Cash loans
                          100003
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                        270000.0
                         100004
                                                                                    Revolving loans
                                                                                                                                                                                                                                                                                                          67500.0
                         100006
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                         135000.0
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                         121500.0
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                          99000.0
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                         171000.0
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                         380000.0
 # Creating buckets for Credit amount
buckets = [0,150000,300000,400000,500000,600000,700000,800000,900000,1000000000]

CREDIT_RANGE = ['0-150000', '150000-300000', '300000-400000', '400000-500000', '500000-600000', '600000-700000', '700000-800000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000-700000', '800000', '800000', '800000', '800000', '800000', '800000', '800000', '800000', '800000', '800000', '800000', '800000', '800000', '800000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '8000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '80000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000', '8000
                                            '800000-900000','900000 and above']
 application_data['CREDIT_RANGE']=pd.cut(application_data['AMT_CREDIT'],buckets,labels=CREDIT_RANGE)
 application_data.head(10)
             SK_ID_CURR_TARGET_NAME_CONTRACT_TYPE_CODE_GENDER_FLAG_OWN_CAR_FLAG_OWN_REALTY_CNT_CHILDREN_AMT_INCOME_TOTAL_AMT
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                        202500.0
                         100003
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                       270000.0
                         100004
                                                                                    Revolving loans
                                                                                                                                                                                                                                                                                                          67500.0
                                                                                                                                                                                                                                                                                                         135000.0
                         100006
                                                                                            Cash loans
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                         121500.0
                                                                                            Cash loans
                                                                                                                                                                                                                                                                                                          99000.0
                                                                                                                                                                                                                                                                                                         171000.0
```

- Converted

  "DAYS\_BIRTH" column
  into age by defining a
  custom function and
  applied bucketing on
  the same
- Analyzed variable

  "NAME\_FAMILY\_STATU"

  and replaced

  Unknown with the most

  common value

  "Married"

```
Converting DAYS_BIRTH column to age in years and bucketing the same
def age_in_years(x):
    age = int((x * -1) / 365)
application_data['AGE'] = application_data['DAYS_BIRTH'].apply(lambda x : age_in_years(x))
\#facts['pop2050'] = facts.apply(Lambda x: final_pop(x), axis=1)
# Creating buckets for Age
#Assuming no applicant is > 100 yrs of age
buckets = [0,20,30,40,50,60,100]
AGE_RANGE = ['0-20', '20-30', '30-40', '40-50', '50-60', '60 and above']
application_data['AGE_RANGE']=pd.cut(application_data['AGE'],buckets,labels=AGE_RANGE)
application data[["INCOME RANGE", "CREDIT RANGE", "AGE", "AGE RANGE"]]
        INCOME RANGE CREDIT RANGE AGE RANGE
         200000-250000
                         400000-500000
                                                  40.50
          250000-300000 900000 and above
          50000-100000
                                                  50-60
                             0-150000
          100000-150000
                        300000-400000
          100000-150000
                        500000-800000 54
                                                  50-80
         150000-200000 300000-400000 45
                                                  40-50
307504
307506
         150000-200000
                         150000-300000
         150000-200000
         150000-200000
                        300000-400000 32
        150000-200000
                        600000-700000 46
```

```
Analysing column "NAME_FAMILY_STATUS"
application_data["NAME_FAMILY_STATUS"].unique()
array(['Single / not married', 'Married', 'Civil marriage', 'Widow',
        'Separated'], dtype=object)
As there are Unknown values in NAME FAMILY STATUS getting their count
application_data['NAME_FAMILY_STATUS'].value_counts()
Married
                        163916
Single / not married
                         39316
Civil marriage
                         26197
Separated
                         16000
Name: NAME_FAMILY_STATUS, dtype: int64
As there are only two rows with NAME_FAMILY_STATUS = Unknown, replacing it with most common value of Married
application_data.loc[application_data['NAME_FAMILY_STATUS'] == 'Unknown', 'NAME_FAMILY_STATUS'] = 'Married
application_data['NAME_FAMILY_STATUS'].value_counts()
                        163916
Married
Single / not married
                         39316
Civil marriage
                         26197
Separated
                         16000
Name: NAME_FAMILY_STATUS, dtype: int64
```

- Analyzed column
   "CNT\_CHILDREN" and
   bucketed the same
- Analyzed variable
  "Organization Type"
  and merged common
  organization type
  labels as one

## Data Analysis

Divide the dataset into two datasets one for each Target=1 and Target=0 and calculated the imbalance ratio

```
Divide the dataframes into two datasets for Target=1 and Target=0 and calculate Imbalance ratio between Target=1 and Target=0

application_data_target0=application_data.loc[application_data["TARGET"]==0]
application_data_target1=application_data.loc[application_data["TARGET"]==1]

application_data_target0.shape

(230302, 26)

application_data_target1.shape

(21835, 26)

Imbalance_ratio = round(len(application_data_target0)/len(application_data_target1),2)
Imbalance_ratio

10.55
```

## **Data Analysis**

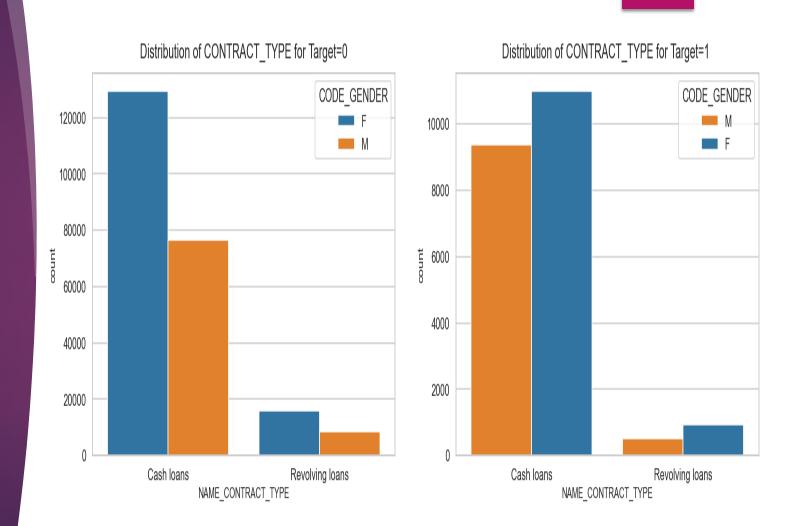
Categorical ordered Univariate Analysis

Distribution of CONTRACT TYPE For Male and Female Applicants

### **Inferences:**

(True for both Target=0 and Target=1)

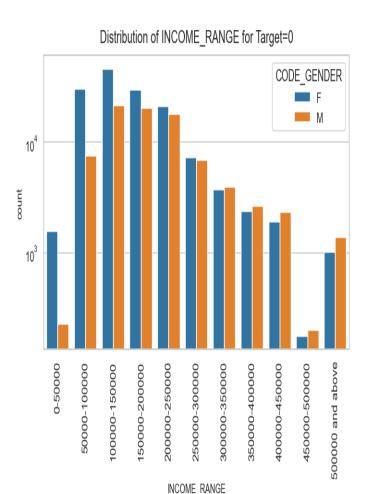
- Cash Loans are more in popular than Revolving Loans for both Male and Female Applicants
- There are more applications from Female applicants as compared to Males

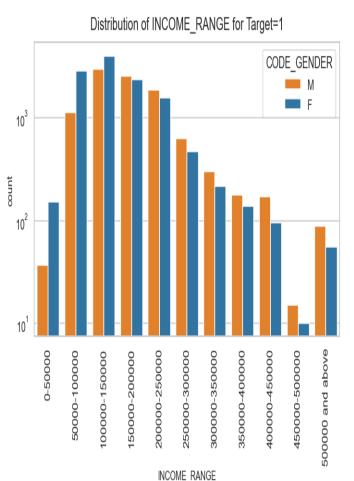


# Data Analysis Categorical ordered Univariate Analysis

Distribution of Income Range For Male and Female Applicants

- There are more Females as compared to males in income range of 0-300000 for Target=0, and for income > 300000 count of males in that income range is more
- For Target=1, there are more Females as compared to males in income range of 0-150000, and for income > 150000 count of males is more
- Most of the applicant's annual income is in range of 100000 to 150000 for both Target=0 and Target=1
- There are very few people who have income in range of 450000-500000 for both Target=0 and Target=1

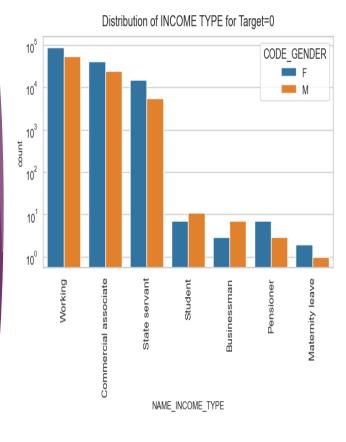


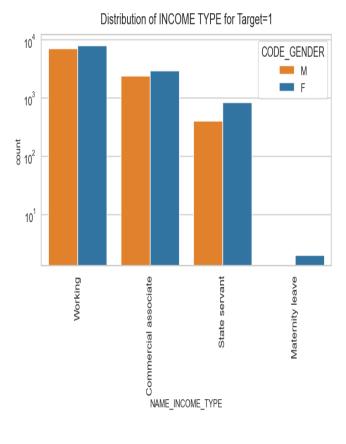


# Data Analysis Categorical ordered Univariate Analysis

Distribution of Income Type For Male and Female Applicants

- Top 3 credit categories for Target=0 and Target=1 are Working, Commercial Associate and State Servant
- None of the Student, Businessman or Pensioner have payment difficulties
- People having Income Type as
  Student, Businessman, Pensioners
  or people on Maternity Leave
  have not applied for more number
  of loans

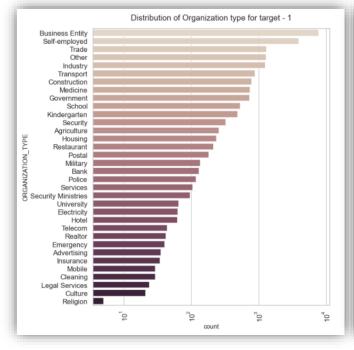


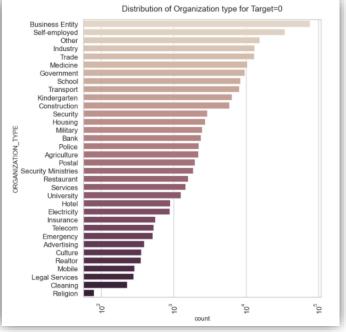


# Data Analysis Categorical unordered Univariate Analysis

Distribution of Organization Type

- Businessman, Self-Employed people, and people involved in Trade have highest count among applicants who are likely to default (Target=1)
- Number of applications for people with organization type Business-Entity, Trade, Industry, people who are Self-Employed is highest

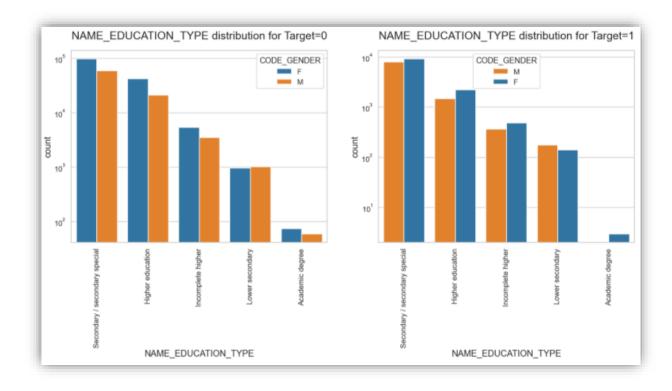




# Data Analysis Categorical ordered Univariate Analysis

Distribution of Education Type

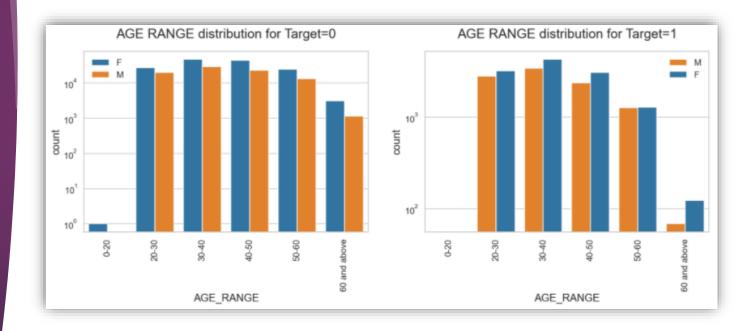
- Maximum number of loan applications are being made by people having Secondary/Secondary Special education
- People having only an academic degree have applied for least number of loans



# Data Analysis Categorical ordered Univariate Analysis

Distribution of Age Range

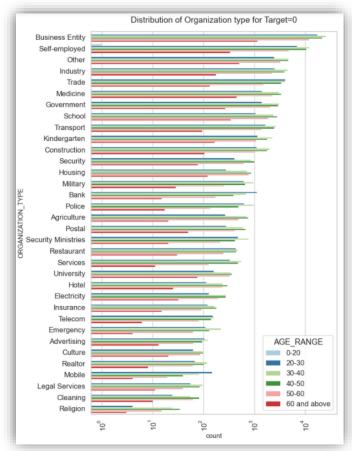
- Most of the people who are likely to default are in age group 30-40
- People in age group 0-20 have least number of loan applications and zero likelihood of default
- People above 60 years of age are very unlikely to default

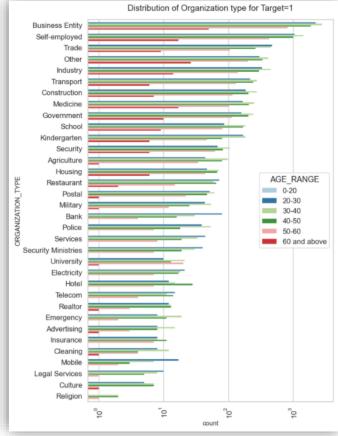


### <u>Data Analysis</u> Bi-variate Analysis

Distribution of Organization Type By Age-Range

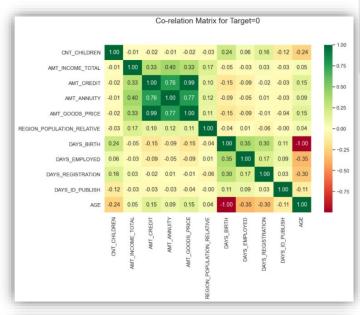
- People in age group of 30-40 with organization type as Business Entity are most likely to default
- People in age group 30-40 are most likely to default across all organization type
- Religion is least popular organization type
- Count of people in age group of 30-40 is highest across all organization type categories except trade, school, bank, agriculture, mobile, hotel

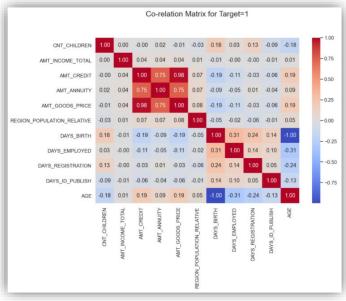




## <u>Data Analysis</u> Co-relation Analysis

- AMT\_CREDIT and AMT\_ANNUITY have high co-relation
- AMT\_ANNUITY and AMT\_GOODS\_PRICE have highly corelation
- AMT\_CREDIT and AMT\_GOOD\_PRICE have high co-relation

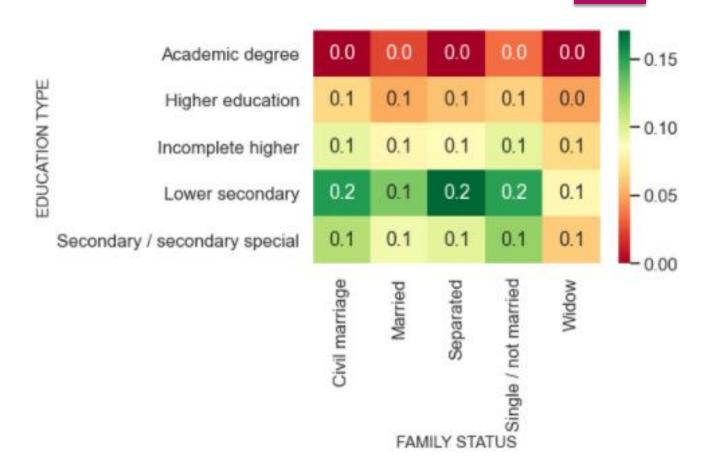




## Data Analysis Co-relation Analysis

Family Status Vs Education Type Vs Target Variable

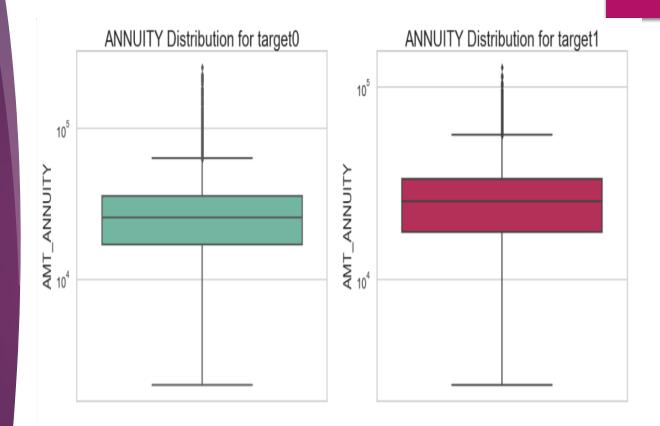
- Applicants having lower
   secondary education are most likely to default
- Applicants having Academic
   Degree are least likely to default



### <u>Data Analysis</u> Numerical variable Univariate Analysis

Distribution of **Annuity Amount** 

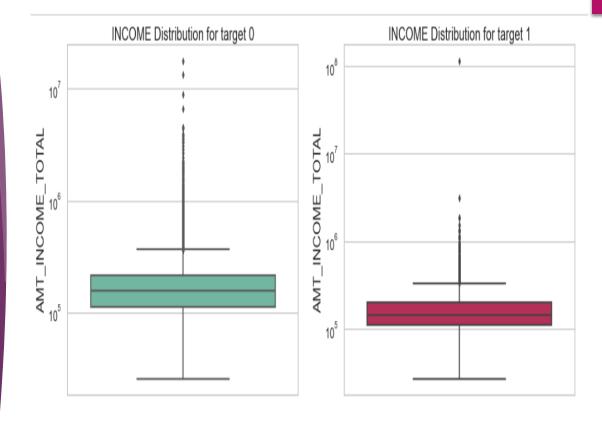
- Amount of annuity is higher in target 1
- The first quartile is bigger than third quartile for annuity amount which means most of the annuity clients are from first quartile for both the cases.



### <u>Data Analysis</u> Numerical variable Univariate Analysis

Distribution of Income Amount

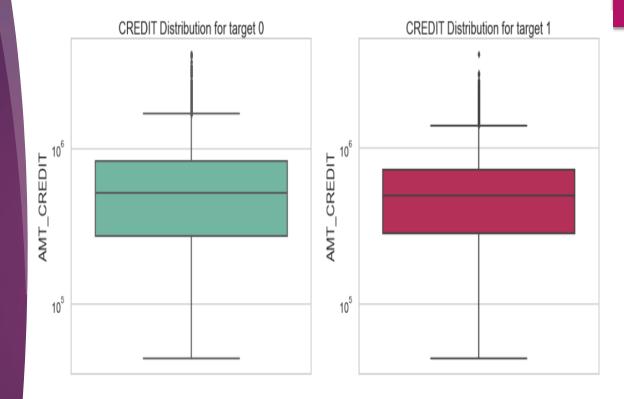
- Amount of income is less for the clients who are likely to default than clients who are unlikely to default
- Outliers are present for both target 1 and target 2.



### <u>Data Analysis</u> Numerical variable Univariate Analysis

Distribution of Credit Amount

- Amount of Credit is higher for the clients which are less likely default
- The first quartile is bigger than third quartile for Credit amount which means most of the Credit clients are from first quartile for both the cases i.e clients who are likely to default and unlikely to default.
- Outliers for credit amount are present for clients which are likely to default.

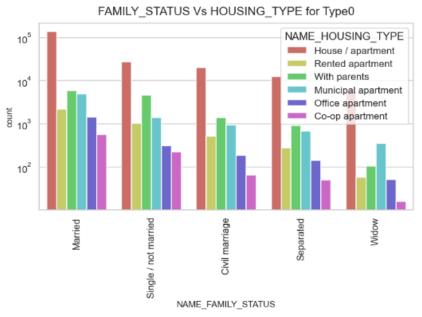


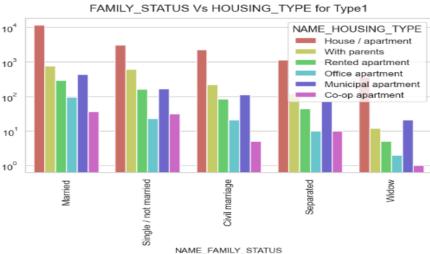
## Data Analysis Bivariate Analysis

Distribution of FAMILY\_STATUS vs HOUSING\_TYPE

- Most people live in
  House/Apartment irrespective of
  their family status
- Count of people living in Co-op

  Apartment is least





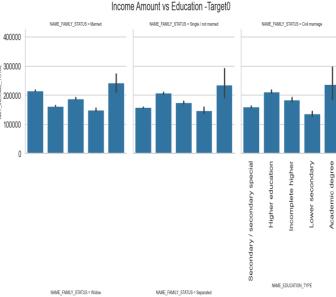
### <u>Data Analysis</u> Bivariate Analysis

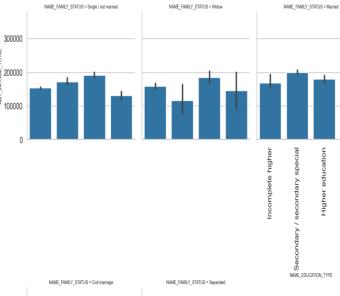
## Distribution of vs Education & Family Status

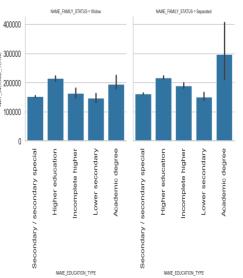
### **Inferences:**

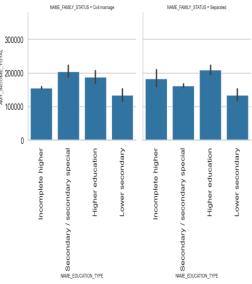
- For Education type 'Higher education' the income amount is mostly equal across all family status in both target-0 and target-1 category
- Academic degree has more income in target-0 category
- For target 1 highest income range is for education type
  Secondary/secondary special and family status civil marriage and married
- Lower secondary of civil marriage family status have less income amount than others.

#### Income Amount vs Education -Target1





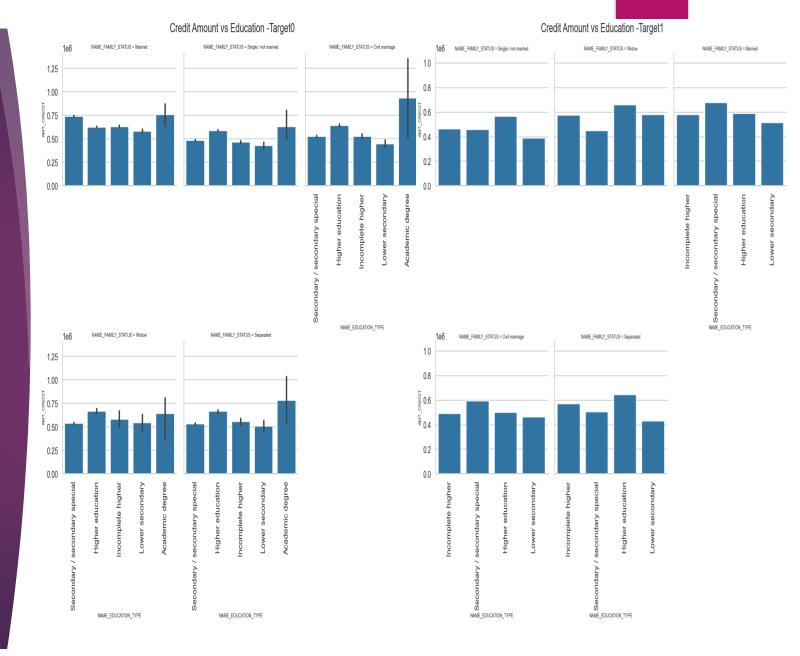




### <u>Data Analysis</u> Bivariate Analysis

# Distribution of Credit Amount vs Education & Family Status

- Even though Credit Range is higher for clients with Family status as 'civil marriage', 'marriage' and 'separated' and education as "Academic degree" than others, these clients are least likely to default as income is also higher in type0 category
- credit Range is higher for clients with family status as 'widow', 'married' & , 'separated' and education as 'secondary/secondary special' & higher education' these clients are more likely to default



### Merging Previous Application Data With Current Application Data

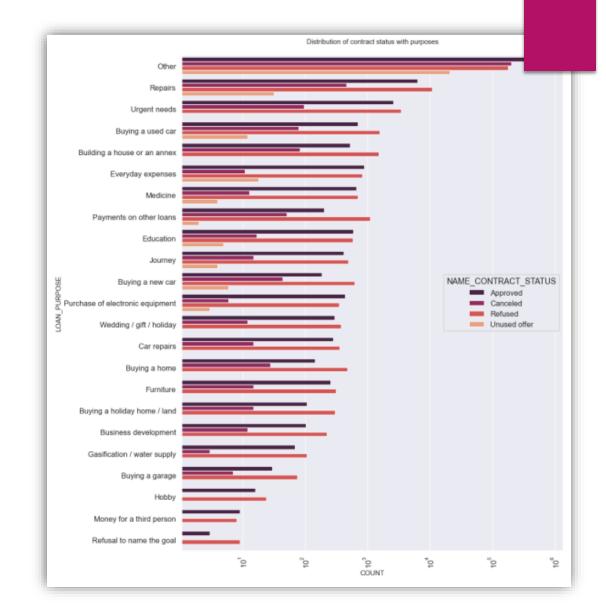
Merging data from previous application and current application based on SK\_ID\_CURR

Renaming common columns appropriately for better analysis

### Data Analysis on Merged Data Univariate Analysis For Variables

Distribution of contract status w.r.t purpose

- Count of refused loans is greatest for loans applied for purpose of repair
- Count of approved and refused loans for Education purpose is same
- In general count of loans which are refused is more across all purpose categories
- There are no cancelled or Unused offer for loans applied for purpose of Hobby, Money for a third person or Refusal to name the goal
- Count of approved loan is highest for purpose as Others

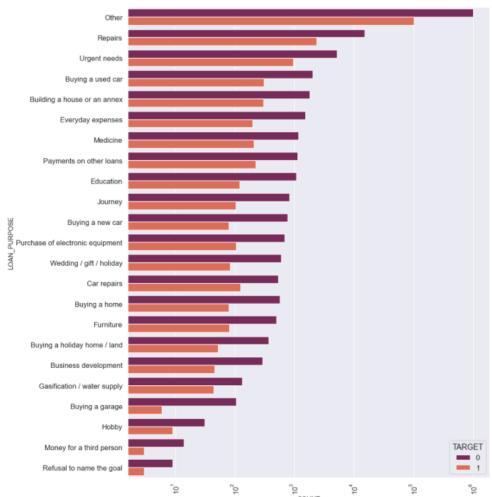


## Data Analysis on Merged Data Univariate Analysis For Variables

### Distribution of Purpose with respect to Target Variable

- Loans taken for Purpose : Others are most likely to default
- Loans taken for buying a home and Furniture are almost equally likely to default
- In general count of loans which are likely to default is less than the loans which will be repayed

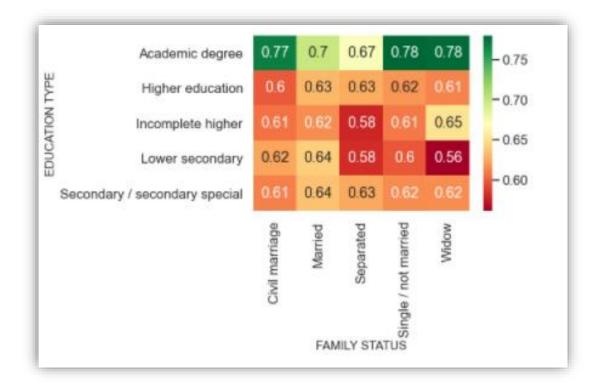




Heat map of Education Type vs Family Status vs Approved Flag

Assumption: Anything which is not approved is marked as flag 0 (Refused, Cancelled, Unused offer)

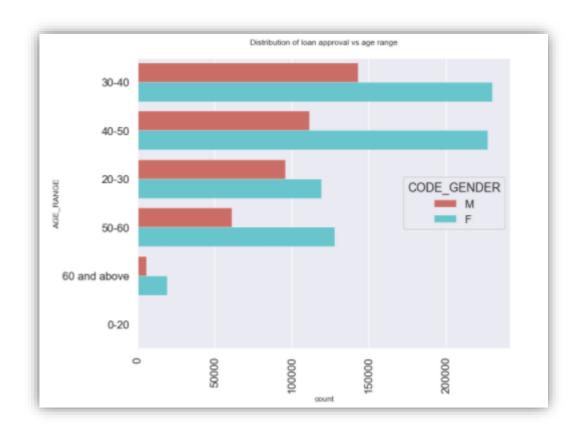
- Count of Loans approved which are applied by people having Academic degree is highest across all Family Status
- Count of Loans approved which are applied by widow with lower secondary education is least
- Count of Loans approved which are applied by Single/Not Married and Window people having Academic degree is highest



Count values of approved applications for each age group

Assumption: Anything which is not approved is marked as flag 0 (Refused, Cancelled, Unused offer)

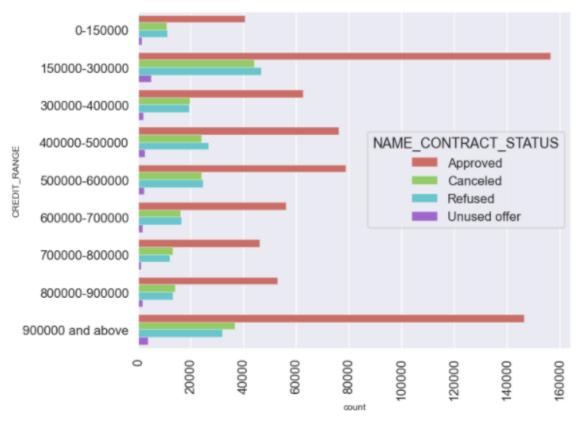
- Count of Loans approved is highest for Females in age group of 30-40
- Count of Loans approved is in general higher for Females
- No loan is approved for people who are less than 20 yrs



Count values of applications status across various credit amount range

- Count of Loans approved is highest credit range 150000-300000 and above
- Count of Loans refused is lowest for credit amount range 0-150000 and 700000-900000

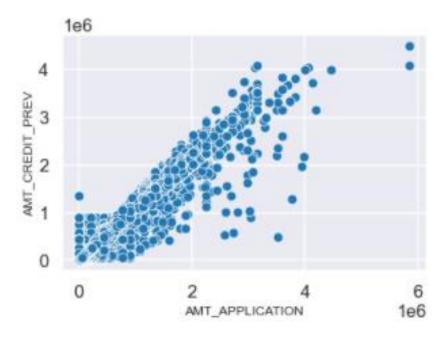




Relation between Amount of application and Amount credit in previous application

#### Inference

There is a strong positive correlation between Amount of Loan and Amount which was credited



## Conclusions

- People in the age group of 30-40 having secondary or lower secondary education in organization types Business/Self Employed/Trade are most likely to default.
- Females are more likely to default in lower income range while males are more likely to default at higher income range of > 1.5 Lakhs
- Loans for purpose of 'Others' or Repairs are most likely to default
- In general Females have applied for more loans and as a result more loans are approved for females
- In general cash loans are more popular than revolving loans
- Income for people having Secondary/Lower secondary education is least irrespective of family status
- People in age group of >50 Yrs. are least likely to default
- People with academic degree are least likely to default also they have highest income range
- Student, Businessman, Pensioners less default, possibly because of less number of applications
- Number of loans approved for widow with lower secondary education is least