

# References Material

## Operational Excellence Workshop

Location: Varodara

- Book: [Design for Operational Excellence](#) by Kevin's Duggan
- 8 Operational Excellence Principles to Grow your Business: <http://www.processexcellencenetwork.com/lean-six-sigma-business-transformation/articles/8-operational-excellence-principles-to-grow-your-b>
- Strategy Planning and Deployment Process: <https://flevy.com/browse/business-document/strategy-planning-and-deployment-process-597>
- Kaizen: <https://flevy.com/browse/business-document/kaizen-153>
- An Introduction to Operational Excellence: <http://www.operational-excellence-consulting.com/training-modules/an-introduction-to-operational-excellence>
- Certification:
  - <http://www.pmi.org/certifications/types/certified-associate-capm>
  - <http://www.pmi.org/certifications/types/project-management-pmp>
- Project Management Plan & Content of a Plan: <http://pmlogy.com/pml/glossary/project-management-plan/>
- What is Project Management: <https://www.pmi.org/about/learn-about-pmi/what-is-project-management>
- Balance Score Card: <http://balancedscorecard.org/Resources/About-the-Balanced-Scorecard>
- Type of Costs: <http://layman-blog.blogspot.in/2010/06/different-types-of-costs-with-examples.html>
- Do's of Operational Excellence: [http://www.werc.org/assets/1/workflow\\_staging/Publications/686.PDF](http://www.werc.org/assets/1/workflow_staging/Publications/686.PDF)
- Financial Ratio: [https://en.wikipedia.org/wiki/Financial\\_ratio](https://en.wikipedia.org/wiki/Financial_ratio)