

DARSHAN N P

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CAREER OBJECTIVE

To build a career in Customer Support and Operations utilizing skills in inbound/outbound communication, query handling, escalation support, documentation, process adherence, and customer satisfaction while continuously improving service quality.

EDUCATION

Master of Computer Applications (MCA) | Jawaharlal Nehru New College of Engineering(JNNCE),Shivamogga | CGPA: **8.3** | 2025

Bachelor of Computer Applications (BCA) | SRNMNC,Shivamogga | 2023

SKILLS

- Excellent communication skills (English, Kannada, Hindi).
- Customer handling. Problem solving.
- Active listening.
- Basic computer knowledge (MS Word, Excel, Email).
- Fast learner & adaptable

Strengths: Positive attitude, Team player, Patience & empathy, Ability to work under pressure

Languages

- English
- Kannada
- Hindi

Declaration:

I hereby declare that the information provided above is true and correct to the best of my knowledge and belief.