



Platform for service providers

OUR TEAM

202001619010103 Darshan Patel
202001619010204 Suchi Shah
202001619010107 Viraj Chokshi
202001619010106 Zeel Chauhan
202001619010216 Nishitaba Vaghela

ROLE OF MEMBERS

Admin Site

- **Zeel Chauhan**

User Interface

- **Viraj Chokshi**
Nishitaba Vaghela

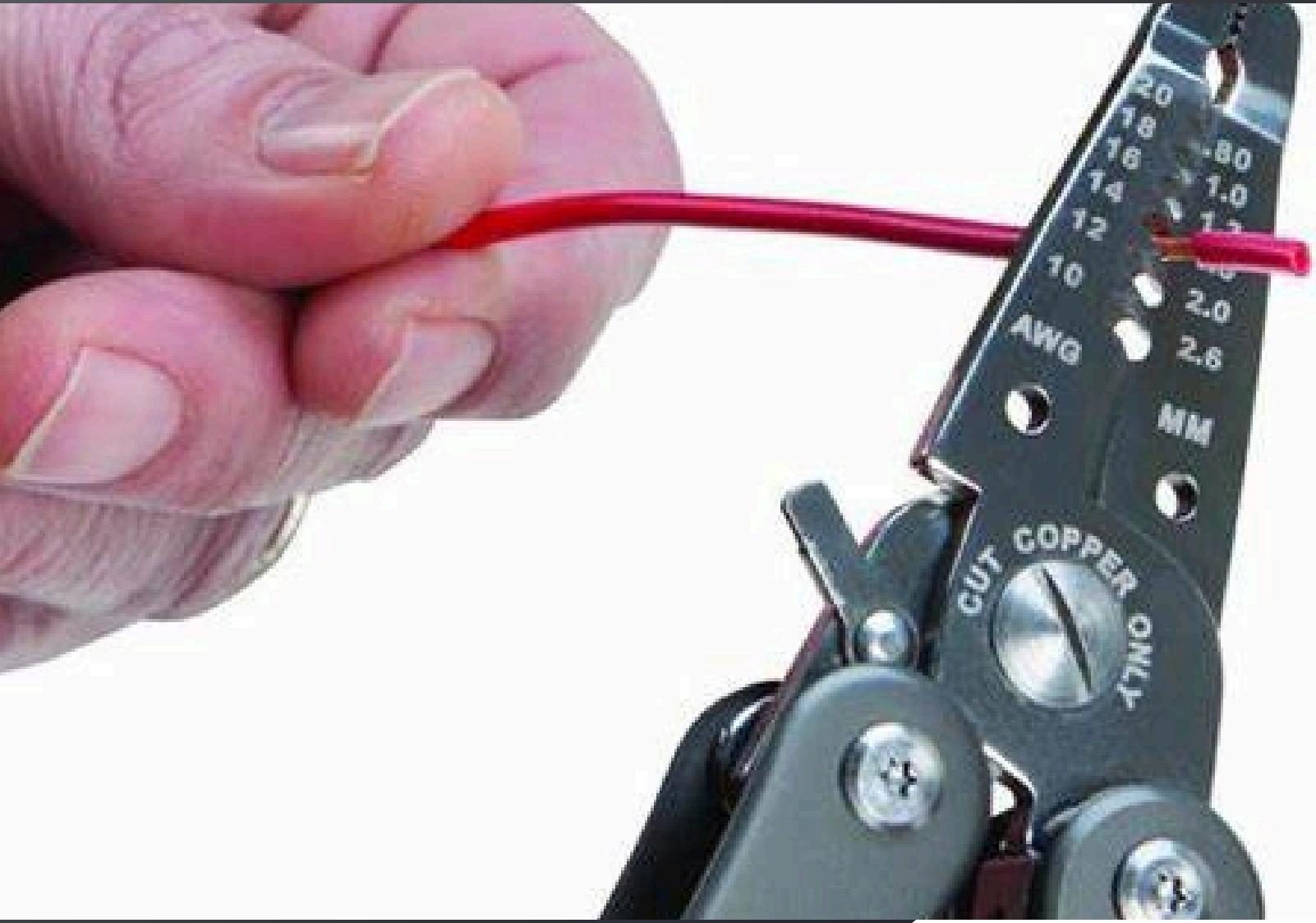
**Service Provider
Interface**

- **Darshan Patel**
Suchi Shah

INTRODUCTION

- Users can access local home services like plumbing and electrical work through the app.
 - Local service providers can register and attract new customers and jobs.
 - The app's main goal is to connect service providers with more customers and facilitate online service management.
 - Users can access reliable and cost-effective services tailored to their preferences.





DIFFICULTIES MITIGATED BY OUR INNOVATIONS

- Through this application the local service provider can Connect with the customers via online platform.
- Customers can get the service at any Period of time.
- Customers can compare the charges of the services and can select according to their budget.

EXPLORATION OF ANALOGOUS STRATEGIES IN THE MARKET

There are many similar websites like this in the market as technology get upgrading day-by-day combines with the human efforts

MRRIGHT.IN



NAKODA URBAN



URBAN COMPANY



PRODUCT COMPARISON

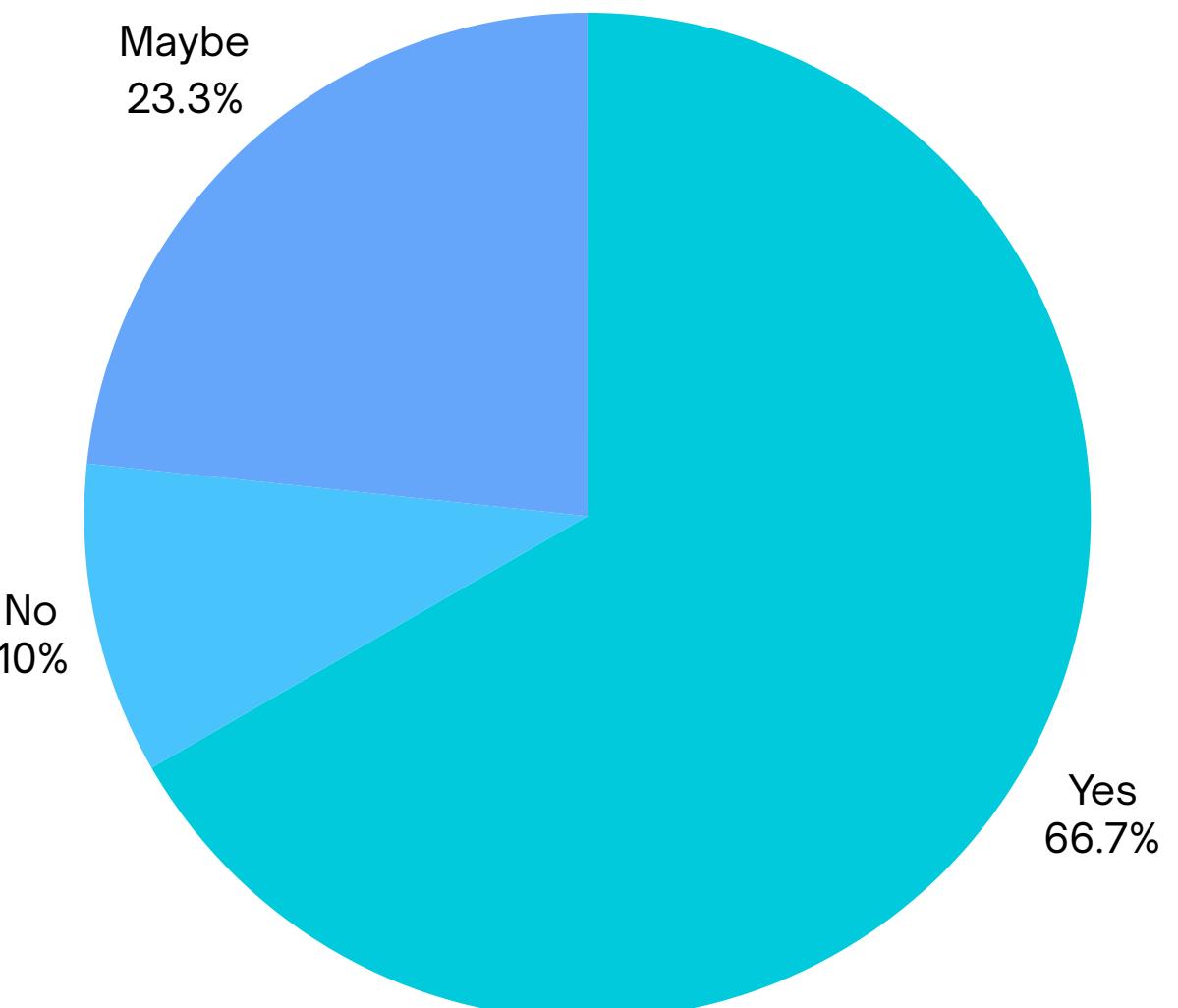
APP FEATURES	FIXIT	URBAN COMPANY	MRRIGHT.IN	NAKODA
Local Vendor	✓	✗	✗	✗
Average Costing	✓	✗	✗	✓
Schedule your own time	✓	✓	✗	✗
Tools and extra material	✓	✗	✗	✗
Problem diagnosis	✓	✗	✓	✗
Call service	✓	✗	✗	✓
Easy Payment Method	✓	✓	✗	✗
Urgent Services	✓	✗	✗	✓

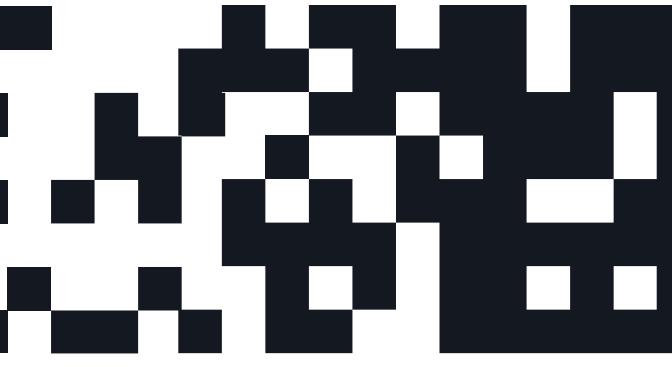


MARKET RESEARCH & STUDY OF CONDUCTED SURVEYS

MARKET SURVEY

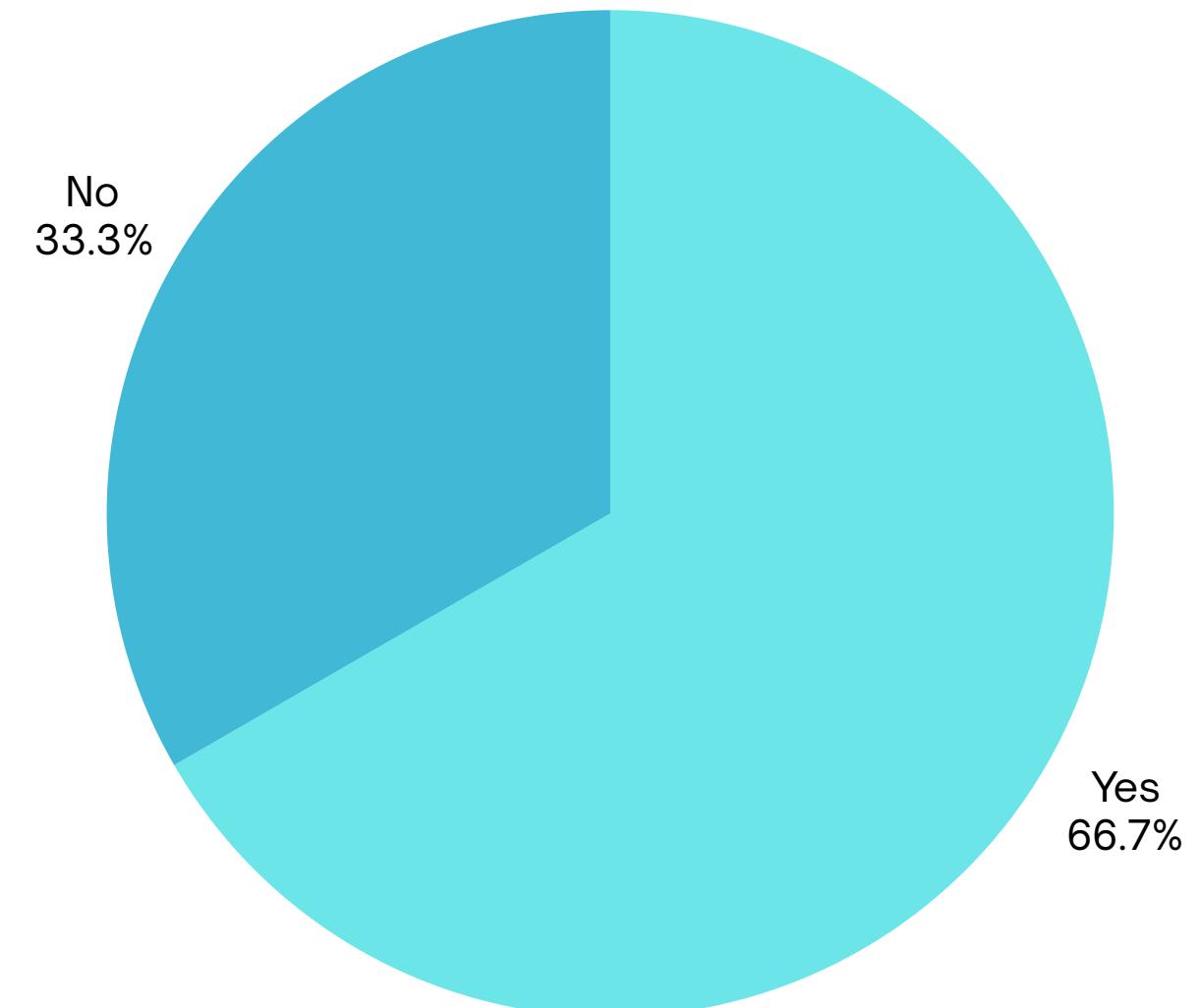
Are you interested to take your service
on online platform to provide people in
your area?





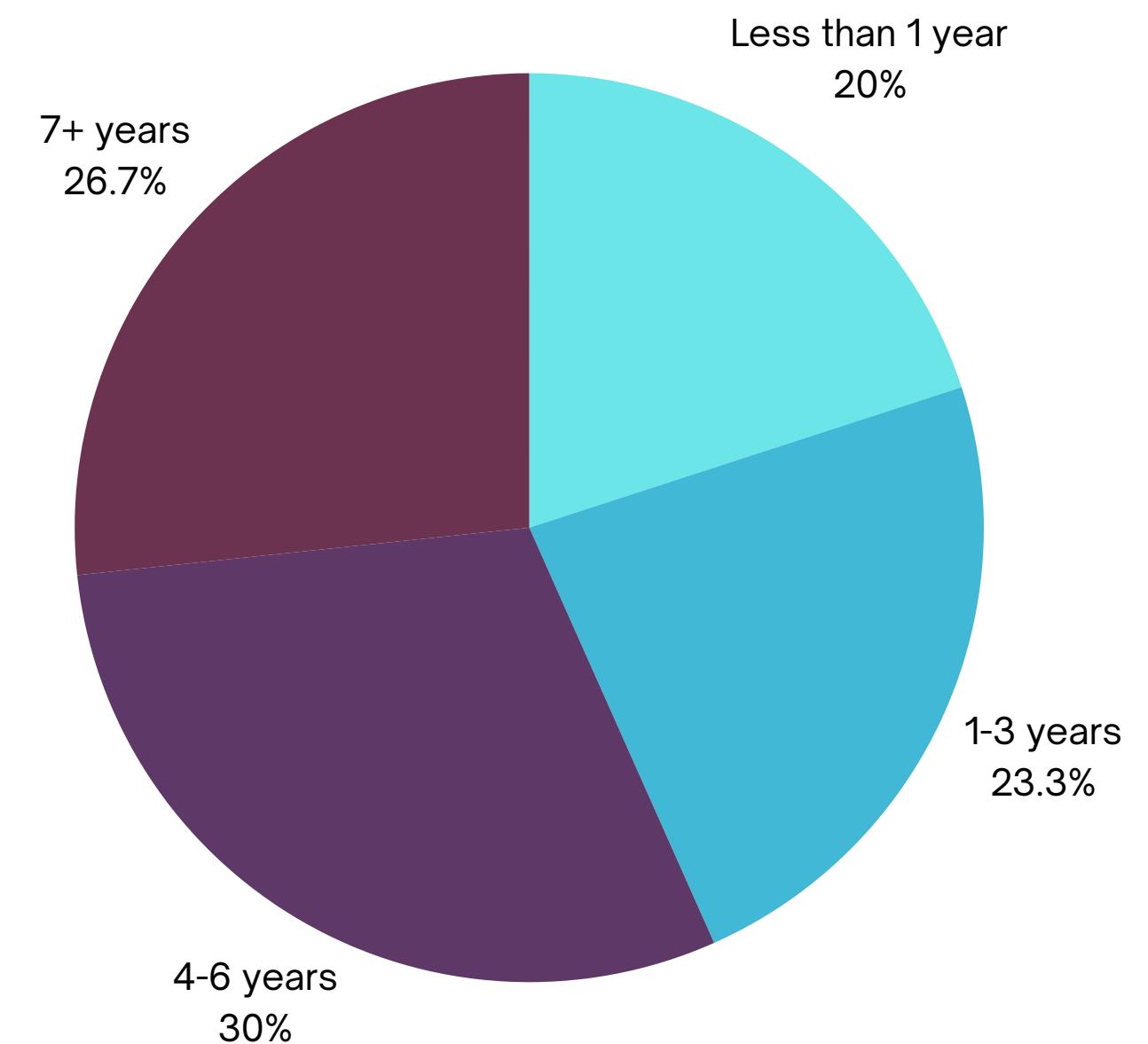
MARKET SURVEY

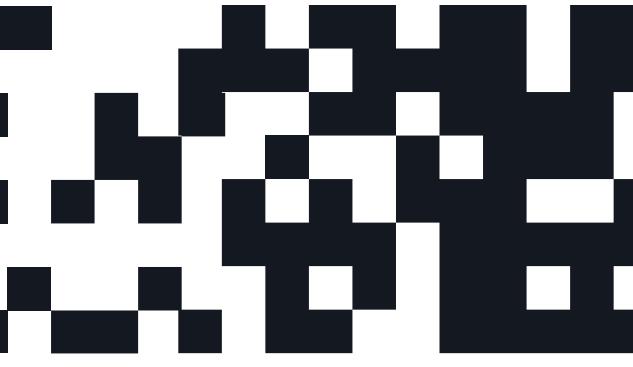
Do you have any certifications or
licenses related to your service?



MARKET SURVEY

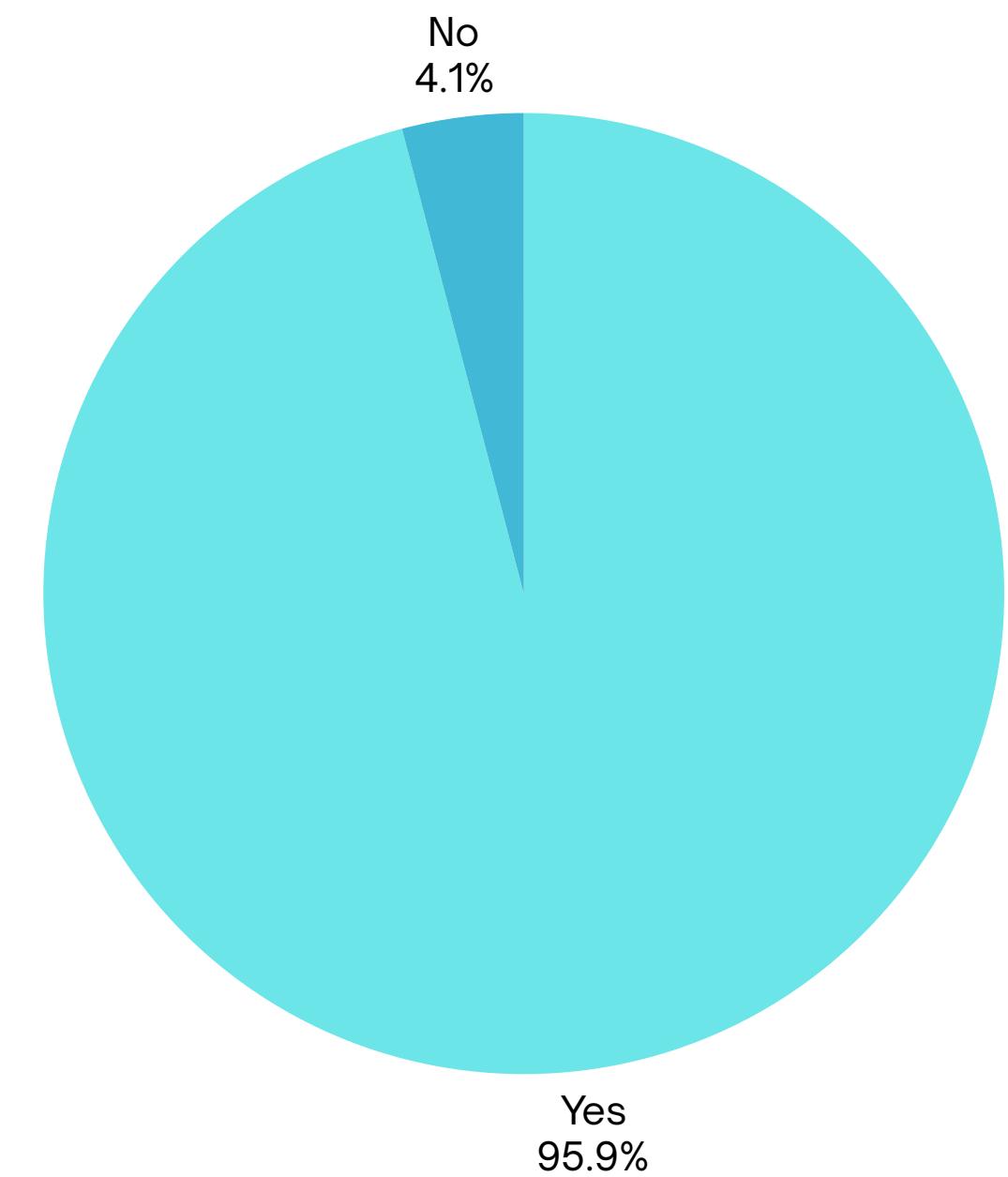
How many years of experience do you have in your field?





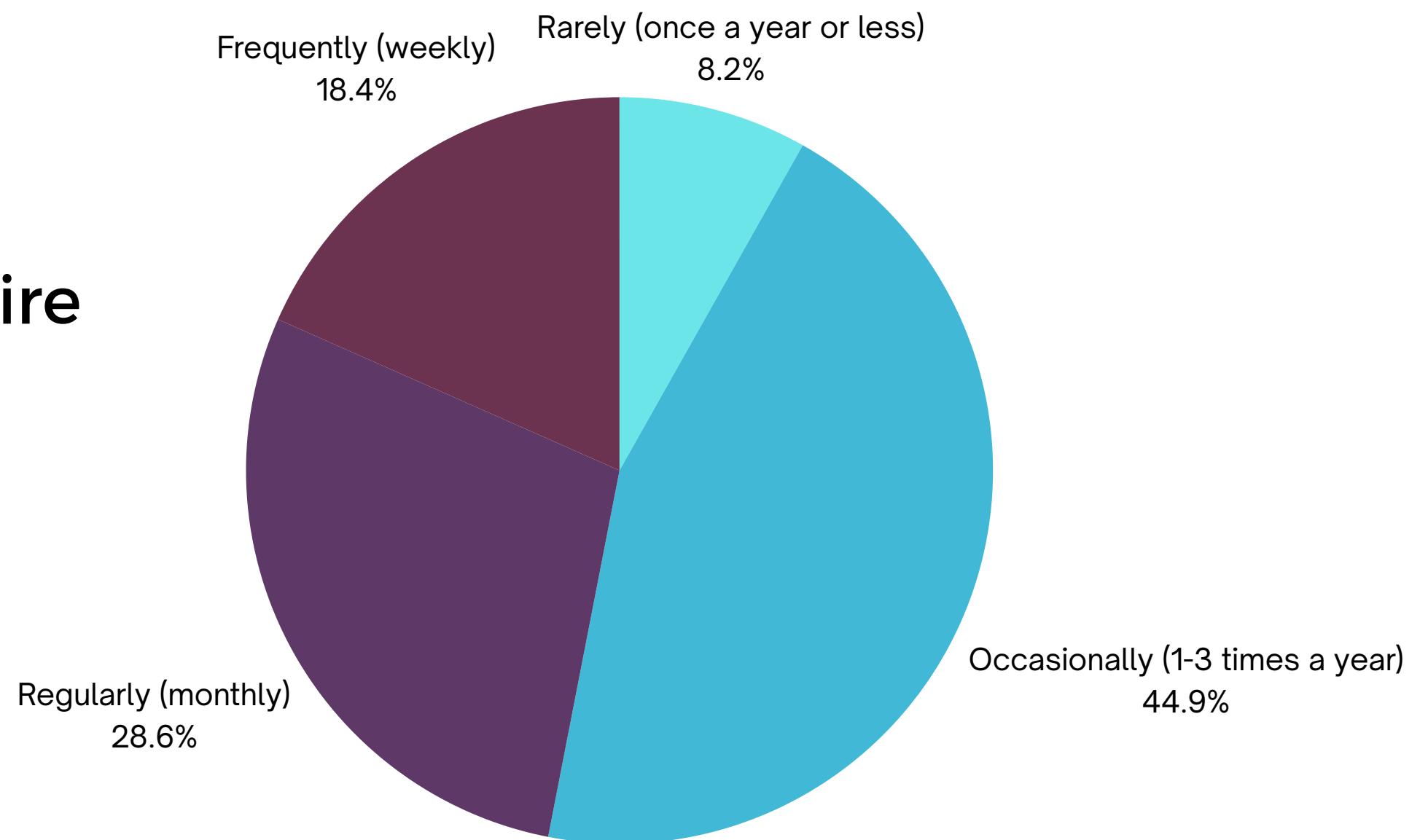
MARKET SURVEY OF USER

Would you use an app that makes it easier to find and book trusted service providers for your needs?



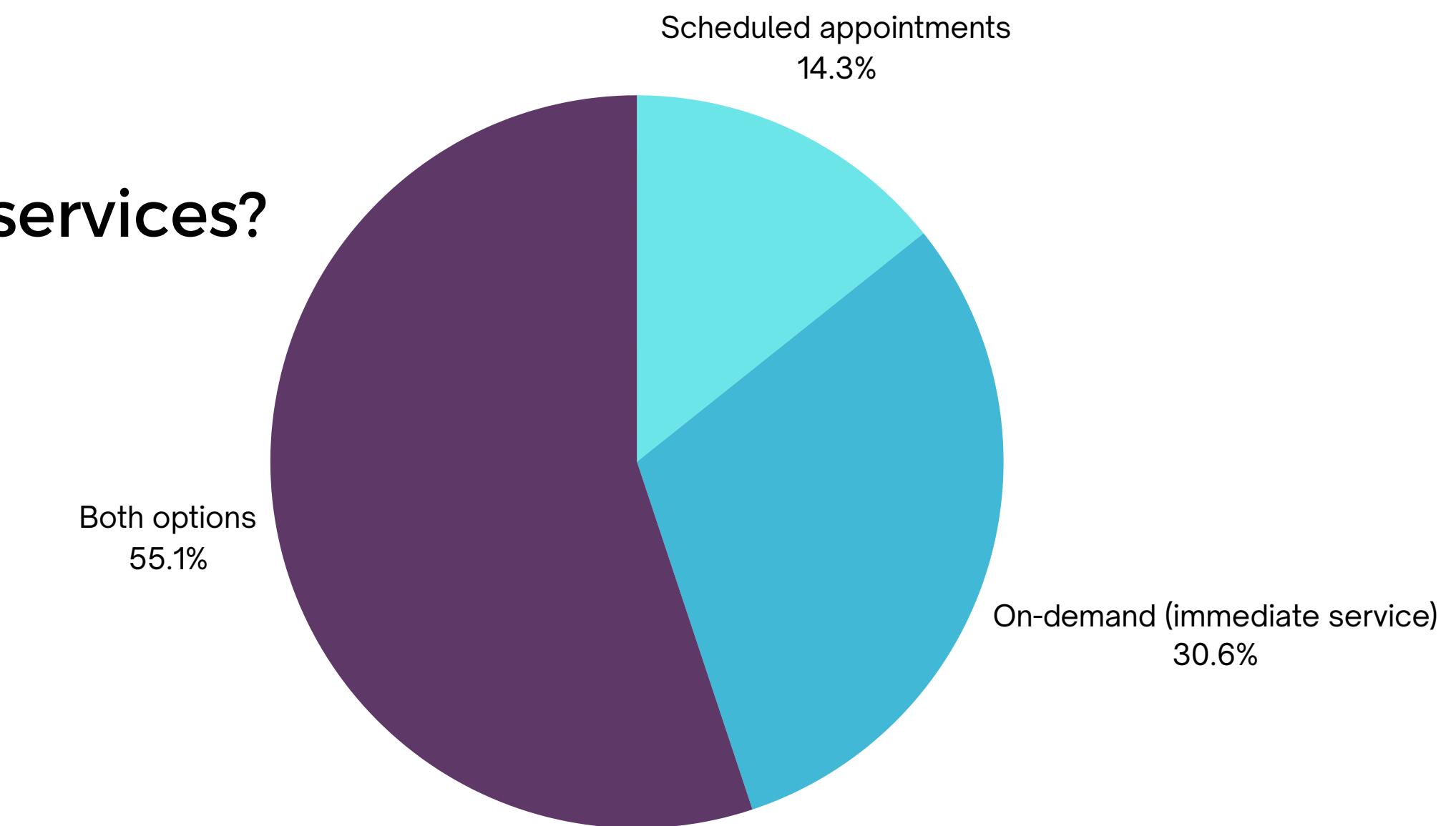
MARKET SURVEY

How often do you typically require these services?



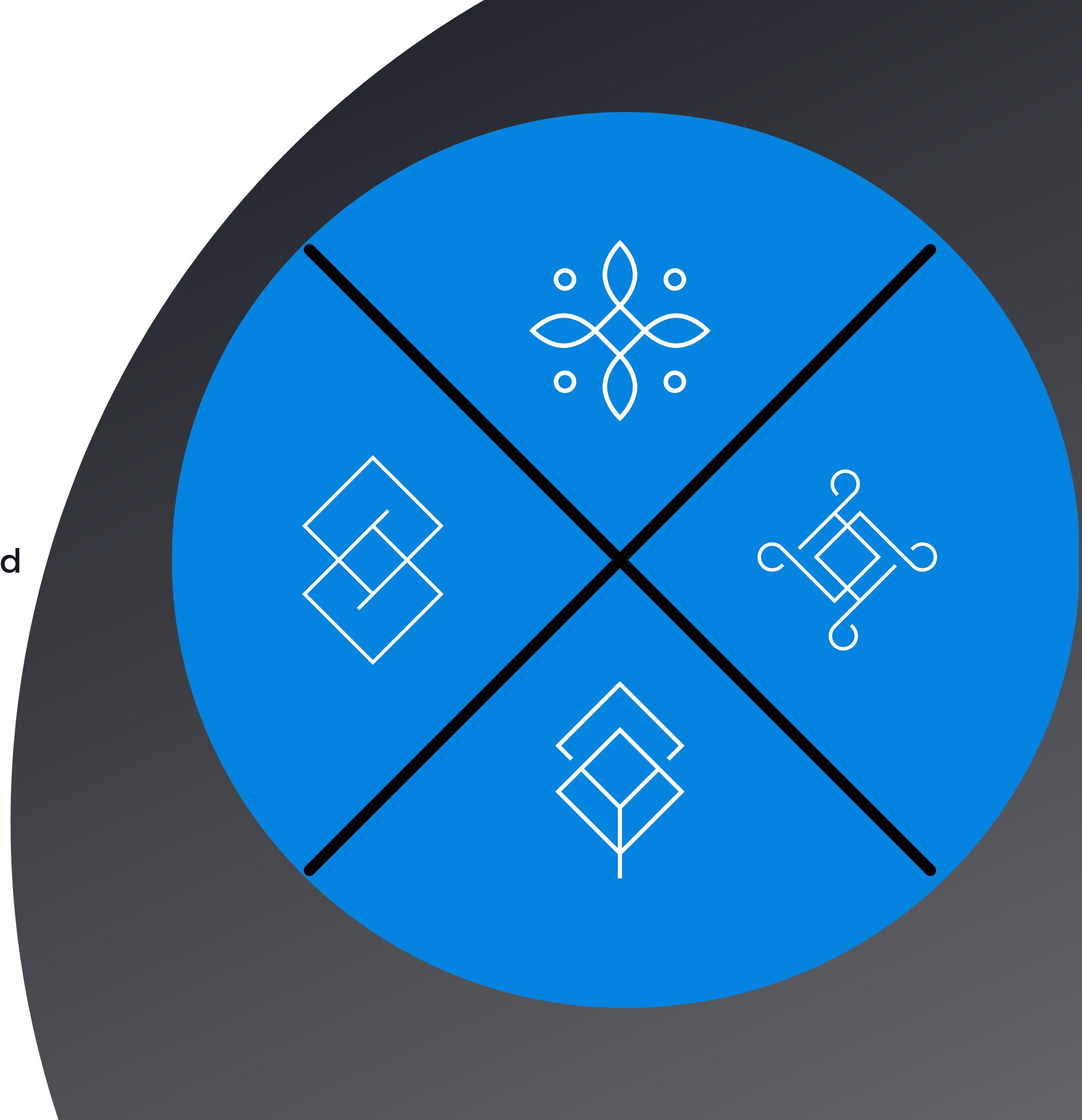
MARKET SURVEY

How do you prefer to book a services?



EXPECTED OUTCOME

- This app connects local service providers and users for home services like plumbing and electrical work. It is helpful for both parties.
- For service providers, it means more clients and job opportunities, leading to higher earnings.
- Users enjoy the convenience of finding and reviewing local providers, backed by trust-building features like background checks.
- The app ensures transparent pricing, saves time, matches jobs efficiently, and supports local economic growth by linking providers with customers.



DATABASE DESIGN

ADMIN DATABASE

Field Name	Data Type	Constraint	Description
Name	VarChar(20)	Not Null	Store Admin ID
Email_ID	VarChar(50)	Not Null	Store Email ID
Password	VarChar(255)	Not Null	Store Password

USER DATABASE

Field	Data type	Constraint	Description
User_ID	INT(11)	Primary Key	Client ID Auto Generated
User_Email	Varchar(50)	Not Null	Store Client Email
User_Name	Varchar(50)	Not Null	Store Client Name
User_PhoneNo	VarChar(13)	Not Null	Store Client Number
User_Address	Varchar(100)	Not Null	Store Client Address
Landmark	VarChar(50)	Not Null	Store Client Landmark
User_City	Varchar(20)	Not Null	Store Client City
User_Pincode	INT(11)	Not Null	Store Client Pincode

USER DATABASE(EXAMPLE)

Field	Data
Client ID	1
Client Email	xyz@gmail.com
Client Name	Joseph Paul
Client Phone No	9870123456
Client Address	6,Raipur Ahmedabad
Landmark	Raipur Chakla
Client City	Ahmedabad
Client Pincode	380001

VENDOR DATABASE

Field Name	Data Type	Constraint	Description
Vendor_ID	INT(11)	Primary Key	VendorID Auto Generated
Vendor_email	VarChar(50)	Not Null	Store Vendor Email
Vendor_password	VarChar(255)	Not Null	Store Vendor password
Vendor_name	VarChar(20)	Not Null	Store Vendor Name
Shop_name	VarChar(20)	Not Null	Store Shop Name
Vendor_MobileNo	VarChar(11)	Not Null	Store Phone No

VENDOR DATABASE

Field Name	Data Type	Constraint	Description
Address	VarChar(50)	Not Null	Store Address
City	VarChar(20)	Not Null	Store Vendor City
Pincode	INT(11)	Not Null	Store Vendor Pincode
Approval_status	INT(1)	Not Null	Store approval status (0 or 1)
Available_status	INT(1)	Not Null	Store Available status (0 or 1)

VENDOR DATABASE(EXAMPLE)

Field Name	Data
Vendor_ID	1
Vendor_email	abc@gmail.com
Vendor_password	AxsroncsDNCLSIEf
Vendor_name	Sumit
Shop_name	Virat cleaning
Vendor_mobileNo	8899665544

VENDOR DATABASE

Field Name	Data
Address	213, Krishna complex vastrapur lake
City	Ahmedabad
Pincode	380015
Approval_status	1
Available_status	1

BOOKING DETAILS DATABASE

Field	Data type	Constraint	Description
Booking_ID	INT(11)	Primary Key	Booking ID Auto Generated
Vendor_ID	INT(11)	Foreign Key	Store Vendor ID
User_ID	INT(11)	Foreign Key	Store Customer ID
Services_ID	INT(11)	Foreign Key	Store Service Category ID
Total Cost	INT(11)	Not Null	Store Total Cost
Date and Time	Date and time	Not Null	Store Date And Time
Booking Status	INT(1)	Not Null	Store Booking Status

BOOKING DETAILS DATABASE

Field	Description
Booking ID	1
Vendor ID	5
Customer ID	7
Service Category ID	9
Total Cost	350
Date and Time	12/04/2023 [02:30 PM]
Booking Status	1

SERVICE CATEGORY DATABASE

Field Name	Data Type	Constraint	Description
Service_ID	INT(11)	Primary Key	Service ID Auto Generated
Vendor_ID	INT(11)	Foreign Key	Store Vendor ID
Service Name	VarChar(50)	Not Null	Store Service Name
Service Description	VarChar(100)	Not Null	Store Service Description
Service Price	INT(11)	Not Null	Store Service price
Service_Image	VarChar(255)	Not Null	Store Image Path

SERVICE CATEGORY DATABASE(EXAMPLE)

Field	Data
Service_ID	1
Vendor_ID	2
Service Name	Cleaning
Service Description	Full House Cleaning
Service Price	500
Service_Image	C:\Users\Zee\ Pictures\ Saved Pictures\fixit

REVIEWS DATABASE

Field Name	Data Type	Constraint	Description
Review_ID	INT(11)	Primary Key	Review ID Auto Generated
User_ID	INT(11)	Foreign Key	Store Customer ID
Vendor_ID	INT(11)	Foreign Key	Store Vendor ID
Service_ID	INT(11)	Foreign Key	Store Work Category ID
Rating (Out of 5)	INT(5)	Not Null	Store Rating about vendor
Comments	VarChar(50)	Not Null	
Suggestion (If Required)	VarChar(50)	Not Null	

REVIEW DATABASE(EXAMPLE)

Field	Data
Review_ID	1
Client_ID	1
Vendor_ID	1
Service_ID	1
Rating (Out of 5)	5
Comments	Best Services
Suggestion (If Required)	-

PAYMENT DATABASE

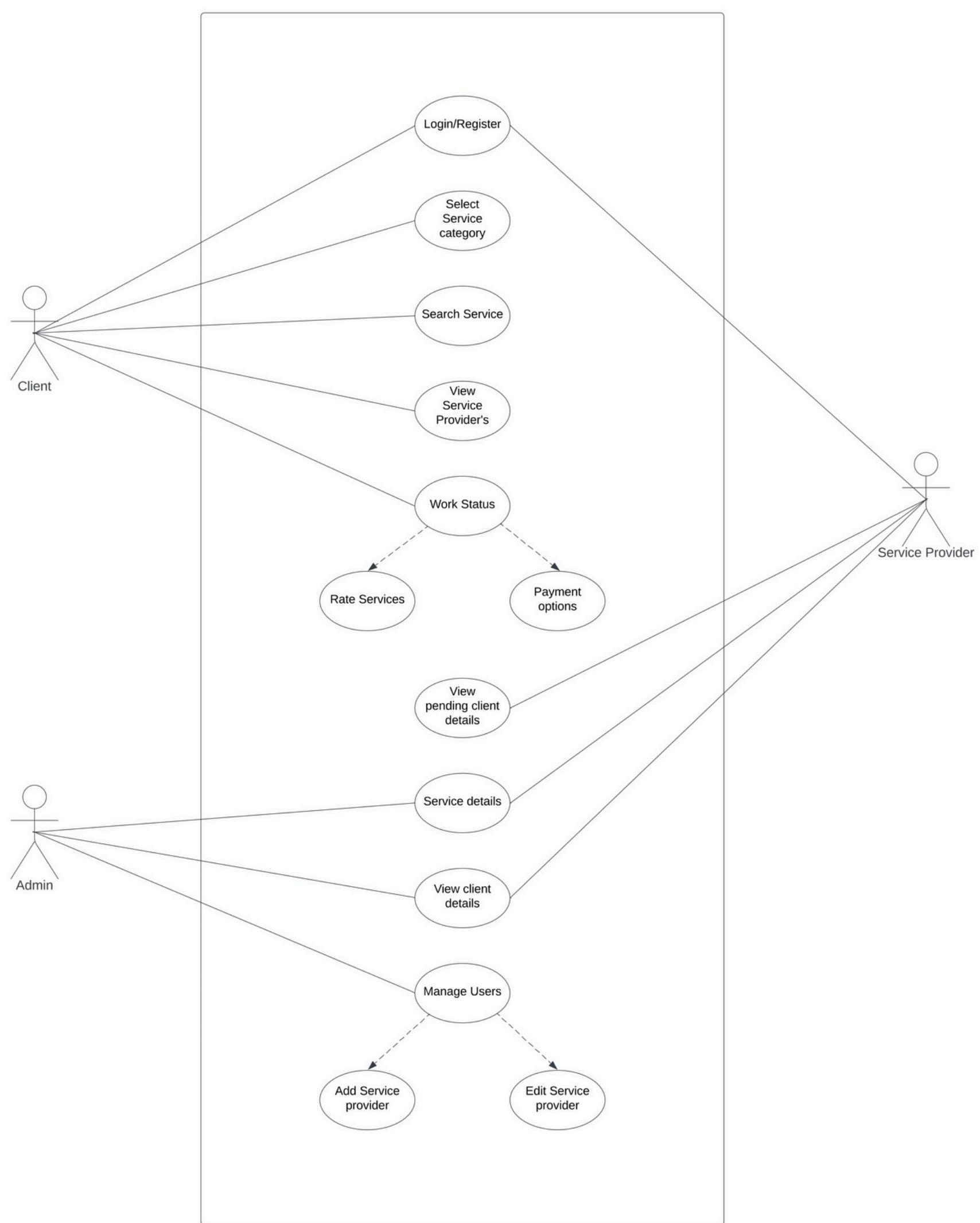
Field Name	Data Type	Constraint	Description
Payment ID	Int(11)	Primary Key	Payment ID Auto Generated
Booking ID	Int(11)	Foreign Key	Store Booking ID
Mode of Payment	Varchar(50)	Not Null	Store Payment Method
Status	Int(1)	Not Null	Store Status
Date and Time	Date and Time	Not Null	Store Date and Time

PAYMENT DATABASE(EXAMPLE)

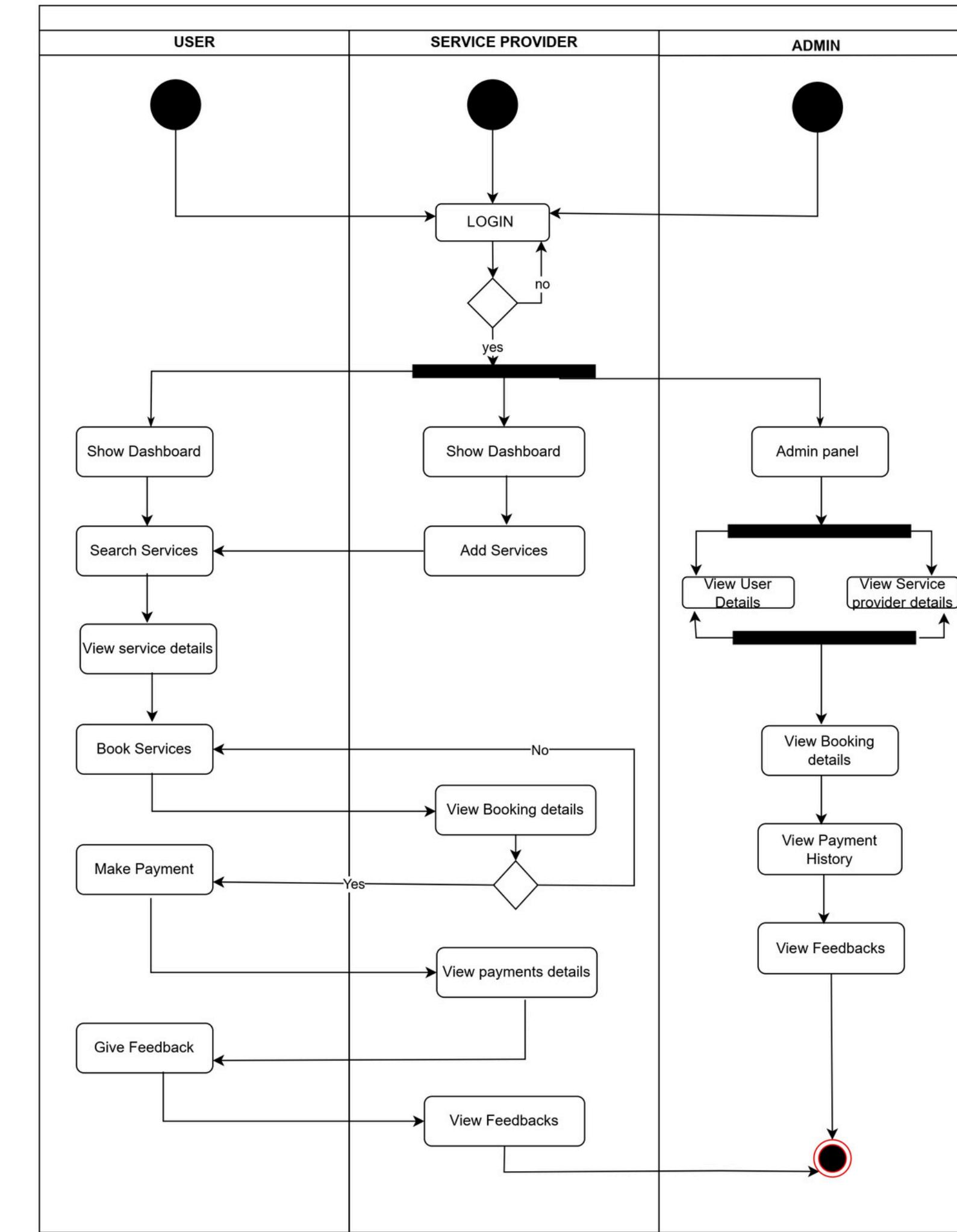
Field Name	Data
Payment ID	1
Booking ID	1
Mode of Payment	Online
Status	1
Date and Time	23/11/2023 (07:30 PM)

DIAGRAMS

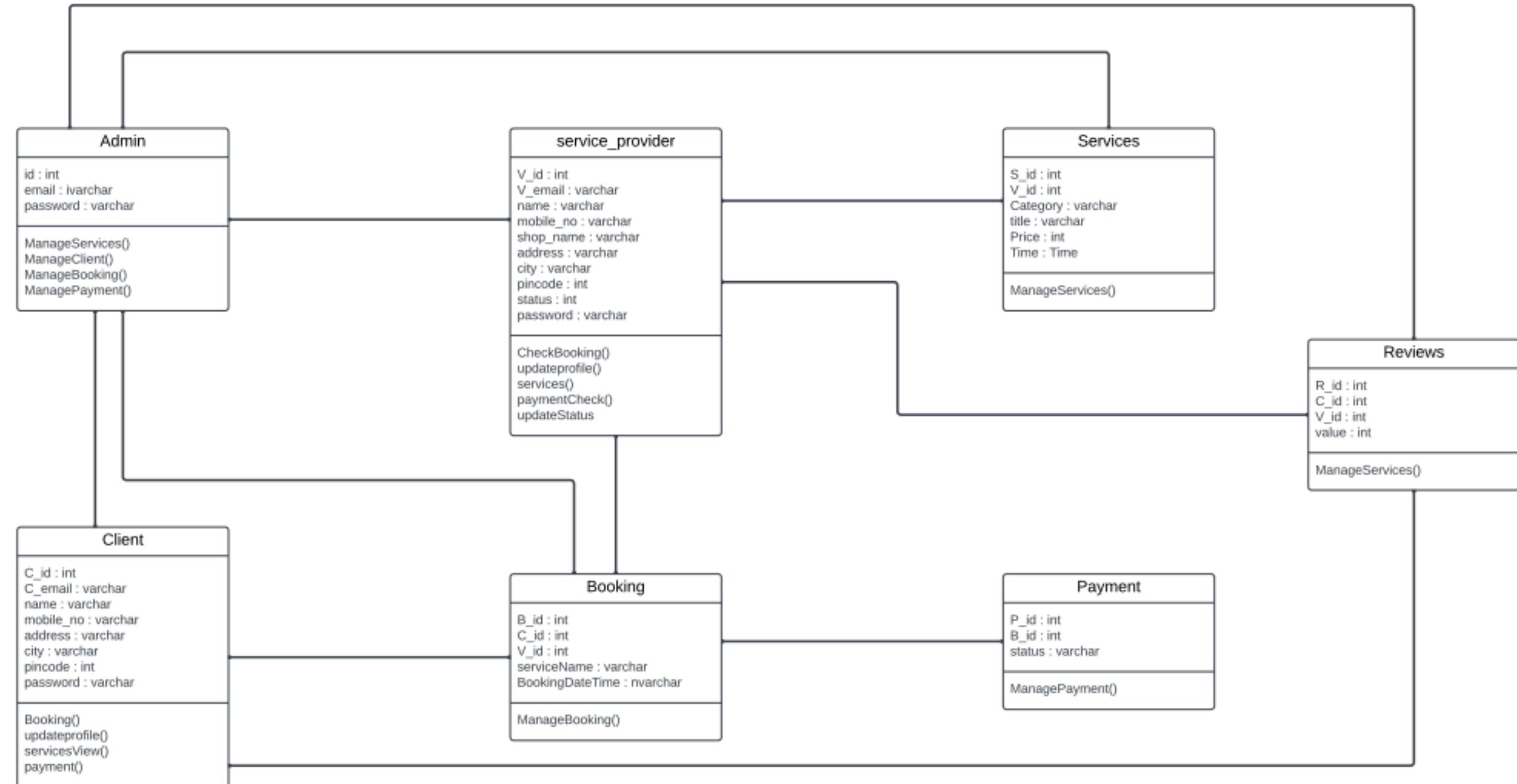
USE CASE DIAGRAM



ACTIVITY DIAGRAM



CLASS DIAGRAM





ADMIN SITE



Login

Email

Password

Login



Total Users



21 324



Total Service Providers



347

Total Services



16 703

Payment



₹ 1,54,750

Service Providers Request

Name	Date & Time	Phone Number	Location	
Suchi Shah	19 May, 2021 : 10:10 AM	9768456734	Navrangpura	Details
Nishitaba Vaghela	18 May, 2021 : 3:12 PM	957486123	Vastrapur	Details
Zeel Chauhan	17 May, 2021 : 2:15 PM	879134256	Paldi	Details
Viraj Chokshi	23 Apr, 2021 : 1:15 PM	978456213	Maninagar	Details
Darshan Patel	14 June, 2022 : 2:10 PM	546321789	CTM	Details

X @ Fixit

Search

Dashboard

Reports

Users

Service providers

Services

Payment

Settings



User List

Name	Date & Time	Phone Number	Location	
Ami Dave	19 May, 2021 : 10:10 AM	9768456734	Ishanpur	Details
Khushmi Panchal	18 May, 2021 : 3:12 PM	957486123	Vasna	Details
Ashesh Chauhan	17 May, 2021 : 2:15 PM	879134256	Paldi	Details
Yash Parmar	23 Apr, 2021 : 1:15 PM	978456213	Sarkhej	Details
Sanjay Sharda	14 June, 2022 : 2:10 PM	546321789	Paldi	Details

1 2 3 4 5 ... 20



Service Providers List

Name	Date & Time	Phone Number	Location	
Vishvesh Patel	19 May, 2021 : 10:10 AM	9768456734	Chandkheda	Details
Nirav Panchal	18 May, 2021 : 3:12 PM	957486123	Vastrapur	Details
Kevin padhiyar	17 May, 2021 : 2:15 PM	879134256	Ankur	Details
Pratik shakhiya	23 Apr, 2021 : 1:15 PM	978456213	Vasna	Details
Dhruv Upadhyay	14 June, 2022 : 2:10 PM	546321789	Maninagar	Details

1 **2** 3 4 5 ... 20



Service List

Provider Name	Services	
Vishvesh Patel	Plumber	Delete
Nirav Panchal	Electrician	Delete
Kevin padhiyar	cleaning	Delete
Pratik shakhiya	Laundry	Delete
Dhruv Upadhyay	Carpenter	Delete

1 2 3 4 5 ... 20



Payment Details

User name	Service Providers	Date & Time	Payment_Id	
Vishvesh Panchal	Chandkheda	19 May, 2021 : 10:10 AM	9768456734	Details
Nirav shah	Vastrapur	18 May, 2021 : 3:12 PM	957486123	Details
Kevin padhiyar	Ankur	17 May, 2021 : 2:15 PM	879134256	Details
Pratik chauhan	Vasna	23 Apr, 2021 : 1:15 PM	978456213	Details
Dhruv Upadhyay	Maninagar	14 June,2022 : 2:10 PM	546321789	Details

1 2 3 4 5 ... 20

USER INTERFACE



Home,
Simplified.

GET STARTED



Give us your
mobile number
to start we need your
mobile number

8866004511

SEND OTP



We have sent you
an OTP
enter the 4 digit
to proceed

9898

didn't receive OTP ?

Resend OTP

READY TO GO!



tell us your full
name
this is necessary to
proceed further

Abhinav Kumar

Continue



give us your email if
you have
(Optional)

xyz@gmail.com

Continue

Skip

Welcome to FIXIT
You're now a member

FI
FIXIT

Address

Select City

Street Address*

Enter street address

Landmark

Any landmark

Postal Code*

Enter postal code

< Next

FI
FIXIT

Viraj Chokshi [Home](#)
Shivalik Shilip-2 , Iscon Cross Road,
Bodakdev,Ahmd-15

Viraj Chokshi [Office](#)
Shivalik Shilip-2 , Iscon Cross Road,
Bodakdev,Ahmd-15

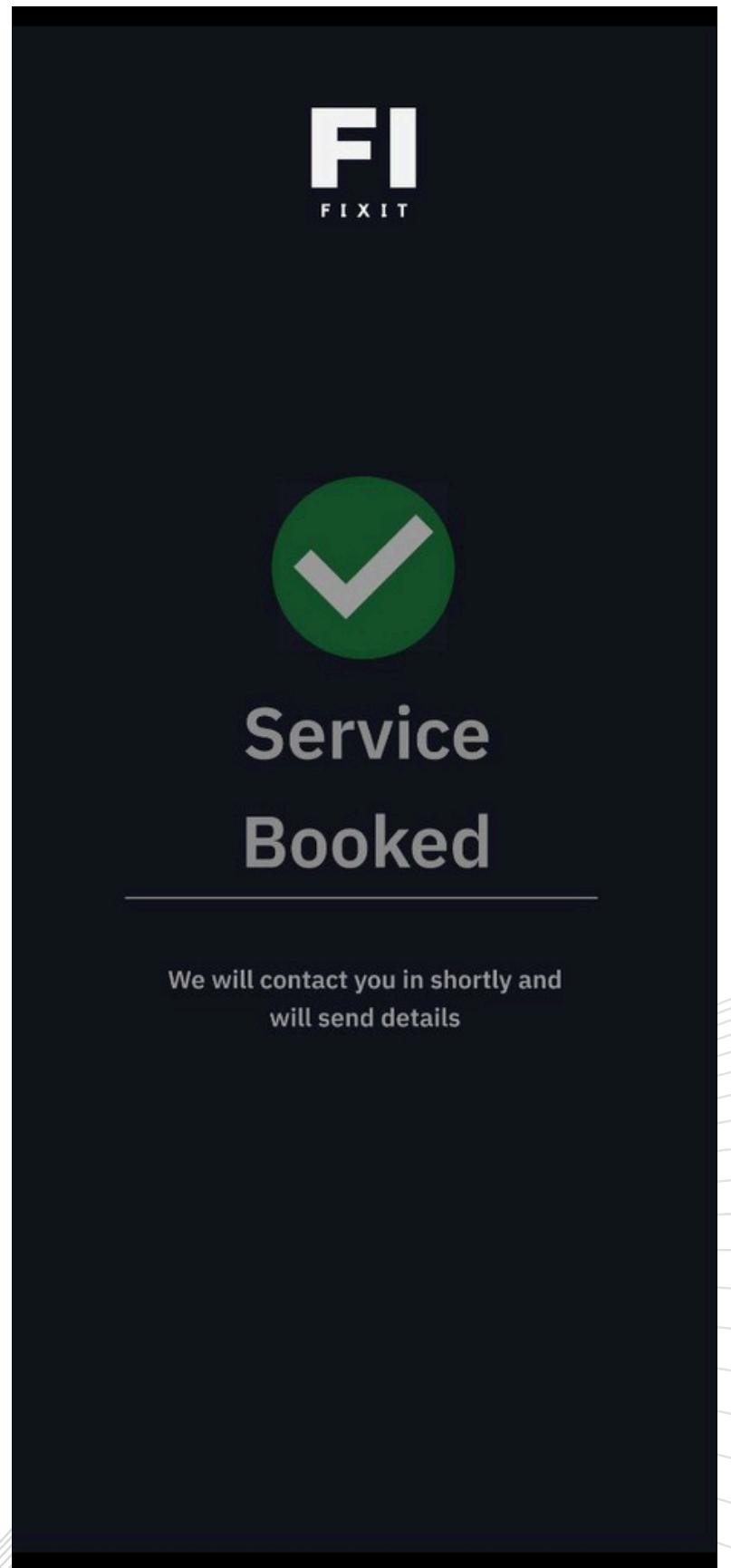
Add New Addresss

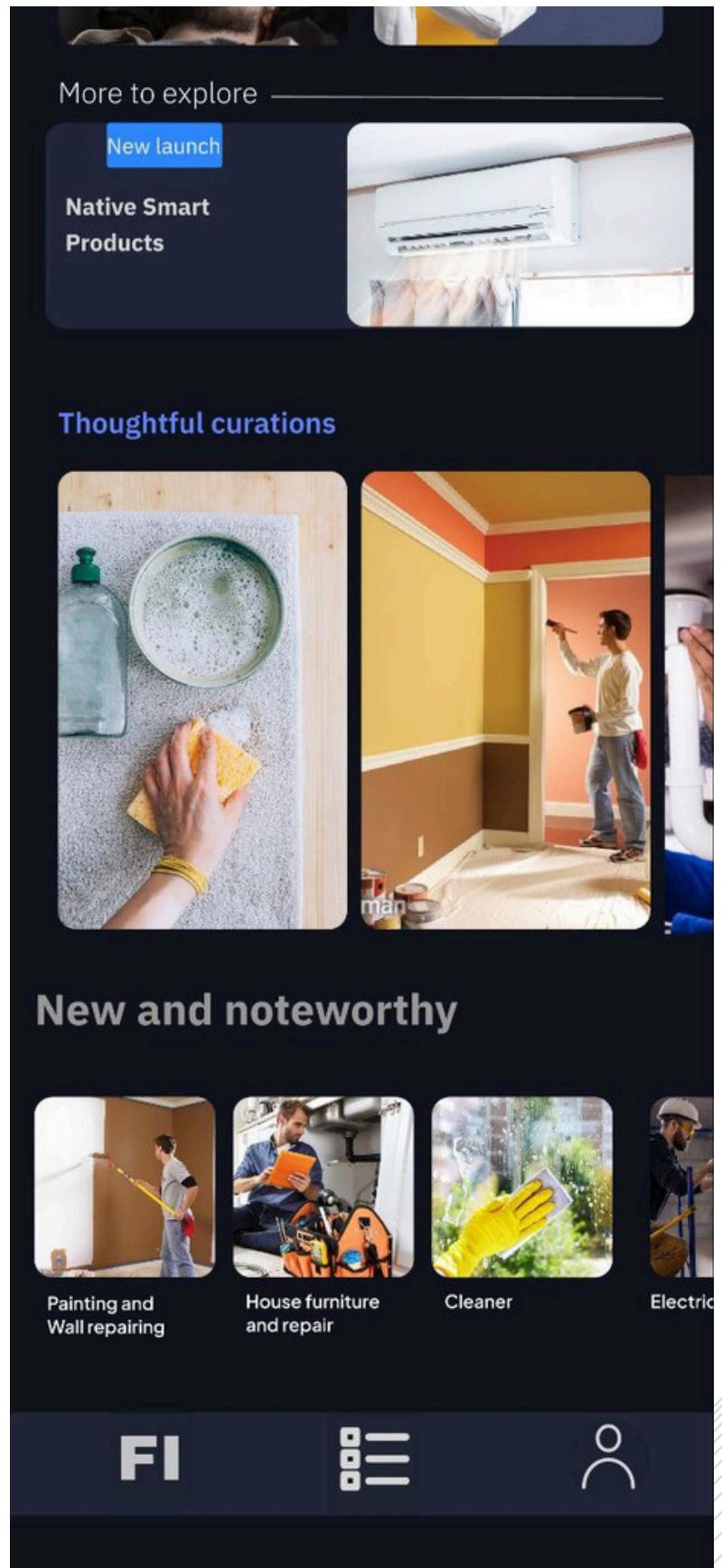
Details

No of Service 3

Total Cost ₹1440

Book Service







AC Repair [Rate Card >>](#)

Quick Home booking
Quick Home booking
Quick Home booking

[View Details >>](#)

AC Repair [Rate Card >>](#)

Quick Home booking
Quick Home booking
Quick Home booking

[View Details >>](#)



AC Repair [Rate Card >>](#)

Quick Home booking
Quick Home booking
Quick Home booking

[View Details >>](#)

AC Repair [Rate Card >>](#)

Quick Home booking
Quick Home booking
Quick Home booking

[View Details >>](#)

Summary

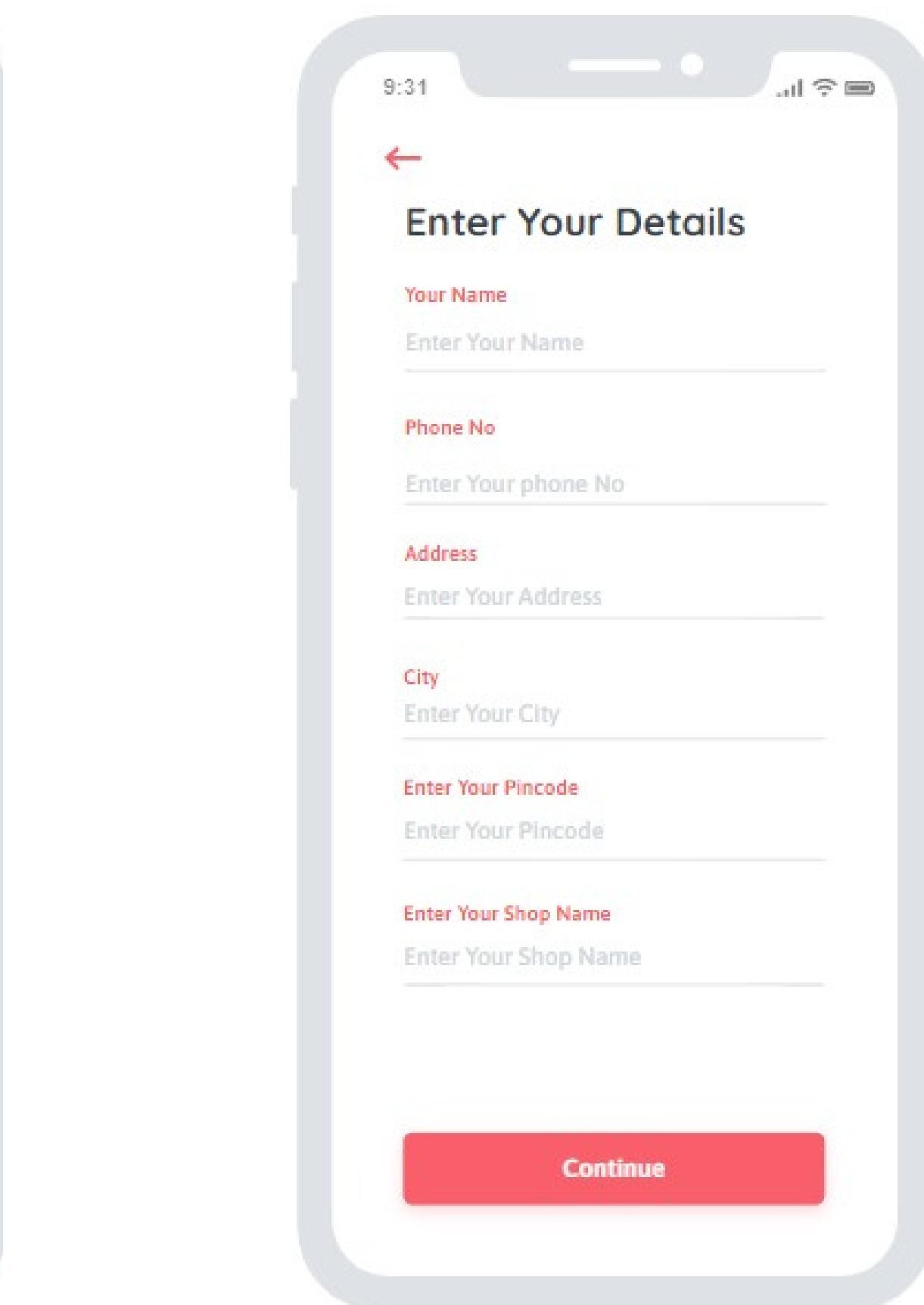
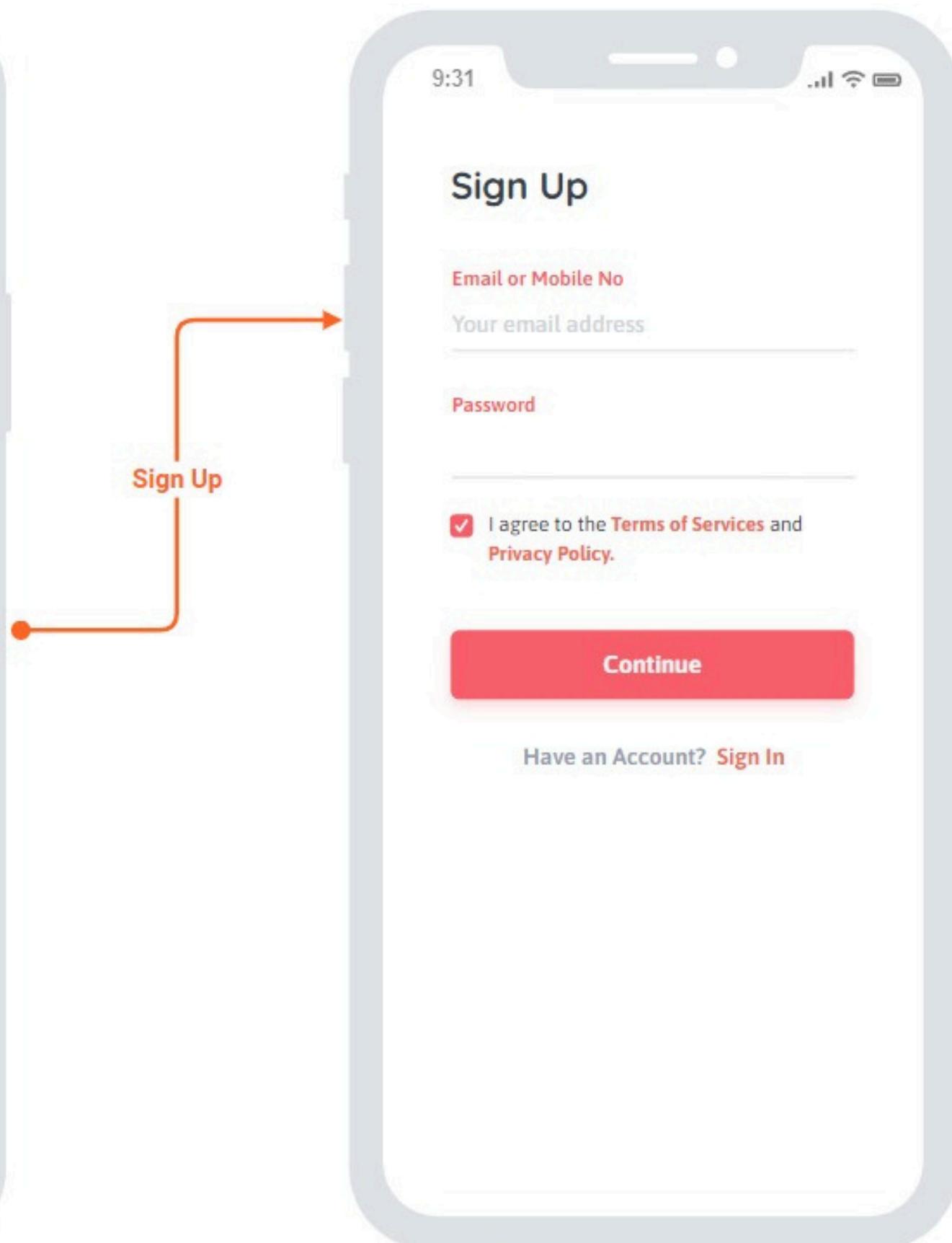
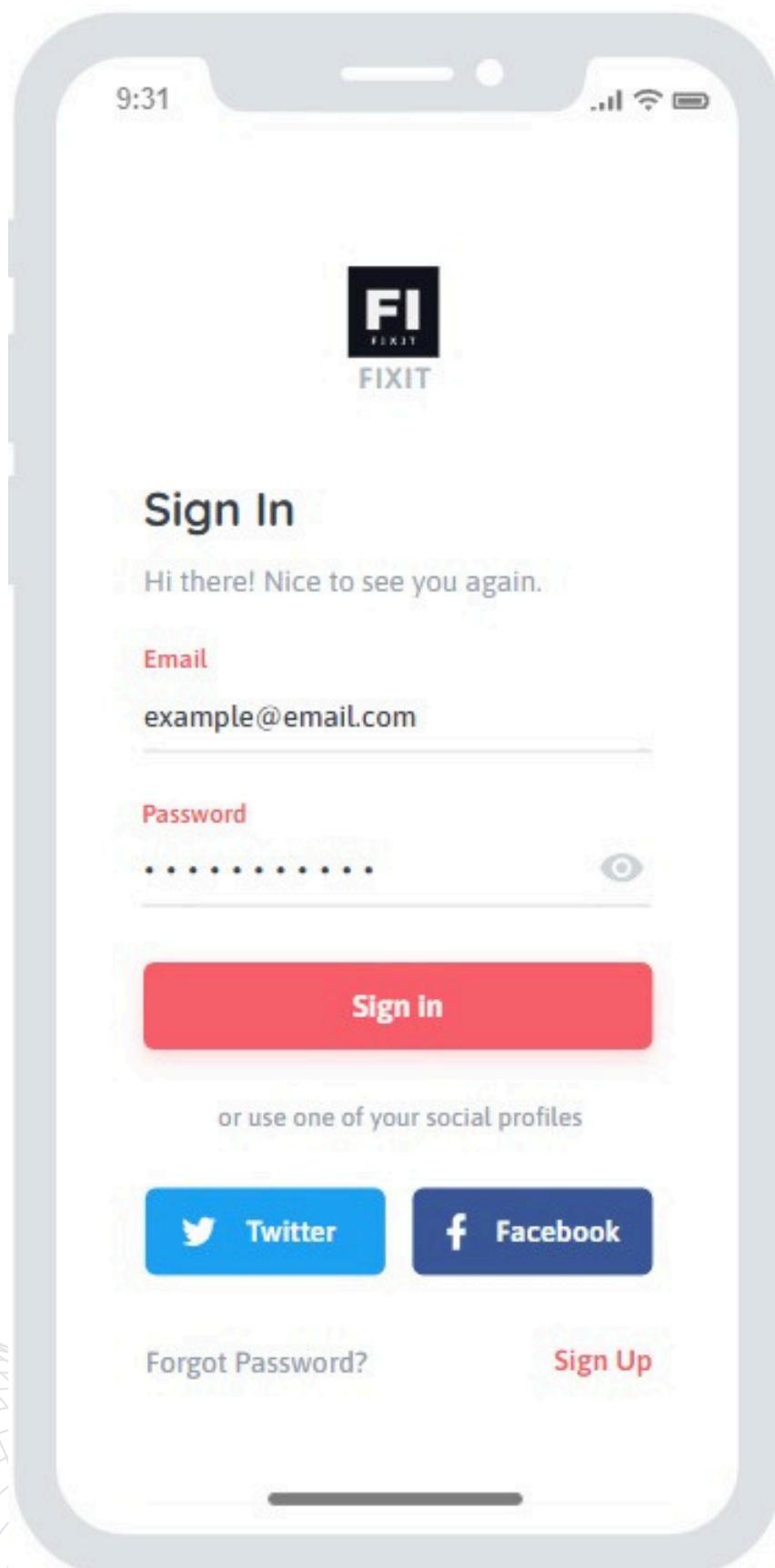
Ac service	1	₹699
Clean Service	1	₹490
Ac service	1	₹250

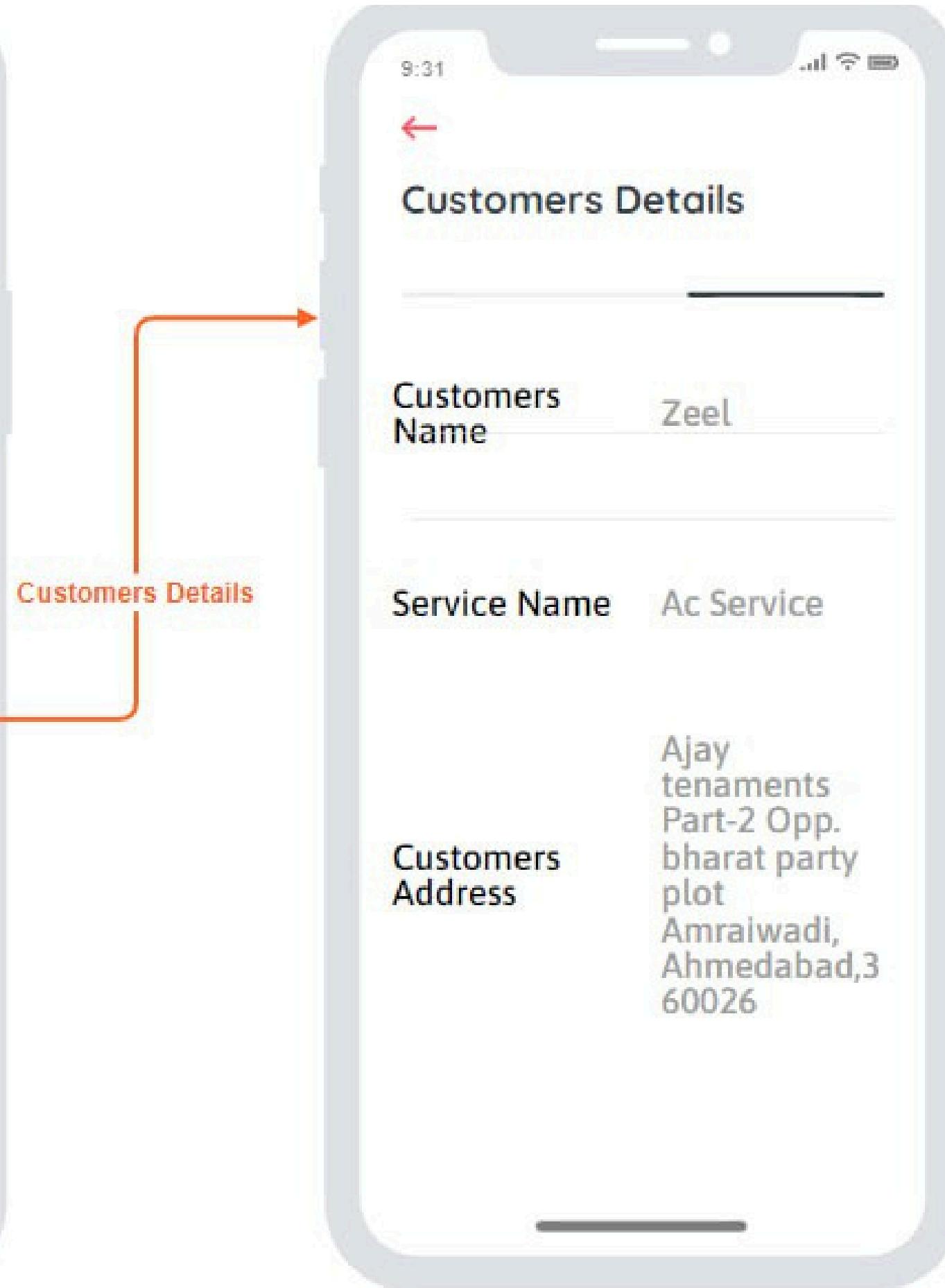
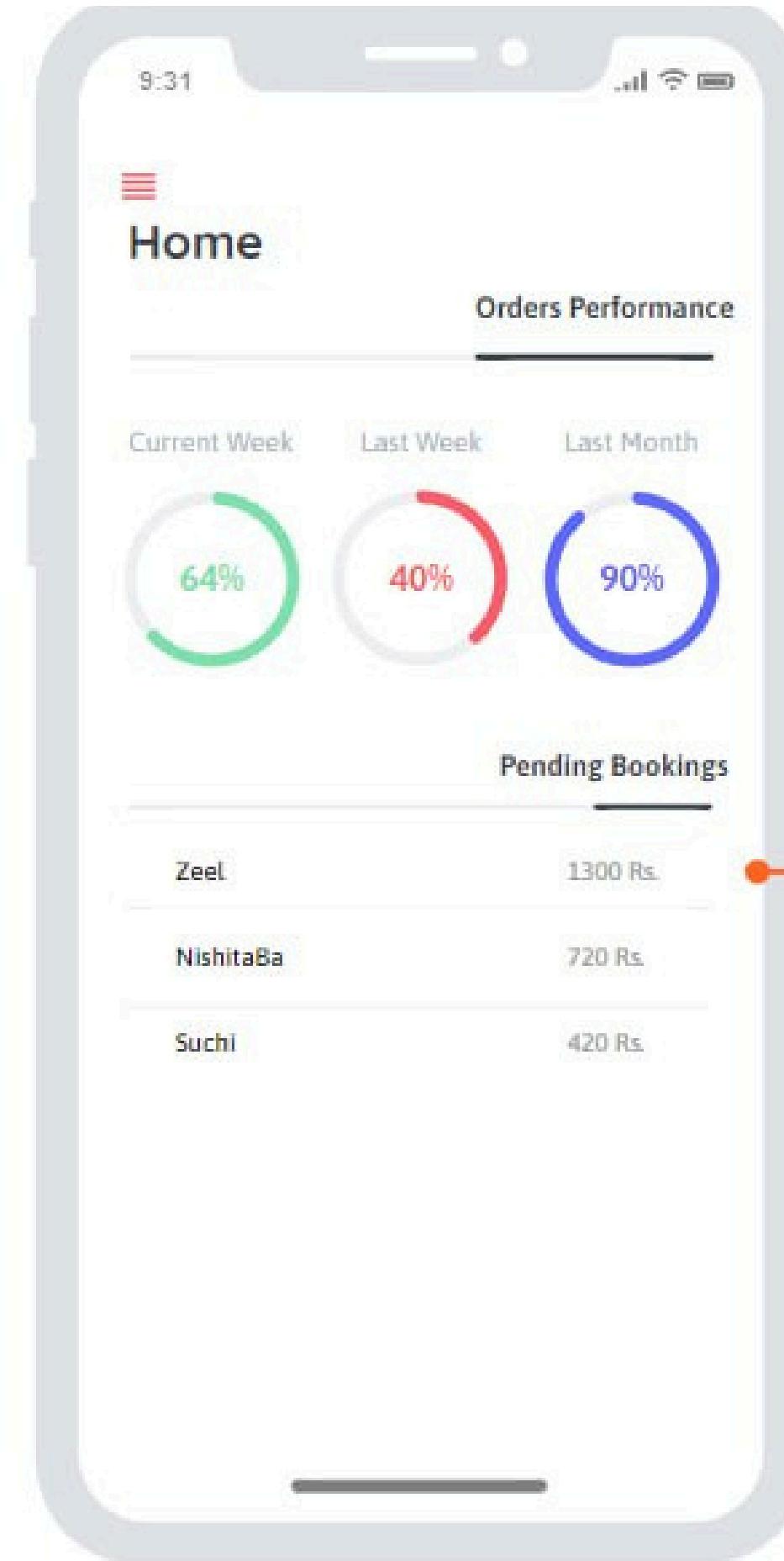
Add More

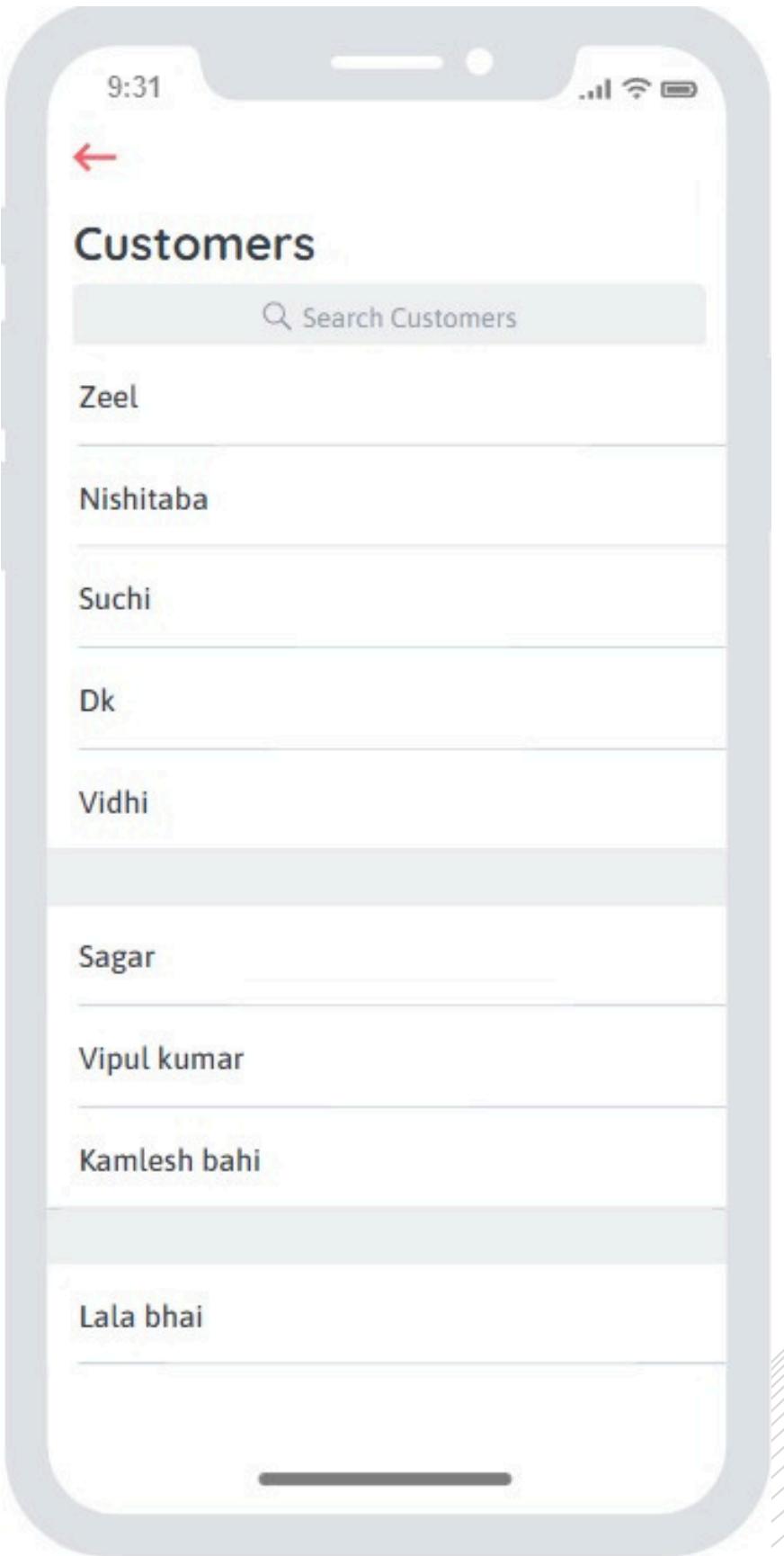
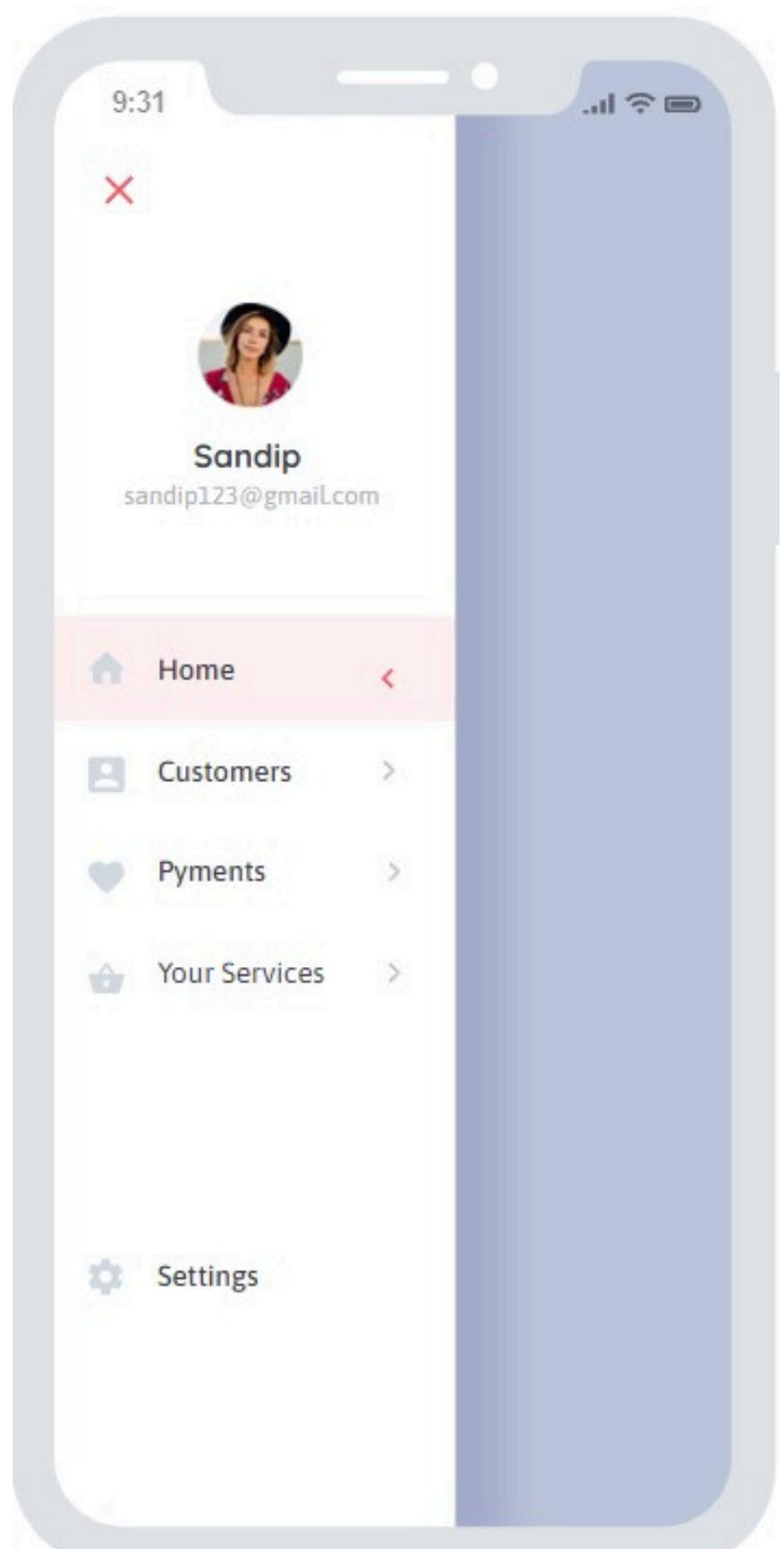
Add **Add** **Add**

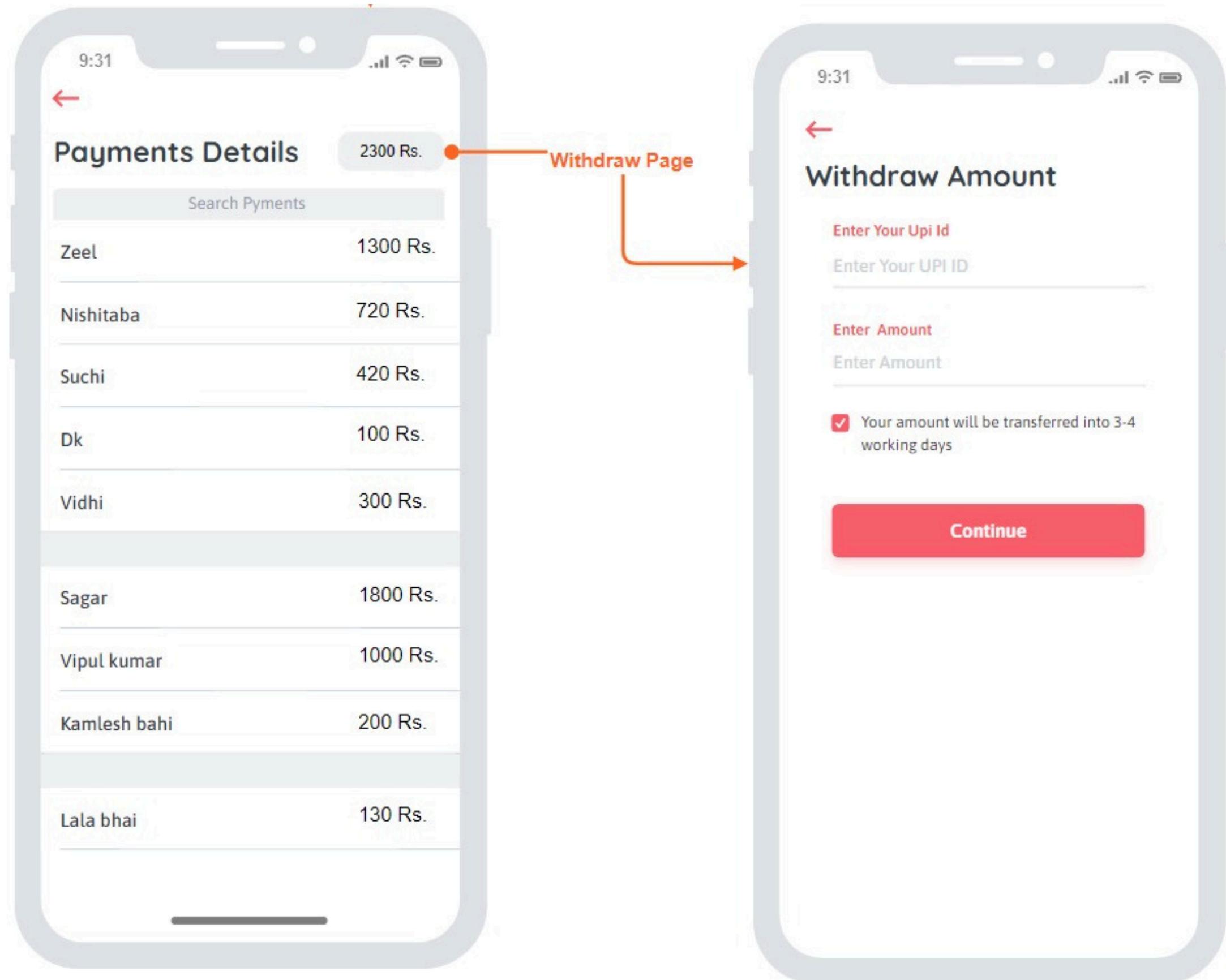
Next >

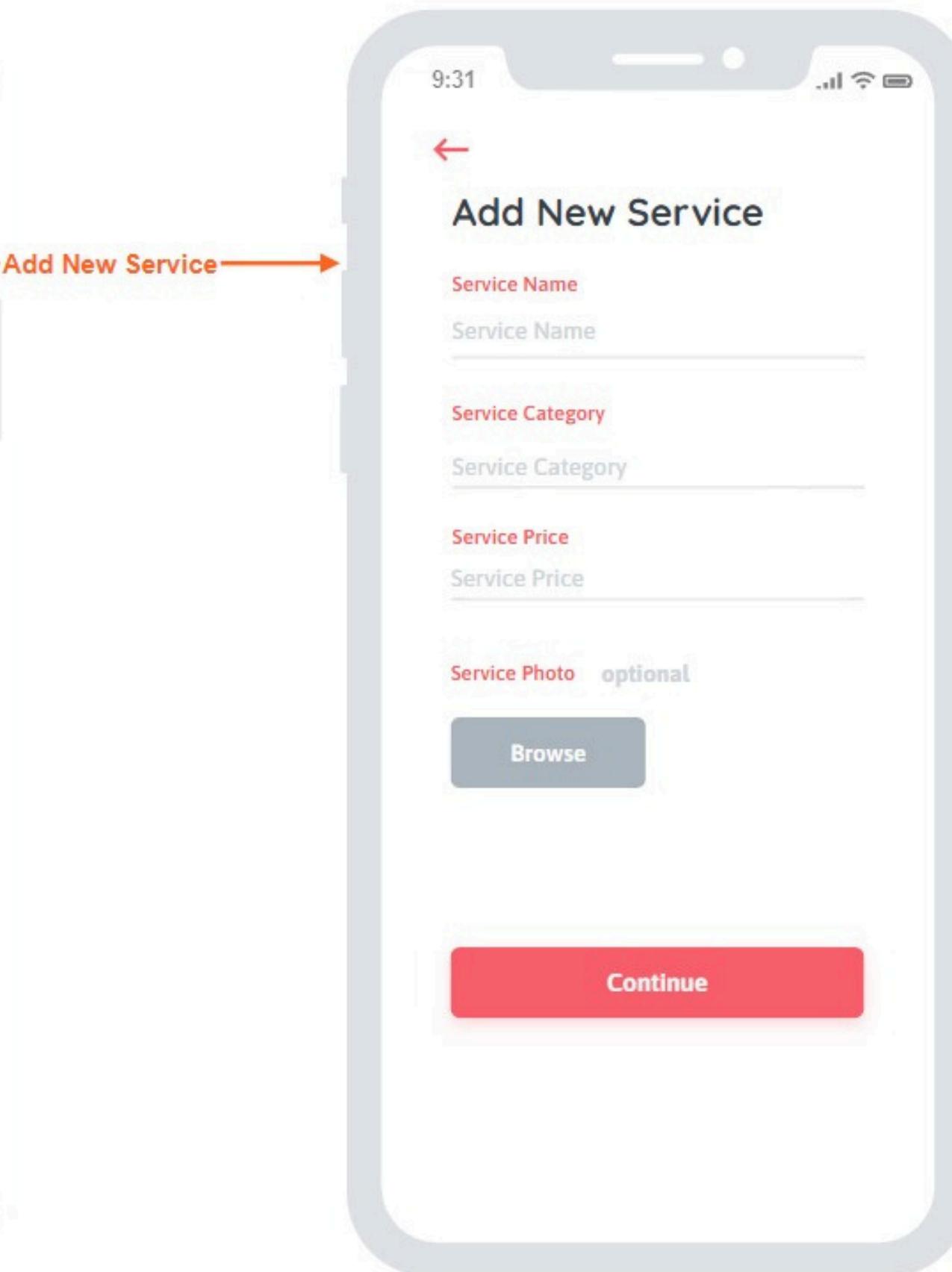
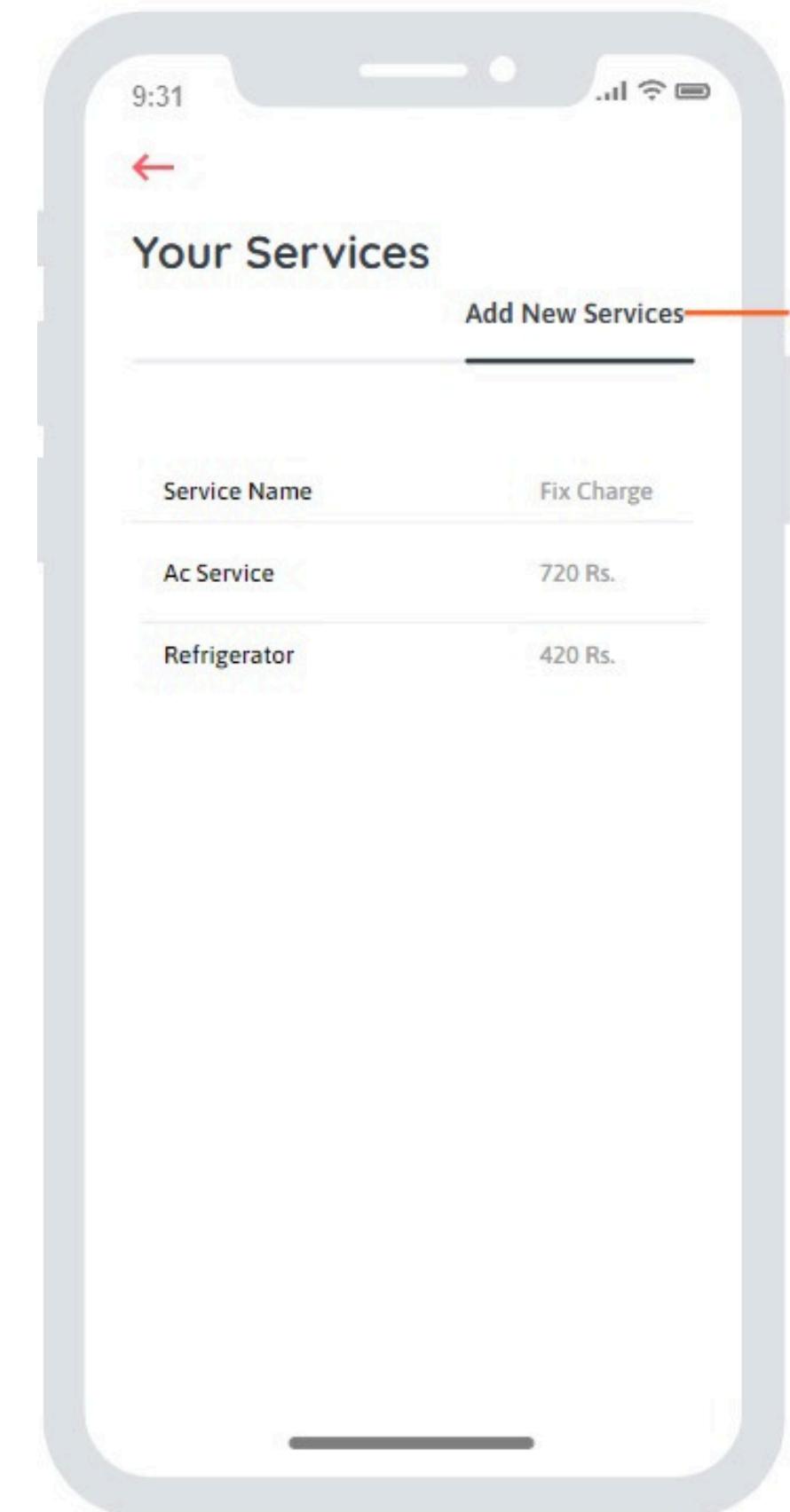
SERVICE PROVIDER INTERFACE

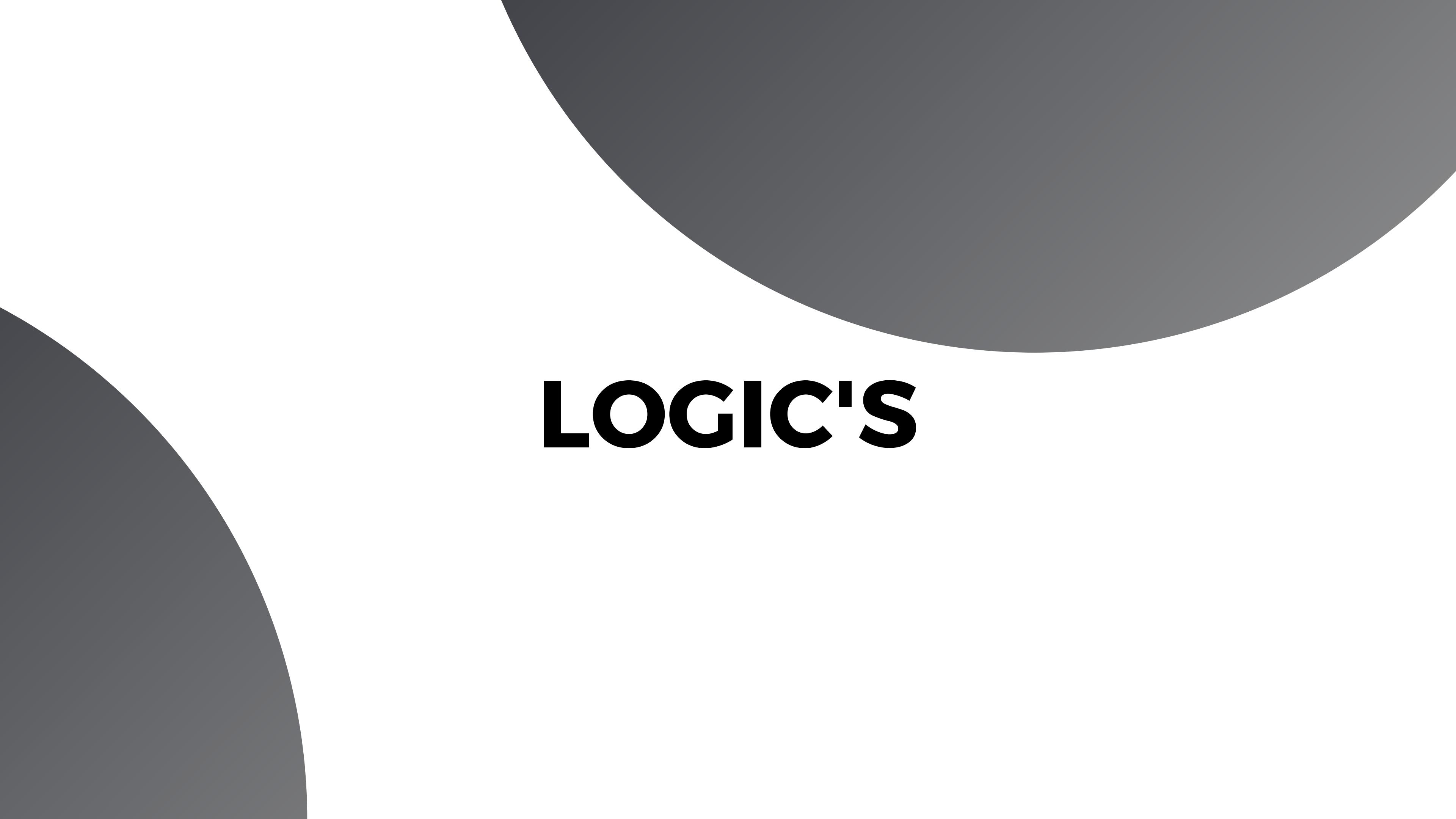




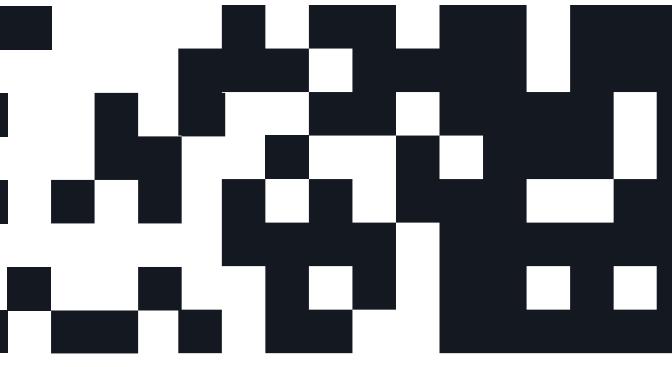








LOGIC'S



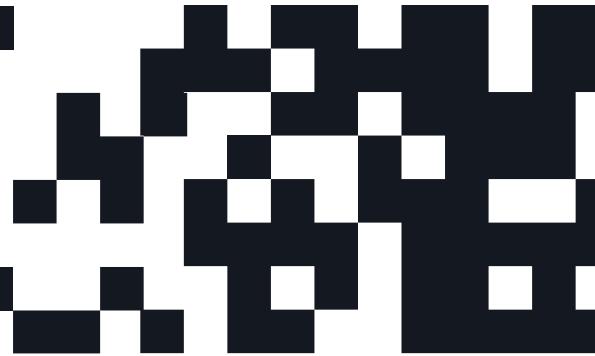
ADMIN LOGIC

Login :- Admin can login using E-mail and Password.

Dashboard :- In this page admin can see total Users, Services, Service providers and Payment. Also Admin can see the pending request of service providers.

In Dashboard there is a sidebar which displays Dashboard, Reports, Users, Service Providers, Services and Payment.

User Page :- This page will fetch and display user details from the database.

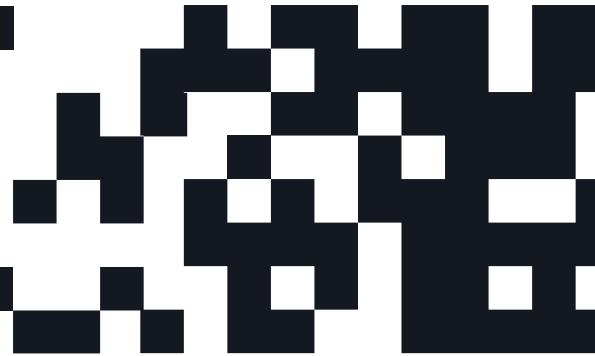


ADMIN LOGIC

Service Provider Page :- This page will fetch and display Service Providers details from the database. Also admin can manage Service Providers.

Service :- This page will fetch and display Services which are available in the application from the database.

Payment :- This page will fetch and display Payment details of service providers and users from the database.

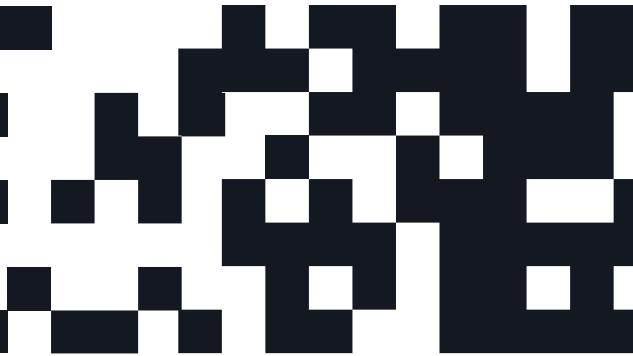


USER LOGIC

Login/SignUp Page :- When the user enter his/her phone number than the phone number will be checked in Database. OTP verification will be done,If the number is in Database the user will directly login into the system if the number is not found then it will redirect to Name and Email Page.

Homepage :- Firstly it will fetch data from the database, and display service and different other categories.When the user click on any service category it will redirect to the service detail page.

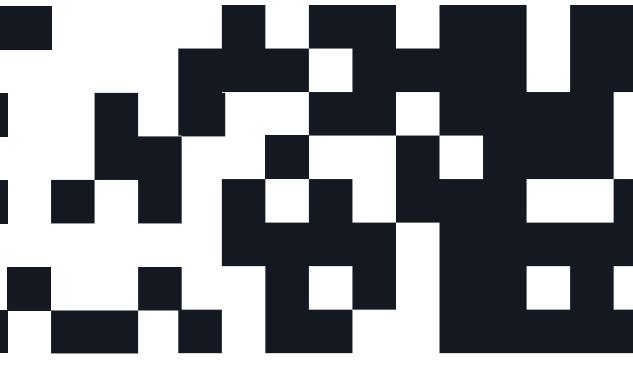
Service Detail Page :- This page fetch the list of service providers from service category table from database . Displays and add services to the cart.



USER LOGIC

Booking\Cart Page :- The services which the user has added to cart it will display and book that services from this page.

If the user is using this app for first time then it will redirect to the User details page.

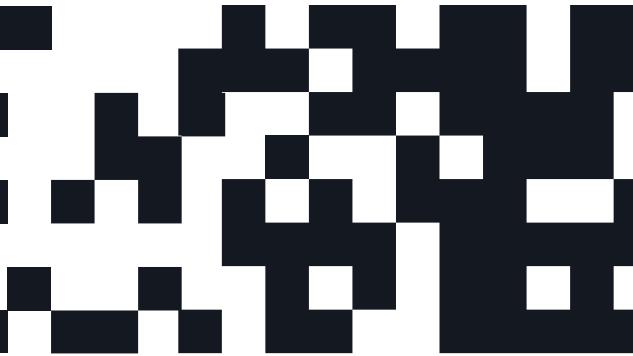


SERVICE PROVIDER LOGIC

SignUp Page :- The Service Provider is using this app for first time then he/she has to give there name,phone number,service name,address,email,password.

Login :- When the service provider enter his/her phone number and password than the phone number and the password will be checked in Database. After Login,Service Provider will be redirected to Homepage.

Homepage :- Firstly it will fetch data from the database, and display Orders Performance and Pending Bookings. When the service provider click on pending customer booking , it will redirect to the customers detail page.



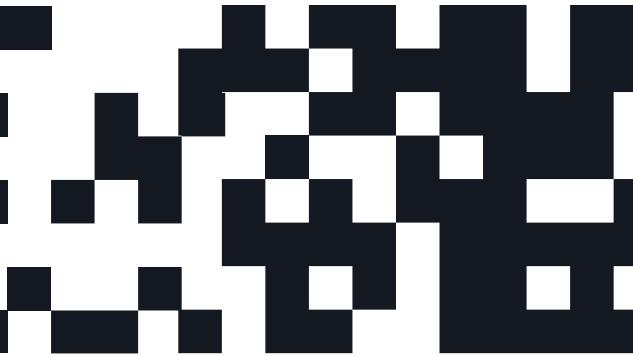
SERVICE PROVIDER LOGIC

In Homepage there is a sidebar which displays Home , Customer details , Payments and Service List.

Customers Page :- It will display the list of customers which the services are completed.

Payments Page :- This page will display the history of the payments. Also it will display the amount which are received online through our application. Online amount can be withdraw to service provider to withdraw page..

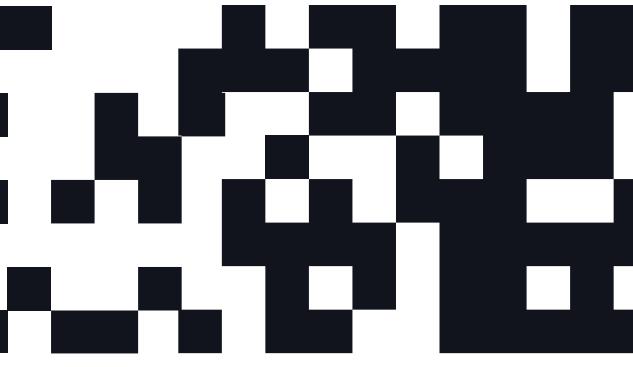
Withdraw Page :- Service Provider have to insert their UPI Id and amount which they want to withdraw.



SERVICE PROVIDER LOGIC

Service List :- This page will display the services which the service provider is providing to the customers. In this list Service Provider can also add new services.

Add New Services Page :- In this page Service Provider will have to give details of service name , service category and service price they can also insert service photo.



FUTURE DIRECTION

- Expanding the application to reach a wider geographic audience and diversifying service.
- Advanced features like real-time tracking, online payments, and collaborations with businesses enhance the user experience.
- Key Strategies for Sustainable and Forward-Thinking Growth.
- "Strategic Essentials for Long-Term Success in the Home Services Industry"

THANK YOU
FOR WATCHING