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Summary

MCA, MBA (Operations), Post Graduate Diploma in Finance & PMP Certified. 17 years of crossfunctional experience in IT Delivery organizations, 13+ years as Project Manager/ Delivery head/ Program manager/ VP Technology

Contributions & Accomplishments with PMI & Other Social Services

- Chairman- Conflict of Interest Committee- PMI Mumbai Chapter: Addressed two
 milestone issues of COI within the chapter and set best example for volunteers and
 coming leaders. (Year 2007-08)
- ECM of Communication Committee: Maintaining security permission, creating subsites, configuration management on onepmi site of pmi Mumbai chapter (Year 2007-2010)
- Email account, email group, permission management of PMI Mumbai chapter board members & volunteers (Year 2007-2010)
- Component of the year award: Collating, refining artifacts and coordinating with award committee (Year 2009)
- VP Volunteer Development- PMI Mumbai Chapter: Developed 40 page Volunteer Handbook for the PMI Mumbai Chapter volunteers (Year 2008-09)
- Create a volunteer base of 70+ volunteers for PMI Mumbai chapter.
- Developed induction training modules for volunteers for PMI MC volunteers
- Quality Management System (QMS): Standardized 35+ templates, checklist, formats and procedures of PMI Mumbai chapter and brought them under version control for better control.
- Student Branch: Volunteer for course development of NMS (one of the student branch of PMI MC). NMS has applied for GAC accreditation of their MBA program from PMI
- VP Volunteer Development- Chennai Chapter: Recently joined PMI Chennai chapter (PMICC) as VP Volunteer Development. Helping organization in bring PMI Mumbai chapter best practices so that PMI CC can deliver high quality community services in the field of project management like Mumbai chapter and also apply for best component of the year award (Year 2009-10)
- Has Trained more than 200+ candidates on PMBoK, Microsoft Project planning tool through REP or PMI Chapters in India
- A knowledge sharing session on MSP-2007 features for PMI MC members
- Helped PMI CC board in making AGM 2010 a highly successful event.

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- Member of Scout & Guide team in my school days: Did some drama program for sensitizing people for food poisoning, importance of hygiene in villages of UP.
- Member of National Service Scheme (NSS): Helped nation through NSS by participating in many tree plantation service in Himalaya.

Education

- MBA (Operation) in 2002
- MCA (Computer Application) in 2001
- PG Diploma (Finance Management) in 1997
- B.Sc. (PCM) in 1992

Certification

- PMP [Project Management Professional certification offered by PMI®] since 2006
- Microsoft Certified IT Professional (MCITP- Enterprise Project Management with Microsoft Project Professional-2007)
- Trained on CMMI Overview 1.1 by SEI, USA & KPMG
- Trained on CMMI Overview 1.2 by SEI, USA & KPMG

Membership/Position

- Vice President- Volunteer Development with PMI Chennai Chapter (PMICC)
- AVP Volunteer Development with PMI Mumbai Chapter (PMIMC)
- Ex-Vice President- Volunteer Development with PMI Mumbai Chapter
- Member of PMI Mumbai Chapter & PMI Chennai Chapter
- Member of PMI (Project Management Institute) USA
- Member of AMFI (Association of Mutual Funds of India)
- Ex-Chair of Ethics Committee of PMI Mumbai Chapter
- Member of IT & Telecom SIG of PMI
- Member of Madras Toastmaster Club
- Past member of PMI Pune Chapter

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Industry Experience & Contribution

Delivery Centre Management

- Experience of PMO setup & running, defining PMO scorecards, KPI, dashboard
- Experience in responding to RFPs and evaluating opportunities
- Sound understanding of Enterprise Risk Management practices
- Managed delivery centre of 100+ people
- Costing, Budgeting of delivery centre & setup a delivery centre from base.
- SLA Management, Procurement & Vendor Management
- Evaluating, developing and implementing software systems to support the process automation
- Demonstrated Leadership Skills in competency building like recruitment, interview, team building, motivation, appraisal, retention, career planning, identifying & building leaders and training

Program & Project Management

- 8+ years in BFSI domain
- Exp. of Agile & Waterfall Methodologies in project lifecycle
- Exp. in strategic & tactical planning, writing plans to realize strategic goals
- Estimating, Budgeting & Scheduling for any type of project, product, delivery initiatives
- Develop Product roadmap and lead a team to define, architect, develop, test, release, implement, customize and improve features
- Experience of Managing lessons learned, OAL, Best Practices, Knowledge base etc.
- Project Management experience of managing 30+ projects of 40,000 mandays
- FPA counting experience of more than 30000 FP of 15+ proposals/projects
- Experience/knowledge of Earn Value Management, ESMS, AgileEVM
- Sound understanding of glitches of managing projects, programs, operations, managed services, developing products & staffing services

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- Strong number crunching and analysis skill, excellent presentation & reporting skills
- Exp. in Customer application, product development, application maintenance & support/enhancement
- Worked in all major metros of India with people of different values, ethnic & culture in India and overseas.

Technology & Verticals

- EPM Server 2007, MOSS 2007, WSS, Project Office, MS Office, ASP.NET, C#, VB6.0, SSRS, SSAS, SSIS, Visio, Oracle, Mantis
- Experience & knowledge in domains like Stock Broking, Banking, Accounting, Mutual Fund, Cargo, NGO, Staffing, LBS, DMS, Industrial Cleaning and Insurance.
- Experience in Electronic Data Interchange (EDI) using Traxon, SWIFT, Indian Custom & Excise Gateway, NSE - DMAT
- Managed projects of Web Application, Client/Server Application, OLAP Application, OLTP Application, Managed services, software testing
- Solid DBA & Architectural skills
- Wide & insightful experience of Object Oriented and Structured Software Principles of Business Analysis, System Architecture Design, Development, Testing, UAT, Deployment & Documentation
- Fair understanding of design patterns

Systems, Processes & Quality

- Established Thought Leader & Practice Professional in implementing CMMI (1.1, 1.2), ISO9001:2000 initiative rollout in organization for process improvement.
 And sound understanding of ITIL and ISO-20000, ISMS/ ISO-27001
- Exhaustive experience of Process Engineering; defining, implementing processes and defining metrics and quality goals for process improvement
- Core competence in making detail project plan, process tailoring, review, SQA audits, PPQA audits, implement & align processes for Management & Delivery