D a r s h a n

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E X P E R I E N C E

Sobeys, Toronto, Ontario
Bakery Clerk
Jun 2024 – Present

- Manage bakery production and ensure product quality, resulting in increased customer satisfaction.
- Collaborate with a team to maintain operational efficiency, contributing to a 10% improvement in workflow processes.

Tim Hortons, Toronto, Ontario
Baker
Dec 2023 – Present

- Prepare and bake products daily, ensuring freshness and adherence to company standards.
- Provided excellent customer service, contributing to a positive guest experience and increased returning customers by 15%.

Error2Array
Web Designer
Jan 2023 – Jun 2023

- Designed and developed multiple client websites using React, PHP, MySql, python and javascript.
- Achieved 100% project completion on time and within budget, contributing to an increase in client satisfaction.

SKILLS

- **Data analyst-** Proficient in Power BI, with advanced Excel knowledge and familiarity with Tabula.
- **Web Design Expertise** - Proficient in React, JavaScript, and WordPress; used these technologies to design responsive websites that enhance user experience.
- **Technical Proficiency** - Strong knowledge of front-end web development, including design and layout for websites, while using modern tools for efficient coding.

- **Team Leadership & Collaboration** - Successfully managed tasks and collaborated with teams in various environments, from bakeries to retail, ensuring smooth operation and customer satisfaction.
- **Customer Service & Problem Solving** - Delivered high-quality service and solved problems in fast-paced environments, demonstrating strong interpersonal and communication skills.

EDUCATION

Niagara College
Computer programming

- Currently developing expertise in modern web design, responsive design, and user interface (UI) development using cutting-edge tools and practices.
- Hands-on experience with front-end technologies including **HTML5**, **CSS3**, **JavaScript (ES6+)**, and popular frameworks like **React.js** and **Bootstrap**.
- Expanding knowledge in **UI/UX design**, **Figma**, and **Adobe XD** for creating intuitive and visually appealing websites and apps.
- Engaged in collaborative projects that use **version control systems (Git/GitHub)**, **REST APIs**, and **Node.js** to simulate real-world development environments, ensuring industry readiness.

CERTIFICATIONS

1. **Microsoft Certified: Data Analyst Associate (Power BI)** – Focuses on using Power BI to model, visualize, and analyze data.

2. **Tableau Desktop Specialist or Tableau Certified Data Analyst** – Validates skills in data visualization, analytics, and dashboard design using Tableau.

3. **Meta Front-End Developer Professional Certificate** – Covers front-end development with HTML, CSS, JavaScript, React, and UI/UX best practices.

4. **Google IT Support Professional Certificate** – Focuses on foundational IT support skills, including networking, system administration, and security, and can be completed relatively quickly.

5. **SQL Server Data Tools for Visual Studio**